

FLORIDA

SNAP Employment and Training State Plan

Federal Fiscal Year 2021

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Section A: Cover Page and Authorized Signatures

State: Florida

State Agency: Florida Department of Children and Families

Federal FY: 2021

Date: September 1, 2020

Primary Contacts: Complete the table with the name, title, phone and email address for those State agency personnel who should be contacted with questions about the SNAP E&T plan. Add additional rows if needed.

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Certified By:

Maggie Mickler for Taylor Hatch

9.30.20

 Taylor Hatch, Assistant Secretary
 Economic Self Sufficiency

 Date

Certified By:

Randy Pupo

09/30/20

 Randy Pupo, Budget Manager
 Budget Policy and Planning Unit

 Date

Section B: Assurance Statements	
<i>Check box at right to indicate you have read and understand each statement.</i>	
I. The State agency is accountable for the content of the State E&T plan and will provide oversight of any sub-grantees.	<input checked="" type="checkbox"/>
II. The State agency is fiscally responsible for E&T activities funded under the plan and is liable for repayment of unallowable costs.	<input checked="" type="checkbox"/>
III. State education costs will not be supplanted with Federal E&T funds.	<input checked="" type="checkbox"/>
IV. Cash or in-kind donations from other non-Federal sources have not been claimed or used as a match or reimbursement under any other Federal program.	<input checked="" type="checkbox"/>
V. If in-kind goods and services are part of the budget; only public in-kind services are included. No private in-kind goods or services are claimed.	<input checked="" type="checkbox"/>
VI. Documentation of State agency costs, payments, and donations for approved E&T activities are maintained by the State agency and available for USDA review and audit.	<input checked="" type="checkbox"/>
VII. Contracts are procured through appropriate procedures governed by State procurement regulations.	<input checked="" type="checkbox"/>
VIII. Program activities are conducted in compliance with all applicable Federal laws, rules, and regulations including Civil Rights and Office of Management and Budget (OMB) regulations governing cost issues.	<input checked="" type="checkbox"/>
IX. E&T education activities directly enhance the employability of the participants; there is a direct link between the education activities and job-readiness.	<input checked="" type="checkbox"/>
X. Program activities and expenses are reasonable and necessary to accomplish the goals and objectives of SNAP E&T.	<input checked="" type="checkbox"/>
XI. The E&T Program is implemented in a manner that is responsive to the special needs of American Indians on Reservations. State shall: consult on an ongoing basis about portions of State Plan which affect them; submit for comment all portions of the State Plan that affect the Indian Tribal Organization (ITO); if appropriate and the extent practicable, include ITO suggestions in State plan. (For States with Indian Reservations only)	<input checked="" type="checkbox"/>

By signing on the cover page of this document, the State Agency Director (or Commissioner) and financial representative certify that the above assurances are met.

Acronyms

Below is a list of common acronyms utilized within this plan:

ABAWD	Able-Bodied Adult Without Dependents
CFR	Code of Federal Regulations
DEO	Department of Economic Opportunity
DCF	Department of Children and Families
EBT	Electronic Benefits Transfer
ERS	Employment Retention Services
E&T	Employment and Training
ETPL	Eligible Training Provider List
FFY	Federal Fiscal Year
FLORIDA	Florida Online Recipient Integrated Data Access
FNS	Food and Nutrition Service
FSR	Food Stamp Reimbursement
LWDB	Local Workforce Development Board
SNAP	Supplemental Nutrition Assistance Program
TAA	Trade Adjustment Assistance
TANF	Temporary Assistance to Needy Families
UI	Unemployment Insurance
OSST	One-Stop Service Tracking
USDA	United States Department of Agriculture
WIOA	Workforce Innovation and Opportunity Act
WP	Wagner-Peyser
WT	Welfare Transition

Section C: State E&T Program, Operations and Policy Overview	
<p>I. Summary of the SNAP E&T Program</p> <ul style="list-style-type: none">• Mission• Scope of services• Administrative structure of program	<p>In Florida, the Supplemental Nutrition Assistance Program (SNAP) Employment and Training (E&T) program is administered by the Florida Department of Children and Families (DCF). DCF works closely with our partners, the Florida Department of Economic Opportunity (DEO), to ensure strong communication and effective service delivery for our joint customers. The mission of DCF is to work in partnership with local communities to protect the vulnerable, promote strong and economically self-sufficient families, and advance personal and family recovery and resiliency. DEO's mission is to assist the Governor in advancing Florida's economy by championing the state's economic development vision and by administering state and federal programs and initiatives to help visitors, citizens, businesses, and communities.</p> <p>DCF is the agency responsible for administering the SNAP E&T program. DCF and DEO entered into a Memorandum of Understanding (MOU) and as part of that agreement, DCF continues to identify Able-Bodied Adults without Dependents (ABAWDs) and refers these individuals to DEO for mandatory participation in the SNAP E&T program. The delivery of E&T services is provided by the Local Workforce Development Boards (LWDBs) network.</p> <p>Florida's SNAP E&T is a mandatory program designed to help ABAWDs gain skills, training, and/or work experience that will increase their ability to move directly into employment. An ABAWD is an individual who is between the ages of 18 – 49, does not have dependents, and does not meet an exemption outlined in Title 7 Code of Federal Regulations (CFR) 273.7(b) or an ABAWD exception outlined in 7 CFR 273.24(c). ABAWDs are required to meet the 80 hours per month work requirement to maintain eligibility to receive food assistance.</p> <p>Florida is committed to ensuring all Floridians, including ABAWDs, are skilled and able to obtain and retain employment while earning a self-sustaining wage. For Federal fiscal year (FFY) 2021, Florida will continue to offer SNAP E&T services to ABAWDs referred to the program by DCF.</p>

