

Rick Scott
GOVERNOR



Jesse Panuccio
EXECUTIVE DIRECTOR

MEMORANDUM

DATE: October 3, 2013
TO: Regional Workforce Board (RWB) Executive Directors
FROM: Lois A. Scott, Chief, Bureau of One-Stop and Program Support
SUBJECT: Review of Veterans' Program Staff Services to Non-Veterans

The purpose of this memorandum is to share with you the results of a review of services provided to non-veterans and other ineligible persons by veteran program staff. Title 38, Chapter 41, Sections 4103 and 4104, of the United States Code and Veterans' Program Letter (VPL) 07-10 specify that Local Veterans Employment Representative (LVER) and Disabled Veterans Outreach Program (DVOP) specialists will only provide services to veterans and eligible persons. A review of the Employ Florida Marketplace (EFM) data shows that Florida's current percentage of non-veterans and other ineligible persons, served by LVER and DVOP staff, is currently 8 percent. Although the USDOL recognizes that there may be some situations where non-veterans will be served, 8 percent exceeds the acceptable percentage rate.

Attached is a report of non-veterans or other ineligible persons that have been recorded as served by LVERs and DVOPs in your workforce region. Please review this list to confirm its accuracy and provide us with a description of the extenuating circumstances that may have contributed to the percentage of non-veterans served in your workforce region. Our review of the data seems to indicate that part of the problem may be the result of a service provided by a staff person that has recently transferred to a non-veteran staff position or from a veteran's position to a non-veterans position are recorded under their previous staff EFM username. The EFM user name is how we pull the data used to report Veterans performance to the USDOL. That may be part of the issue in your workforce region but we need you to confirm. If that is part of the issue then we would recommend assigning unique EFM Usernames to the veteran's staff that includes their position and region number. For example: LV, for LVER; 01 for RWB 1; then the Username; LV01UserName. This approach should help trigger the need for a change in the username for someone either transferring into or from a veteran's staff position.

Please provide the results of your review of this information to Shawn Forehand at shawn.forehand@deo.myflorida.com, or Paul Furbush at paul.furbush@deo.myflorida.com, no later than October 15th, 2013. You should call either Shawn at (850) 717-0760 or Paul at (850) 717-0761 for assistance with this review.

LAS/ssf

Attachment

cc: Michael Lynch
Shawn Forehand

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