



State of Florida
Agency for Workforce Innovation

UC Modernization Project - Phase 2b

**#10-ITN-001-SS - UC Modernization Project - Phase
2b (UCCBIS) System – Design, Development and
Implementation**

**Agency Response to Vendor Questions Regarding Accenture Interim
Revised Proposal Instructions #1**

1 QUESTIONS AND ANSWERS

ID	Vendor Question	Agency Response
1	In the response to item #12, are we to include revised costs for moving from a multi-phase implementation to a single phase implementation only? The revised cost will then be represented in Attachment A and B?	The revised cost proposals provided by the vendor in Attachments A and B should be based on a single phased implementation.
2	Should the alternative cost breakdown should be presented separately by each item in section 3 and not be included in section 2, item #12?	The revised costs proposals provided by the vendor in Attachments A and B should not include any price variance for the items in IRP Section 3 Alternative Cost Breakdown. The cost estimates for the items in Section 3 should be provided in IRP Section 3.1 Alternative Cost Table.
3	In the alternative cost breakdown, there is a reference to natural speech recognition. Do you want us to provide a cost for removing natural speech recognition entirely?	<p>The instruction in IRP section 3 Alternative Cost Breakdown states : “The Agency will remove the requirement for natural speech recognition in the IVR. The IVR will only require touchtone and spoken choice functionality (ex. “Please say yes or no...””. Please provide a cost for providing touchtone and basic spoken choice functionality.</p> <p>If you wish to provide an additional alternative of removing speech recognition entirely please add an additional row to the Alternative Cost Table per the instructions.</p>
4	Our original proposal does not include licenses for all design and development tools for AWI staff. In the interim revised proposal, do you want us to include additional licenses for AWI staff assigned to the project? If yes, in the additional detail provided in item 9 are all the staff referenced required to have these licenses (e.g. SMEs)?	In the response to Item 9 of the Vendor Instructions, please provide a single license cost breakdown for all design and development tools to be used during the project.