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	<p>SNAP E&T components that are available to ABAWDs include:</p> <ul style="list-style-type: none">• Job search training• Work experience• Education• Vocational training <p>Other services include:</p> <ul style="list-style-type: none">• Work services under the Workforce Innovation and Opportunity Act (WIOA); and• Work services under Trade Adjustment Assistance (TAA). <p><u>SNAP E&T Service Delivery</u></p> <p>ABAWDs referred for participation in the SNAP E&T program are informed of their referral to the program through a Notice of Mandatory Participation (NOMP). The NOMP is mailed by DEO on behalf of the LWDBs. The NOMP provides detailed instructions and action steps the ABAWD must take to avoid actions that adversely impact their receipt of food assistance benefits. The initial engagement steps are to participate in an online or in-person orientation to the SNAP E&T program, complete an online initial assessment, and schedule an appointment online. The NOMP includes an exemption checklist and an opportunities and obligations form to help inform participants about the program.</p> <p><u>Orientation</u></p> <p>The orientation, offered online or in-person, is a required activity for newly referred or reopened referrals for ABAWDs who have not attended an orientation within the previous 12 months. ABAWDs will also receive an orientation if there have been significant program changes regardless of the time frame of last attendance. The orientation informs the ABAWD of the following:</p> <ul style="list-style-type: none">• Why they were referred to the program;• An overview of the program’s components;• The program expectations and requirements;• Benefits of the program;• Consequences of failure to comply; and

Section C: State E&T Program, Operations and Policy Overview

- Grievance procedures and participant rights.

Assessment

The assessment, offered online or in-person, identifies the ABAWD's strengths, barriers, and goals in relation to education and employment. The assessment contains a standard set of questions to gather information from the ABAWD that will allow the case manager to assign the ABAWD to the most appropriate activity(ies). The assessment is completed immediately following the orientation and prior to the assignment to a qualifying component.

Online Appointment Setting

Upon completion of the orientation and assessment, the ABAWD is instructed to schedule an appointment with a case manager at their LWDB. The appointment is scheduled online using a virtual event calendar with available date and time slots. In most LWDBs, the ABAWD can select a date and time that suits their availability. In other LWDBs, the ABAWD must contact the LWDB to verbally schedule an appointment.

During the appointment, the ABAWD meets with a case manager to discuss their assessment responses and determine which activity(ies) is suitable for assignment.

Florida also maintains a Third-Party Partnership program with CareerSource Central Florida (CSCF) in the Orlando area for volunteer SNAP E&T participants. CSCF partners with Second Harvest Food Bank of Central Florida's Culinary Training Program to provide culinary and life skills training needed to pursue a sustainable career in the food service industry. Eligible participants enrolled in the program gain valuable "hands-on" experience, learning in a production kitchen assisting in contract meal prep and catered events during their lab time with a team of award-winning chefs.

The life skills component of the program prepares students for work-readiness, focusing on the importance of appropriate work behaviors, resumes and interviewing techniques, as well as household budgeting, stress relief, and time management. The curriculum covers food safety and sanitation, use and care of equipment, nutrition, food preparation techniques and the

Section C: State E&T Program, Operations and Policy Overview

basic culinary foundations needed to successfully obtain an entry-level position in any food service establishment across the country.

CSCF has a designated program manager to work with the training program staff. This team ensures participants are provided access to soft-skills training and other employability workshops as well as job placement assistance upon completion of the training program. The CSCF program manager, in collaboration with the Second Harvest Food Bank of Central Florida team, will market the program to eligible participants identified during the food assistance application process.

CSCF staff ensure participant services are tracked in the State's management information system (MIS) to monitor program performance and participant outcomes.

Services available to each participant include but are not limited to:

- Verification of SNAP eligibility prior to enrollment
- Intake screening
- Comprehensive assessment
- Case management
- Access to services, such as:
 - Soft/Employability skills training (i.e., resume writing, interviewing skills, etc.)
 - Vocational Training
 - Support services needed for participation
 - Childcare
 - Transportation assistance
 - Participant equipment/supplies that are necessary for participation

Second Harvest Food Bank of Central Florida provides the culinary training program leveraging non-federal funds that are eligible for reimbursement under the SNAP 50/50 program guidelines.

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<p>II. Program Changes</p> <ul style="list-style-type: none"> • New initiatives • Significant changes in State policy or funding 	<p>The DCF has a vision to move the agency from a crisis agency to a prevention agency by reducing the number of families in crisis. This vision characterizes a shift from a focus on solely processing benefits to providing services that help our customers achieve meaningful employment and economic independence. The DCF launched phase one of a program model, referred to as Care Coordination during FFY2020. The care coordination model provides staff who assist SNAP and other recipients with identifying barriers to employment, such as homelessness, substance abuse, childcare or transportation, and referring customers to community resources to help overcome those barriers. At the same time, the state is working to expand the SNAP 50/50 program to create more opportunities for SNAP recipients to obtain access to job training programs, long-term, sustainable employment and employment support services. During phase one of the care coordination model, the State identified employment and training as a critical need to its recipients. To address these barriers, recipients are currently referred to community training programs and other employment resources. SNAP E&T and the care coordination model complement each other by identifying barriers at the point of entry and offering training opportunities, and supportive services, to address those barriers to self-sufficiency. Therefore, expanding the SNAP E&T 50/50 program will be a critical component to the care coordination model and assisting customers to achieve economic self-sufficiency.</p> <p>Reducing the impact of fiscal cliffs and creating solutions to interrupt generational poverty is another initiative DCF is focusing on to assist our customers to achieve economic independence. A common obstacle for customers is the cliff effect; when income increases, families lose eligibility for public benefits and supports (i.e. SNAP, childcare, housing, etc.). When lost benefits outpace a wage increase, families are left to choose whether to stall progression in their jobs to maintain benefits or face a significant loss of benefits. Through the care coordination model, a holistic approach to self-sufficiency, DCF plans to provide opportunities for customers to set goals and anticipate fiscal cliffs on the road to self-sufficiency.</p>

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During the development phase of the 2021 SNAP E&T state plan, a workgroup was formed to gather feedback from LWDB stakeholders regarding delivery of E&T services. A virtual workgroup meeting convened with subject matter experts from small, medium, and large workforce development boards. The workgroup also included representatives from DCF and DEO. The workgroup discussed aligning allowable support services with customer's needs. Some examples of this deepened alignment FFY 2021 may include: Internet access, computers, transportation assistance, childcare, adult education and literacy programs.

