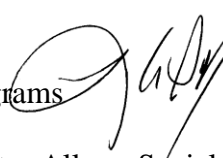


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## MEMORANDUM

**DATE:** April 18, 2012

**TO:** Workforce Florida, Inc. and Regional Workforce Boards

**FROM:** Lois A. Scott, Program Manager, Workforce Service Programs 

**SUBJECT:** One-Stop Service Tracking (OSST) System Updates to Allow Social Security Numbers Starting with the Number Eight

The Department of Economic Opportunity (DEO) has received concerns from Regional Workforce Boards (RWBs) about the inability to work register Welfare Transition (WT) applicants and Food Stamp Employment and Training (FSET) volunteers whose Social Security Numbers (SSNs) begin with the number eight.

Previously, the Social Security Administration (SSA) did not issue SSNs with the number eight as the first number of an individual's SSN. The OSST system was coded to restrict the entry of SSNs with the number eight as the first digit to be consistent with those guidelines. The SSA recently removed this restriction.

As a result of the SSA's changes in issuing SSNs, the OSST system has been updated to allow the entry of individuals with SSNs that begin with the number eight. Staff work registering individuals in OSST, whose SSNs begin with the number eight, will no longer get a message stating that the SSN is invalid.

Please direct any questions about these updates to Trina Dickey at [trina.dickey@deo.myflorida.com](mailto:trina.dickey@deo.myflorida.com).

LAS/otd

cc: Tom Clendenning Kevin Neal Dehryl McCall Tony Carter Clifftin Atkinson

