

| ID | WBS Code | Task Name | Duration | Start | Finish | Predecessors |
|----|---------------|---|-----------------|--------------------|---------------------|-------------------|
| 1 | 1 | UCCBIS Project | 735 days | Mon 2/28/11 | Fri 12/20/13 | |
| 2 | 1.1 | Phase Zero - Project Management | 735 days | Mon 2/28/11 | Fri 12/20/13 | |
| 3 | 1.1.1 | Initiate | 7 days | Mon 2/28/11 | Tue 3/8/11 | |
| 4 | 1.1.1.1 | Project Start-up | 5 days | Mon 2/28/11 | Fri 3/4/11 | |
| 5 | 1.1.1.1.1 | Establish Project Office | 2 days | Mon 2/28/11 | Tue 3/1/11 | |
| 6 | 1.1.1.1.2 | Acquire Project Team Resources | 5 days | Mon 2/28/11 | Fri 3/4/11 | 5SS |
| 7 | 1.1.1.1.3 | Plan and Prepare for Contract Kickoff Meeting | 5 days | Mon 2/28/11 | Fri 3/4/11 | 5SS |
| 8 | 1.1.1.2 | Project Kickoff Activities | 7 days | Mon 2/28/11 | Tue 3/8/11 | 4SS |
| 9 | 1.1.1.2.1 | Plan and Conduct Project / Contract Kickoff Meeting | 7 days | Mon 2/28/11 | Tue 3/8/11 | |
| 10 | 1.1.1.2.1.1 | Review Engagement Information | 1 day | Mon 2/28/11 | Mon 2/28/11 | |
| 11 | 1.1.1.2.1.2 | Discuss Project Mission, Vision, and Goals | 1 day | Tue 3/1/11 | Tue 3/1/11 | 10 |
| 12 | 1.1.1.2.1.3 | Review High-level Project Strategy and Timeline | 1 day | Tue 3/1/11 | Tue 3/1/11 | 11SS |
| 13 | 1.1.1.2.1.4 | Discuss Project Assumptions, Constraints, and Critical Success F | 3 days | Tue 3/1/11 | Thu 3/3/11 | 11SS |
| 14 | 1.1.1.2.1.5 | Discuss Deliverable Submission and Review Procedure | 3 days | Tue 3/1/11 | Thu 3/3/11 | 11SS |
| 15 | 1.1.1.2.1.6 | Discuss Project Issue Management Procedure | 3 days | Tue 3/1/11 | Thu 3/3/11 | 11SS |
| 16 | 1.1.1.2.1.7 | Discuss Project Scope Change Control Procedure | 3 days | Tue 3/1/11 | Thu 3/3/11 | 11SS |
| 17 | 1.1.1.2.1.8 | Review Project Organization Chart | 3 days | Tue 3/1/11 | Thu 3/3/11 | 11SS |
| 18 | 1.1.1.2.1.9 | Review Responsibility Assignment Matrix (RAM) | 3 days | Tue 3/1/11 | Thu 3/3/11 | 11SS |
| 19 | 1.1.1.2.1.10 | Discuss Project Logistics Management Procedure | 3 days | Tue 3/1/11 | Thu 3/3/11 | 11SS |
| 20 | 1.1.1.2.1.11 | Discuss Project Communication Procedure | 3 days | Tue 3/1/11 | Thu 3/3/11 | 11SS |
| 21 | 1.1.1.2.1.12 | Discuss Project Control Steps | 3 days | Tue 3/1/11 | Thu 3/3/11 | 11SS |
| 22 | 1.1.1.2.1.13 | Discuss Other Project Related Governance | 3 days | Tue 3/1/11 | Thu 3/3/11 | 11SS |
| 23 | 1.1.1.2.1.14 | Produce Contract Kickoff Presentation | 3 days | Thu 3/3/11 | Mon 3/7/11 | 22FS-1 day |
| 24 | 1.1.1.2.1.15 | Conduct Contract Kickoff Meeting | 1 day | Tue 3/8/11 | Tue 3/8/11 | 23 |
| 25 | 1.1.1.2.2 | <i>Milestone - Project Kickoff</i> | <i>0 days</i> | <i>Tue 3/8/11</i> | <i>Tue 3/8/11</i> | <i>9</i> |
| 26 | 1.1.2 | Plan | 70 days | Mon 2/28/11 | Fri 6/3/11 | 3SS |
| 27 | 1.1.2.1 | Disaster Preparedness Plan | 15 days | Mon 3/14/11 | Fri 4/1/11 | |
| 28 | 1.1.2.1.1 | Produce Disaster Preparedness Plan | 5 days | Mon 3/14/11 | Fri 3/18/11 | 8FS+3 days |
| 29 | 1.1.2.1.1.1 | Discuss Provisions for Pre-disaster Record Protection | 3 days | Mon 3/14/11 | Wed 3/16/11 | |
| 30 | 1.1.2.1.1.2 | Discuss Alternate Recovery Plan and Procedures | 3 days | Mon 3/14/11 | Wed 3/16/11 | |
| 31 | 1.1.2.1.1.3 | Develop Disaster Preparedness Plan | 5 days | Mon 3/14/11 | Fri 3/18/11 | |
| 32 | 1.1.2.1.2 | Disaster Preparedness Plan Deliverable | 10 days | Fri 3/18/11 | Fri 4/1/11 | 28 |
| 33 | 1.1.2.1.2.1 | Submit Deliverable - Disaster Preparedness Plan | 0 days | Fri 3/18/11 | Fri 3/18/11 | |
| 34 | 1.1.2.1.2.2 | Review and Signoff Deliverable - Disaster Preparedness Plan | 10 days | Mon 3/21/11 | Fri 4/1/11 | 33SS |
| 35 | 1.1.2.1.3 | <i>Deliverable - Disaster Preparedness Plan</i> | <i>0 days</i> | <i>Fri 4/1/11</i> | <i>Fri 4/1/11</i> | <i>32</i> |
| 36 | 1.1.2.2 | Project Management Plan (PMP) | 70 days | Mon 2/28/11 | Fri 6/3/11 | |
| 37 | 1.1.2.2.1 | Prepare / Review / Finalize Deliverable Expectations Document - Proje | 2 days | Mon 2/28/11 | Tue 3/1/11 | |
| 38 | 1.1.2.2.2 | Components of Project Management Plan | 60 days | Mon 2/28/11 | Fri 5/20/11 | 37SS |
| 39 | 1.1.2.2.2.1 | Project Overview | 5 days | Mon 2/28/11 | Fri 3/4/11 | |
| 40 | 1.1.2.2.2.1.1 | Review and Discuss Mission, Vision, Goals, Project Constr | 2 days | Mon 2/28/11 | Tue 3/1/11 | |
| 41 | 1.1.2.2.2.1.2 | Prepare Executive Summary | 5 days | Mon 2/28/11 | Fri 3/4/11 | |
| 42 | 1.1.2.2.2.1.3 | Document Project Constraints | 5 days | Mon 2/28/11 | Fri 3/4/11 | |

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| 43 | 1.1.2.2.2.1.4 | Document Critical Dependencies | 5 days | Mon 2/28/11 | Fri 3/4/11 | |
| 44 | 1.1.2.2.2.1.5 | Document Critical Assumptions | 5 days | Mon 2/28/11 | Fri 3/4/11 | |
| 45 | 1.1.2.2.2.2 | Subsections of Project Management Plan | 55 days | Mon 3/7/11 | Fri 5/20/11 | 39 |
| 46 | 1.1.2.2.2.2.1 | Review Subsections of uFACTS Project Management Plan a | 20 days | Mon 3/7/11 | Fri 4/1/11 | |
| 47 | 1.1.2.2.2.2.2 | Develop Detailed Workbreakdown Structure | 50 days | Mon 3/14/11 | Fri 5/20/11 | 46SS+5 days |
| 48 | 1.1.2.2.2.2.3 | Develop Organizational Breakdown Structure (OBS) | 50 days | Mon 3/7/11 | Fri 5/13/11 | |
| 49 | 1.1.2.2.2.2.4 | Develop Project Schedule | 50 days | Mon 3/7/11 | Fri 5/13/11 | |
| 50 | 1.1.2.2.2.2.5 | Develop Communication Management Plan | 50 days | Mon 3/7/11 | Fri 5/13/11 | |
| 51 | 1.1.2.2.2.2.6 | Develop Document Management Llan | 50 days | Mon 3/7/11 | Fri 5/13/11 | |
| 52 | 1.1.2.2.2.2.7 | Develop Schedule Management Plan | 50 days | Mon 3/7/11 | Fri 5/13/11 | |
| 53 | 1.1.2.2.2.2.8 | Develop Quality Management Llan | 50 days | Mon 3/7/11 | Fri 5/13/11 | |
| 54 | 1.1.2.2.2.2.9 | Develop Issue Management Plan | 50 days | Mon 3/7/11 | Fri 5/13/11 | |
| 55 | 1.1.2.2.2.2.10 | Develop Scope Management Plan | 50 days | Mon 3/7/11 | Fri 5/13/11 | |
| 56 | 1.1.2.2.2.2.11 | Develop Risk Management Plan | 50 days | Mon 3/7/11 | Fri 5/13/11 | |
| 57 | 1.1.2.2.2.2.12 | Develop Resource Management and Staffing Plan | 50 days | Mon 3/7/11 | Fri 5/13/11 | |
| 58 | 1.1.2.2.2.2.13 | Develop Configuration Management Plan | 50 days | Mon 3/7/11 | Fri 5/13/11 | |
| 59 | 1.1.2.2.2.2.14 | Develop Knowledge Management Plan | 50 days | Mon 3/7/11 | Fri 5/13/11 | |
| 60 | 1.1.2.2.2.2.15 | Develop Phase Gate Review and Acceptance Process | 50 days | Mon 3/7/11 | Fri 5/13/11 | |
| 61 | 1.1.2.2.2.2.16 | Develop Phase Gate Approval Criteria | 50 days | Mon 3/7/11 | Fri 5/13/11 | |
| 62 | 1.1.2.2.2.2.17 | Develop Phase Gate Management Plan | 50 days | Mon 3/7/11 | Fri 5/13/11 | |
| 63 | 1.1.2.2.2.2.18 | Develop Project Change Control Management Plan | 50 days | Mon 3/7/11 | Fri 5/13/11 | |
| 64 | 1.1.2.2.2.2.19 | Develop Information Security Plan | 50 days | Mon 3/7/11 | Fri 5/13/11 | |
| 65 | 1.1.2.2.2.2.20 | Develop Conflict Resolution Plan | 50 days | Mon 3/7/11 | Fri 5/13/11 | |
| 66 | 1.1.2.2.2.2.21 | Develop Procurement Management Plan | 50 days | Mon 3/7/11 | Fri 5/13/11 | |
| 67 | 1.1.2.2.2.2.22 | Develop Budget Management Plan | 50 days | Mon 3/7/11 | Fri 5/13/11 | |
| 68 | 1.1.2.2.2.2.23 | Update Project Charter | 50 days | Mon 3/7/11 | Fri 5/13/11 | |
| 69 | 1.1.2.2.3 | Project Management Plan Deliverable | 10 days | Fri 5/20/11 | Fri 6/3/11 | 37,38 |
| 70 | 1.1.2.2.3.1 | Submit Deliverable - Project Management Plan (PMP) | 0 days | Fri 5/20/11 | Fri 5/20/11 | |
| 71 | 1.1.2.2.3.2 | Review and Signoff Deliverable - Project Management Plan (PMP) | 10 days | Mon 5/23/11 | Fri 6/3/11 | 70SS |
| 72 | <i>1.1.2.2.4</i> | <i>Deliverable - Project Management Plan (PMP)</i> | <i>0 days</i> | <i>Fri 6/3/11</i> | <i>Fri 6/3/11</i> | <i>69</i> |
| 73 | <i>1.1.2.2.5</i> | <i>Milestone - Project Management Documents Completed</i> | <i>0 days</i> | <i>Fri 6/3/11</i> | <i>Fri 6/3/11</i> | <i>72</i> |
| 74 | 1.1.3 | Project Execution and Control | 460 days | Mon 2/28/11 | Fri 11/30/12 | 3SS |
| 75 | 1.1.3.1 | Execution and Control | 460 days | Mon 2/28/11 | Fri 11/30/12 | |
| 76 | 1.1.3.1.1 | Manage Project | 460 days | Mon 2/28/11 | Fri 11/30/12 | |
| 77 | 1.1.3.1.2 | Manage Key Drivers for Project Success | 460 days | Mon 2/28/11 | Fri 11/30/12 | |
| 78 | 1.1.3.1.3 | Manage Critical Success Factors | 460 days | Mon 2/28/11 | Fri 11/30/12 | |
| 79 | 1.1.3.1.4 | Manage Best Practices | 460 days | Mon 2/28/11 | Fri 11/30/12 | |
| 80 | 1.1.3.1.5 | Manage Change Control | 460 days | Mon 2/28/11 | Fri 11/30/12 | |
| 81 | 1.1.3.1.6 | Manage Software Development | 460 days | Mon 2/28/11 | Fri 11/30/12 | |
| 82 | 1.1.3.1.7 | Monitor Project Progress | 460 days | Mon 2/28/11 | Fri 11/30/12 | |
| 83 | 1.1.3.1.8 | Project Meetings | 460 days | Mon 2/28/11 | Fri 11/30/12 | |
| 84 | 1.1.3.1.8.1 | Conduct Weekly Status Meetings | 460 days | Mon 2/28/11 | Fri 11/30/12 | |

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| 85 | 1.1.3.1.8.2 | Produce Meeting Minutes | 460 days | Mon 2/28/11 | Fri 11/30/12 | |
| 86 | 1.1.3.1.8.3 | Produce Weekly Status Report | 460 days | Mon 2/28/11 | Fri 11/30/12 | |
| 87 | 1.1.3.1.8.4 | Participate in Executive Steering Committee Meeting | 460 days | Mon 2/28/11 | Fri 11/30/12 | |
| 88 | 1.1.3.1.8.5 | <i>Deliverable - Meeting Minutes</i> | 0 days | Fri 11/30/12 | Fri 11/30/12 | 84 |
| 89 | 1.1.3.1.8.6 | <i>Deliverable - Weekly Status Report</i> | 0 days | Fri 11/30/12 | Fri 11/30/12 | 84 |
| 90 | 1.1.3.1.9 | Phase Gate Reviews | 460 days | Mon 2/28/11 | Fri 11/30/12 | |
| 91 | 1.1.3.1.9.1 | Prepare for Phase Gate Reviews | 460 days | Mon 2/28/11 | Fri 11/30/12 | |
| 92 | 1.1.3.1.9.2 | Conduct Phase Gate Review Session | 460 days | Mon 2/28/11 | Fri 11/30/12 | |
| 93 | 1.1.3.1.9.3 | Produce Meeting Minutes | 460 days | Mon 2/28/11 | Fri 11/30/12 | |
| 94 | 1.1.3.1.10 | Execute Workplan and Manage Scope Changes | 460 days | Mon 2/28/11 | Fri 11/30/12 | |
| 95 | 1.1.3.1.10.1 | Execute Workplan: Define, Design, Develop, Test, and Deploy Ph | 460 days | Mon 2/28/11 | Fri 11/30/12 | |
| 96 | 1.1.3.1.10.2 | Control Workplan: Define, Design, Develop, Test, and Deploy Pha | 460 days | Mon 2/28/11 | Fri 11/30/12 | 95SS |
| 97 | 1.1.3.1.10.3 | Manage Scope Change Control Procedure | 460 days | Mon 2/28/11 | Fri 11/30/12 | |
| 98 | 1.1.3.1.10.4 | Control Project Scope Change Requests | 460 days | Mon 2/28/11 | Fri 11/30/12 | |
| 99 | 1.1.3.1.11 | Employ CMM | 460 days | Mon 2/28/11 | Fri 11/30/12 | |
| 100 | 1.1.3.1.11.1 | Establish Control Board based on CMM Activities | 460 days | Mon 2/28/11 | Fri 11/30/12 | |
| 101 | 1.1.3.1.11.2 | Perform CMM Activities | 460 days | Mon 2/28/11 | Fri 11/30/12 | |
| 102 | 1.1.3.1.11.3 | Review and Monitor CMM Activities | 460 days | Mon 2/28/11 | Fri 11/30/12 | |
| 103 | 1.1.3.1.12 | Manage Project Issues | 460 days | Mon 2/28/11 | Fri 11/30/12 | |
| 104 | 1.1.3.1.12.1 | Monitor Project Progress | 460 days | Mon 2/28/11 | Fri 11/30/12 | |
| 105 | 1.1.3.1.12.2 | Identify Project Issues | 460 days | Mon 2/28/11 | Fri 11/30/12 | |
| 106 | 1.1.3.1.12.3 | Manage Project Issues | 460 days | Mon 2/28/11 | Fri 11/30/12 | |
| 107 | 1.1.3.1.12.4 | Perform Issue Resolution | 460 days | Mon 2/28/11 | Fri 11/30/12 | |
| 108 | 1.1.3.1.13 | Manage Resources | 460 days | Mon 2/28/11 | Fri 11/30/12 | |
| 109 | 1.1.3.1.13.1 | Manage Project Resources | 460 days | Mon 2/28/11 | Fri 11/30/12 | |
| 110 | 1.1.3.1.13.2 | Monitor Staff Performance | 460 days | Mon 2/28/11 | Fri 11/30/12 | |
| 111 | 1.1.3.1.13.3 | Improve Staff Performance | 460 days | Mon 2/28/11 | Fri 11/30/12 | |
| 112 | 1.1.3.1.13.4 | Control Project Logistics | 460 days | Mon 2/28/11 | Fri 11/30/12 | |
| 113 | 1.1.3.1.14 | Manage Risk and Quality | 460 days | Mon 2/28/11 | Fri 11/30/12 | |
| 114 | 1.1.3.1.14.1 | Identify New Project Risks | 460 days | Mon 2/28/11 | Fri 11/30/12 | |
| 115 | 1.1.3.1.14.2 | Monitor and Update Project Risks and Risk Responses | 460 days | Mon 2/28/11 | Fri 11/30/12 | |
| 116 | 1.1.3.1.14.3 | Manage Project Risks | 460 days | Mon 2/28/11 | Fri 11/30/12 | |
| 117 | 1.1.3.1.14.4 | Execute Risk Management Approach and Risk Response Procedi | 460 days | Mon 2/28/11 | Fri 11/30/12 | |
| 118 | 1.1.3.1.14.5 | Conduct Quality Assurance: Define, Design, Develop, Test, and C | 460 days | Mon 2/28/11 | Fri 11/30/12 | |
| 119 | 1.1.3.1.14.6 | Monitor Quality Assurance: Define, Design, Develop, Test, and D | 460 days | Mon 2/28/11 | Fri 11/30/12 | |
| 120 | 1.1.3.1.15 | Manage Project Communications | 460 days | Mon 2/28/11 | Fri 11/30/12 | |
| 121 | 1.1.3.1.15.1 | Monitor Project Communications | 460 days | Mon 2/28/11 | Fri 11/30/12 | |
| 122 | 1.1.3.1.15.2 | Manage Overall Communications | 460 days | Mon 2/28/11 | Fri 11/30/12 | |
| 123 | 1.1.3.1.16 | Manage Contract | 460 days | Mon 2/28/11 | Fri 11/30/12 | |
| 124 | 1.1.3.1.16.1 | Administer Client Contract | 460 days | Mon 2/28/11 | Fri 11/30/12 | |
| 125 | 1.1.3.1.16.2 | Administer Vendor Contract | 460 days | Mon 2/28/11 | Fri 11/30/12 | |
| 126 | 1.1.3.1.17 | Perform Project Control | 460 days | Mon 2/28/11 | Fri 11/30/12 | |