- Florida will continue the CSCF and Second Harvest Food Bank of Central Florida third-party partnership program for volunteer SNAP E&T participants in FFY 2021. Florida will continue working towards expanding third-party partnerships within the state by identifying opportunities for local and state-level partnerships. Identifying these opportunities may include and are not limited to:
 - Advertising/posting requests for proposal;
 - Encouraging LWDBs to leverage current partnerships and resources to expand services to SNAP customers common to both parties; and,
 - Leveraging state-level partnerships to identify other funding sources that will allow for additional pilot projects/locations.
- In response to the COVID-19 public health emergency, DEO is actively working in partnership with LWDBs to supplement services that would typically be provided in-person, with virtual service delivery when feasible and most appropriate to meet the participant's needs.

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<p>III. Workforce Development System</p> <ul style="list-style-type: none"> • General description • In-demand and emerging industries and occupations • Connection to SNAP E&T, components offered through such system, career pathways, and credentials available 	<p>The state workforce development system administers services to businesses and job seekers through DEO and the state’s LWDBs. CareerSource Florida (CSF) is the statewide workforce policy and investment board made up of business and government leaders that is charged with guiding workforce development for the State of Florida. The primary responsibility of DEO is to serve as the administrative entity for the workforce system by providing policy, guidance and training to the local boards in their administration of the federal workforce programs. Each LWDB administers workforce programs, either directly or by referral, that include the core WIOA programs (adult, dislocated worker, and youth programs), the Wagner-Peyser (WP) program, adult education and literacy programs, and migrant and seasonal farmworker programs, among others. The LWDBs also provide services to customers receiving Temporary Assistance to Needy Families (TANF), known as the Welfare Transition (WT) program, SNAP E&T, TAA, and other programs that target special populations such as older workers and persons with disabilities.</p> <p>Florida’s workforce development system aims to accomplish three goals:</p> <ol style="list-style-type: none"> 1. Enhance alignment and market responsiveness of workforce, education, and economic development systems through improved service integration that reduces welfare dependence and increases opportunities for self-sufficiency, high-skill and high-wage careers and lifelong learning. 2. Promote accountable, transparent, and data-driven workforce investment through performance measures, monitoring and evaluation that informs strategies, drives operational excellence, leads to the identification and replication of best practices and empowers an effective and efficient workforce delivery system. 3. Improve career exploration, educational attainment and skills training for in-demand industries and occupations that lead to enhanced employment, career development, credentialing, and post-secondary education opportunities.

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	<p>Florida is focused on helping its residents and businesses respond to and recover from the unprecedented economic disruption caused by the COVID-19 public health emergency. During the first two months of pandemic containment efforts, Florida lost approximately 1 million jobs. These job losses occurred across all industries, but were particularly high in sectors related to tourism, retail trade and professional and business services. As of June 2020, nearly half of the jobs lost have been recovered. Prior to the pandemic, Florida was experiencing a long-term labor market expansion in most industries, including high skill sectors such as aviation/aerospace, healthcare, trade/logistics, financial services, and information technology. As such, CSF has engaged in a sector strategy approach to build capacity in each LWDB to work with employers, understand the current and future needs, and align those needs with educational institutions. Additionally, in partnership with the Florida Department of Education, state colleges and local businesses, CSF will be working to identify and develop rapid credential training programs that provide workforce education, skills, and training to displaced employees, focusing on current industry demand as a result of the COVID-19 public health emergency. Funding will be used to enhance ongoing efforts to increase awareness of programs available through area school district technical colleges and Florida College System institutions, assess their market relevance, and align them with Florida's targeted sectors. These programs will be available to SNAP E&T participants as well as all eligible LWDB participants.</p> <p>SNAP E&T components and activities outlined in Section C. I. of this plan may be delivered through Florida's workforce development system or through partnerships with other entities.</p>
<p>IV. Other Employment Programs</p> <ul style="list-style-type: none"> • TANF, General Assistance, etc. • Coordination efforts, if applicable 	<p>ABAWDs referred for participation in the mandatory SNAP E&T have a variety of opportunities available through SNAP E&T, as well as other federally funded programs, including WIOA and Wagner-Peyser. The mandatory SNAP E&T program is co-located within the career centers where participants can be screened and referred to other workforce program services.</p>

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	<p>Florida’s career centers are designed to deliver and provide access to services for employers seeking qualified workers as well as employment and training services for new and existing employees and all job seekers. After an assessment is completed to determine barriers, SNAP E&T participants may also be referred to partner programs for assistance with addressing the identified barriers. Some specific services that are available in the career centers include but are not limited to: occupational skills training tied to in-demand occupations, supportive services necessary for participation in education or training services, job search assistance and employability skills training. Additionally, these services are available to participants through satellite and/or affiliate sites in areas strategically located within other community partners’ facilities such as local chambers, libraries and community-based organizations.</p> <p>Career Center staff shall ensure each participant is provided case management services and the services are documented in the participant’s case file.</p>
<p>V. Consultation with Tribal Organizations</p> <ul style="list-style-type: none"> • Description of consultation efforts • Services available through E&T 	<p>In accordance with the regulatory requirements under 7 CFR 272.2 and 7 CFR 273.7, pertaining to American Indians, the Seminole Tribe of Florida and the Miccosukee Tribe of Indians of Florida, are the only two federally recognized tribes in the state of Florida. DEO reaches out to the tribal organizations via email and US mail, at a minimum, annually to the following addresses:</p> <p><u>Miccosukee Tribe of Indians</u> U.S. 41 Mile Marker 70 Tamiami Trail Miami, FL 33194</p> <p><u>Seminole Tribe of Florida</u> 6300 Stirling Road Hollywood, FL 33024</p> <p>A thorough description of the SNAP E&T program is offered, explaining the benefits of the SNAP E&T program and outlining the available services through the SNAP E&T program. Neither tribal organization responded to this year’s request for consultation.</p>

