

Date of Issue: November 20, 2009

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Reference: USDOL ETA

# AWI Communiqué

DATE: November 20, 2009

TO:

Workforce Florida, Inc. and Regional Workforce Boards (RWBs)
Lois A. Scott, Program Manager, One-Stop and Program Support FROM:

Required Wagner-Peyser (WP) Complaint Poster SUBJECT:

PURPOSE:

To transmit Training and Employment Notice 15-09 (TEN 15-09) that announces the release of the WP Complaint Poster approved by the Employment and Training Administration (ETA.

### **BACKGROUND:**

For compliance with credentialing requirements under the WP program, RWBs should establish and maintain a uniform system for accepting, investigation, resolving, and referring complaints and apparent violations. Also, information about the WP complaint system should be prominently displayed in each One Stop center. These requirements are codified in the Code of Federal Regulations at 20 CFR § 658.410.

### **AUTHORITY:**

United States Department of Labor, Employment and Training Administration

## **ACTION REQUIRED:**

Please display the referenced poster and share this information with interested, and potentially interested, stakeholders.

#### LINK:

http://wdr.doleta.gov/directives/corr doc.cfm?DOCN=2820