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| 127 | 1.1.3.1.17.1 | Monitor and Control Project Budget | 460 days | Mon 2/28/11 | Fri 11/30/12 | |
| 128 | 1.1.3.1.17.2 | Prepare Project Performance Reports | 460 days | Mon 2/28/11 | Fri 11/30/12 | |
| 129 | 1.1.3.1.18 | Manage Configuration Control Activities - As Needed | 460 days | Mon 2/28/11 | Fri 11/30/12 | |
| 130 | 1.1.3.1.18.1 | Manage Ongoing Configuration Management Activities | 460 days | Mon 2/28/11 | Fri 11/30/12 | |
| 131 | 1.1.3.1.18.2 | Schedule and Conduct CCB Meetings, as needed | 460 days | Mon 2/28/11 | Fri 11/30/12 | |
| 132 | 1.1.3.1.18.3 | Produce Configuration Management (CM) Activity Summary Report | 460 days | Mon 2/28/11 | Fri 11/30/12 | |
| 133 | 1.1.3.1.19 | QM Lessons Learned Sessions - As Needed | 460 days | Mon 2/28/11 | Fri 11/30/12 | |
| 134 | 1.1.3.1.19.1 | Produce Lessons Learned Report | 460 days | Mon 2/28/11 | Fri 11/30/12 | |
| 135 | 1.1.3.1.19.2 | Schedule and Conduct Sessions to Discuss Findings and Correct | 460 days | Mon 2/28/11 | Fri 11/30/12 | |
| 136 | 1.1.3.1.20 | Periodic Review and Audits/Findings Report - As Needed | 460 days | Mon 2/28/11 | Fri 11/30/12 | |
| 137 | 1.1.3.1.20.1 | Produce Audits/Findings Report | 460 days | Mon 2/28/11 | Fri 11/30/12 | |
| 138 | 1.1.3.1.20.2 | Schedule and Conduct Meetings to Discuss Findings and Correct | 460 days | Mon 2/28/11 | Fri 11/30/12 | 137SS |
| 139 | 1.1.3.1.21 | Independent Verification and Validation (IV&V) - As Needed | 460 days | Mon 2/28/11 | Fri 11/30/12 | |
| 140 | 1.1.3.1.21.1 | Assist in Independent Project Oversight Activities, as needed | 460 days | Mon 2/28/11 | Fri 11/30/12 | |
| 141 | 1.1.3.1.21.2 | Assist in Independent Verification and Validation Activities, as needed | 460 days | Mon 2/28/11 | Fri 11/30/12 | |
| 142 | 1.1.3.1.22 | Ongoing Maintenance - Project Management Plan (As Needed) | 390 days | Mon 6/6/11 | Fri 11/30/12 | 72 |
| 143 | 1.1.3.1.22.1 | Maintain Components of Project Management Plan - As Needed | 390 days | Mon 6/6/11 | Fri 11/30/12 | |
| 144 | 1.1.4 | Project Close | 27 days | Thu 11/14/13 | Fri 12/20/13 | 905FS-17 days |
| 145 | 1.1.4.1 | Closeout Activities | 17 days | Thu 11/14/13 | Fri 12/6/13 | 74FS-17 days |
| 146 | 1.1.4.1.1 | Identify Activities for Contract Close-out | 10 days | Thu 11/14/13 | Wed 11/27/13 | |
| 147 | 1.1.4.1.2 | Perform Contract Close-out Activities | 17 days | Thu 11/14/13 | Fri 12/6/13 | |
| 148 | 1.1.4.1.3 | Produce Final Project and Project Management Artifacts | 17 days | Thu 11/14/13 | Fri 12/6/13 | |
| 149 | 1.1.4.1.4 | Archive Project and Project Management Artifacts | 17 days | Thu 11/14/13 | Fri 12/6/13 | |
| 150 | 1.1.4.1.5 | Transition Project Deliverables/Assets/Repositories to the State | 5 days | Thu 11/14/13 | Wed 11/20/13 | |
| 151 | 1.1.4.1.6 | Prepare and Submit Final Invoice | 2 days | Thu 11/14/13 | Fri 11/15/13 | |
| 152 | 1.1.4.2 | Closeout Deliverables | 20 days | Mon 11/25/13 | Fri 12/20/13 | 938FS-10 days |
| 153 | 1.1.4.2.1 | Submit Deliverable - Maintenance and Operations Completion Letter | 0 days | Mon 11/25/13 | Mon 11/25/13 | 946 |
| 154 | 1.1.4.2.2 | Submit Deliverable - Transition Completion Letter | 0 days | Mon 11/25/13 | Mon 11/25/13 | 955 |
| 155 | 1.1.4.2.3 | Submit Deliverable - Warranty Support Completion Letter | 0 days | Fri 12/6/13 | Fri 12/6/13 | 962 |
| 156 | 1.1.4.2.4 | Review and Signoff Deliverable - Maintenance and Operations Completion Letter | 10 days | Mon 11/25/13 | Fri 12/6/13 | 153 |
| 157 | 1.1.4.2.5 | Review and Signoff Deliverable - Transition Completion Letter | 10 days | Mon 11/25/13 | Fri 12/6/13 | 154 |
| 158 | 1.1.4.2.6 | Review and Signoff Deliverable - Warranty Support Completion Letter | 10 days | Mon 12/9/13 | Fri 12/20/13 | 155 |
| 159 | <i>1.1.4.3</i> | <i>Deliverable - Project Closeout Letter</i> | <i>0 days</i> | <i>Fri 12/20/13</i> | <i>Fri 12/20/13</i> | <i>158</i> |
| 160 | <i>1.1.4.4</i> | <i>Milestone - Project Closeout</i> | <i>0 days</i> | <i>Fri 12/20/13</i> | <i>Fri 12/20/13</i> | <i>158</i> |
| 161 | 1.2 | Phase 1 – UC Claims and Benefits Implementation | 455 days | Mon 3/7/11 | Fri 11/30/12 | 24FS-2 days |
| 162 | 1.2.1 | Define | 65 days | Mon 3/7/11 | Fri 6/3/11 | |
| 163 | 1.2.1.1 | Review/Reconfirm Technical Architecture/ Infrastructure Requirements | 5 days | Mon 3/7/11 | Fri 3/11/11 | |
| 164 | 1.2.1.2 | Procure Equipment - Design Hardware/Software | 20 days | Mon 3/14/11 | Fri 4/8/11 | 163 |
| 165 | 1.2.1.2.1 | Confirm HW/SW Requirements - Design Tools and HW | 3 days | Mon 3/14/11 | Wed 3/16/11 | |
| 166 | 1.2.1.2.2 | Order Equipments | 3 days | Thu 3/17/11 | Mon 3/21/11 | 165 |
| 167 | 1.2.1.2.3 | Start Procurement of Equipments | 10 days | Mon 3/28/11 | Fri 4/8/11 | 166SS+7 days |
| 168 | 1.2.1.2.4 | Prepare Software/Hardware Inventory List | 10 days | Mon 3/28/11 | Fri 4/8/11 | 167SS |

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| 169 | 1.2.1.3 | Procure Equipment - Development/Test/Production Hardware/Software | 20 days | Mon 4/4/11 | Fri 4/29/11 | 164FS-5 days |
| 170 | 1.2.1.3.1 | Confirm HW/SW Requirements - Development/Test/Production Tools | 3 days | Mon 4/4/11 | Wed 4/6/11 | |
| 171 | 1.2.1.3.2 | Order Equipments | 3 days | Thu 4/7/11 | Mon 4/11/11 | 170 |
| 172 | 1.2.1.3.3 | Start Procurement of Equipments | 10 days | Mon 4/18/11 | Fri 4/29/11 | 171SS+7 days |
| 173 | 1.2.1.3.4 | Prepare Software/Hardware Inventory List | 10 days | Mon 4/18/11 | Fri 4/29/11 | 172SS |
| 174 | 1.2.1.4 | Install and Configure Design Equipments | 5 days | Mon 3/28/11 | Fri 4/1/11 | |
| 175 | 1.2.1.4.1 | Install, Configure, and Test Design HW/SW Installation | 5 days | Mon 3/28/11 | Fri 4/1/11 | 167SS |
| 176 | 1.2.1.5 | Install uFACTS in SNET Region for JRM/JAD | 5 days | Mon 4/4/11 | Fri 4/8/11 | 175 |
| 177 | 1.2.1.5.1 | Install uFACTS Solution Framework (SNET Region) | 5 days | Mon 4/4/11 | Fri 4/8/11 | |
| 178 | 1.2.1.5.2 | Install uFACTS Technical Framework (SNET Region) | 5 days | Mon 4/4/11 | Fri 4/8/11 | |
| 179 | 1.2.1.5.3 | Configure uFACTS | 5 days | Mon 4/4/11 | Fri 4/8/11 | |
| 180 | 1.2.1.5.4 | Test Installation of uFACTS | 5 days | Mon 4/4/11 | Fri 4/8/11 | |
| 181 | <i>1.2.1.6</i> | <i>Deliverable - uFACTS Installed in SNET Region (JRM/JAD)</i> | <i>0 days</i> | <i>Fri 4/8/11</i> | <i>Fri 4/8/11</i> | <i>180</i> |
| 182 | <i>1.2.1.7</i> | <i>Milestone - uFACTS Installed in SNET Region (JRM/JAD)</i> | <i>0 days</i> | <i>Fri 4/8/11</i> | <i>Fri 4/8/11</i> | <i>180</i> |
| 183 | 1.2.1.8 | Validate System Requirements and Conduct Fit Gap Analysis | 60 days | Mon 3/14/11 | Fri 6/3/11 | 24SS+4 days |
| 184 | 1.2.1.8.1 | Describe Project UML Techniques and Notations | 5 days | Mon 3/14/11 | Fri 3/18/11 | |
| 185 | 1.2.1.8.2 | System Requirements and Fit Gap Analysis | 60 days | Mon 3/14/11 | Fri 6/3/11 | |
| 186 | 1.2.1.8.2.1 | Iteration 1 | 30 days | Mon 3/14/11 | Fri 4/22/11 | |
| 187 | 1.2.1.8.2.1.1 | Claims | 15 days | Mon 3/14/11 | Fri 4/1/11 | |
| 188 | 1.2.1.8.2.1.1.1 | Initial/Additional Claims | 15 days | Mon 3/14/11 | Fri 4/1/11 | |
| 189 | 1.2.1.8.2.1.1.1.1 | Conduct JRM Session on Initial/Additional Claims | 15 days | Mon 3/14/11 | Fri 4/1/11 | |
| 190 | 1.2.1.8.2.1.1.1.2 | Document Fit Gap Analysis Findings | 15 days | Mon 3/14/11 | Fri 4/1/11 | |
| 191 | 1.2.1.8.2.1.1.1.3 | Develop Functional Requirements Repository | 15 days | Mon 3/14/11 | Fri 4/1/11 | |
| 192 | 1.2.1.8.2.1.1.1.4 | Update Business Requirements From Fit Gap Anal | 15 days | Mon 3/14/11 | Fri 4/1/11 | |
| 193 | 1.2.1.8.2.1.1.1.5 | Produce Requirements Traceability Matrix | 15 days | Mon 3/14/11 | Fri 4/1/11 | |
| 194 | 1.2.1.8.2.1.1.2 | Wage Determinations | 15 days | Mon 3/14/11 | Fri 4/1/11 | |
| 195 | 1.2.1.8.2.1.1.2.1 | Conduct JRM Session on Wage Determinations | 15 days | Mon 3/14/11 | Fri 4/1/11 | |
| 196 | 1.2.1.8.2.1.1.2.2 | Document Fit Gap Analysis Findings | 15 days | Mon 3/14/11 | Fri 4/1/11 | |
| 197 | 1.2.1.8.2.1.1.2.3 | Develop Functional Requirements Repository | 15 days | Mon 3/14/11 | Fri 4/1/11 | |
| 198 | 1.2.1.8.2.1.1.2.4 | Update Business Requirements From Fit Gap Anal | 15 days | Mon 3/14/11 | Fri 4/1/11 | |
| 199 | 1.2.1.8.2.1.1.2.5 | Produce Requirements Traceability Matrix | 15 days | Mon 3/14/11 | Fri 4/1/11 | |
| 200 | 1.2.1.8.2.1.1.3 | Alternative/Special Programs | 15 days | Mon 3/14/11 | Fri 4/1/11 | |
| 201 | 1.2.1.8.2.1.1.3.1 | Conduct JRM Session on Alternative/Special Progr | 15 days | Mon 3/14/11 | Fri 4/1/11 | |
| 202 | 1.2.1.8.2.1.1.3.2 | Document Fit Gap Analysis Findings | 15 days | Mon 3/14/11 | Fri 4/1/11 | |
| 203 | 1.2.1.8.2.1.1.3.3 | Develop Functional Requirements Repository | 15 days | Mon 3/14/11 | Fri 4/1/11 | |
| 204 | 1.2.1.8.2.1.1.3.4 | Update Business Requirements From Fit Gap Anal | 15 days | Mon 3/14/11 | Fri 4/1/11 | |
| 205 | 1.2.1.8.2.1.1.3.5 | Produce Requirements Traceability Matrix | 15 days | Mon 3/14/11 | Fri 4/1/11 | |
| 206 | 1.2.1.8.2.1.1.4 | Workforce Integration | 15 days | Mon 3/14/11 | Fri 4/1/11 | |
| 207 | 1.2.1.8.2.1.1.4.1 | Conduct JRM Session on Workforce Integration | 15 days | Mon 3/14/11 | Fri 4/1/11 | |
| 208 | 1.2.1.8.2.1.1.4.2 | Document Fit Gap Analysis Findings | 15 days | Mon 3/14/11 | Fri 4/1/11 | |
| 209 | 1.2.1.8.2.1.1.4.3 | Develop Functional Requirements Repository | 15 days | Mon 3/14/11 | Fri 4/1/11 | |
| 210 | 1.2.1.8.2.1.1.4.4 | Update Business Requirements From Fit Gap Anal | 15 days | Mon 3/14/11 | Fri 4/1/11 | |

| ID | WBS Code | Task Name | Duration | Start | Finish | Predecessors |
|-----|------------------------|--|----------------|--------------------|--------------------|--------------|
| 211 | 1.2.1.8.2.1.1.4.5 | Produce Requirements Traceability Matrix | 15 days | Mon 3/14/11 | Fri 4/1/11 | |
| 212 | 1.2.1.8.2.1.1.5 | Continued Claims | 15 days | Mon 3/14/11 | Fri 4/1/11 | |
| 213 | 1.2.1.8.2.1.1.5.1 | Conduct JRM Session on Continued Claims | 15 days | Mon 3/14/11 | Fri 4/1/11 | |
| 214 | 1.2.1.8.2.1.1.5.2 | Document Fit Gap Analysis Findings | 15 days | Mon 3/14/11 | Fri 4/1/11 | |
| 215 | 1.2.1.8.2.1.1.5.3 | Develop Functional Requirements Repository | 15 days | Mon 3/14/11 | Fri 4/1/11 | |
| 216 | 1.2.1.8.2.1.1.5.4 | Update Business Requirements From Fit Gap Anal | 15 days | Mon 3/14/11 | Fri 4/1/11 | |
| 217 | 1.2.1.8.2.1.1.5.5 | Produce Requirements Traceability Matrix | 15 days | Mon 3/14/11 | Fri 4/1/11 | |
| 218 | 1.2.1.8.2.1.1.6 | ICON | 15 days | Mon 3/14/11 | Fri 4/1/11 | |
| 219 | 1.2.1.8.2.1.1.6.1 | Conduct JRM Session on ICON | 15 days | Mon 3/14/11 | Fri 4/1/11 | |
| 220 | 1.2.1.8.2.1.1.6.2 | Document Fit Gap Analysis Findings | 15 days | Mon 3/14/11 | Fri 4/1/11 | |
| 221 | 1.2.1.8.2.1.1.6.3 | Develop Functional Requirements Repository | 15 days | Mon 3/14/11 | Fri 4/1/11 | |
| 222 | 1.2.1.8.2.1.1.6.4 | Update Business Requirements From Fit Gap Anal | 15 days | Mon 3/14/11 | Fri 4/1/11 | |
| 223 | 1.2.1.8.2.1.1.6.5 | Produce Requirements Traceability Matrix | 15 days | Mon 3/14/11 | Fri 4/1/11 | |
| 224 | 1.2.1.8.2.1.2 | Benefit Payment Control | 10 days | Mon 4/4/11 | Fri 4/15/11 | 187 |
| 225 | 1.2.1.8.2.1.2.1 | Payments | 10 days | Mon 4/4/11 | Fri 4/15/11 | |
| 226 | 1.2.1.8.2.1.2.1.1 | Conduct JRM Session on Payments | 10 days | Mon 4/4/11 | Fri 4/15/11 | |
| 227 | 1.2.1.8.2.1.2.1.2 | Document Fit Gap Analysis Findings | 10 days | Mon 4/4/11 | Fri 4/15/11 | |
| 228 | 1.2.1.8.2.1.2.1.3 | Develop Functional Requirements Repository | 10 days | Mon 4/4/11 | Fri 4/15/11 | |
| 229 | 1.2.1.8.2.1.2.1.4 | Update Business Requirements From Fit Gap Anal | 10 days | Mon 4/4/11 | Fri 4/15/11 | |
| 230 | 1.2.1.8.2.1.2.1.5 | Produce Requirements Traceability Matrix | 10 days | Mon 4/4/11 | Fri 4/15/11 | |
| 231 | 1.2.1.8.2.1.2.2 | Adjustments | 10 days | Mon 4/4/11 | Fri 4/15/11 | |
| 232 | 1.2.1.8.2.1.2.2.1 | Conduct JRM Session on Adjustments | 10 days | Mon 4/4/11 | Fri 4/15/11 | |
| 233 | 1.2.1.8.2.1.2.2.2 | Document Fit Gap Analysis Findings | 10 days | Mon 4/4/11 | Fri 4/15/11 | |
| 234 | 1.2.1.8.2.1.2.2.3 | Develop Functional Requirements Repository | 10 days | Mon 4/4/11 | Fri 4/15/11 | |
| 235 | 1.2.1.8.2.1.2.2.4 | Update Business Requirements From Fit Gap Anal | 10 days | Mon 4/4/11 | Fri 4/15/11 | |
| 236 | 1.2.1.8.2.1.2.2.5 | Produce Requirements Traceability Matrix | 10 days | Mon 4/4/11 | Fri 4/15/11 | |
| 237 | 1.2.1.8.2.1.2.3 | Overpayment Establishment | 10 days | Mon 4/4/11 | Fri 4/15/11 | |
| 238 | 1.2.1.8.2.1.2.3.1 | Conduct JRM Session on Overpayment Establishm | 10 days | Mon 4/4/11 | Fri 4/15/11 | |
| 239 | 1.2.1.8.2.1.2.3.2 | Document Fit Gap Analysis Findings | 10 days | Mon 4/4/11 | Fri 4/15/11 | |
| 240 | 1.2.1.8.2.1.2.3.3 | Develop Functional Requirements Repository | 10 days | Mon 4/4/11 | Fri 4/15/11 | |
| 241 | 1.2.1.8.2.1.2.3.4 | Update Business Requirements From Fit Gap Anal | 10 days | Mon 4/4/11 | Fri 4/15/11 | |
| 242 | 1.2.1.8.2.1.2.3.5 | Produce Requirements Traceability Matrix | 10 days | Mon 4/4/11 | Fri 4/15/11 | |
| 243 | 1.2.1.8.2.1.3 | Adjudication | 5 days | Mon 4/18/11 | Fri 4/22/11 | 224 |
| 244 | 1.2.1.8.2.1.3.1 | Conduct JRM Session on Adjudication | 5 days | Mon 4/18/11 | Fri 4/22/11 | |
| 245 | 1.2.1.8.2.1.3.2 | Document Fit Gap Analysis Findings | 5 days | Mon 4/18/11 | Fri 4/22/11 | |
| 246 | 1.2.1.8.2.1.3.3 | Develop Functional Requirements Repository | 5 days | Mon 4/18/11 | Fri 4/22/11 | |
| 247 | 1.2.1.8.2.1.3.4 | Update Business Requirements From Fit Gap Analysis | 5 days | Mon 4/18/11 | Fri 4/22/11 | |
| 248 | 1.2.1.8.2.1.3.5 | Produce Requirements Traceability Matrix | 5 days | Mon 4/18/11 | Fri 4/22/11 | |
| 249 | 1.2.1.8.2.1.4 | Benefit Charges | 5 days | Mon 4/18/11 | Fri 4/22/11 | 243SS |
| 250 | 1.2.1.8.2.1.4.1 | Conduct JRM Session on Benefit Charges | 5 days | Mon 4/18/11 | Fri 4/22/11 | |
| 251 | 1.2.1.8.2.1.4.2 | Document Fit Gap Analysis Findings | 5 days | Mon 4/18/11 | Fri 4/22/11 | |
| 252 | 1.2.1.8.2.1.4.3 | Develop Functional Requirements Repository | 5 days | Mon 4/18/11 | Fri 4/22/11 | |

