

**ELEMENTS OF AN UNEMPLOYMENT INSURANCE (UI)
REEMPLOYMENT SERVICES AND ELIGIBILITY ASSESSMENT (RESEA) GRANT PROPOSAL SUMMARY**

(1) State Name: Florida Department of Economic Opportunity	
(2) Name and Title of the State Agency Administrator:	Name: Taylor Hatch Title: Director, Workforce Services Address: 107 E. Madison Street Tallahassee, FL 32399
(3) RESEA Program Lead/Contact <i>The person who can answer questions about the RESEA proposal.</i>	Name: Marcia Mullins Telephone: 850-245-7422 E-mail: Marcia.Mullins@deo.myflorida.com
(4) UI Program Lead/Contact <i>The person who can answer questions about the UI aspects of the RESEA proposal. This person may also be the RESEA Program Lead/Contact.</i>	Name: Alicia Franks Telephone: 945-730-2610 E-mail: Alicia.Franks@deo.myflorida.com
(5) Total Funds From <u>prior</u> RESEA Grants Projected to Remain after December 31, 2018	\$ 511,661.00

<p>(6) Total Proposed RESEA Project Cost</p> <p><i>The total amount of funds requested in this grant, which may be up to the limit specified in Attachment I. Do not include funds carried forward from previous years.</i></p>	<p>\$ 6,928,506.00</p>
<p>(7) Total Administrative Costs</p> <p><i>The total amount of funds requested for administrative costs. This amount cannot exceed more than 15% of total funds requested.</i></p>	<p>\$ 1,039,276.00</p>
<p>(8) Additional IT Costs (Applies to States that have not administered an RESEA program during FY 2018)</p> <p><i>If proposal includes a request for up to \$100,000 in IT costs beyond the administrative cost limit described identify the amount requested and provide a brief summary describing the proposed activities and how they would benefit claimants.</i></p>	
<p>\$0.00</p> <p style="text-align: center;">N/A</p>	
<p>(9) Projected Average Cost for a <u>Single</u> Completed Initial RESEA</p> <p><i>States are expected to operate at an average cost per initial RESEA session between \$155 and \$175. States that are unable to operate within this ranges must provide an explanation for the higher costs.</i></p>	
<p>\$ 171.00</p> <p style="text-align: center;">N/A</p>	

<p>(10) Projected Average Cost for Subsequent RESEA, if applicable.</p> <p><i>States are expected to operate at an average cost per subsequent RESEA session between \$80 and \$100. States that are unable to operate within this range must provide an explanation for the higher costs.</i></p>	
<p>\$0.00</p> <p style="text-align: center;">N/A</p>	
<p>(11) Projected Time for a <u>Single</u> Initial RESEA, Including Paperwork</p> <p><i>The total time spent preparing for and conducting a single initial RESEA, recording results, and other documentation.</i></p>	<p>4.5 Hours</p>
<p>(12) Projected Time for the Subsequent RESEA, Including Paperwork</p> <p><i>The total time spent preparing for and conducting a single subsequent RESEA, recording results and other documentation. If times for the second and third RESEA are expected to differ please provide both.</i></p>	<p>N/A</p>
<p>(13) Projected Costs for a Single RESEA for which the Claimant Fails to Report</p> <p><i>The total costs spent scheduling a single RESEA for which the claimant subsequently fails to report and referring the claimant to adjudication for failure to report. This estimate should not include the costs of adjudication, which are separately funded.</i></p>	<p>\$19.00</p>
<p>(14) Total Number of Initial RESEAs to be Scheduled</p> <p><i>The total number of initial RESEAs that will be scheduled including both the RESEAs for which claimants are projected to report and the RESEAs for which claimants are projected to fail to report.</i></p>	<p>51,090</p>