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	<p>While over the years there has not been any response from either of the two tribal organizations, DEO has recently established a relationship with the <u>Florida Governor’s Council on Indian Affairs</u>. In the upcoming year, DEO will explore the option of coordinating outreach efforts to the tribal organizations through this Council’s contacts: <u>Kathy Atkins</u>, Executive Director <u>Terrence Clark</u>, Employment and Training Director</p>
<p>VI. State Options</p> <ul style="list-style-type: none"> • Select options the State is applying 	<p>Florida has a mandatory SNAP E&T program which targets the ABAWD population. DCF refers SNAP applicants, to the SNAP E&T program if they meet the criteria for mandatory participation.</p> <p>Florida also has a voluntary SNAP E&T program. DCF refers SNAP recipients to the voluntary SNAP E&T program, if they meet the following participation criteria:</p> <ul style="list-style-type: none"> • Live in the geographical area of an operational program • Do not receive TANF benefits • Are not an ABAWD • Are 16 to 59 years of age
<p>VII. Screening Process</p> <ul style="list-style-type: none"> • Process for identifying whether work registrant should be referred to E&T 	<p>When determining who is subject to general SNAP work requirements, DCF applies a screening process. Using the total population of food assistance recipients, SNAP E&T exemptions are applied to eligible individuals. This process involves screening applicants for work registration status and ABAWD work requirements before sending participants to DEO. Any recipient or applicant who meets an exemption is filtered out of the process, not subject to work requirements, and is not referred for SNAP E&T participation. The remaining individuals, who did not meet an exemption are ABAWDs who are subject to the work requirement and are referred to DEO to participate in the mandatory SNAP E&T program.</p> <p>Case Management</p>

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	<p>LWDBs’ career centers conduct initial and ongoing case management activities for ABAWDs referred to the SNAP E&T program, including, but not limited to:</p> <ul style="list-style-type: none"> • Gathering information and reviewing assessment results; • Identifying participants strengths, weaknesses, needs, skills, and education information and goals; • Assisting in removing barriers; • Identifying and developing employment opportunities; • Individualized service plans; and • Referrals to other workforce program services. <p>If a suitable component is not available, DEO will refer the participant to DCF for evaluation pursuant to 7 CFR 273.7(d) (4) (v).</p>
<p>VIII. Conciliation Process (if applicable)</p> <ul style="list-style-type: none"> • Procedures for conciliation • Length 	<p>Florida does not have a conciliation process.</p>
<p>IX. Disqualification Policy</p> <ul style="list-style-type: none"> • Length of disqualification period • Sanction applies to individual or entire household 	<p>ABAWDs will face disqualification from the SNAP E&T program, as well as food assistance, when he or she fails to comply with the SNAP E&T program’s work requirements. DEO will refer noncompliant ABAWDs to DCF for good cause consideration pursuant to 7 CFR 273.24(b)(2) and 7 CFR 273.7(f)(1)(i). Upon receipt of the non-compliance, DCF generates and mails a good cause notice to the ABAWD. “Good cause” is defined as a temporary circumstance beyond the ABAWDs control that prevented participation in assigned SNAP E&T activities.</p> <p>The good cause notice includes:</p> <ol style="list-style-type: none"> 1) The activity the participant failed to complete, good cause reasons, and the deadline good cause must be reported. 2) The DCF’s Customer Call Center information to submit and request good cause consideration. 3) The ABAWD has ten days to respond to the good cause notice.

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ABAWDs have an opportunity to comply with the failed work requirement before the sanction is effective.

If good cause is not granted and a sanction is requested, DCF generates and mails the ABAWD a Notice of Adverse Action (NOAA). The NOAA includes:

- 1) The activity the participant failed to complete, the sanction level, and the date the sanction will be imposed.
- 2) The contact information for the local workforce development area for the ABAWD to report for compliance assistance.
- 3) The DCF's Customer Call Center information to submit and request good cause consideration.
- 4) The minimum number of months the food assistance benefits will be interrupted if the ABAWD does not comply before the penalty begins.

The penalty for failure to comply with the program requirements is the loss of food assistance benefits. When non-compliance is reported and DCF imposes a sanction, the penalty period becomes effective on the first day of the month. Sanction levels and associated penalty periods for failure to comply are as follows:

Sanction level 1: ABAWDs who receive a level one sanction will be required to serve a minimum 1-month penalty or until they have complied with the program's requirements, whichever is later.

- Sanction level 2: ABAWDs who receive a level two sanction will be required to serve a minimum 3-month penalty or until they have complied with the program's requirements, whichever is later.
- Sanction level 3: ABAWDs who receive a level three sanction will be required to serve a minimum 6-month penalty or until they have complied with the program's requirements, whichever is later.
- Subsequent sanctions received after a level three sanction will continue to be administered as a level three sanction with the ABAWD serving a minimum

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	<p>6-month penalty period or until compliance, whichever is later, each time there is a failure to participate in an activity.</p> <p>If the ABAWD is the head of household, the penalty will apply to the entire household. If the ABAWD is not the head of household, the penalty will apply to the ABAWD only. For ABAWDs who are head of households and continue to be noncompliant beyond the sanction period, the remaining household members may reapply for food assistance benefits with DCF.</p> <p>During the penalty period, an ABAWD is not allowed to engage in SNAP E&T activities. Once the penalty period has been served, the ABAWD must complete a compliance activity, as specified by the LWDB, and then reapply for food assistance benefits with DCF. Upon DCF’s determination of the new application and ABAWD status, DCF will refer the SNAP recipient to the SNAP E&T program for reengagement.</p> <p>Non-ABAWDs: DCF will determine if any household member subject to the general SNAP work requirements has voluntarily quit a job or reduced their work hours within 30 days prior to date of application. If the voluntary quit or reduction in work hours was without good cause, the individual will be determined ineligible and will be sanctioned with the appropriate level and penalty period applied.</p>
<p>X. Participant Reimbursements</p> <ul style="list-style-type: none"> • List all participant reimbursements (or link to State policy/handbook) • Reimbursement cap • Payment method (in advance or as reimbursement) 	<p>General revenue funds are used for the state’s 50 percent matching funds. Florida’s SNAP E&T program provides participants with reimbursements for transportation costs and employment retention services. These reimbursements are provided using 50/50 funds and covers up to the actual cost of the participant’s expenses or the state agency’s maximum reimbursement rate, whichever is lowest.</p> <p>Additionally, each LWDB has local flexibility to utilize other workforce program funding to provide participant support, other than transportation, to include personal safety items and other reasonable and necessary needs for program participation.</p>

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Food Stamp Reimbursements - Transportation

ABAWDs participating in the SNAP E&T program activities will be eligible to receive a Food Stamp Reimbursement (FSR) up to the state's maximum allotment of up to \$25 per month for transportation expenses. Participants may only request an FSR for transportation expenses incurred as result of participation in the components of the SNAP E&T program to include completion of the orientation and assessment. Transportation reimbursements may not exceed \$25 in one "earned" month. An earned month is defined as the calendar month in which the activity hours were completed and documented.