| ID | WBS Code | Task Name | Duration | Start | Finish | Predecessors |
|-----|------------------------|---|----------------|--------------------|--------------------|--------------|
| 253 | 1.2.1.8.2.1.4.4 | Update Business Requirements From Fit Gap Analysis | 5 days | Mon 4/18/11 | Fri 4/22/11 | |
| 254 | 1.2.1.8.2.1.4.5 | Produce Requirements Traceability Matrix | 5 days | Mon 4/18/11 | Fri 4/22/11 | |
| 255 | <i>1.2.1.8.2.2</i> | <i>Deliverable - Validated Requirements Document - Iteration 1</i> | <i>0 days</i> | <i>Fri 4/22/11</i> | <i>Fri 4/22/11</i> | <i>186</i> |
| 256 | <i>1.2.1.8.2.3</i> | <i>Milestone - Acceptance of Validated Requirements - Iteration 1</i> | <i>0 days</i> | <i>Fri 4/22/11</i> | <i>Fri 4/22/11</i> | <i>255</i> |
| 257 | 1.2.1.8.2.4 | Iteration 2 | 15 days | Mon 4/25/11 | Fri 5/13/11 | 186 |
| 258 | 1.2.1.8.2.4.1 | Maintain Claim | 5 days | Mon 4/25/11 | Fri 4/29/11 | |
| 259 | 1.2.1.8.2.4.1.1 | Conduct JRM Session on Claim Maintenance | 5 days | Mon 4/25/11 | Fri 4/29/11 | |
| 260 | 1.2.1.8.2.4.1.2 | Document Fit Gap Analysis Findings | 5 days | Mon 4/25/11 | Fri 4/29/11 | |
| 261 | 1.2.1.8.2.4.1.3 | Develop Functional Requirements Repository | 5 days | Mon 4/25/11 | Fri 4/29/11 | |
| 262 | 1.2.1.8.2.4.1.4 | Update Business Requirements From Fit Gap Analysis | 5 days | Mon 4/25/11 | Fri 4/29/11 | |
| 263 | 1.2.1.8.2.4.1.5 | Produce Requirements Traceability Matrix | 5 days | Mon 4/25/11 | Fri 4/29/11 | |
| 264 | 1.2.1.8.2.4.2 | Appeals | 5 days | Mon 4/25/11 | Fri 4/29/11 | 258SS |
| 265 | 1.2.1.8.2.4.2.1 | Conduct JRM Session on Appeals | 5 days | Mon 4/25/11 | Fri 4/29/11 | |
| 266 | 1.2.1.8.2.4.2.2 | Document Fit Gap Analysis Findings | 5 days | Mon 4/25/11 | Fri 4/29/11 | |
| 267 | 1.2.1.8.2.4.2.3 | Develop Functional Requirements Repository | 5 days | Mon 4/25/11 | Fri 4/29/11 | |
| 268 | 1.2.1.8.2.4.2.4 | Update Business Requirements From Fit Gap Analysis | 5 days | Mon 4/25/11 | Fri 4/29/11 | |
| 269 | 1.2.1.8.2.4.2.5 | Produce Requirements Traceability Matrix | 5 days | Mon 4/25/11 | Fri 4/29/11 | |
| 270 | 1.2.1.8.2.4.3 | Benefit Payment Control | 5 days | Mon 5/2/11 | Fri 5/6/11 | 264 |
| 271 | 1.2.1.8.2.4.3.1 | Collections | 5 days | Mon 5/2/11 | Fri 5/6/11 | |
| 272 | 1.2.1.8.2.4.3.1.1 | Conduct JRM Session on Collections | 5 days | Mon 5/2/11 | Fri 5/6/11 | |
| 273 | 1.2.1.8.2.4.3.1.2 | Document Fit Gap Analysis Findings | 5 days | Mon 5/2/11 | Fri 5/6/11 | |
| 274 | 1.2.1.8.2.4.3.1.3 | Develop Functional Requirements Repository | 5 days | Mon 5/2/11 | Fri 5/6/11 | |
| 275 | 1.2.1.8.2.4.3.1.4 | Update Business Requirements From Fit Gap Anal | 5 days | Mon 5/2/11 | Fri 5/6/11 | |
| 276 | 1.2.1.8.2.4.3.1.5 | Produce Requirements Traceability Matrix | 5 days | Mon 5/2/11 | Fri 5/6/11 | |
| 277 | 1.2.1.8.2.4.3.2 | Program Integrity | 5 days | Mon 5/2/11 | Fri 5/6/11 | 271SS |
| 278 | 1.2.1.8.2.4.3.2.1 | Conduct JRM Session on Program Integrity | 5 days | Mon 5/2/11 | Fri 5/6/11 | |
| 279 | 1.2.1.8.2.4.3.2.2 | Document Fit Gap Analysis Findings | 5 days | Mon 5/2/11 | Fri 5/6/11 | |
| 280 | 1.2.1.8.2.4.3.2.3 | Develop Functional Requirements Repository | 5 days | Mon 5/2/11 | Fri 5/6/11 | |
| 281 | 1.2.1.8.2.4.3.2.4 | Update Business Requirements From Fit Gap Anal | 5 days | Mon 5/2/11 | Fri 5/6/11 | |
| 282 | 1.2.1.8.2.4.3.2.5 | Produce Requirements Traceability Matrix | 5 days | Mon 5/2/11 | Fri 5/6/11 | |
| 283 | 1.2.1.8.2.4.4 | Reporting Services (ETA, Fiscal, and Management Repor | 5 days | Mon 5/9/11 | Fri 5/13/11 | 270 |
| 284 | 1.2.1.8.2.4.4.1 | Conduct JRM Session on Reporting Services (ETA, Fisc | 5 days | Mon 5/9/11 | Fri 5/13/11 | |
| 285 | 1.2.1.8.2.4.4.2 | Document Fit Gap Analysis Findings | 5 days | Mon 5/9/11 | Fri 5/13/11 | |
| 286 | 1.2.1.8.2.4.4.3 | Develop Functional Requirements Repository | 5 days | Mon 5/9/11 | Fri 5/13/11 | |
| 287 | 1.2.1.8.2.4.4.4 | Update Business Requirements From Fit Gap Analysis | 5 days | Mon 5/9/11 | Fri 5/13/11 | |
| 288 | 1.2.1.8.2.4.4.5 | Produce Requirements Traceability Matrix | 5 days | Mon 5/9/11 | Fri 5/13/11 | |
| 289 | <i>1.2.1.8.2.5</i> | <i>Deliverable - Validated Requirements Document - Iteration 2</i> | <i>0 days</i> | <i>Fri 5/13/11</i> | <i>Fri 5/13/11</i> | <i>257</i> |
| 290 | <i>1.2.1.8.2.6</i> | <i>Milestone - Acceptance of Validated Requirements - Iteration 2</i> | <i>0 days</i> | <i>Fri 5/13/11</i> | <i>Fri 5/13/11</i> | <i>289</i> |
| 291 | 1.2.1.8.2.7 | Iteration 3 | 15 days | Mon 5/16/11 | Fri 6/3/11 | 257 |
| 292 | 1.2.1.8.2.7.1 | Call Center Interactive Voice Response System | 15 days | Mon 5/16/11 | Fri 6/3/11 | |
| 293 | 1.2.1.8.2.7.1.1 | Conduct JRM Session on Call Center IVR System | 15 days | Mon 5/16/11 | Fri 6/3/11 | |
| 294 | 1.2.1.8.2.7.1.2 | Document Fit Gap Analysis Findings | 15 days | Mon 5/16/11 | Fri 6/3/11 | |

| ID | WBS Code | Task Name | Duration | Start | Finish | Predecessors |
|-----|--------------------|---|-----------------|--------------------|--------------------|---------------------|
| 295 | 1.2.1.8.2.7.1.3 | Develop Functional Requirements Repository | 15 days | Mon 5/16/11 | Fri 6/3/11 | |
| 296 | 1.2.1.8.2.7.1.4 | Update Business Requirements From Fit Gap Analysis | 15 days | Mon 5/16/11 | Fri 6/3/11 | |
| 297 | 1.2.1.8.2.7.1.5 | Produce Requirements Traceability Matrix | 15 days | Mon 5/16/11 | Fri 6/3/11 | |
| 298 | <i>1.2.1.8.2.8</i> | <i>Deliverable - Validated Requirements Document - Iteration 3</i> | <i>0 days</i> | <i>Fri 6/3/11</i> | <i>Fri 6/3/11</i> | <i>291</i> |
| 299 | <i>1.2.1.8.2.9</i> | <i>Milestone - Acceptance of Validated Requirements - Iteration 3</i> | <i>0 days</i> | <i>Fri 6/3/11</i> | <i>Fri 6/3/11</i> | <i>298</i> |
| 300 | 1.2.1.9 | Review/Confirm Development Standards, Methodology, Tools, and AP | 20 days | Mon 3/14/11 | Fri 4/8/11 | |
| 301 | 1.2.1.9.1 | Development Standards | 15 days | Mon 3/14/11 | Fri 4/1/11 | 8FS+3 days |
| 302 | 1.2.1.9.1.1 | Coding Standards and Guidelines | 15 days | Mon 3/14/11 | Fri 4/1/11 | |
| 303 | 1.2.1.9.1.2 | Diagram, Model, and Graphic Guidelines | 15 days | Mon 3/14/11 | Fri 4/1/11 | |
| 304 | 1.2.1.9.1.3 | Online Help Standards | 15 days | Mon 3/14/11 | Fri 4/1/11 | |
| 305 | 1.2.1.9.1.4 | Object Model Design, Lifecycle, and Memory Management Guide | 15 days | Mon 3/14/11 | Fri 4/1/11 | |
| 306 | 1.2.1.9.1.5 | Transaction and Data Integrity Standards | 15 days | Mon 3/14/11 | Fri 4/1/11 | |
| 307 | 1.2.1.9.1.6 | User Interface and Navigation Standards | 15 days | Mon 3/14/11 | Fri 4/1/11 | |
| 308 | 1.2.1.9.1.7 | Other Design Frameworks and Libraries | 15 days | Mon 3/14/11 | Fri 4/1/11 | |
| 309 | 1.2.1.9.2 | Tools | 15 days | Mon 3/14/11 | Fri 4/1/11 | 301SS |
| 310 | 1.2.1.9.2.1 | Development Toolset | 15 days | Mon 3/14/11 | Fri 4/1/11 | |
| 311 | 1.2.1.9.2.2 | Programmer Workbench | 15 days | Mon 3/14/11 | Fri 4/1/11 | |
| 312 | 1.2.1.9.2.3 | Integrated Development Environment | 15 days | Mon 3/14/11 | Fri 4/1/11 | |
| 313 | 1.2.1.9.3 | APIs | 15 days | Mon 3/14/11 | Fri 4/1/11 | 301SS |
| 314 | 1.2.1.9.3.1 | Standard API | 15 days | Mon 3/14/11 | Fri 4/1/11 | |
| 315 | 1.2.1.9.3.2 | Framework Structure | 15 days | Mon 3/14/11 | Fri 4/1/11 | |
| 316 | 1.2.1.9.3.3 | Primary Namespaces, WSDLs, Class, and Coding Libraries | 15 days | Mon 3/14/11 | Fri 4/1/11 | |
| 317 | 1.2.1.9.3.4 | Other Code Generator Tools and Templates | 15 days | Mon 3/14/11 | Fri 4/1/11 | |
| 318 | 1.2.1.9.4 | Incorporate Findings in Configuration Management Plan | 15 days | Mon 3/21/11 | Fri 4/8/11 | 301SS+5 days |
| 319 | 1.2.1.10 | Prepare Data Conversion Plan | 20 days | Mon 4/11/11 | Fri 5/6/11 | 300 |
| 320 | 1.2.1.10.1 | Review/Confirm Conversion Methodologies and Techniques | 20 days | Mon 4/11/11 | Fri 5/6/11 | |
| 321 | 1.2.1.10.2 | Customize Data Cleansing Strategy | 20 days | Mon 4/11/11 | Fri 5/6/11 | |
| 322 | 1.2.1.10.3 | Customize Approach to Enforcing Data Consistency and Data Integrity | 20 days | Mon 4/11/11 | Fri 5/6/11 | |
| 323 | 1.2.1.10.4 | Customize Data Synchronization Strategy | 20 days | Mon 4/11/11 | Fri 5/6/11 | |
| 324 | 1.2.1.10.5 | Customize Conversion Design and Implementation Strategy | 20 days | Mon 4/11/11 | Fri 5/6/11 | |
| 325 | 1.2.1.10.6 | Customize Data Loading Strategy and Procedure | 20 days | Mon 4/11/11 | Fri 5/6/11 | |
| 326 | 1.2.1.10.7 | Customize Other Data Conversion Strategy and Approach | 20 days | Mon 4/11/11 | Fri 5/6/11 | |
| 327 | 1.2.1.10.8 | Produce Data Conversion Plan | 20 days | Mon 4/11/11 | Fri 5/6/11 | |
| 328 | <i>1.2.1.10.9</i> | <i>Deliverable - Data Conversion Plan</i> | <i>0 days</i> | <i>Fri 5/6/11</i> | <i>Fri 5/6/11</i> | <i>327</i> |
| 329 | 1.2.2 | Design | 145 days | Mon 3/21/11 | Fri 10/7/11 | |
| 330 | 1.2.2.1 | Design Technical Architecture | 60 days | Mon 3/21/11 | Fri 6/10/11 | 165FS+2 days |
| 331 | 1.2.2.1.1 | Design Conceptual Architecture | 25 days | Mon 3/21/11 | Fri 4/22/11 | |
| 332 | 1.2.2.1.1.1 | Review Existing Hardware/Software | 5 days | Mon 3/21/11 | Fri 3/25/11 | |
| 333 | 1.2.2.1.1.2 | Conduct JAD Sessions on Architecture Options | 10 days | Mon 3/28/11 | Fri 4/8/11 | 332 |
| 334 | 1.2.2.1.1.3 | Design and Recommend Logical Development/Data Conversion/T | 10 days | Mon 4/4/11 | Fri 4/15/11 | 333SS+5 days |
| 335 | 1.2.2.1.1.4 | Design and Recommend Logical Production Architecture | 10 days | Mon 4/11/11 | Fri 4/22/11 | 334SS+5 days |
| 336 | 1.2.2.1.2 | Design Detailed Architecture | 35 days | Mon 4/25/11 | Fri 6/10/11 | 331 |

| ID | WBS Code | Task Name | Duration | Start | Finish | Predecessors |
|-----|--------------------|--|-----------------|--------------------|--------------------|---------------|
| 337 | 1.2.2.1.2.1 | Detailed Architecture JAD Sessions | 20 days | Mon 4/25/11 | Fri 5/20/11 | |
| 338 | 1.2.2.1.2.1.1 | Conduct JAD Sessions on Leveraging Existing Resources | 20 days | Mon 4/25/11 | Fri 5/20/11 | |
| 339 | 1.2.2.1.2.1.2 | Conduct JAD Sessions on UC Software and Hardware | 20 days | Mon 4/25/11 | Fri 5/20/11 | |
| 340 | 1.2.2.1.2.1.3 | Conduct JAD Sessions on Network Architecture (Including B) | 20 days | Mon 4/25/11 | Fri 5/20/11 | |
| 341 | 1.2.2.1.2.1.4 | Conduct JAD Sessions on Other Components | 20 days | Mon 4/25/11 | Fri 5/20/11 | |
| 342 | 1.2.2.1.2.2 | Security Infrastructure JAD Sessions | 20 days | Mon 4/25/11 | Fri 5/20/11 | |
| 343 | 1.2.2.1.2.2.1 | Identify Infrastructure Security Policies and Requirements | 20 days | Mon 4/25/11 | Fri 5/20/11 | |
| 344 | 1.2.2.1.2.2.2 | Security infrastructure design - Firewalls, Intrusion Detection/ | 20 days | Mon 4/25/11 | Fri 5/20/11 | |
| 345 | 1.2.2.1.2.2.3 | Network Security Design and How to Address Applicable Rec | 20 days | Mon 4/25/11 | Fri 5/20/11 | |
| 346 | 1.2.2.1.2.2.4 | Web Server security | 20 days | Mon 4/25/11 | Fri 5/20/11 | |
| 347 | 1.2.2.1.2.2.5 | Application Server security | 20 days | Mon 4/25/11 | Fri 5/20/11 | |
| 348 | 1.2.2.1.2.2.6 | Database Server security | 20 days | Mon 4/25/11 | Fri 5/20/11 | |
| 349 | 1.2.2.1.2.2.7 | Integration Between Application Security and Network Securi | 20 days | Mon 4/25/11 | Fri 5/20/11 | |
| 350 | 1.2.2.1.2.2.8 | Interface controls | 20 days | Mon 4/25/11 | Fri 5/20/11 | |
| 351 | 1.2.2.1.2.3 | Application Level Security JAD Sessions | 20 days | Mon 4/25/11 | Fri 5/20/11 | |
| 352 | 1.2.2.1.2.3.1 | Design Sessions on Security Roles | 20 days | Mon 4/25/11 | Fri 5/20/11 | |
| 353 | 1.2.2.1.2.3.2 | Design Sessions on Permission Lists | 20 days | Mon 4/25/11 | Fri 5/20/11 | |
| 354 | 1.2.2.1.2.3.3 | Design Sessions on Row Level Security | 20 days | Mon 4/25/11 | Fri 5/20/11 | |
| 355 | 1.2.2.1.2.4 | Software and Hardware High Level Design | 20 days | Mon 4/25/11 | Fri 5/20/11 | |
| 356 | 1.2.2.1.2.4.1 | Produce SW/HW High Level Design Document - SW/HW Pla | 20 days | Mon 4/25/11 | Fri 5/20/11 | |
| 357 | 1.2.2.1.2.4.2 | Produce SW/HW High Level Design Document - Infrastructu | 20 days | Mon 4/25/11 | Fri 5/20/11 | |
| 358 | 1.2.2.1.2.4.3 | Produce SW/HW High Level Design Document - Developme | 20 days | Mon 4/25/11 | Fri 5/20/11 | |
| 359 | 1.2.2.1.2.4.4 | Produce SW/HW High Level Design Document - Subsystem: | 20 days | Mon 4/25/11 | Fri 5/20/11 | |
| 360 | 1.2.2.1.2.4.5 | Produce SW/HW High Level Design Document - Supplemen | 20 days | Mon 4/25/11 | Fri 5/20/11 | |
| 361 | 1.2.2.1.2.4.6 | Produce SW/HW High Level Design Document - Message S | 20 days | Mon 4/25/11 | Fri 5/20/11 | |
| 362 | 1.2.2.1.2.4.7 | Produce SW/HW High Level Design Document - SOA | 20 days | Mon 4/25/11 | Fri 5/20/11 | |
| 363 | 1.2.2.1.2.4.8 | Produce SW/HW High Level Design Document - Critical Tec | 20 days | Mon 4/25/11 | Fri 5/20/11 | |
| 364 | 1.2.2.1.2.5 | Update System Environment Configuration Plan | 20 days | Mon 5/16/11 | Fri 6/10/11 | 58,337SS+5 da |
| 365 | 1.2.2.2 | Detailed System Design | 110 days | Mon 4/25/11 | Fri 9/23/11 | 186 |
| 366 | 1.2.2.2.1 | Iteration 1 | 80 days | Mon 4/25/11 | Fri 8/12/11 | |
| 367 | 1.2.2.2.1.1 | JAD - Claims | 40 days | Mon 4/25/11 | Fri 6/17/11 | 187 |
| 368 | 1.2.2.2.1.1.1 | Common and Integrated Functionality | 40 days | Mon 4/25/11 | Fri 6/17/11 | |
| 369 | 1.2.2.2.1.1.2 | Online Screens and Content Flow | 40 days | Mon 4/25/11 | Fri 6/17/11 | |
| 370 | 1.2.2.2.1.1.3 | User Interface Design and Prototype | 40 days | Mon 4/25/11 | Fri 6/17/11 | |
| 371 | 1.2.2.2.1.1.4 | Detailed Business, Policy, and Processing Rules | 40 days | Mon 4/25/11 | Fri 6/17/11 | |
| 372 | 1.2.2.2.1.1.5 | UC Benefits Workflow | 40 days | Mon 4/25/11 | Fri 6/17/11 | |
| 373 | 1.2.2.2.1.1.6 | Batch Processes and Program Flow | 40 days | Mon 4/25/11 | Fri 6/17/11 | |
| 374 | 1.2.2.2.1.1.7 | Reports, Letters, Forms, and Correspondence | 40 days | Mon 4/25/11 | Fri 6/17/11 | |
| 375 | 1.2.2.2.1.1.8 | Online Help | 40 days | Mon 4/25/11 | Fri 6/17/11 | |
| 376 | 1.2.2.2.1.1.9 | Internal and External Interfaces | 40 days | Mon 4/25/11 | Fri 6/17/11 | |
| 377 | 1.2.2.2.1.1.10 | Produce Detailed System Design Specifications | 40 days | Mon 4/25/11 | Fri 6/17/11 | |
| 378 | 1.2.2.2.1.1.11 | Produce a List of Report, Letter, and Form | 40 days | Mon 4/25/11 | Fri 6/17/11 | |