<p>(15) Total Number of Subsequent RESEAs to be Scheduled</p> <p><i>The total number of subsequent RESEAs that will be scheduled including both the RESEAs for which claimants are projected to report and the RESEAs for which claimants are projected to fail to report. (If the state does not conduct subsequent RESEAs this number will be zero.)</i></p>	<p>0</p>
<p>(16) Total Number of RESEAs Projected to be Completed</p> <p><i>The total number of RESEAs the state will schedule during the grant period for which the claimant will report and participate in an RESEA.</i></p>	<p>39,300</p>
<p>(17) Total Number of RESEAs Projected for which the Claimant Will Fail to Report</p> <p><i>The total number of RESEAs the state will schedule during the grant period for which the claimant will fail to report and will not participate in an RESEA.</i></p>	<p>11,790</p>
<p>(18) Actions taken to reduce number of claimants failing to report.</p> <p><i>If the state has taken any actions in the past year and/or plans to carry out any actions in FY 2017, to reduce the number of claimants failing to report, please provide a brief description.</i></p>	
<p><i>–Insert description of activities taken to reduce claimants failing to report (Limit 500 words) –</i></p> <p>Staff called selected claimants a day prior to remind them of their scheduled appointments. LWDBs use either brightly colored envelopes or paper when they mail the notifications of the RESEA appointments. Some LWDBs stamp the envelopes with the words "Reemployment Appointment" to catch the claimants' attention and encourage them to open the piece of mail. LWDBs make a second call to claimants who do not show up for their appointment to encourage participation.</p>	
<p>(19) Total number of RESEA Sites</p> <p>20</p> <p><i>The total number of sites where RESEAs will be conducted. If RESEAs are conducted statewide, please indicate "statewide." If RESEAs are provided at limited sites, list the towns/cities or local workforce areas where RESEA activities will be conducted.</i></p>	

–Insert total number of sites and list of site locations if activities are not statewide- (Limit 500 words) –

<u>LWDB</u>	<u>CAREERSOURCE NAME</u>	<u>COUNTIES</u>
1	Escarosa	Escarosa
2	Okaloosa Walton	Okaloosa; Walton
3	Chipola	Calhoun; Holmes; Liberty; Jackson; Washington
4	Gulf Coast	Bay; Gulf; Franklin
6	North Florida	Madison, Suwannee; Taylor; Hamilton; Jefferson; Lafayette
7	Florida Crown	Gilchrist; Union; Columbia; Dixie
8	Northeast Florida	St. Johns; Clay; Duval; Nassau; Baker; Putnam
9	North Central Florida	Alachua; Bradford
10	Citrus Levy Marion	Citrus; Levy; Marion
11	Flagler Volusia	Flagler; Volusia
12	Central Florida	Orange; Osceola; Seminole; Lake; Sumter
13	Brevard	Brevard
14	Pinellas	Pinellas
15	Tampa Bay	Hillsborough
16	Pasco Hernando	Pasco; Hernando
17	Polk	Polk
18	Suncoast	Sarasota; Manatee
21	Palm Beach County	Palm Beach
22	Broward	Broward
23	South Florida	Miami-Dade; Monroe
(20) Type of staff conducting RESEAs		Combination: WIOA, Wagner-Peyser, and UI
<i>Description of the staff that will conduct the RESEAs. List all applicable program staff including: UI, Wagner-Peyser-funded Employment Services, WIOA formula programs, or other.</i>		

(21) Role of UI Staff

Briefly describe the role played by UI staff in program management. As discussed in UIPL, all eligibility determinations and redeterminations are funded through the regular funding for non-monetary determinations and not through the RESEA grant.

–Insert description of UI staff roles (Limit 250 words) –

Claims-examiners, who are state merit staff, conduct the Eligibility Review Program (ERPs). They are housed within the State office and are not located in local career centers. The ERPs are performed after the workforce activities have been completed. UI supervisors train the UI claims-examiners and UI adjudicators to ensure that the ERPs are properly conducted, that eligibility issues are noted, and that they are adjudicated to determine whether a disqualification should be recorded. The UI Supervisor randomly reviews cases to identify and correct errors in the process.

(22) Selection of RESEA Participants

Describe how claimants are selected and at what point in the claim series selection are made. As directed in the UIPL the selection process. UI claimants who have a definite return-to-work date; claimants who secure work only through a union hiring hall; and claimants who are in approved training should be excluded from the RESEA program

–Insert description of how claimants are selected (Limit 250 words) –

Florida uses its Worker Profiling and Reemployment Services (WPRS) pool for selecting RESEA participants. Working with the USDOL's profiling expert, the State has developed a profiling methodology which assigns a coefficient value to predict the likelihood of benefit exhaustion. Those with the highest scores are deemed to be the most likely to exhaust and are selected for either Florida's RESEA program or Priority Reemployment Planning Program (PREP), depending on the local area in which the claimant lives.

UCX claimants are included in the pool and receive the highest level of priority in the selection of participants.

Claimants excluded from entering the WPRS pool include out-of-State residents, those with a return to work date within eight weeks of the layoff date, members of a labor union, claimants who are in approved training, and those who were issued their first payment after 42 days of filing their claim.