Participants must provide documentation that verifies their participation in the program's components, as well as proof of their incurred transportation costs while participating in an activity. Acceptable forms of documentation include:

- Gas receipts - Case managers must review gas receipts closely to ensure that:
 - Participants are requesting the correct reimbursement amount.
 - Participants are requesting the reimbursement for gas only.
 - The date on the receipt coincides with the date(s) the individual participated in the component.
- Bus pass receipts – Participants must provide proof that they purchased the bus pass, such as a receipt. The bus pass itself, is not sufficient as proof of purchase.
- Uber/Lyft/Taxi receipts – Case managers must review receipts closely to ensure that:
 - Participants are requesting the correct reimbursement amount.
 - The date on the receipt coincides with the date(s) the individual participated in the component.
- Self-attestation form – Self-attestation forms are allowable and must include:
 - The dollar amount spent on transportation to participate in the program's components.
 - The month the reimbursement was earned.
 - The qualifying component.

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	<ul style="list-style-type: none">○ The participant’s signature, case manager’s signature, and the date. <p>Participants may request FSRs for prior months in which they did not report transportation expenses, if supporting documentation is provided. However, staff should not request FSRs for months outside of the current FFY.</p> <p>Reimbursement requests are entered directly into the OSST system on the FSR Request Screen. Food Stamp Reimbursements are disbursed directly to the participant’s Electronic Benefits Transfer (EBT) card seven days from the FSR request date.</p> <p>ABAWDs are informed during the orientation and on the Opportunities and Obligations Form, that they may be exempted from SNAP E&T participation if their monthly program-related transportation expenses to participate in the SNAP E&T program exceed the allowable reimbursement amount. If an ABAWD informs the SNAP E&T case manager that their monthly program-related transportation expenses exceed the allowable reimbursement amount, the ABAWD will be assigned to another suitable component in which the ABAWDs expense would not exceed the allowable maximum reimbursement amount.</p> <p>If a suitable component is not available, DEO will refer the participant to DCF for evaluation pursuant to 7 CFR 273.7(d)(4)(v).</p> <p><u>Food Stamp Reimbursement – Childcare</u></p> <p>For the third-party partnerships described in Section C. II. of this plan, voluntary SNAP participants with children may be eligible to receive childcare services if needed to participate in the program. Childcare services are provided for the participant using state funds and half the cost of the childcare services will be reimbursed back to the state by the Food and Nutrition Service (FNS).</p> <p><u>Employment Retention Services - Reimbursements</u></p>

Section C: State E&T Program, Operations and Policy Overview	
	<p>Employment Retention Services are participant reimbursements issued by the LWDB. Participants can receive job retention services for a minimum of 30 days and not more than 90 days as long as the individual has re-engaged with E&T prior to obtaining new employment. Reimbursements may be made for transportation costs, uniforms or work-related attire, testing fees, and work-related equipment or supplies. To receive employment retention services, the SNAP E&T participant must:</p> <ul style="list-style-type: none"> • Be currently participating or have previously participated in a qualifying component, other than completion of the orientation and assessment, prior to obtaining employment; • Have obtained employment within 30 days from the end date of the last qualifying component; and • Present work verification showing confirmation of the secured employment. <p>Employment retention services may be disbursed once the SNAP E&T participant has secured employment and incurred a cost.</p>
<p>XI. Work Registrant Data</p> <ul style="list-style-type: none"> • Methodology used to count work registrants 	<p>Each FFY, DCF builds a table of all SNAP recipients with mandatory work registration codes. This table includes a unique identifier (the PIN) as well as the recipient’s work registration code. The PIN allows DCF to conduct a distinct count of recipients, thereby preventing duplication.</p> <p>Based on work registrant data received from DCF’s FLORIDA system, DEO tracks and logs work registrants on a monthly basis from the beginning of the fiscal year. Each month, “NEW” registrants are only counted if they were not identified in any previous month during the FFY.</p> <p>Work registrants are defined as SNAP eligible participants receiving food assistance in the report month and identified with mandatory and deferred work registration codes in the FLORIDA eligibility system. Participants must be between the ages of 16 and 59, and not a current TCA recipient in the report month. At the beginning of each FFY (October 1st), DCF determines the number of work registrants receiving food assistance benefits as of September 30th.</p>

Section C: State E&T Program, Operations and Policy Overview	
<p>XII. Outcome Reporting Data Source and Methodology</p> <ul style="list-style-type: none"> • Data sources • Methodology 	<p><u>National Measures</u></p> <p>Federal E&T National Reporting Measure data will be collected from the OSST data entry system and DEO’s Unemployment Insurance (UI) wage data. E&T program participants whose cases close due to notification from DCF (E&T participation no longer required, exempt, sanction imposed, etc.) will have the case closure date or the set activity end date, whichever is greater, used as the E&T exit date. This date will be used to determine the quarter of exit from E&T participation. UI wage data will be used to provide employment counts and wage information (employment & median earnings) for the second and fourth quarters after E&T exit.</p> <p>Participant characteristics, including highest educational level, are collected during the assessment, and stored in the OSST system. Participant characteristics are verified during E&T assessment. The OSST system will be used to determine the disaggregation of the number and percentage of participants for each national measure. When determining the participants’ age category, the participants’ age at E&T participation will be used rather than the participants’ age at the E&T exit. The number and percentage of participants that completed a training, educational, work experience or an on-the-job training component will be calculated from the OSST system when the activity outcome equals “completed” and the end date is within the program year.</p> <p><u>State Measures</u></p> <p>Florida will measure the percentage of participants who successfully complete qualifying activities by component (status equals completed), as referenced in Section E., entered into the OSST data entry system that have an end date within the program year.</p>

Section D: Pledge to Serve All At-Risk ABAWDs (if applicable) <i>State agencies wishing to receive pledge funds should identify a desire to pledge and provide the following information:</i>	
I. Is the State agency pledging to offer qualifying activities to all at-risk ABAWDs?	No
II. Information about the size & needs of ABAWD population	N/A
III. The counties/areas where pledge services will be offered	N/A
IV. Estimated cost to fulfill pledge	N/A
V. Description of State agency capacity to serve at-risk ABAWDs	N/A
VI. Management controls in place to meet pledge requirements	N/A
VII. Description of education, training and workfare components State agency will offer to meet ABAWD work requirements	N/A