| ID | WBS Code | Task Name | Duration | Start | Finish | Predecessors |
|-----|--------------------|---|----------------|--------------------|--------------------|----------------|
| 379 | 1.2.2.2.1.1.12 | Produce a List of Business Rules | 40 days | Mon 4/25/11 | Fri 6/17/11 | |
| 380 | 1.2.2.2.1.1.13 | Produce System Interface Design Specifications | 40 days | Mon 4/25/11 | Fri 6/17/11 | |
| 381 | 1.2.2.2.1.2 | JAD - Benefit Payment Control | 40 days | Mon 4/25/11 | Fri 6/17/11 | 224 |
| 382 | 1.2.2.2.1.2.1 | Common and Integrated Functionality | 40 days | Mon 4/25/11 | Fri 6/17/11 | |
| 383 | 1.2.2.2.1.2.2 | Online Screens and Content Flow | 40 days | Mon 4/25/11 | Fri 6/17/11 | |
| 384 | 1.2.2.2.1.2.3 | User Interface Design and Prototype | 40 days | Mon 4/25/11 | Fri 6/17/11 | |
| 385 | 1.2.2.2.1.2.4 | Detailed Business, Policy, and Processing Rules | 40 days | Mon 4/25/11 | Fri 6/17/11 | |
| 386 | 1.2.2.2.1.2.5 | UC Benefits Workflow | 40 days | Mon 4/25/11 | Fri 6/17/11 | |
| 387 | 1.2.2.2.1.2.6 | Batch Processes and Program Flow | 40 days | Mon 4/25/11 | Fri 6/17/11 | |
| 388 | 1.2.2.2.1.2.7 | Reports, Letters, Forms, and Correspondence | 40 days | Mon 4/25/11 | Fri 6/17/11 | |
| 389 | 1.2.2.2.1.2.8 | Online Help | 40 days | Mon 4/25/11 | Fri 6/17/11 | |
| 390 | 1.2.2.2.1.2.9 | Internal and External Interfaces | 40 days | Mon 4/25/11 | Fri 6/17/11 | |
| 391 | 1.2.2.2.1.2.10 | Produce Detailed System Design Specifications | 40 days | Mon 4/25/11 | Fri 6/17/11 | |
| 392 | 1.2.2.2.1.2.11 | Produce a List of Report, Letter, and Form | 40 days | Mon 4/25/11 | Fri 6/17/11 | |
| 393 | 1.2.2.2.1.2.12 | Produce a List of Business Rules | 40 days | Mon 4/25/11 | Fri 6/17/11 | |
| 394 | 1.2.2.2.1.2.13 | Produce System Interface Design Specifications | 40 days | Mon 4/25/11 | Fri 6/17/11 | |
| 395 | 1.2.2.2.1.3 | JAD - Adjudication | 40 days | Mon 6/20/11 | Fri 8/12/11 | 243,367 |
| 396 | 1.2.2.2.1.3.1 | Common and Integrated Functionality | 40 days | Mon 6/20/11 | Fri 8/12/11 | |
| 397 | 1.2.2.2.1.3.2 | Online Screens and Content Flow | 40 days | Mon 6/20/11 | Fri 8/12/11 | |
| 398 | 1.2.2.2.1.3.3 | User Interface Design and Prototype | 40 days | Mon 6/20/11 | Fri 8/12/11 | |
| 399 | 1.2.2.2.1.3.4 | Detailed Business, Policy, and Processing Rules | 40 days | Mon 6/20/11 | Fri 8/12/11 | |
| 400 | 1.2.2.2.1.3.5 | UC Benefits Workflow | 40 days | Mon 6/20/11 | Fri 8/12/11 | |
| 401 | 1.2.2.2.1.3.6 | Batch Processes and Program Flow | 40 days | Mon 6/20/11 | Fri 8/12/11 | |
| 402 | 1.2.2.2.1.3.7 | Reports, Letters, Forms, and Correspondence | 40 days | Mon 6/20/11 | Fri 8/12/11 | |
| 403 | 1.2.2.2.1.3.8 | Online Help | 40 days | Mon 6/20/11 | Fri 8/12/11 | |
| 404 | 1.2.2.2.1.3.9 | Internal and External Interfaces | 40 days | Mon 6/20/11 | Fri 8/12/11 | |
| 405 | 1.2.2.2.1.3.10 | Produce Detailed System Design Specifications | 40 days | Mon 6/20/11 | Fri 8/12/11 | |
| 406 | 1.2.2.2.1.3.11 | Produce a List of Report, Letter, and Form | 40 days | Mon 6/20/11 | Fri 8/12/11 | |
| 407 | 1.2.2.2.1.3.12 | Produce a List of Business Rules | 40 days | Mon 6/20/11 | Fri 8/12/11 | |
| 408 | 1.2.2.2.1.3.13 | Produce System Interface Design Specifications | 40 days | Mon 6/20/11 | Fri 8/12/11 | |
| 409 | 1.2.2.2.1.4 | JAD - Benefit Charges | 40 days | Mon 6/20/11 | Fri 8/12/11 | 249,381 |
| 410 | 1.2.2.2.1.4.1 | Common and Integrated Functionality | 40 days | Mon 6/20/11 | Fri 8/12/11 | |
| 411 | 1.2.2.2.1.4.2 | Online Screens and Content Flow | 40 days | Mon 6/20/11 | Fri 8/12/11 | |
| 412 | 1.2.2.2.1.4.3 | User Interface Design and Prototype | 40 days | Mon 6/20/11 | Fri 8/12/11 | |
| 413 | 1.2.2.2.1.4.4 | Detailed Business, Policy, and Processing Rules | 40 days | Mon 6/20/11 | Fri 8/12/11 | |
| 414 | 1.2.2.2.1.4.5 | UC Benefits Workflow | 40 days | Mon 6/20/11 | Fri 8/12/11 | |
| 415 | 1.2.2.2.1.4.6 | Batch Processes and Program Flow | 40 days | Mon 6/20/11 | Fri 8/12/11 | |
| 416 | 1.2.2.2.1.4.7 | Reports, Letters, Forms, and Correspondence | 40 days | Mon 6/20/11 | Fri 8/12/11 | |
| 417 | 1.2.2.2.1.4.8 | Online Help | 40 days | Mon 6/20/11 | Fri 8/12/11 | |
| 418 | 1.2.2.2.1.4.9 | Internal and External Interfaces | 40 days | Mon 6/20/11 | Fri 8/12/11 | |
| 419 | 1.2.2.2.1.4.10 | Produce Detailed System Design Specifications | 40 days | Mon 6/20/11 | Fri 8/12/11 | |
| 420 | 1.2.2.2.1.4.11 | Produce a List of Report, Letter, and Form | 40 days | Mon 6/20/11 | Fri 8/12/11 | |

| ID | WBS Code | Task Name | Duration | Start | Finish | Predecessors |
|-----|----------------------|--|----------------|--------------------|--------------------|--------------------|
| 421 | 1.2.2.2.1.4.12 | Produce a List of Business Rules | 40 days | Mon 6/20/11 | Fri 8/12/11 | |
| 422 | 1.2.2.2.1.4.13 | Produce System Interface Design Specifications | 40 days | Mon 6/20/11 | Fri 8/12/11 | |
| 423 | 1.2.2.2.1.5 | Design Deliverables and Milestones - Iteration 1 | 0 days | Fri 8/12/11 | Fri 8/12/11 | 409 |
| 424 | <i>1.2.2.2.1.5.1</i> | <i>Deliverable - Design Specifications - Iteration 1</i> | <i>0 days</i> | <i>Fri 8/12/11</i> | <i>Fri 8/12/11</i> | |
| 425 | <i>1.2.2.2.1.5.2</i> | <i>Milestone - Acceptance of Design Specifications - - Iteration</i> | <i>0 days</i> | <i>Fri 8/12/11</i> | <i>Fri 8/12/11</i> | <i>367</i> |
| 426 | 1.2.2.2.2 | Iteration 2 | 70 days | Mon 6/20/11 | Fri 9/23/11 | 257,367,381 |
| 427 | 1.2.2.2.2.1 | JAD - Maintain Claim | 35 days | Mon 6/20/11 | Fri 8/5/11 | 258 |
| 428 | 1.2.2.2.2.1.1 | Common and Integrated Functionality | 35 days | Mon 6/20/11 | Fri 8/5/11 | |
| 429 | 1.2.2.2.2.1.2 | Online Screens and Content Flow | 35 days | Mon 6/20/11 | Fri 8/5/11 | |
| 430 | 1.2.2.2.2.1.3 | User Interface Design and Prototype | 35 days | Mon 6/20/11 | Fri 8/5/11 | |
| 431 | 1.2.2.2.2.1.4 | Detailed Business, Policy, and Processing Rules | 35 days | Mon 6/20/11 | Fri 8/5/11 | |
| 432 | 1.2.2.2.2.1.5 | UC Benefits Workflow | 35 days | Mon 6/20/11 | Fri 8/5/11 | |
| 433 | 1.2.2.2.2.1.6 | Batch Processes and Program Flow | 35 days | Mon 6/20/11 | Fri 8/5/11 | |
| 434 | 1.2.2.2.2.1.7 | Reports, Letters, Forms, and Correspondence | 35 days | Mon 6/20/11 | Fri 8/5/11 | |
| 435 | 1.2.2.2.2.1.8 | Online Help | 35 days | Mon 6/20/11 | Fri 8/5/11 | |
| 436 | 1.2.2.2.2.1.9 | Internal and External Interfaces | 35 days | Mon 6/20/11 | Fri 8/5/11 | |
| 437 | 1.2.2.2.2.1.10 | Produce Detailed System Design Specifications | 35 days | Mon 6/20/11 | Fri 8/5/11 | |
| 438 | 1.2.2.2.2.1.11 | Produce a List of Report, Letter, and Form | 35 days | Mon 6/20/11 | Fri 8/5/11 | |
| 439 | 1.2.2.2.2.1.12 | Produce a List of Business Rules | 35 days | Mon 6/20/11 | Fri 8/5/11 | |
| 440 | 1.2.2.2.2.1.13 | Produce System Interface Design Specifications | 35 days | Mon 6/20/11 | Fri 8/5/11 | |
| 441 | 1.2.2.2.2.2 | JAD - Appeals | 35 days | Mon 6/20/11 | Fri 8/5/11 | 264 |
| 442 | 1.2.2.2.2.2.1 | Common and Integrated Functionality | 35 days | Mon 6/20/11 | Fri 8/5/11 | |
| 443 | 1.2.2.2.2.2.2 | Online Screens and Content Flow | 35 days | Mon 6/20/11 | Fri 8/5/11 | |
| 444 | 1.2.2.2.2.2.3 | User Interface Design and Prototype | 35 days | Mon 6/20/11 | Fri 8/5/11 | |
| 445 | 1.2.2.2.2.2.4 | Detailed Business, Policy, and Processing Rules | 35 days | Mon 6/20/11 | Fri 8/5/11 | |
| 446 | 1.2.2.2.2.2.5 | UC Benefits Workflow | 35 days | Mon 6/20/11 | Fri 8/5/11 | |
| 447 | 1.2.2.2.2.2.6 | Batch Processes and Program Flow | 35 days | Mon 6/20/11 | Fri 8/5/11 | |
| 448 | 1.2.2.2.2.2.7 | Reports, Letters, Forms, and Correspondence | 35 days | Mon 6/20/11 | Fri 8/5/11 | |
| 449 | 1.2.2.2.2.2.8 | Online Help | 35 days | Mon 6/20/11 | Fri 8/5/11 | |
| 450 | 1.2.2.2.2.2.9 | Internal and External Interfaces | 35 days | Mon 6/20/11 | Fri 8/5/11 | |
| 451 | 1.2.2.2.2.2.10 | Produce Detailed System Design Specifications | 35 days | Mon 6/20/11 | Fri 8/5/11 | |
| 452 | 1.2.2.2.2.2.11 | Produce a List of Report, Letter, and Form | 35 days | Mon 6/20/11 | Fri 8/5/11 | |
| 453 | 1.2.2.2.2.2.12 | Produce a List of Business Rules | 35 days | Mon 6/20/11 | Fri 8/5/11 | |
| 454 | 1.2.2.2.2.2.13 | Produce System Interface Design Specifications | 35 days | Mon 6/20/11 | Fri 8/5/11 | |
| 455 | 1.2.2.2.2.3 | JAD - Benefit Payment Control | 35 days | Mon 8/8/11 | Fri 9/23/11 | 270,427,441 |
| 456 | 1.2.2.2.2.3.1 | Common and Integrated Functionality | 35 days | Mon 8/8/11 | Fri 9/23/11 | |
| 457 | 1.2.2.2.2.3.2 | Online Screens and Content Flow | 35 days | Mon 8/8/11 | Fri 9/23/11 | |
| 458 | 1.2.2.2.2.3.3 | User Interface Design and Prototype | 35 days | Mon 8/8/11 | Fri 9/23/11 | |
| 459 | 1.2.2.2.2.3.4 | Detailed Business, Policy, and Processing Rules | 35 days | Mon 8/8/11 | Fri 9/23/11 | |
| 460 | 1.2.2.2.2.3.5 | UC Benefits Workflow | 35 days | Mon 8/8/11 | Fri 9/23/11 | |
| 461 | 1.2.2.2.2.3.6 | Batch Processes and Program Flow | 35 days | Mon 8/8/11 | Fri 9/23/11 | |
| 462 | 1.2.2.2.2.3.7 | Reports, Letters, Forms, and Correspondence | 35 days | Mon 8/8/11 | Fri 9/23/11 | |

| ID | WBS Code | Task Name | Duration | Start | Finish | Predecessors |
|-----|----------------------|--|----------------|--------------------|--------------------|----------------------|
| 463 | 1.2.2.2.3.8 | Online Help | 35 days | Mon 8/8/11 | Fri 9/23/11 | |
| 464 | 1.2.2.2.3.9 | Internal and External Interfaces | 35 days | Mon 8/8/11 | Fri 9/23/11 | |
| 465 | 1.2.2.2.3.10 | Produce Detailed System Design Specifications | 35 days | Mon 8/8/11 | Fri 9/23/11 | |
| 466 | 1.2.2.2.3.11 | Produce a List of Report, Letter, and Form | 35 days | Mon 8/8/11 | Fri 9/23/11 | |
| 467 | 1.2.2.2.3.12 | Produce a List of Business Rules | 35 days | Mon 8/8/11 | Fri 9/23/11 | |
| 468 | 1.2.2.2.3.13 | Produce System Interface Design Specifications | 35 days | Mon 8/8/11 | Fri 9/23/11 | |
| 469 | 1.2.2.2.4 | JAD - Reporting Services (ETA, Fiscal, and Management Rep | 35 days | Mon 8/8/11 | Fri 9/23/11 | 283,455SS |
| 470 | 1.2.2.2.4.1 | Common and Integrated Functionality | 35 days | Mon 8/8/11 | Fri 9/23/11 | |
| 471 | 1.2.2.2.4.2 | Online Screens and Content Flow, if any | 35 days | Mon 8/8/11 | Fri 9/23/11 | |
| 472 | 1.2.2.2.4.3 | User Interface Design and Prototype | 35 days | Mon 8/8/11 | Fri 9/23/11 | |
| 473 | 1.2.2.2.4.4 | Detailed Business, Policy, and Processing Rules | 35 days | Mon 8/8/11 | Fri 9/23/11 | |
| 474 | 1.2.2.2.4.5 | Batch Processes and Program Flow | 35 days | Mon 8/8/11 | Fri 9/23/11 | |
| 475 | 1.2.2.2.4.6 | Online Help, if applicable | 35 days | Mon 8/8/11 | Fri 9/23/11 | |
| 476 | 1.2.2.2.4.7 | Internal and External Interfaces | 35 days | Mon 8/8/11 | Fri 9/23/11 | |
| 477 | 1.2.2.2.4.8 | Produce Detailed System Design Specifications | 35 days | Mon 8/8/11 | Fri 9/23/11 | |
| 478 | 1.2.2.2.4.9 | Produce a List of Report | 35 days | Mon 8/8/11 | Fri 9/23/11 | |
| 479 | 1.2.2.2.4.10 | Produce a List of Business Rules | 35 days | Mon 8/8/11 | Fri 9/23/11 | |
| 480 | 1.2.2.2.4.11 | Produce System Interface Design Specifications | 35 days | Mon 8/8/11 | Fri 9/23/11 | |
| 481 | 1.2.2.2.5 | Design Deliverables and Milestones - Iteration 2 | 0 days | Fri 9/23/11 | Fri 9/23/11 | 469 |
| 482 | <i>1.2.2.2.5.1</i> | <i>Deliverable - Design Specifications - Iteration 2</i> | <i>0 days</i> | <i>Fri 9/23/11</i> | <i>Fri 9/23/11</i> | |
| 483 | <i>1.2.2.2.5.2</i> | <i>Milestone - Acceptance of Design Specifications - Iteration 2</i> | <i>0 days</i> | <i>Fri 9/23/11</i> | <i>Fri 9/23/11</i> | <i>427</i> |
| 484 | 1.2.2.2.3 | Iteration 3 | 30 days | Mon 8/15/11 | Fri 9/23/11 | 291 |
| 485 | 1.2.2.2.3.1 | JAD - Call Center IVR | 30 days | Mon 8/15/11 | Fri 9/23/11 | 292,455SS+5 d |
| 486 | 1.2.2.2.3.1.1 | Common and Integrated Functionality | 30 days | Mon 8/15/11 | Fri 9/23/11 | |
| 487 | 1.2.2.2.3.1.2 | Online Screens and Content Flow | 30 days | Mon 8/15/11 | Fri 9/23/11 | |
| 488 | 1.2.2.2.3.1.3 | User Interface Design and Prototype | 30 days | Mon 8/15/11 | Fri 9/23/11 | |
| 489 | 1.2.2.2.3.1.4 | Detailed Business, Policy, and Processing Rules | 30 days | Mon 8/15/11 | Fri 9/23/11 | |
| 490 | 1.2.2.2.3.1.5 | UC Benefits Workflow | 30 days | Mon 8/15/11 | Fri 9/23/11 | |
| 491 | 1.2.2.2.3.1.6 | Batch Processes and Program Flow | 30 days | Mon 8/15/11 | Fri 9/23/11 | |
| 492 | 1.2.2.2.3.1.7 | Reports, Letters, Forms, and Correspondence | 30 days | Mon 8/15/11 | Fri 9/23/11 | |
| 493 | 1.2.2.2.3.1.8 | Online Help | 30 days | Mon 8/15/11 | Fri 9/23/11 | |
| 494 | 1.2.2.2.3.1.9 | Internal and External Interfaces | 30 days | Mon 8/15/11 | Fri 9/23/11 | |
| 495 | 1.2.2.2.3.1.10 | Produce Detailed System Design Specifications | 30 days | Mon 8/15/11 | Fri 9/23/11 | |
| 496 | 1.2.2.2.3.1.11 | Produce a List of Report, Letter, and Form | 30 days | Mon 8/15/11 | Fri 9/23/11 | |
| 497 | 1.2.2.2.3.1.12 | Produce a List of Business Rules | 30 days | Mon 8/15/11 | Fri 9/23/11 | |
| 498 | 1.2.2.2.3.1.13 | Produce System Interface Design Specifications | 30 days | Mon 8/15/11 | Fri 9/23/11 | |
| 499 | 1.2.2.2.3.2 | Design Deliverables and Milestones - Iteration 3 | 0 days | Fri 9/23/11 | Fri 9/23/11 | 485 |
| 500 | <i>1.2.2.2.3.2.1</i> | <i>Deliverable - Design Specifications - Iteration 3</i> | <i>0 days</i> | <i>Fri 9/23/11</i> | <i>Fri 9/23/11</i> | |
| 501 | <i>1.2.2.2.3.2.2</i> | <i>Milestone - Acceptance of Design Specifications - Iteration 3</i> | <i>0 days</i> | <i>Fri 9/23/11</i> | <i>Fri 9/23/11</i> | <i>485</i> |
| 502 | 1.2.2.3 | Data Design (Data Management) | 95 days | Mon 5/30/11 | Fri 10/7/11 | 365SS |
| 503 | 1.2.2.3.1 | Data Modeling Standards | 15 days | Mon 5/30/11 | Fri 6/17/11 | 505SS-15 days |
| 504 | 1.2.2.3.1.1 | Develop Data Modeling Standards | 15 days | Mon 5/30/11 | Fri 6/17/11 | |