(23) Description of RESEA

Provide a brief description of the state's initial and, if applicable, subsequent RESEA, including the elements of the RESEA and how the key components in this UIPL are implemented.

–Insert description of RESEAs (Limit 250 words) –

RESEA activities are primarily individual one-on-one sessions between the claimant and a case manager. Each claimant receives, at a minimum, an: orientation, initial assessment, labor market information, development of an employability plan, and referral to at least one additional reemployment service. Upon completion of the aforementioned activities, UI staff contact the claimant to conduct the eligibility review process.

- The orientation, conducted in groups or individually, provides an overview of the RESEA program and its requirements, the services accessible at the career center, and information about partner programs and other community resources.
- The one-on-one initial assessment collects information related to the claimant's skills, education, and employment history.
- Each claimant is provided with labor market information that is tailored to their current or future employment goals.
- An employability development plan is created to outline long and short term goals and appropriate steps to achieve those goals.
- Finally, each claimant is referred to at least one additional reemployment service that was identified during the course of the appointment.

With additional time allotted to each appointment, LWDBs tailor additional activities to implement in the appointment which will vary by local area. Upon the conclusion of the initial appointment, the UI staff will complete a fact-finding questionnaire to determine if claimants are in compliance with UI rules to continue receiving UI benefits.

(24) Group or Individual

Identify components, if any, of the RESEA activities provided in a group setting.

–Identify RESEA components conducted in a group (Limit 250 words) –

Orientation, Reemployment Services

(25) Memorandum of Understanding (MOU)

Is it signed and operational? (**Yes** or No)

If no, provide the estimated date that the MOU will be signed and operational. New states should submit a copy of the MOU when it has been signed and continuing states should submit a copy of the MOU if it has changed.

If yes, list all parties to the agreement.

–Insert status of MOU and members (Limit 250 words) –

All parties to the agreement are the Florida Department of Economic Opportunity (DEO) and the Local Workforce Development Boards. To formalize this relationship, DEO executes grantee-subgrantee umbrella agreements and memoranda of understanding (MOUs) with the LWDBs that set forth the terms of agreement for cooperation and consultation with regard to the workforce program services. The purpose of this agreement is to establish an organizational framework to integrate the delivery of workforce program services into the one-stop delivery system managed by the LWDBs.

(26) UI Feedback Loop, Adjudication, and Due Process

Provide a description of the following:

- (1) Feedback loop from the American Job Center, or alternative location, to the UI system on whether the claimants reported as directed and participated in required activities;*
- (2) Feedback loop established to refer any UI eligibility issues identified in the eligibility review for adjudication; and*
- (3) Process for referring to adjudication UI claimants selected for RESEAs who fail to report for the RESEA without contacting the agency.*

–Insert description of processes for UI feedback loop, adjudication, and due process–

Florida's RESEA program is fully integrated into the State's workforce management information system, Employ Florida. Once all of the RESEA services are completed, career center staff record this information in Employ Florida. This triggers the eligibility review which is conducted by UI staff through telephone interviews. Similarly, once the additional reemployment services are completed, staff record this information in Employ Florida, and the eligibility review is triggered.

If an RESEA participant fails to attend either their initial or additional reemployment service appointment, staff record the non-attendance in Employ Florida, the participant is referred to adjudication for fact finding. A UI adjudicator contacts the claimant by telephone and conducts fact-finding to determine why the claimant did not report for the RESEA appointment as instructed. Reasonable attempt criteria must be met when contacting the claimant. The claimant is questioned thoroughly to determine if an eligibility issue exists. If an issue exists, the appropriate nonmonetary determination will be issued on the claim. If the claimant does not have a specific status on the claim, such as moved out of State, returned to work, etc., the claimant may be held ineligible to receive benefits for the week in which the failure to report to the REA appointment occurred. If the claimant does not respond to the UI adjudicator regarding the issue, the payment of benefits will be stopped on the claim.

(27) Planned Supplemental Activities if Additional Funding is Available.

If the State has capacity and need for funding beyond the provided maximum level identified in Attachment I, please provide:

- (1) The amount of additional funds requested;*
- (2) The number of additional sites, if any there would be served using the increased funds*
- (3) The estimated number of additional scheduled and completed RESEAs that would be conducted.*
- (4) Any additional activities or program enhancements that will be implemented, if applicable.*

***-Insert description of funding needed, additional sites services, and scheduled/completed RESEAs supported
(Limit 500 words-)***

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