Section E: E&T Component Details

Components by Category (*Non-Education, Non-Work Components; Education Components; Work Components*)

Non-Education, Non-Work Components

Non-Education, Non-Work Components – Job Search Training*	
Description	<p>Job Search Training activities assist with the development of essential employability skills for the ABAWD to secure and retain employment. Job search training activities may be conducted directly in the LWDBs or through community partners. ABAWDs may also be engaged in staff assisted Job Search Training activities if required. Job Search Training may include, but is not limited to, employability assessments, workshops that address life skills, time management, soft skills, interpersonal skills, decision making, foundational courses to address resume development, appropriate dress for the workplace, and career planning.</p> <p>Job Search activities provide ABAWDs with assistance to seek employment and improve his/her ability to get a job. Job search activities may include, staff assisted job search, online or in-person submission of applications,</p>

Non-Education, Non-Work Components – Job Search Training*					
<p>registration in the state management information system, resume submission, in-person, web-based or telephone interviews, attendance at job fairs or recruiting events, and other opportunities that assist the ABAWD with actively seeking employment.</p> <p>Job search training and job search are not qualifying activities for ABAWDs to meet the ABAWD work requirement but can be combined with an Education or Training component, which would allow the activity to be considered qualifying for the purpose of satisfying the ABAWD work requirement.</p> <p>ABAWDs must work or participate in the SNAP E&T program for at least 80 hours per month. Job search training and job search activities are limited to less than half of the monthly work requirements. When job search training and job search are combined, the total hours assigned must be less than half of the monthly work requirement. In order to satisfy ABAWD work requirements, job search training and job search activities must be combined with an Education or Training component.</p>					
Geographic area	Target audience (e.g., homeless, re-entry population, ABAWDS)	Anticipated monthly participants (unduplicated count)	Anticipated monthly cost*	Provider(s)	Reporting measure(s) if > 100 participants per year
Statewide	ABAWDs	34	\$24,946	LWDBs	Number and percentage of individuals that participated in Job Search Training and obtained employment during FFY 2021.

* Limit anticipated monthly cost to administrative costs only. Do not include participant reimbursements.

Non-Education, Non-Work Components – Employment Retention Services					
Description	<p>ABAWDs must work or participate in the SNAP E&T program for at least 80 hours per month. Employment retention services are support services offered to ABAWDs, for up to 90 days, who have successfully obtained employment after participation in SNAP E&T components. Participants are allowed to receive job retention services for a minimum of 30 days and not more than 90 days as long as the individual has re-engaged with E&T prior to obtaining new employment. Employment retention services include reimbursements for required uniforms or other clothing for employment, equipment, supplies, required tools to perform the job, testing fees, and transportation. Documentation must be presented prior to reimbursement of any job-related expense authorized through the employment retention services component. Documentation may include hard copy or electronic receipts.</p>				
Geographic area	Target audience (e.g., homeless, re-entry population, ABAWDS)	Anticipated monthly participants (unduplicated count)	Anticipated monthly cost*	Provider(s)	Reporting measure(s) if > 100 participants per year
Statewide	ABAWD	16	\$8,472	LWDBs	Number of participants who received job retention services for 30, 60, and 90 days after they obtained employment during FFY 2021.

Education Components

Education Components – Basic Education	
Description	<p>ABAWDs must work or participate in the SNAP E&T program for at least 80 hours per month. Basic education services are academic instruction and education services below the postsecondary level that increase the ABAWDs’ ability to:</p> <ul style="list-style-type: none"> • Read, write, and speak English;

	<ul style="list-style-type: none">• Perform math or other activities necessary for the attainment of a secondary school diploma or equivalent;• Transition to post-secondary education and training; and• Obtain employment (WIOA Title II sec. 203). <p>Allowable education activities may include, but are not limited to:</p> <ul style="list-style-type: none">• Adult basic education;• Remedial education;• High school completion or General Educational Development;• Post-secondary education; and• English for speakers of other languages. <p>In Florida, secondary and post-secondary education and training programs are not automatically covered by state or federal funds. One hundred percent SNAP E&T funds may be used to cover the costs of education, develop a program component, or to pay for the costs associated with an education program to include, but not limited to, providers on the Eligible Training Provider List (ETPL). One hundred percent E&T funds do not supplant nonfederal funds for existing educational services. Expenses for operating educational/training components may not be authorized for costs that exceed the normal costs of services provided to persons not participating in SNAP E&T programs. Educational expenses will not be paid for training that is normally available to the public at no cost. Expenses will not exceed what the general public pays and will be necessary and reasonable.</p> <p>One hundred percent funds will only be expended if:</p> <ul style="list-style-type: none">• Federal funds are not used to supplant other funding.• The ABAWD has attempted to secure federal assistance (not including loans) such as the Pell Grant, and the funds are not available or the ABAWD was not eligible for the funds.• The education program costs are associated with the SNAP E&T program engagement. <p>ABAWDs who self-enroll less than half-time in education programs prior to being referred to the SNAP E&T program may continue to participate in the program and meet the program requirements, but costs associated with the education activity (such as tuition, books, uniforms, etc.) will not be covered using SNAP E&T funds. However, SNAP E&T funds may be used to pay for such costs for subsequent semesters if the participant has attempted to secure federal financial aid but is not eligible.</p>
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	ABAWDs assigned to education components, to include online classes, may be allowed one hour of study time for each hour of class time completed, as long as verification is provided of the actual time spent in the classroom.				
Geographic area	Target audience (e.g., homeless, ABAWDS)	Anticipated monthly participants (unduplicated count)	Anticipated monthly cost*	Provider(s)	Reporting measure(s) if > 100 participants per year
Statewide	ABAWD	668	\$489,914	LWDB	Number and percentage of individuals who completed basic education and obtained a General Equivalency Degree (GED) or High School Equivalency (HSE) during FFY 2021. Percent of participants who completed basic education services and obtained employment

* Limit anticipated monthly cost to administrative costs only. Do not include participant reimbursements.