| ID | WBS Code | Task Name | Duration | Start | Finish | Predecessors |
|-----|--------------------|--|----------------|--------------------|--------------------|---------------|
| 505 | 1.2.2.3.2 | Conceptual Data Model | 65 days | Mon 6/20/11 | Fri 9/16/11 | |
| 506 | 1.2.2.3.2.1 | Develop To-Be Data Design (Conceptual) - Iteration 1 | 35 days | Mon 6/20/11 | Fri 8/5/11 | |
| 507 | 1.2.2.3.2.1.1 | Claims | 5 days | Mon 6/20/11 | Fri 6/24/11 | 367 |
| 508 | 1.2.2.3.2.1.2 | Benefit Payment Control | 5 days | Mon 6/20/11 | Fri 6/24/11 | 381 |
| 509 | 1.2.2.3.2.1.3 | Adjudication | 5 days | Mon 8/1/11 | Fri 8/5/11 | 395FS-10 days |
| 510 | 1.2.2.3.2.1.4 | Benefit Charges | 5 days | Mon 8/1/11 | Fri 8/5/11 | 409FS-10 days |
| 511 | 1.2.2.3.2.2 | Develop To-Be Data Design (Conceptual) - Iteration 2 | 40 days | Mon 7/25/11 | Fri 9/16/11 | |
| 512 | 1.2.2.3.2.2.1 | Maintain Claim | 5 days | Mon 7/25/11 | Fri 7/29/11 | 427FS-10 days |
| 513 | 1.2.2.3.2.2.2 | Appeals | 5 days | Mon 7/25/11 | Fri 7/29/11 | 441FS-10 days |
| 514 | 1.2.2.3.2.2.3 | Benefit Payment Control | 5 days | Mon 9/12/11 | Fri 9/16/11 | 455FS-10 days |
| 515 | 1.2.2.3.2.2.4 | Reporting Services (ETA, Fiscal, and Management Reports) | 5 days | Mon 9/12/11 | Fri 9/16/11 | 469FS-10 days |
| 516 | 1.2.2.3.2.3 | Develop To-Be Data Design (Conceptual) - Iteration 3 | 5 days | Mon 9/12/11 | Fri 9/16/11 | |
| 517 | 1.2.2.3.2.3.1 | Call Center IVR | 5 days | Mon 9/12/11 | Fri 9/16/11 | 485FS-10 days |
| 518 | 1.2.2.3.3 | Logical Data Model | 65 days | Mon 6/27/11 | Fri 9/23/11 | |
| 519 | 1.2.2.3.3.1 | Develop To-Be Data Design (Logical) - Iteration 1 | 35 days | Mon 6/27/11 | Fri 8/12/11 | |
| 520 | 1.2.2.3.3.1.1 | Claims | 5 days | Mon 6/27/11 | Fri 7/1/11 | 507 |
| 521 | 1.2.2.3.3.1.2 | Benefit Payment Control | 5 days | Mon 6/27/11 | Fri 7/1/11 | 508 |
| 522 | 1.2.2.3.3.1.3 | Adjudication | 5 days | Mon 8/8/11 | Fri 8/12/11 | 509 |
| 523 | 1.2.2.3.3.1.4 | Benefit Charges | 5 days | Mon 8/8/11 | Fri 8/12/11 | 510 |
| 524 | 1.2.2.3.3.2 | Develop To-Be Data Design (Logical) - Iteration 2 | 40 days | Mon 8/1/11 | Fri 9/23/11 | |
| 525 | 1.2.2.3.3.2.1 | Maintain Claim | 5 days | Mon 8/1/11 | Fri 8/5/11 | 512 |
| 526 | 1.2.2.3.3.2.2 | Appeals | 5 days | Mon 8/1/11 | Fri 8/5/11 | 513 |
| 527 | 1.2.2.3.3.2.3 | Benefit Payment Control | 5 days | Mon 9/19/11 | Fri 9/23/11 | 514 |
| 528 | 1.2.2.3.3.2.4 | Reporting Services (ETA, Fiscal, and Management Reports) | 5 days | Mon 9/19/11 | Fri 9/23/11 | 515 |
| 529 | 1.2.2.3.3.3 | Develop To-Be Data Design (Logical) - Iteration 3 | 5 days | Mon 9/19/11 | Fri 9/23/11 | |
| 530 | 1.2.2.3.3.3.1 | Call Center IVR | 5 days | Mon 9/19/11 | Fri 9/23/11 | 517 |
| 531 | 1.2.2.3.4 | Physical Data Model | 70 days | Mon 7/4/11 | Fri 10/7/11 | |
| 532 | 1.2.2.3.4.1 | Develop To-Be Data Design (Physical) - Iteration 1 | 40 days | Mon 7/4/11 | Fri 8/26/11 | |
| 533 | 1.2.2.3.4.1.1 | Claims | 10 days | Mon 7/4/11 | Fri 7/15/11 | 520 |
| 534 | 1.2.2.3.4.1.2 | Benefit Payment Control | 10 days | Mon 7/4/11 | Fri 7/15/11 | 521 |
| 535 | 1.2.2.3.4.1.3 | Adjudication | 10 days | Mon 8/15/11 | Fri 8/26/11 | 522 |
| 536 | 1.2.2.3.4.1.4 | Benefit Charges | 10 days | Mon 8/15/11 | Fri 8/26/11 | 523 |
| 537 | 1.2.2.3.4.2 | Develop To-Be Data Design (Physical) - Iteration 2 | 45 days | Mon 8/8/11 | Fri 10/7/11 | |
| 538 | 1.2.2.3.4.2.1 | Maintain Claim | 10 days | Mon 8/8/11 | Fri 8/19/11 | 525 |
| 539 | 1.2.2.3.4.2.2 | Appeals | 10 days | Mon 8/8/11 | Fri 8/19/11 | 526 |
| 540 | 1.2.2.3.4.2.3 | Benefit Payment Control | 10 days | Mon 9/26/11 | Fri 10/7/11 | 527 |
| 541 | 1.2.2.3.4.2.4 | Reporting Services (ETA, Fiscal, and Management Reports) | 10 days | Mon 9/26/11 | Fri 10/7/11 | 528 |
| 542 | 1.2.2.3.4.3 | Develop To-Be Data Design (Physical) - Iteration 3 | 10 days | Mon 9/26/11 | Fri 10/7/11 | |
| 543 | 1.2.2.3.4.3.1 | Call Center IVR | 10 days | Mon 9/26/11 | Fri 10/7/11 | 530 |
| 544 | 1.2.2.3.5 | DDL and Initialization Database Scripts | 65 days | Mon 7/4/11 | Fri 9/30/11 | |
| 545 | 1.2.2.3.5.1 | Modify uFACTS DDL and Initialize Database Scripts - Iteration | 35 days | Mon 7/4/11 | Fri 8/19/11 | |
| 546 | 1.2.2.3.5.1.1 | Claims | 5 days | Mon 7/4/11 | Fri 7/8/11 | 533SS |

| ID | WBS Code | Task Name | Duration | Start | Finish | Predecessors |
|-----|--------------------|--|-----------------|--------------------|--------------------|----------------------|
| 547 | 1.2.2.3.5.1.2 | Benefit Payment Control | 5 days | Mon 7/4/11 | Fri 7/8/11 | 534SS |
| 548 | 1.2.2.3.5.1.3 | Adjudication | 5 days | Mon 8/15/11 | Fri 8/19/11 | 535SS |
| 549 | 1.2.2.3.5.1.4 | Benefit Charges | 5 days | Mon 8/15/11 | Fri 8/19/11 | 536SS |
| 550 | 1.2.2.3.5.2 | Modify uFACTS DDL and Initialize Database Scripts - Iteration | 40 days | Mon 8/8/11 | Fri 9/30/11 | |
| 551 | 1.2.2.3.5.2.1 | Maintain Claim | 5 days | Mon 8/8/11 | Fri 8/12/11 | 538SS |
| 552 | 1.2.2.3.5.2.2 | Appeals | 5 days | Mon 8/8/11 | Fri 8/12/11 | 539SS |
| 553 | 1.2.2.3.5.2.3 | Benefit Payment Control | 5 days | Mon 9/26/11 | Fri 9/30/11 | 540SS |
| 554 | 1.2.2.3.5.2.4 | Reporting Services (ETA, Fiscal, and Management Reports) | 5 days | Mon 9/26/11 | Fri 9/30/11 | 541SS |
| 555 | 1.2.2.3.5.3 | Modify uFACTS DDL and Initialize Database Scripts - Iteration | 5 days | Mon 9/26/11 | Fri 9/30/11 | |
| 556 | 1.2.2.3.5.3.1 | Call Center IVR | 5 days | Mon 9/26/11 | Fri 9/30/11 | 543SS |
| 557 | 1.2.2.4 | Conversion Design | 110 days | Mon 4/25/11 | Fri 9/23/11 | 365SS |
| 558 | 1.2.2.4.1 | Components of Conversion Design Activities - Systemwide (All It | 110 days | Mon 4/25/11 | Fri 9/23/11 | |
| 559 | 1.2.2.4.1.1 | Produce Specifications for Extraction, Transformation, and Loadin | 110 days | Mon 4/25/11 | Fri 9/23/11 | |
| 560 | 1.2.2.4.1.2 | Document List of Legacy Data, Mapping Information, and Other R | 110 days | Mon 4/25/11 | Fri 9/23/11 | |
| 561 | 1.2.2.4.1.3 | Document Conversion and Cleansing Flows | 110 days | Mon 4/25/11 | Fri 9/23/11 | |
| 562 | 1.2.2.4.1.4 | Document Automated Processes and Procedures | 110 days | Mon 4/25/11 | Fri 9/23/11 | |
| 563 | 1.2.2.4.1.5 | Document Manual Processes and Procedures | 110 days | Mon 4/25/11 | Fri 9/23/11 | |
| 564 | 1.2.2.4.1.6 | Document Conversion Tools and Techniques | 110 days | Mon 4/25/11 | Fri 9/23/11 | |
| 565 | 1.2.2.4.1.7 | Document Data Clean-up Support and Exception Reports | 110 days | Mon 4/25/11 | Fri 9/23/11 | |
| 566 | <i>1.2.2.5</i> | <i>Deliverable - Database Design</i> | <i>0 days</i> | <i>Fri 10/7/11</i> | <i>Fri 10/7/11</i> | <i>502</i> |
| 567 | <i>1.2.2.6</i> | <i>Deliverable - Data Conversion Design</i> | <i>0 days</i> | <i>Fri 9/23/11</i> | <i>Fri 9/23/11</i> | <i>557</i> |
| 568 | <i>1.2.2.7</i> | <i>Deliverable - Technical Design Specification</i> | <i>0 days</i> | <i>Fri 9/23/11</i> | <i>Fri 9/23/11</i> | <i>330,365</i> |
| 569 | <i>1.2.2.8</i> | <i>Milestone - Acceptance of Technical Design Specifications</i> | <i>0 days</i> | <i>Fri 9/23/11</i> | <i>Fri 9/23/11</i> | <i>568</i> |
| 570 | 1.2.3 | Develop | 270 days | Mon 6/27/11 | Fri 7/6/12 | |
| 571 | 1.2.3.1 | Prepare Development/Test/Training/Production Environments | 45 days | Mon 6/27/11 | Fri 8/26/11 | 169FS+40 days |
| 572 | 1.2.3.1.1 | Install, Configure, and Test Development/Test/Training/ProductionEnv | 45 days | Mon 6/27/11 | Fri 8/26/11 | |
| 573 | 1.2.3.2 | Install uFACTS in Development Environment (Proof of Concept) | 25 days | Mon 8/29/11 | Fri 9/30/11 | 571 |
| 574 | 1.2.3.2.1 | Install uFACTS Solution Framework (POC) | 25 days | Mon 8/29/11 | Fri 9/30/11 | |
| 575 | 1.2.3.2.2 | Install uFACTS Technical Framework (POC) | 25 days | Mon 8/29/11 | Fri 9/30/11 | |
| 576 | 1.2.3.2.3 | Configure uFACTS | 25 days | Mon 8/29/11 | Fri 9/30/11 | |
| 577 | 1.2.3.2.4 | Test Installation of uFACTS | 25 days | Mon 8/29/11 | Fri 9/30/11 | |
| 578 | <i>1.2.3.3</i> | <i>Deliverable - POC Installed in AWI Environment</i> | <i>0 days</i> | <i>Fri 9/30/11</i> | <i>Fri 9/30/11</i> | <i>577</i> |
| 579 | <i>1.2.3.4</i> | <i>Milestone - POC Installed in AWI Environment</i> | <i>0 days</i> | <i>Fri 9/30/11</i> | <i>Fri 9/30/11</i> | <i>577</i> |
| 580 | 1.2.3.5 | Unit Test Guidelines and Test Tools | 15 days | Mon 6/27/11 | Fri 7/15/11 | 162FS+15 days |
| 581 | 1.2.3.5.1 | Components of Unit Test Planning and Test Tools | 15 days | Mon 6/27/11 | Fri 7/15/11 | |
| 582 | 1.2.3.5.1.1 | Produce a List of Unit Test Tools and Products | 15 days | Mon 6/27/11 | Fri 7/15/11 | |
| 583 | 1.2.3.5.1.2 | Develop Usage of Unit Test Tools and Test Products | 15 days | Mon 6/27/11 | Fri 7/15/11 | |
| 584 | 1.2.3.5.1.3 | Describe Architecture Elements Impacted by Unit Testing | 15 days | Mon 6/27/11 | Fri 7/15/11 | |
| 585 | 1.2.3.5.1.4 | Describe Scope of Unit Testing | 15 days | Mon 6/27/11 | Fri 7/15/11 | |
| 586 | 1.2.3.5.1.5 | Customize Approach, Strategy, and Procedure for Unit Testing | 15 days | Mon 6/27/11 | Fri 7/15/11 | |
| 587 | 1.2.3.5.1.6 | Customize Defect Tracking and Resolution Procedure | 15 days | Mon 6/27/11 | Fri 7/15/11 | |
| 588 | 1.2.3.5.1.7 | Describe Mechanism to Document Unit Test Results | 15 days | Mon 6/27/11 | Fri 7/15/11 | |

| ID | WBS Code | Task Name | Duration | Start | Finish | Predecessors |
|-----|----------------------|--|-----------------|--------------------|---------------------|----------------------|
| 589 | 1.2.3.5.1.8 | Define Reporting Mechanism | 15 days | Mon 6/27/11 | Fri 7/15/11 | |
| 590 | 1.2.3.5.1.9 | Produce Test Plan - Unit Testing | 15 days | Mon 6/27/11 | Fri 7/15/11 | |
| 591 | 1.2.3.6 | Develop Application Architecture | 45 days | Mon 7/4/11 | Fri 9/2/11 | 571SS+5 days |
| 592 | 1.2.3.6.1 | Build Architecture Components | 45 days | Mon 7/4/11 | Fri 9/2/11 | |
| 593 | 1.2.3.6.1.1 | Build Online Application Architecture | 45 days | Mon 7/4/11 | Fri 9/2/11 | |
| 594 | 1.2.3.6.1.2 | Build Batch Application Architecture | 45 days | Mon 7/4/11 | Fri 9/2/11 | |
| 595 | 1.2.3.6.1.3 | Build Database Architecture | 45 days | Mon 7/4/11 | Fri 9/2/11 | |
| 596 | 1.2.3.6.1.4 | Build Interface Architecture | 45 days | Mon 7/4/11 | Fri 9/2/11 | |
| 597 | 1.2.3.6.1.5 | Build Integration Architecture | 45 days | Mon 7/4/11 | Fri 9/2/11 | |
| 598 | 1.2.3.6.1.6 | Build Security Architecture | 45 days | Mon 7/4/11 | Fri 9/2/11 | |
| 599 | 1.2.3.6.1.7 | Build Login Functions / Session Maintenance | 45 days | Mon 7/4/11 | Fri 9/2/11 | |
| 600 | 1.2.3.6.1.8 | Build Help Functions Architecture | 45 days | Mon 7/4/11 | Fri 9/2/11 | |
| 601 | 1.2.3.6.1.9 | Build Audit Trail (Event Log) Architecture | 45 days | Mon 7/4/11 | Fri 9/2/11 | |
| 602 | 1.2.3.6.2 | Unit Testing - Architecture Components | 35 days | Mon 7/18/11 | Fri 9/2/11 | 592SS+10 days |
| 603 | 1.2.3.6.2.1 | Perform Unit Testing of Application Architecture | 35 days | Mon 7/18/11 | Fri 9/2/11 | |
| 604 | 1.2.3.7 | Configure and Build Software | 220 days | Mon 9/5/11 | Fri 7/6/12 | 591 |
| 605 | 1.2.3.7.1 | Configure uFACTS - Benefits | 85 days | Mon 9/5/11 | Fri 12/30/11 | |
| 606 | 1.2.3.7.1.1 | Configure Claims and Benefits Functionality (All Iterations) | 15 days | Mon 9/5/11 | Fri 9/23/11 | |
| 607 | 1.2.3.7.1.2 | Configure Iteration 1 Functionality | 20 days | Mon 9/5/11 | Fri 9/30/11 | |
| 608 | 1.2.3.7.1.2.1 | Claims | 20 days | Mon 9/5/11 | Fri 9/30/11 | 546SS |
| 609 | 1.2.3.7.1.2.2 | Benefit Payment Control | 20 days | Mon 9/5/11 | Fri 9/30/11 | 547SS |
| 610 | 1.2.3.7.1.2.3 | Adjudication | 20 days | Mon 9/5/11 | Fri 9/30/11 | 548SS |
| 611 | 1.2.3.7.1.2.4 | Benefit Charges | 20 days | Mon 9/5/11 | Fri 9/30/11 | 549SS |
| 612 | 1.2.3.7.1.3 | Configure Iteration 2 Functionality | 35 days | Mon 9/5/11 | Fri 10/21/11 | |
| 613 | 1.2.3.7.1.3.1 | Maintain Claim | 20 days | Mon 9/5/11 | Fri 9/30/11 | 551SS |
| 614 | 1.2.3.7.1.3.2 | Appeals | 20 days | Mon 9/5/11 | Fri 9/30/11 | 552SS |
| 615 | 1.2.3.7.1.3.3 | Benefit Payment Control | 20 days | Mon 9/26/11 | Fri 10/21/11 | 553SS |
| 616 | 1.2.3.7.1.3.4 | Reporting Services (ETA, Fiscal, and Management Reports) | 20 days | Mon 9/26/11 | Fri 10/21/11 | 554SS |
| 617 | 1.2.3.7.1.4 | Configure Iteration 3 Functionality | 20 days | Mon 9/26/11 | Fri 10/21/11 | |
| 618 | 1.2.3.7.1.4.1 | Call Center IVR | 20 days | Mon 9/26/11 | Fri 10/21/11 | 556SS |
| 619 | 1.2.3.7.1.5 | Configure Administrative / Common Services | 85 days | Mon 9/5/11 | Fri 12/30/11 | |
| 620 | 1.2.3.7.1.5.1 | Configure Templates, Forms and Correspondence - Administrative / Common Services | 85 days | Mon 9/5/11 | Fri 12/30/11 | |
| 621 | 1.2.3.7.1.5.2 | Configure Business Rules - Administrative / Common Services | 85 days | Mon 9/5/11 | Fri 12/30/11 | |
| 622 | 1.2.3.7.1.5.3 | Configure Reports - Administrative / Common Services | 85 days | Mon 9/5/11 | Fri 12/30/11 | |
| 623 | 1.2.3.7.1.5.4 | Configure Interfaces - Administrative / Common Services | 85 days | Mon 9/5/11 | Fri 12/30/11 | |
| 624 | 1.2.3.7.1.5.5 | Configure Workflows - Administrative / Common Services, if | 85 days | Mon 9/5/11 | Fri 12/30/11 | |
| 625 | 1.2.3.7.2 | Build - All Iterations | 220 days | Mon 9/5/11 | Fri 7/6/12 | 605SS |
| 626 | 1.2.3.7.2.1 | Develop Software Code - All Iterations | 220 days | Mon 9/5/11 | Fri 7/6/12 | |
| 627 | 1.2.3.7.2.1.1 | Build Components of Iteration 1 | 215 days | Mon 9/5/11 | Fri 6/29/12 | 607SS |
| 628 | 1.2.3.7.2.1.1.1 | Create Application Tables | 215 days | Mon 9/5/11 | Fri 6/29/12 | |
| 629 | 1.2.3.7.2.1.1.2 | Create Application Database Schema | 215 days | Mon 9/5/11 | Fri 6/29/12 | |
| 630 | 1.2.3.7.2.1.1.3 | Develop Services, Screens, and Data Objects | 215 days | Mon 9/5/11 | Fri 6/29/12 | |

| ID | WBS Code | Task Name | Duration | Start | Finish | Predecessors |
|-----|------------------------|---|-----------------|---------------------|--------------------|----------------------|
| 631 | 1.2.3.7.2.1.1.4 | Develop Workflows, if any | 215 days | Mon 9/5/11 | Fri 6/29/12 | |
| 632 | 1.2.3.7.2.1.1.5 | Develop Interfaces | 215 days | Mon 9/5/11 | Fri 6/29/12 | |
| 633 | 1.2.3.7.2.1.1.6 | Develop Reports | 215 days | Mon 9/5/11 | Fri 6/29/12 | |
| 634 | 1.2.3.7.2.1.1.7 | Develop Batch Programs | 215 days | Mon 9/5/11 | Fri 6/29/12 | |
| 635 | 1.2.3.7.2.1.2 | Perform Unit Testing - Iteration 1 | 195 days | Mon 10/3/11 | Fri 6/29/12 | 627SS+20 days |
| 636 | 1.2.3.7.2.1.2.1 | Perform Unit/Module Testing | 195 days | Mon 10/3/11 | Fri 6/29/12 | |
| 637 | 1.2.3.7.2.1.3 | Build Components of Iteration 2 | 195 days | Mon 10/3/11 | Fri 6/29/12 | 612SS+20 days |
| 638 | 1.2.3.7.2.1.3.1 | Create Application Tables | 195 days | Mon 10/3/11 | Fri 6/29/12 | |
| 639 | 1.2.3.7.2.1.3.2 | Create Application Database Schema | 195 days | Mon 10/3/11 | Fri 6/29/12 | |
| 640 | 1.2.3.7.2.1.3.3 | Develop Services, Screens, and Data Objects | 195 days | Mon 10/3/11 | Fri 6/29/12 | |
| 641 | 1.2.3.7.2.1.3.4 | Develop Workflows, if any | 195 days | Mon 10/3/11 | Fri 6/29/12 | |
| 642 | 1.2.3.7.2.1.3.5 | Develop Interfaces | 195 days | Mon 10/3/11 | Fri 6/29/12 | |
| 643 | 1.2.3.7.2.1.3.6 | Develop Reports | 195 days | Mon 10/3/11 | Fri 6/29/12 | |
| 644 | 1.2.3.7.2.1.3.7 | Develop Batch Programs | 195 days | Mon 10/3/11 | Fri 6/29/12 | |
| 645 | 1.2.3.7.2.1.4 | Perform Unit Testing - Iteration 2 | 175 days | Mon 10/31/11 | Fri 6/29/12 | 637SS+20 days |
| 646 | 1.2.3.7.2.1.4.1 | Perform Unit/Module Testing | 175 days | Mon 10/31/11 | Fri 6/29/12 | |
| 647 | 1.2.3.7.2.1.5 | Build Components of Iteration 3 | 165 days | Mon 11/21/11 | Fri 7/6/12 | 617SS+40 days |
| 648 | 1.2.3.7.2.1.5.1 | Create Application Tables | 165 days | Mon 11/21/11 | Fri 7/6/12 | |
| 649 | 1.2.3.7.2.1.5.2 | Create Application Database Schema | 165 days | Mon 11/21/11 | Fri 7/6/12 | |
| 650 | 1.2.3.7.2.1.5.3 | Develop Services, Screens, and Data Objects | 165 days | Mon 11/21/11 | Fri 7/6/12 | |
| 651 | 1.2.3.7.2.1.5.4 | Develop Workflows, if any | 165 days | Mon 11/21/11 | Fri 7/6/12 | |
| 652 | 1.2.3.7.2.1.5.5 | Develop Interfaces | 165 days | Mon 11/21/11 | Fri 7/6/12 | |
| 653 | 1.2.3.7.2.1.5.6 | Develop Reports | 165 days | Mon 11/21/11 | Fri 7/6/12 | |
| 654 | 1.2.3.7.2.1.5.7 | Develop Batch Programs | 165 days | Mon 11/21/11 | Fri 7/6/12 | |
| 655 | 1.2.3.7.2.1.6 | Perform Unit Testing - Iteration 3 | 145 days | Mon 12/19/11 | Fri 7/6/12 | 647SS+20 days |
| 656 | 1.2.3.7.2.1.6.1 | Perform Unit/Module Testing | 145 days | Mon 12/19/11 | Fri 7/6/12 | |
| 657 | 1.2.3.7.2.2 | Develop Administrative/Common Services | 220 days | Mon 9/5/11 | Fri 7/6/12 | 626SS |
| 658 | 1.2.3.7.2.2.1 | Build System Functionality: Administrative / Common Se | 220 days | Mon 9/5/11 | Fri 7/6/12 | |
| 659 | 1.2.3.7.2.2.1.1 | Create Application Tables | 220 days | Mon 9/5/11 | Fri 7/6/12 | |
| 660 | 1.2.3.7.2.2.1.2 | Create Application Database Schema | 220 days | Mon 9/5/11 | Fri 7/6/12 | |
| 661 | 1.2.3.7.2.2.1.3 | Develop Services, Screens, and Data Objects | 220 days | Mon 9/5/11 | Fri 7/6/12 | |
| 662 | 1.2.3.7.2.2.1.4 | Develop Workflows, if any | 220 days | Mon 9/5/11 | Fri 7/6/12 | |
| 663 | 1.2.3.7.2.2.1.5 | Develop Interfaces | 220 days | Mon 9/5/11 | Fri 7/6/12 | |
| 664 | 1.2.3.7.2.2.1.6 | Develop Reports | 220 days | Mon 9/5/11 | Fri 7/6/12 | |
| 665 | 1.2.3.7.2.2.1.7 | Develop Batch Programs | 220 days | Mon 9/5/11 | Fri 7/6/12 | |
| 666 | 1.2.3.7.2.2.2 | Perform Unit Testing: Administrative / Common Services | 200 days | Mon 10/3/11 | Fri 7/6/12 | 658SS+20 days |
| 667 | 1.2.3.7.2.2.2.1 | Perform Unit/Module Testing | 200 days | Mon 10/3/11 | Fri 7/6/12 | |
| 668 | 1.2.3.7.2.3 | Develop Conversion Software | 220 days | Mon 9/5/11 | Fri 7/6/12 | |
| 669 | 1.2.3.7.2.3.1 | Develop Conversion Code - All Iterations | 220 days | Mon 9/5/11 | Fri 7/6/12 | 626SS |
| 670 | 1.2.3.7.2.3.1.1 | Extract Programs | 185 days | Mon 9/5/11 | Fri 5/18/12 | |
| 671 | 1.2.3.7.2.3.1.1.1 | Develop Software Code (Conversion) | 185 days | Mon 9/5/11 | Fri 5/18/12 | |
| 672 | 1.2.3.7.2.3.1.1.2 | Perform Unit Testing of Conversion Software | 165 days | Mon 10/3/11 | Fri 5/18/12 | 671SS+20 days |

| ID | WBS Code | Task Name | Duration | Start | Finish | Predecessors |
|-----|------------------------|--|-----------------|---------------------|---------------------|----------------------|
| 673 | 1.2.3.7.2.3.1.2 | Load Programs | 160 days | Mon 11/28/11 | Fri 7/6/12 | 670SS+60 days |
| 674 | 1.2.3.7.2.3.1.2.1 | Develop Software Code (Conversion) | 160 days | Mon 11/28/11 | Fri 7/6/12 | |
| 675 | 1.2.3.7.2.3.1.2.2 | Perform Unit Testing of Conversion Software | 140 days | Mon 12/26/11 | Fri 7/6/12 | 674SS+20 days |
| 676 | <i>1.2.3.8</i> | <i>Deliverable - Code and Unit Test: UC Benefits Application</i> | <i>0 days</i> | <i>Fri 7/6/12</i> | <i>Fri 7/6/12</i> | <i>626,657</i> |
| 677 | <i>1.2.3.9</i> | <i>Deliverable - Code and Unit Test: UC Data Conversion Software</i> | <i>0 days</i> | <i>Fri 7/6/12</i> | <i>Fri 7/6/12</i> | <i>668</i> |
| 678 | 1.2.3.10 | Prepare Training and Production Environments | 48 days | Tue 1/31/12 | Thu 4/5/12 | 604SS+106 day |
| 679 | 1.2.3.10.1 | Establish Training and Production Environments | 48 days | Tue 1/31/12 | Thu 4/5/12 | |
| 680 | 1.2.3.10.1.1 | Reconfirm Security Requirements | 5 days | Tue 1/31/12 | Mon 2/6/12 | |
| 681 | 1.2.3.10.1.2 | Make Configuration Adjustments, if necessary | 28 days | Tue 1/31/12 | Thu 3/8/12 | |
| 682 | 1.2.3.10.1.3 | Deploy uFACTS | 48 days | Tue 1/31/12 | Thu 4/5/12 | 681SS |
| 683 | 1.2.3.10.1.4 | Develop Security Administration Process | 5 days | Fri 3/9/12 | Thu 3/15/12 | 681 |
| 684 | 1.2.3.10.1.5 | Develop Configuration Procedure - Training and Production Envir | 10 days | Fri 3/16/12 | Thu 3/29/12 | 683 |
| 685 | 1.2.3.10.1.6 | Develop Configuration Procedure - User Security Access | 5 days | Fri 3/30/12 | Thu 4/5/12 | 684 |
| 686 | 1.2.3.10.2 | Test Training and Production Environments | 15 days | Fri 3/16/12 | Thu 4/5/12 | |
| 687 | 1.2.3.10.2.1 | Perform Unit Testing of Training and Production Environments | 15 days | Fri 3/16/12 | Thu 4/5/12 | 682FS-15 days |
| 688 | <i>1.2.3.10.3</i> | <i>Deliverable - Established Training Environment</i> | <i>0 days</i> | <i>Thu 4/5/12</i> | <i>Thu 4/5/12</i> | <i>679,686</i> |
| 689 | <i>1.2.3.10.4</i> | <i>Deliverable - Established Production Environment</i> | <i>0 days</i> | <i>Thu 4/5/12</i> | <i>Thu 4/5/12</i> | <i>679,686</i> |
| 690 | 1.2.4 | Test | 210 days | Mon 1/2/12 | Fri 10/19/12 | 329FS+60 days |
| 691 | 1.2.4.1 | Prepare System Test//UAT Environments | 20 days | Mon 1/2/12 | Fri 1/27/12 | |
| 692 | 1.2.4.1.1 | Establish System Test/UAT Environments | 20 days | Mon 1/2/12 | Fri 1/27/12 | |
| 693 | 1.2.4.1.1.1 | Deploy uFACTS | 5 days | Mon 1/2/12 | Fri 1/6/12 | |
| 694 | 1.2.4.1.1.2 | Develop System Test/UAT Environments Security Administration | 10 days | Mon 1/2/12 | Fri 1/13/12 | |
| 695 | 1.2.4.1.1.3 | Develop Configuration Procedure - System Test/UAT Environmen | 10 days | Mon 1/16/12 | Fri 1/27/12 | 694 |
| 696 | 1.2.4.1.1.4 | Develop Configuration Procedure - Project Team Security Access | 10 days | Mon 1/16/12 | Fri 1/27/12 | 695SS |
| 697 | 1.2.4.1.2 | Test System Test/UAT Access | 15 days | Mon 1/9/12 | Fri 1/27/12 | |
| 698 | 1.2.4.1.2.1 | Perform Unit Testing of System Test/UAT Environments | 15 days | Mon 1/9/12 | Fri 1/27/12 | 693SS+5 days |
| 699 | 1.2.4.2 | Develop Test Plan (Sys Test/UAT etc.) | 20 days | Mon 1/2/12 | Fri 1/27/12 | |
| 700 | 1.2.4.2.1 | UC Benefits Master Test Plan and Strategy (Sys Test/UAT etc.) | 20 days | Mon 1/2/12 | Fri 1/27/12 | |
| 701 | 1.2.4.2.1.1 | Produce a List of Functional and System Features to be Tested | 20 days | Mon 1/2/12 | Fri 1/27/12 | |
| 702 | 1.2.4.2.1.2 | Develop Scope of Testing | 20 days | Mon 1/2/12 | Fri 1/27/12 | |
| 703 | 1.2.4.2.1.3 | Describe Architecture Elements Impacted by Testing | 20 days | Mon 1/2/12 | Fri 1/27/12 | |
| 704 | 1.2.4.2.1.4 | Prepare Test Schedule and Key Milestones | 20 days | Mon 1/2/12 | Fri 1/27/12 | |
| 705 | 1.2.4.2.1.5 | Methods to Obtain Test Data, Test Conditions, Scenarios, and E | 20 days | Mon 1/2/12 | Fri 1/27/12 | |
| 706 | 1.2.4.2.1.6 | Describe Testing Strategy | 20 days | Mon 1/2/12 | Fri 1/27/12 | |
| 707 | 1.2.4.2.1.7 | Identify Test Entry/Exit Criteria | 20 days | Mon 1/2/12 | Fri 1/27/12 | |
| 708 | 1.2.4.2.1.8 | Identify Tracking and Resolution Methods | 20 days | Mon 1/2/12 | Fri 1/27/12 | |
| 709 | 1.2.4.2.1.9 | Describe Regression Testing Strategy | 20 days | Mon 1/2/12 | Fri 1/27/12 | |
| 710 | 1.2.4.2.1.10 | Describe Test Environments | 20 days | Mon 1/2/12 | Fri 1/27/12 | |
| 711 | 1.2.4.2.1.11 | Identify Test Tool Requirements and Usage | 20 days | Mon 1/2/12 | Fri 1/27/12 | |
| 712 | 1.2.4.2.2 | Test Tools (Sys Test/UAT etc.) | 20 days | Mon 1/2/12 | Fri 1/27/12 | 700SS |
| 713 | 1.2.4.2.2.1 | Produce a List of Test Tools and Products | 20 days | Mon 1/2/12 | Fri 1/27/12 | |
| 714 | 1.2.4.2.2.2 | Enhance Usage of Test Tools and Test Products | 20 days | Mon 1/2/12 | Fri 1/27/12 | |