Education Components – Vocational Training	
Description	ABAWDs must work or participate in the SNAP E&T program for at least 80 hours per month. Vocational training provides an opportunity for ABAWDs to participate in specific training to gain knowledge, skills, and competencies required for particular occupations or trades. Vocational training activities may

<p>be combined with job search or job search training, or other qualifying components.</p> <p>One hundred percent funds will only be expended for vocational training if:</p> <ul style="list-style-type: none"> • Federal funds are not used to supplant other funding. • The ABAWD has attempted to secure federal assistance (not including loans) such as the Pell Grant, and the funds are not available or the ABAWD was not eligible for the funds. • The costs are associated with the SNAP E&T program engagement. <p>ABAWDs who self-enroll in vocational training prior to being referred to the SNAP E&T program may participate in the program, but costs associated with the education activity (such as tuition, books, uniforms, etc.) will not be covered using SNAP E&T funds. However, SNAP E&T funds may be used to pay for such costs for subsequent semesters if the participant has attempted to secure federal financial aid but is not eligible.</p> <p>ABAWDs assigned to education components, to include on online classes, may be allowed one hour of study time for each hour of class time completed, as long as verification is provided of the actual time spent in the classroom.</p>					
Geographic area	Target audience (e.g., homeless, ABAWDS)	Anticipated monthly participants (unduplicated count)	Anticipated monthly cost*	Provider(s)	Reporting measure(s) if > 100 participants per year
Statewide	ABAWD	33	\$24,012	LWDB	Number and percentage of individuals who completed vocational training and obtained a credential during FY 2021.

*** Limit anticipated monthly cost to administrative costs only. Do not include participant reimbursements.**

Work Components

Work Components – Work Experience					
Description	<p>ABAWDs must work or participate in the SNAP E&T program for at least 80 hours per month. Work experience connects ABAWDs with employers to build job related skills through practical experience or training at a worksite. In lieu of wages, ABAWDs receive compensation in the form of their household’s monthly food assistance allotment. Work experience may be combined with job search, job search training, or another qualifying component.</p> <p>Worksites and worksite agreements are developed and executed by the LWDB. Each LWDB has signed a grantee/sub-grantee agreement with DEO that guides service delivery and requires data exchanges such as reporting participation hours in the OSST system. Section 445.009, Florida Statutes, provides workers compensation for participants in work experience funded via federal programs, such as SNAP E&T.</p> <p>An ABAWD may identify a worksite that has not yet been developed by the LWDB. However, the ABAWD will not be assigned to work experience at the worksite until an agreement with the site has been executed by the LWDB. Work experience hours are based on the benefit calculation. The benefit calculation is the food assistance allotment divided by the higher of the federal or state minimum wage.</p>				
Geographic area	Target audience (e.g., homeless, ABAWDS)	Anticipated monthly participants (unduplicated count)	Anticipated monthly cost*	Provider(s)	Reporting measure(s) if > 100 participants per year
Statewide	ABAWD	51	\$37,552	LWDB	Number and percentage of individuals who completed work experience and obtained employment during FY 2021.

* Limit anticipated monthly cost to administrative costs only. Do not include participant reimbursements.

Section F: Estimated Participant Levels	
I. Anticipated number of work registrants in the State during the Federal FY (unduplicated count):	949,771

II. Estimated Number of Work Registrants Exempt from E&T	710,816
List below planned State option exemption categories and the number of work registrants expected to be included in each during the Federal FY	
1. Mandatory registrant not head of household	1. 18,998
2. Mandatory head of household (includes TCA teen parent)	2. 606,407
3. Illness (medical limitation)	3. 495
4. Remote	4. 0
5. Confirmed Pregnancy	5. 58,942
6. Transportation unavailable for over 2 hours	6. 133
7. Extreme comm. Or lang. limitation	7. 50
8. Circumstances beyond control	8. 947
9. Lack of childcare for ages 6 to 12 years old	9. 45
10. One-month certification	10. 28
11. ABAWD with indicator 'N' mandatory FSET/ABAWD only	11. 24,638
12. ABAWD with indicator 'N' mandatory refugee referral	12. 583
III. Percent of all work registrants exempt from E&T (line II/line I)	74.8%
IV. Anticipated number of mandatory E&T participants (line I – line II)	238,955
V. Anticipated number of voluntary E&T participants	80
VI. Anticipated number of ABAWDs in the State during the Federal FY	238,955
VII. Anticipated number of ABAWDs in waived areas of the State during the Federal FY	0
VIII. Anticipated number of ABAWDs to be exempted under the State's 15 percent ABAWD exemption allowance during the Federal FY	0
IX. Number of potential at-risk ABAWDs expected in the State during the Federal FY (line VI– (lines VII+VIII)	238,955

*Estimates are based on historical data. Due to the on-going public health emergency related to COVID-19, projections may need to be revised at a later date.

Section G: Summary of Partnerships and/or Contracts					
Partner/ Contractor	Nature of Contract (Consulting, Data Analysis, E&T Services, Other)	Total Admin Costs	Total Participant Reimbursements Costs	Total Cost	% of Total Budget
Department of Economic Opportunity	E&T Services	\$6,917,089	\$659,052	\$7,576,141	97%
CareerSource of Central Florida	Second Harvest E&T Pilot	\$250,000	\$0	\$250,000	3%
TOTAL		\$7,167,089	\$659,052	\$7,826,141	100%

For each partner/contractor that receives more than 10% of the E&T operating budget, complete and attach a Contractor Detail Addendum.

*State-Level Participant Reimbursements: Participants reimbursements are paid at the state office organizational code level and issued through EBT cards to participants.