| ID | WBS Code | Task Name | Duration | Start | Finish | Predecessors |
|-----|------------------|---|----------------|--------------------|--------------------|-----------------------|
| 715 | 1.2.4.2.2.3 | Describe Architecture Elements Impacted by Testing | 20 days | Mon 1/2/12 | Fri 1/27/12 | |
| 716 | 1.2.4.2.3 | System Test Planning (Sys Test/UAT etc.) | 20 days | Mon 1/2/12 | Fri 1/27/12 | 700SS |
| 717 | 1.2.4.2.3.1 | Describe Scope of System Testing | 20 days | Mon 1/2/12 | Fri 1/27/12 | |
| 718 | 1.2.4.2.3.2 | Customize Approach, Strategy, and Procedure for System Testin | 20 days | Mon 1/2/12 | Fri 1/27/12 | |
| 719 | 1.2.4.2.3.3 | Customize Approach, Strategy, and Procedure for Performance, | 20 days | Mon 1/2/12 | Fri 1/27/12 | |
| 720 | 1.2.4.2.3.4 | Customize Defect Tracking and Resolution Procedure | 20 days | Mon 1/2/12 | Fri 1/27/12 | |
| 721 | 1.2.4.2.3.5 | Describe Mechanism to Document Test Results | 20 days | Mon 1/2/12 | Fri 1/27/12 | |
| 722 | 1.2.4.2.3.6 | Define Reporting Mechanism | 20 days | Mon 1/2/12 | Fri 1/27/12 | |
| 723 | 1.2.4.2.3.7 | Produce Test Planning Document - System Testing | 20 days | Mon 1/2/12 | Fri 1/27/12 | |
| 724 | 1.2.4.2.4 | UAT and QA Planning | 20 days | Mon 1/2/12 | Fri 1/27/12 | 700SS |
| 725 | 1.2.4.2.4.1 | Describe Scope of User Acceptance Testing / QA | 20 days | Mon 1/2/12 | Fri 1/27/12 | |
| 726 | 1.2.4.2.4.2 | Customize Approach, Strategy, and Procedure for User Acceptar | 20 days | Mon 1/2/12 | Fri 1/27/12 | |
| 727 | 1.2.4.2.4.3 | Customize Defect Tracking and Resolution Procedure | 20 days | Mon 1/2/12 | Fri 1/27/12 | |
| 728 | 1.2.4.2.4.4 | Describe Mechanism to Document Test Results | 20 days | Mon 1/2/12 | Fri 1/27/12 | |
| 729 | 1.2.4.2.4.5 | Define Reporting Mechanism | 20 days | Mon 1/2/12 | Fri 1/27/12 | |
| 730 | 1.2.4.2.4.6 | Produce Test Planning Document - User Acceptance Test / QA | 20 days | Mon 1/2/12 | Fri 1/27/12 | |
| 731 | <i>1.2.4.2.5</i> | <i>Deliverable - Test Plan</i> | <i>0 days</i> | <i>Fri 1/27/12</i> | <i>Fri 1/27/12</i> | <i>700,712,716,72</i> |
| 732 | 1.2.4.3 | Develop Test Materials | 45 days | Mon 1/2/12 | Fri 3/2/12 | 700SS |
| 733 | 1.2.4.3.1 | Prepare System Test Materials | 30 days | Mon 1/2/12 | Fri 2/10/12 | |
| 734 | 1.2.4.3.1.1 | Develop System Test Scenarios - Online | 30 days | Mon 1/2/12 | Fri 2/10/12 | |
| 735 | 1.2.4.3.1.2 | Develop System Test Scenarios - Batch | 30 days | Mon 1/2/12 | Fri 2/10/12 | |
| 736 | 1.2.4.3.1.3 | Develop System Test Scenarios - Interface | 30 days | Mon 1/2/12 | Fri 2/10/12 | |
| 737 | 1.2.4.3.1.4 | Develop System Test Scenarios - Workflow | 30 days | Mon 1/2/12 | Fri 2/10/12 | |
| 738 | 1.2.4.3.1.5 | Develop System Test Scenarios - Conversion | 30 days | Mon 1/2/12 | Fri 2/10/12 | |
| 739 | 1.2.4.3.1.6 | Develop System Test Scenarios - Reports | 30 days | Mon 1/2/12 | Fri 2/10/12 | |
| 740 | 1.2.4.3.1.7 | Develop System Test Scenarios - Common Functions | 30 days | Mon 1/2/12 | Fri 2/10/12 | |
| 741 | 1.2.4.3.1.8 | Prepare Test Scripts / Test Data - System Test | 30 days | Mon 1/2/12 | Fri 2/10/12 | |
| 742 | 1.2.4.3.2 | Prepare User Acceptance Test Materials | 15 days | Mon 2/13/12 | Fri 3/2/12 | 733 |
| 743 | 1.2.4.3.2.1 | Develop User Acceptance Test Scenarios - Online | 15 days | Mon 2/13/12 | Fri 3/2/12 | |
| 744 | 1.2.4.3.2.2 | Develop User Acceptance Test Scenarios - Batch | 15 days | Mon 2/13/12 | Fri 3/2/12 | |
| 745 | 1.2.4.3.2.3 | Develop User Acceptance Test Scenarios - Interface | 15 days | Mon 2/13/12 | Fri 3/2/12 | |
| 746 | 1.2.4.3.2.4 | Develop User Acceptance Test Scenarios - Workflow | 15 days | Mon 2/13/12 | Fri 3/2/12 | |
| 747 | 1.2.4.3.2.5 | Develop User Acceptance Test Scenarios - Conversion | 15 days | Mon 2/13/12 | Fri 3/2/12 | |
| 748 | 1.2.4.3.2.6 | Develop User Acceptance Test Scenarios - Reports | 15 days | Mon 2/13/12 | Fri 3/2/12 | |
| 749 | 1.2.4.3.2.7 | Develop User Acceptance Test Scenarios - Common Functions | 15 days | Mon 2/13/12 | Fri 3/2/12 | |
| 750 | 1.2.4.3.2.8 | Develop User Acceptance Test Scenarios - Performance | 15 days | Mon 2/13/12 | Fri 3/2/12 | |
| 751 | 1.2.4.3.2.9 | Prepare Test Scripts / Test Data - UAT | 15 days | Mon 2/13/12 | Fri 3/2/12 | |
| 752 | 1.2.4.3.3 | Prepare QA/Performance Test Materials | 45 days | Mon 1/2/12 | Fri 3/2/12 | 733SS |
| 753 | 1.2.4.3.3.1 | Develop QA/Performance Test Scenarios - Online | 45 days | Mon 1/2/12 | Fri 3/2/12 | |
| 754 | 1.2.4.3.3.2 | Develop QA/Performance Test Scenarios - Batch | 45 days | Mon 1/2/12 | Fri 3/2/12 | |
| 755 | 1.2.4.3.3.3 | Develop QA/Performance Test Scenarios - Interface | 45 days | Mon 1/2/12 | Fri 3/2/12 | |
| 756 | 1.2.4.3.3.4 | Develop QA/Performance Test Scenarios - Workflow | 45 days | Mon 1/2/12 | Fri 3/2/12 | |

| ID | WBS Code | Task Name | Duration | Start | Finish | Predecessors |
|-----|------------------|--|-----------------|--------------------|----------------------------------|----------------------|
| 757 | 1.2.4.3.3.5 | Develop QA/Performance Test Scenarios - Conversion | 45 days | Mon 1/2/12 | Fri 3/2/12 | |
| 758 | 1.2.4.3.3.6 | Develop QA/Performance Test Scenarios - Reports | 45 days | Mon 1/2/12 | Fri 3/2/12 | |
| 759 | 1.2.4.3.3.7 | Develop QA/Performance Test Scenarios - Common Functions | 45 days | Mon 1/2/12 | Fri 3/2/12 | |
| 760 | 1.2.4.3.3.8 | Develop QA/Performance Test Scenarios - Performance | 45 days | Mon 1/2/12 | Fri 3/2/12 | |
| 761 | 1.2.4.3.3.9 | Prepare QA/Performance Test Scripts / Test Data | 45 days | Mon 1/2/12 | Fri 3/2/12 | |
| 762 | 1.2.4.4 | Conduct System Testing | 125 days | Mon 3/5/12 | Fri 8/24/12 732 | |
| 763 | 1.2.4.4.1 | System Test: Iteration 1 Functionality | 125 days | Mon 3/5/12 | Fri 8/24/12 635SS+110 day | |
| 764 | 1.2.4.4.1.1 | Perform Scheduling / Planning / Preparation Activities | 5 days | Mon 3/5/12 | Fri 3/9/12 | |
| 765 | 1.2.4.4.1.2 | Review/Refine Test Scenarios | 5 days | Mon 3/5/12 | Fri 3/9/12 | |
| 766 | 1.2.4.4.1.3 | Review/Refine Test Scripts | 5 days | Mon 3/5/12 | Fri 3/9/12 | |
| 767 | 1.2.4.4.1.4 | Perform System Testing and Document Outcome | 120 days | Mon 3/12/12 | Fri 8/24/12 | 766 |
| 768 | 1.2.4.4.1.5 | Provide Support to System Testing | 125 days | Mon 3/5/12 | Fri 8/24/12 | 764SS |
| 769 | 1.2.4.4.1.6 | Resolve Defects | 120 days | Mon 3/12/12 | Fri 8/24/12 | 767SS |
| 770 | 1.2.4.4.2 | System Test: Iteration 2 Functionality | 105 days | Mon 4/2/12 | Fri 8/24/12 645SS+110 day | |
| 771 | 1.2.4.4.2.1 | Perform Scheduling / Planning / Preparation Activities | 5 days | Mon 4/2/12 | Fri 4/6/12 | |
| 772 | 1.2.4.4.2.2 | Review/Refine Test Scenarios | 5 days | Mon 4/2/12 | Fri 4/6/12 | |
| 773 | 1.2.4.4.2.3 | Review/Refine Test Scripts | 5 days | Mon 4/2/12 | Fri 4/6/12 | |
| 774 | 1.2.4.4.2.4 | Perform System Testing and Document Outcome | 100 days | Mon 4/9/12 | Fri 8/24/12 | 773 |
| 775 | 1.2.4.4.2.5 | Provide Support to System Testing | 105 days | Mon 4/2/12 | Fri 8/24/12 | 771SS |
| 776 | 1.2.4.4.2.6 | Resolve Defects | 100 days | Mon 4/9/12 | Fri 8/24/12 | 774SS |
| 777 | 1.2.4.4.3 | System Test: Iteration 3 Functionality | 80 days | Mon 5/7/12 | Fri 8/24/12 655SS+100 day | |
| 778 | 1.2.4.4.3.1 | Perform Scheduling / Planning / Preparation Activities | 5 days | Mon 5/7/12 | Fri 5/11/12 | |
| 779 | 1.2.4.4.3.2 | Review/Refine Test Scenarios | 5 days | Mon 5/7/12 | Fri 5/11/12 | |
| 780 | 1.2.4.4.3.3 | Review/Refine Test Scripts | 5 days | Mon 5/7/12 | Fri 5/11/12 | |
| 781 | 1.2.4.4.3.4 | Perform System Testing and Document Outcome | 75 days | Mon 5/14/12 | Fri 8/24/12 | 780 |
| 782 | 1.2.4.4.3.5 | Provide Support to System Testing | 80 days | Mon 5/7/12 | Fri 8/24/12 | 778SS |
| 783 | 1.2.4.4.3.6 | Resolve Defects | 75 days | Mon 5/14/12 | Fri 8/24/12 | 781SS |
| 784 | 1.2.4.4.4 | System Test: Data Conversion | 70 days | Mon 5/21/12 | Fri 8/24/12 668FS-35 days | |
| 785 | 1.2.4.4.4.1 | Perform Scheduling/Planning/Preparation Activities | 5 days | Mon 5/21/12 | Fri 5/25/12 | |
| 786 | 1.2.4.4.4.2 | Review/Refine Test Scenarios | 5 days | Mon 5/21/12 | Fri 5/25/12 | |
| 787 | 1.2.4.4.4.3 | Review/Refine Test Scripts | 5 days | Mon 5/21/12 | Fri 5/25/12 | |
| 788 | 1.2.4.4.4.4 | Perform Data Conversion Testing and Document Outcome | 70 days | Mon 5/21/12 | Fri 8/24/12 | 668FS-40 days |
| 789 | 1.2.4.4.4.5 | Provide Support to Conversion Testing | 70 days | Mon 5/21/12 | Fri 8/24/12 | 785SS |
| 790 | 1.2.4.4.4.6 | Resolve Defects | 70 days | Mon 5/21/12 | Fri 8/24/12 | 788SS |
| 791 | 1.2.4.4.5 | Deliverable - UC Benefits System Test Results | 0 days | Fri 8/24/12 | Fri 8/24/12 | 763,784 |
| 792 | 1.2.4.5 | Conduct Technical Testing | 115 days | Mon 5/14/12 | Fri 10/19/12 | 762SS+50 days |
| 793 | 1.2.4.5.1 | Conduct Performance/Load/Usability Testing | 115 days | Mon 5/14/12 | Fri 10/19/12 | |
| 794 | 1.2.4.5.1.1 | Perform Scheduling / Planning / Preparation Activities | 5 days | Mon 5/14/12 | Fri 5/18/12 | |
| 795 | 1.2.4.5.1.2 | Review/Refine Test Scenarios | 5 days | Mon 5/14/12 | Fri 5/18/12 | 794SS |
| 796 | 1.2.4.5.1.3 | Review/Refine Test Scripts | 5 days | Mon 5/14/12 | Fri 5/18/12 | 794SS |
| 797 | 1.2.4.5.1.4 | Conduct Performance/Load/Usability Testing | 110 days | Mon 5/21/12 | Fri 10/19/12 | 796 |
| 798 | 1.2.4.5.1.5 | Analyze Output from Performance/Load/Usability Testing | 110 days | Mon 5/21/12 | Fri 10/19/12 | 797SS |

| ID | WBS Code | Task Name | Duration | Start | Finish | Predecessors |
|-----|----------------------------------|--|-----------------|------------------------------|------------------------------|-------------------------|
| 799 | 1.2.4.5.1.6 | Resolve Performance/Load/Usability Issues | 110 days | Mon 5/21/12 | Fri 10/19/12 | 797SS |
| 800 | 1.2.4.5.2 | Deliverable - UC Benefits Technical Test Results | 0 days | Fri 10/19/12 | Fri 10/19/12 | 793 |
| 801 | 1.2.4.6 | Conduct User Acceptance Testing/QA | 60 days | Mon 7/30/12 | Fri 10/19/12 | |
| 802 | 1.2.4.6.1 | User Acceptance Test: Iteration 1 Functionality | 60 days | Mon 7/30/12 | Fri 10/19/12 | 763FS-20 days |
| 803 | 1.2.4.6.1.1 | Schedule UAT/QA | 5 days | Mon 7/30/12 | Fri 8/3/12 | |
| 804 | 1.2.4.6.1.2 | Review/Refine Test Scenarios/Scripts | 5 days | Mon 7/30/12 | Fri 8/3/12 | |
| 805 | 1.2.4.6.1.3 | Perform User Acceptance Testing | 55 days | Mon 8/6/12 | Fri 10/19/12 | 804 |
| 806 | 1.2.4.6.1.4 | Resolve Defects | 55 days | Mon 8/6/12 | Fri 10/19/12 | 805SS |
| 807 | 1.2.4.6.1.5 | Provide Functional Support to Testers on UAT and QA (Test Scer | 55 days | Mon 8/6/12 | Fri 10/19/12 | 805SS |
| 808 | 1.2.4.6.1.6 | Provide Technical Support to UAT | 60 days | Mon 7/30/12 | Fri 10/19/12 | 804SS |
| 809 | 1.2.4.6.2 | User Acceptance Test: Iteration 2 Functionality | 60 days | Mon 7/30/12 | Fri 10/19/12 | 802SS |
| 810 | 1.2.4.6.2.1 | Schedule UAT/QA | 5 days | Mon 7/30/12 | Fri 8/3/12 | |
| 811 | 1.2.4.6.2.2 | Review/Refine Test Scenarios/Scripts | 5 days | Mon 7/30/12 | Fri 8/3/12 | |
| 812 | 1.2.4.6.2.3 | Perform User Acceptance Testing | 55 days | Mon 8/6/12 | Fri 10/19/12 | 811 |
| 813 | 1.2.4.6.2.4 | Resolve Defects | 55 days | Mon 8/6/12 | Fri 10/19/12 | 812SS |
| 814 | 1.2.4.6.2.5 | Provide Functional Support to Testers on UAT and QA (Test Scer | 55 days | Mon 8/6/12 | Fri 10/19/12 | 812SS |
| 815 | 1.2.4.6.2.6 | Provide Technical Support to UAT | 60 days | Mon 7/30/12 | Fri 10/19/12 | 811SS |
| 816 | 1.2.4.6.3 | User Acceptance Test: Iteration 3 Functionality | 60 days | Mon 7/30/12 | Fri 10/19/12 | 802SS |
| 817 | 1.2.4.6.3.1 | Schedule UAT/QA | 5 days | Mon 7/30/12 | Fri 8/3/12 | |
| 818 | 1.2.4.6.3.2 | Review/Refine Test Scenarios/Scripts | 5 days | Mon 7/30/12 | Fri 8/3/12 | |
| 819 | 1.2.4.6.3.3 | Perform User Acceptance Testing | 55 days | Mon 8/6/12 | Fri 10/19/12 | 818 |
| 820 | 1.2.4.6.3.4 | Resolve Defects | 55 days | Mon 8/6/12 | Fri 10/19/12 | 819SS |
| 821 | 1.2.4.6.3.5 | Provide Functional Support to Testers on UAT and QA (Test Scer | 55 days | Mon 8/6/12 | Fri 10/19/12 | 819SS |
| 822 | 1.2.4.6.3.6 | Provide Technical Support to UAT | 60 days | Mon 7/30/12 | Fri 10/19/12 | 818SS |
| 823 | Iteration 1 Functionality | User Acceptance Test: Conversion | 60 days | Mon 7/30/12 | Fri 10/19/12 | 802SS |
| 824 | 1.2.4.6.4.1 | Perform Scheduling / Planning / Preparation Activities | 5 days | Mon 7/30/12 | Fri 8/3/12 | |
| 825 | 1.2.4.6.4.2 | Review/Refine Test Scenarios | 5 days | Mon 7/30/12 | Fri 8/3/12 | |
| 826 | 1.2.4.6.4.3 | Review/Refine Test Scripts | 5 days | Mon 8/6/12 | Fri 8/10/12 | 825 |
| 827 | 1.2.4.6.4.4 | Perform Conversion Testing and Document Outcome | 55 days | Mon 7/30/12 | Fri 10/12/12 | 788SS+40 days |
| 828 | 1.2.4.6.4.5 | Provide Support to UAT / QA Conversion Testing | 55 days | Mon 7/30/12 | Fri 10/12/12 | 827SS |
| 829 | 1.2.4.6.4.6 | Resolve Defects | 55 days | Mon 8/6/12 | Fri 10/19/12 | 826SS |
| 830 | 1.2.4.6.5 | Deliverable - UC Benefits UAT Results | 0 days | Fri 10/19/12 | Fri 10/19/12 | 802,823 |
| 831 | 1.2.4.7 | Milestone - User Acceptance Testing Complete | 0 days | Fri 10/19/12 | Fri 10/19/12 | 801 |
| 832 | 1.2.5 | Deploy | 300 days | Mon 10/10/11 | Fri 11/30/12 | |
| 833 | 1.2.5.1 | Pre-implementation Environment Maintenance and Operations Suppo | 300 days | Mon 10/10/11 | Fri 11/30/12 | 329 |
| 834 | 1.2.5.1.1 | Perform Standard Pre-implementation Activities | 300 days | Mon 10/10/11 | Fri 11/30/12 | |
| 835 | 1.2.5.1.1.1 | Domain Name Registration | 300 days | Mon 10/10/11 | Fri 11/30/12 | |
| 836 | 1.2.5.1.1.2 | Communication Between UI Webmaster and Domain Name | 300 days | Mon 10/10/11 | Fri 11/30/12 | |
| 837 | 1.2.5.1.1.3 | Power Supply Backup | 300 days | Mon 10/10/11 | Fri 11/30/12 | |
| 838 | 1.2.5.1.1.4 | Database Backup and Recovery Policies and Procedures | 300 days | Mon 10/10/11 | Fri 11/30/12 | |
| 839 | 1.2.5.1.1.5 | Batch Jobs, Schedule, Procedures | 300 days | Mon 10/10/11 | Fri 11/30/12 | |
| 840 | 1.2.5.1.1.6 | Migration Procedures (SW and DB) | 300 days | Mon 10/10/11 | Fri 11/30/12 | |

| ID | WBS Code | Task Name | Duration | Start | Finish | Predecessors |
|-----|--------------------|--|-----------------|---------------------|---------------------|----------------------|
| 841 | 1.2.5.1.1.7 | Readiness of Production DB | 300 days | Mon 10/10/11 | Fri 11/30/12 | |
| 842 | 1.2.5.1.1.8 | Plans to Anticipate Spike in Call Volume (first few weeks) | 300 days | Mon 10/10/11 | Fri 11/30/12 | |
| 843 | 1.2.5.1.1.9 | Emergency Support Service and Procedures | 300 days | Mon 10/10/11 | Fri 11/30/12 | |
| 844 | 1.2.5.1.1.10 | Communication Strategy for Emergency Downtime | 300 days | Mon 10/10/11 | Fri 11/30/12 | |
| 845 | 1.2.5.1.1.11 | Production Fail-safe Mechanism | 300 days | Mon 10/10/11 | Fri 11/30/12 | |
| 846 | 1.2.5.1.1.12 | Updated Phone List and Public Relation Policy | 300 days | Mon 10/10/11 | Fri 11/30/12 | |
| 847 | 1.2.5.1.1.13 | On-call Support | 300 days | Mon 10/10/11 | Fri 11/30/12 | |
| 848 | 1.2.5.1.1.14 | Other Pre-imp Activities | 300 days | Mon 10/10/11 | Fri 11/30/12 | |
| 849 | 1.2.5.1.2 | UC Benefits Operations and Support documentation | 40 days | Mon 9/10/12 | Fri 11/2/12 | 834FS-60 days |
| 850 | 1.2.5.1.2.1 | Produce UC Benefits Operations and Support documentation | 40 days | Mon 9/10/12 | Fri 11/2/12 | |
| 851 | 1.2.5.1.2.1.1 | Review and Update Online Help | 40 days | Mon 9/10/12 | Fri 11/2/12 | |
| 852 | 1.2.5.1.2.1.2 | Prepare Desk Procedures and Reference Materials | 40 days | Mon 9/10/12 | Fri 11/2/12 | |
| 853 | 1.2.5.1.2.1.3 | Produce Technical and Operational Documentation | 40 days | Mon 9/10/12 | Fri 11/2/12 | |
| 854 | 1.2.5.1.2.1.4 | Produce Deliverable - UC Benefits Operations Documentatio | 0 days | Mon 9/10/12 | Mon 9/10/12 | |
| 855 | <i>1.2.5.1.2.2</i> | <i>Deliverable - UC Benefits Operations Documentation</i> | <i>0 days</i> | <i>Fri 11/2/12</i> | <i>Fri 11/2/12</i> | <i>850</i> |
| 856 | 1.2.5.1.3 | Technical Environment Documentation | 40 days | Mon 9/10/12 | Fri 11/2/12 | 849SS |
| 857 | 1.2.5.1.3.1 | Develop Technical Environment Documentation | 40 days | Mon 9/10/12 | Fri 11/2/12 | |
| 858 | 1.2.5.1.3.1.1 | Produce Technical Environment Documentation for all Envir | 40 days | Mon 9/10/12 | Fri 11/2/12 | |
| 859 | <i>1.2.5.2</i> | <i>Deliverable - Pre-implementation Environment Maintenance and Operations</i> | <i>0 days</i> | <i>Fri 11/30/12</i> | <i>Fri 11/30/12</i> | <i>833</i> |
| 860 | 1.2.5.3 | Training | 115 days | Mon 6/4/12 | Fri 11/9/12 | 690FS-100 day |
| 861 | 1.2.5.3.1 | User and Technical/Operations Training | 115 days | Mon 6/4/12 | Fri 11/9/12 | |
| 862 | 1.2.5.3.1.1 | Produce Training Plan | 20 days | Mon 6/4/12 | Fri 6/29/12 | |
| 863 | 1.2.5.3.1.1.1 | Prepare / Review / Finalize Deliverable Expectations Docume | 2 days | Mon 6/4/12 | Tue 6/5/12 | |
| 864 | 1.2.5.3.1.1.2 | Customize End-user Training Strategy/Processes | 10 days | Wed 6/6/12 | Tue 6/19/12 | 863 |
| 865 | 1.2.5.3.1.1.3 | Customize Operations Strategy/Processes | 10 days | Wed 6/6/12 | Tue 6/19/12 | 863 |
| 866 | 1.2.5.3.1.1.4 | Customize Training Tools and Techniques | 3 days | Wed 6/20/12 | Fri 6/22/12 | 864,865 |
| 867 | 1.2.5.3.1.1.5 | Define Training Locations, Access Requirements, Schedules | 5 days | Mon 6/18/12 | Fri 6/22/12 | 866SS-2 days |
| 868 | 1.2.5.3.1.1.6 | Draft Initial Training Curriculum | 5 days | Mon 6/18/12 | Fri 6/22/12 | 867SS |
| 869 | 1.2.5.3.1.1.7 | Define Training Database/Environment Strategy | 5 days | Mon 6/25/12 | Fri 6/29/12 | 866 |
| 870 | 1.2.5.3.1.1.8 | Customize User Assessment/Evaluation Strategy | 1 day | Fri 6/29/12 | Fri 6/29/12 | 869FS-1 day |
| 871 | <i>1.2.5.3.1.2</i> | <i>Deliverable - Training Plan</i> | <i>0 days</i> | <i>Fri 6/29/12</i> | <i>Fri 6/29/12</i> | <i>862</i> |
| 872 | 1.2.5.3.1.3 | Prepare for Training Sessions | 25 days | Mon 7/16/12 | Fri 8/17/12 | 801FS-70 days |
| 873 | 1.2.5.3.1.3.1 | Prepare Training Curriculum | 5 days | Mon 7/16/12 | Fri 7/20/12 | |
| 874 | 1.2.5.3.1.3.2 | Prepare Training Manual | 20 days | Mon 7/23/12 | Fri 8/17/12 | 873 |
| 875 | 1.2.5.3.1.3.3 | Prepare Training Materials | 20 days | Mon 7/23/12 | Fri 8/17/12 | 873 |
| 876 | 1.2.5.3.1.3.4 | Finalize and Arrange Training Instruments | 10 days | Mon 8/6/12 | Fri 8/17/12 | 874SS+10 days |
| 877 | 1.2.5.3.1.4 | User Training | 60 days | Mon 8/20/12 | Fri 11/9/12 | 872 |
| 878 | 1.2.5.3.1.4.1 | Deliver Train-the-Trainer Training | 10 days | Mon 8/20/12 | Fri 8/31/12 | |
| 879 | 1.2.5.3.1.4.2 | Support tor End User Training | 50 days | Mon 9/3/12 | Fri 11/9/12 | 878 |
| 880 | 1.2.5.3.1.4.3 | Support to Training Environment/Database/Application | 60 days | Mon 8/20/12 | Fri 11/9/12 | 878SS |
| 881 | 1.2.5.3.1.5 | Technical and Operations Training | 30 days | Mon 10/1/12 | Fri 11/9/12 | 877FS-30 days |
| 882 | 1.2.5.3.1.5.1 | Deliver Technical Training | 30 days | Mon 10/1/12 | Fri 11/9/12 | |

| ID | WBS Code | Task Name | Duration | Start | Finish | Predecessors |
|-----|---------------|---|-----------------|---------------------|---------------------|----------------------|
| 883 | 1.2.5.3.1.5.2 | Deliver Operations Training | 30 days | Mon 10/1/12 | Fri 11/9/12 | 882SS |
| 884 | 1.2.5.3.1.5.3 | Support to Training Environment / Database / Application | 30 days | Mon 10/1/12 | Fri 11/9/12 | 882SS |
| 885 | 1.2.5.3.1.6 | <i>Deliverable - Training</i> | <i>0 days</i> | <i>Fri 11/9/12</i> | <i>Fri 11/9/12</i> | <i>877,881</i> |
| 886 | 1.2.5.3.1.7 | <i>Milestone - Training Complete</i> | <i>0 days</i> | <i>Fri 11/9/12</i> | <i>Fri 11/9/12</i> | <i>885SS</i> |
| 887 | 1.2.5.4 | Implementation | 130 days | Mon 6/4/12 | Fri 11/30/12 | 690FS-100 day |
| 888 | 1.2.5.4.1 | Develop Production System Implementation Plan | 20 days | Mon 6/4/12 | Fri 6/29/12 | |
| 889 | 1.2.5.4.1.1 | Produce System Implementation Plan | 20 days | Mon 6/4/12 | Fri 6/29/12 | |
| 890 | 1.2.5.4.1.2 | <i>Deliverable - Production System Implementation Plan</i> | <i>0 days</i> | <i>Fri 6/29/12</i> | <i>Fri 6/29/12</i> | <i>889</i> |
| 891 | 1.2.5.4.2 | Performance Testing of Production Release | 12 days | Mon 11/12/12 | Tue 11/27/12 | 678,877 |
| 892 | 1.2.5.4.2.1 | Deploy Software/Database | 2 days | Mon 11/12/12 | Tue 11/13/12 | |
| 893 | 1.2.5.4.2.2 | Convert Historical Data | 3 days | Wed 11/14/12 | Fri 11/16/12 | 892 |
| 894 | 1.2.5.4.2.3 | Convert Live-System Data | 3 days | Wed 11/14/12 | Fri 11/16/12 | 892 |
| 895 | 1.2.5.4.2.4 | Conduct Final Round of Performance Testing | 7 days | Mon 11/19/12 | Tue 11/27/12 | 892,893,894 |
| 896 | 1.2.5.4.2.5 | Perform Performance Tuning Activities | 7 days | Mon 11/19/12 | Tue 11/27/12 | 895SS |
| 897 | 1.2.5.4.3 | Production Release | 3 days | Wed 11/28/12 | Fri 11/30/12 | 891,877,881FS |
| 898 | 1.2.5.4.3.1 | Deploy Software / Database | 3 days | Wed 11/28/12 | Fri 11/30/12 | |
| 899 | 1.2.5.4.3.2 | Convert Historical Data | 3 days | Wed 11/28/12 | Fri 11/30/12 | 898SS |
| 900 | 1.2.5.4.3.3 | Convert Live-System Data | 3 days | Wed 11/28/12 | Fri 11/30/12 | 898SS |
| 901 | 1.2.5.4.3.4 | Resolve Release Deficiencies | 3 days | Wed 11/28/12 | Fri 11/30/12 | 899SS,900SS |
| 902 | 1.2.5.4.3.5 | Produce Completion Letter | 1 day | Fri 11/30/12 | Fri 11/30/12 | 901FF |
| 903 | 1.2.5.4.4 | <i>Deliverable - Production System Implementation</i> | <i>0 days</i> | <i>Fri 11/30/12</i> | <i>Fri 11/30/12</i> | <i>897</i> |
| 904 | 1.2.5.4.5 | <i>Milestone - Go-live</i> | <i>0 days</i> | <i>Fri 11/30/12</i> | <i>Fri 11/30/12</i> | <i>897</i> |
| 905 | 1.3 | Phase 2 – Maintenance/Operations and Warranty | 292 days | Thu 10/25/12 | Fri 12/6/13 | |
| 906 | 1.3.1 | Post Implementatio Maintenance/Operations and Warranty | 292 days | Thu 10/25/12 | Fri 12/6/13 | 897FS-27 days |
| 907 | 1.3.1.1 | Project Management | 265 days | Mon 12/3/12 | Fri 12/6/13 | 161 |
| 908 | 1.3.1.1.1 | Perform Project Management Activities | 265 days | Mon 12/3/12 | Fri 12/6/13 | |
| 909 | 1.3.1.1.2 | Produce Periodic Warranty, Maintenance and Operations Status Repo | 265 days | Mon 12/3/12 | Fri 12/6/13 | 908SS |
| 910 | 1.3.1.2 | System Maintenance and Operations Plan | 25 days | Thu 10/25/12 | Wed 11/28/12 | 74FS-45 days |
| 911 | 1.3.1.2.1 | Produce System Maintenance and Operations Plan | 15 days | Thu 10/25/12 | Wed 11/14/12 | |
| 912 | 1.3.1.2.1.1 | Describe Operator Support | 15 days | Thu 10/25/12 | Wed 11/14/12 | |
| 913 | 1.3.1.2.1.2 | Describe System Administration | 15 days | Thu 10/25/12 | Wed 11/14/12 | |
| 914 | 1.3.1.2.1.3 | Describe Database Administration | 15 days | Thu 10/25/12 | Wed 11/14/12 | |
| 915 | 1.3.1.2.1.4 | Describe Problem Troubleshooting and Coordination | 15 days | Thu 10/25/12 | Wed 11/14/12 | |
| 916 | 1.3.1.2.1.5 | Describe Preventive Maintenance and Repair | 15 days | Thu 10/25/12 | Wed 11/14/12 | |
| 917 | 1.3.1.2.1.6 | Describe Help Desk Support | 15 days | Thu 10/25/12 | Wed 11/14/12 | |
| 918 | 1.3.1.2.1.7 | Describe Other Sections, as Needed | 15 days | Thu 10/25/12 | Wed 11/14/12 | |
| 919 | 1.3.1.2.2 | System Maintenance and Operations Plan Deliverable | 10 days | Wed 11/14/12 | Wed 11/28/12 | 911 |
| 920 | 1.3.1.2.2.1 | Submit Deliverable - System Maintenance and Operations Plan | 0 days | Wed 11/14/12 | Wed 11/14/12 | |
| 921 | 1.3.1.2.2.2 | Review and Signoff Deliverable - System Maintenance and Opera | 10 days | Thu 11/15/12 | Wed 11/28/12 | 920SS |
| 922 | 1.3.1.2.3 | <i>Deliverable - System Maintenance and Operations Plan</i> | <i>0 days</i> | <i>Wed 11/28/12</i> | <i>Wed 11/28/12</i> | <i>919</i> |
| 923 | 1.3.1.3 | Transition Plan | 25 days | Mon 9/9/13 | Fri 10/11/13 | 937FS-65 days |
| 924 | 1.3.1.3.1 | Produce Transition Plan | 15 days | Mon 9/9/13 | Fri 9/27/13 | |

| ID | WBS Code | Task Name | Duration | Start | Finish | Predecessors |
|-----|--------------------|---|-----------------|---------------------|---------------------|----------------------|
| 925 | 1.3.1.3.1.1 | Describe Transition of Software Requirements Specifications | 15 days | Mon 9/9/13 | Fri 9/27/13 | |
| 926 | 1.3.1.3.1.2 | Describe Transition of Requirements Traceability Matrix | 15 days | Mon 9/9/13 | Fri 9/27/13 | |
| 927 | 1.3.1.3.1.3 | Describe Transition of Functional Design Specifications | 15 days | Mon 9/9/13 | Fri 9/27/13 | |
| 928 | 1.3.1.3.1.4 | Describe Transition of Technical Design Specifications | 15 days | Mon 9/9/13 | Fri 9/27/13 | |
| 929 | 1.3.1.3.1.5 | Describe Transition of Testing Artifacts | 15 days | Mon 9/9/13 | Fri 9/27/13 | |
| 930 | 1.3.1.3.1.6 | Describe Transition of User Documentations | 15 days | Mon 9/9/13 | Fri 9/27/13 | |
| 931 | 1.3.1.3.1.7 | Describe Transition of Maintenance Documentations | 15 days | Mon 9/9/13 | Fri 9/27/13 | |
| 932 | 1.3.1.3.1.8 | Describe Other Sections, as Needed | 15 days | Mon 9/9/13 | Fri 9/27/13 | |
| 933 | 1.3.1.3.2 | Transition Plan Plan Deliverable | 10 days | Fri 9/27/13 | Fri 10/11/13 | 924 |
| 934 | 1.3.1.3.2.1 | Submit Deliverable - Transition Plan | 0 days | Fri 9/27/13 | Fri 9/27/13 | |
| 935 | 1.3.1.3.2.2 | Review and Signoff Deliverable - Transition Plan | 10 days | Mon 9/30/13 | Fri 10/11/13 | 934SS |
| 936 | <i>1.3.1.3.3</i> | <i>Deliverable - Transition Plan</i> | <i>0 days</i> | <i>Fri 10/11/13</i> | <i>Fri 10/11/13</i> | <i>933</i> |
| 937 | 1.3.1.4 | Maintenance and Operations | 265 days | Mon 12/3/12 | Fri 12/6/13 | 161 |
| 938 | 1.3.1.4.1 | Maintenance and Operations Activities | 265 days | Mon 12/3/12 | Fri 12/6/13 | |
| 939 | 1.3.1.4.1.1 | Provide Support to Operators | 265 days | Mon 12/3/12 | Fri 12/6/13 | |
| 940 | 1.3.1.4.1.2 | Provide System Administration Support | 265 days | Mon 12/3/12 | Fri 12/6/13 | |
| 941 | 1.3.1.4.1.3 | Provide Database Administration Support | 265 days | Mon 12/3/12 | Fri 12/6/13 | |
| 942 | 1.3.1.4.1.4 | Provide Support to Problem Troubleshooting and Coordination | 265 days | Mon 12/3/12 | Fri 12/6/13 | |
| 943 | 1.3.1.4.1.5 | Provide Preventive Maintenance and Repair Support | 265 days | Mon 12/3/12 | Fri 12/6/13 | |
| 944 | 1.3.1.4.1.6 | Provide Help Desk Support | 265 days | Mon 12/3/12 | Fri 12/6/13 | |
| 945 | 1.3.1.4.1.7 | Revise Deliverables, as needed | 265 days | Mon 12/3/12 | Fri 12/6/13 | |
| 946 | 1.3.1.4.1.8 | Produce Maintenance and Operations Completion Letter | 1 day | Fri 11/22/13 | Fri 11/22/13 | 944FS-11 days |
| 947 | 1.3.1.4.2 | Operations Transition | 15 days | Mon 11/4/13 | Fri 11/22/13 | 938FS-25 days |
| 948 | 1.3.1.4.2.1 | Transition Software Requirements Specifications | 15 days | Mon 11/4/13 | Fri 11/22/13 | |
| 949 | 1.3.1.4.2.2 | Transition Requirements Traceability Matrix | 15 days | Mon 11/4/13 | Fri 11/22/13 | |
| 950 | 1.3.1.4.2.3 | Transition Functional Design Specifications | 15 days | Mon 11/4/13 | Fri 11/22/13 | |
| 951 | 1.3.1.4.2.4 | Transition Technical Design Specifications | 15 days | Mon 11/4/13 | Fri 11/22/13 | |
| 952 | 1.3.1.4.2.5 | Transition Testing Artifacts | 15 days | Mon 11/4/13 | Fri 11/22/13 | |
| 953 | 1.3.1.4.2.6 | Transition User Documentations | 15 days | Mon 11/4/13 | Fri 11/22/13 | |
| 954 | 1.3.1.4.2.7 | Transition Maintenance Documentations | 15 days | Mon 11/4/13 | Fri 11/22/13 | |
| 955 | 1.3.1.4.2.8 | Transition Operations and Maintenance Service | 15 days | Mon 11/4/13 | Fri 11/22/13 | |
| 956 | 1.3.1.4.2.9 | Produce Transition Completion Letter | 1 day | Fri 11/22/13 | Fri 11/22/13 | 955FS-1 day |
| 957 | 1.3.1.5 | Warranty Support | 265 days | Mon 12/3/12 | Fri 12/6/13 | 161 |
| 958 | 1.3.1.5.1 | Warranty Support Activities | 265 days | Mon 12/3/12 | Fri 12/6/13 | |
| 959 | 1.3.1.5.1.1 | Provide Warranty Support Service | 265 days | Mon 12/3/12 | Fri 12/6/13 | |
| 960 | 1.3.1.5.1.2 | Provide Vendor Maintenance and Support Service | 265 days | Mon 12/3/12 | Fri 12/6/13 | |
| 961 | 1.3.1.5.1.3 | Revise Deliverables, as needed | 265 days | Mon 12/3/12 | Fri 12/6/13 | |
| 962 | 1.3.1.5.1.4 | Produce Warranty Support Completion Letter | 1 day | Fri 12/6/13 | Fri 12/6/13 | 961FS-1 day |
| 963 | 1.3.1.5.2 | Deliverable - Post-Implementation Maintenance and Operations S | 0 days | Fri 12/6/13 | Fri 12/6/13 | 958 |
| 964 | <i>1.3.1.5.2.1</i> | <i>Deliverable - Post-Implementation Maintenance and Operations S</i> | <i>0 days</i> | <i>Fri 12/6/13</i> | <i>Fri 12/6/13</i> | |
| 965 | <i>1.3.1.5.2.2</i> | <i>Deliverable - Warranty Status Report</i> | <i>0 days</i> | <i>Fri 12/6/13</i> | <i>Fri 12/6/13</i> | |