Section H: Contractor Detail Addendum

Partner/Contract Name	Department of Economic Opportunity (DEO)
Monitoring and communication with contractor (s)	DEO holds a grantee/sub-grantee agreement with each of the 24 Local Workforce Development Boards (LWDBs) which outlines the LWDBs requirements to operate the SNAP E&T program in accordance with the federal and state laws and policy. As it relates to monitoring for adherence with 7 Code of Federal Regulations (CFR) 275.8, national target areas and/or at-risk areas as identified each Federal Fiscal Year (FFY) by Food and Nutrition Services (FNS) as well as compliance with the SNAP E&T Plan, Interagency Agreement and any other federal or state requirement as needed DCF will work with DEO to ensure compliance DCF and DEO will conduct joint financial and programmatic oversight reviews of LWDBs to ensure compliance with applicable administrative requirements, specifically identification of system strengths, weaknesses, and required corrective actions. The review also includes random audits of the SNAP E&T data entered in the

Partner/Contract Name	Department of Economic Opportunity (DEO)			
	management information system to ensure the integrity of the information.			
Role of Contractor	DEO is responsible for the direct administration of SNAP E&T program services to ABAWDs, and providing policy, guidance and training to the Local Workforce Development Boards (LWDBs) in their administration of the program.			
Timeline	Start	October 2020	End	September 2021
Description of Activities/Services	DEO administers the SNAP E&T components outlined in this state plan, Section E. These services and activities include job search training, education and vocational training, work experience, and/or a combination of components.			
Funding	\$7,576,141			
Evaluation	DCF and DEO will conduct joint annual quality assurance reviews of the SNAP E&T program to ensure compliance with the laws set forth by federal regulations and state statute, as well as state guidance. These reviews include random audits of the SNAP E&T data entered in the OSST system to ensure the integrity of the information.			

Partner/Contract Name	CareerSource Central Florida			
Monitoring and communication with contractor (s)	DEO holds a grantee/sub-grantee agreement with CareerSource Central Florida which outlines the LWDBs requirements to operate the SNAP E&T program in accordance with the federal and state laws and policy. DCF and DEO conduct joint annual quality assurance reviews of the SNAP E&T program to ensure compliance with the laws set forth by federal regulations and state statute, as well as state guidance. These reviews include random audits of the SNAP E&T data entered in the management information system to ensure the integrity of the information. Policy changes are communicated to the LWDB through guidance papers, memorandum, teleconference, webinar, and on-site training or technical assistance as needed or requested.			

Partner/Contract Name	CareerSource Central Florida		
Role of Contractor	CareerSource Central Florida is responsible for the direct administration of SNAP E&T program services to ABAWDs. CareerSource Central Florida may contract with a provider for the delivery of the SNAP E&T components and case management services. CareerSource Central Florida will partner with Second Harvest Food Bank of Central Florida Culinary Training Program.		
Timeline	Start	October 2020	End September 2021
Description of Activities/Services	CareerSource of Central Florida will administer the SNAP E&T components outlined in this state plan, Section E. These services and activities include job search/job search training, education and vocational training, work experience, and/or a combination of components. Second Harvest of Central Florida will provide culinary and life skills training needed to pursue a sustainable career in the food industry. Eligible participants enrolled in the program through the third-party partnership will gain valuable “hands-on” experience learning in the production kitchen assisting in contract meal prep and catered events during their lab time.		
Funding	\$250,000		
Evaluation	DCF and DEO conduct joint annual quality assurance reviews of the SNAP E&T program to ensure compliance with the laws set forth by federal regulations and state statute, as well as state guidance. These reviews include random audits of the SNAP E&T data entered in the OSST system to ensure the integrity of the information.		

Section I: Operating Budget and Budget Narrative

	State cost	Federal cost	Total
I. Direct Costs:			
a) Salary/Wages	\$0	\$0	\$0
b) Fringe Benefits* Approved Fringe Benefit Rate Used <u>44.186%</u>	\$0	\$0	\$0
c) Contractual Costs	Career Source Central Florida E&T Pilot \$125,000	DEO CareerSource Boards \$6,917,089	\$7,167,089

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		CareerSource Central Florida E&T Pilot \$125,000	
d) Contractual Costs (Sub-recipients)		\$0	\$0
e) Non-capital Equipment and Supplies		\$0	\$0
f) Materials		\$0	\$0
g) Travel		\$0	\$0
h) Building/Space		\$0	\$0
i) Equipment & Other Capital Expenditures		\$0	\$0
j) Agency Shared Costs**		\$0	\$0
Total Direct Costs	\$125,000	\$7,042,089	\$7,167,089
II. Indirect Costs – FL Department of Children and Families:			
Indirect Costs*Approved Indirect Cost Rate Used: %		\$0	\$0
III. In-kind Contribution			
State in-kind contribution		\$0	\$0
Total Administrative Cost (Total of items I, II, and III)	\$125,000	\$7,042,089	\$7,167,089
<i>100 Percent Federal E&T Grant</i>	\$0	\$6,917,089	\$6,917,089
<i>50 percent Additional Administrative Expenditure (E&T Pilot)</i>	\$125,000	\$125,000	\$250,000
IV. Participant Reimbursement (State plus Federal):			
a) Dependent Care (including contractual costs)	\$10,500	\$10,500	\$21,000
b) Transportation & Other Costs (including contractual costs)	\$319,026	\$319,026	\$638,052
c) State Agency Cost for Dependent Care Services			

<i>Total 50 percent Participant Reimbursement Expenses</i>	\$329,526	\$329,526	\$659,052
V. Total Costs	\$454,526	\$7,371,615	\$7,826,141

*** Attach an approval letter from the cognizant agency identifying the indirect cost rate being used.**

** [I. j)]. These shared costs are directly allocated based on the Department's allocation plan. For example, IT services are not included in the agency's indirect costs.

Section J: Budget Narrative and Justification

Item	Narrative
I. Direct Costs: DEO	
a) Salary/Wages \$0	N/A
b) Fringe Benefits* Approved Fringe Benefit Rate Used: 44.186% \$0	N/A
c) Contractual Costs \$6,917,089 (Admin Only) E&T Pilot \$250,000	<p>DEO currently contracts with 24 Local Workforce Development Boards (LWDBs). Florida has elected to continue a third-party partnership program with CareerSource Central Florida (CSCF) in the Orlando area for volunteer SNAP participants and contracted with CSCF to manage the pilot program. CSCF will administer the SNAP E&T components outlined in this state plan, Section E. There services and activities include job search/job search training, education and vocational training, work experience, and/or a combination of components. Second Harvest of Central Florida will provide culinary and life skills training needed to pursue a sustainable career in the food industry. Eligible participants enrolled in the program through the third-party partnership will gain valuable 'hands-on' experience learning the production kitchen, assisting in contract meal prep, and catered events during their lab time.</p> <p>Below is an itemized list of SNAP E&T administrative expenses:</p>

	DEO E&T Service contracts with CareerSource Boards \$6,917,089 CareerSource Central Florida E&T Pilot \$250,000
d) Contractual Costs (Sub recipients)	N/A
e) Non-capital Equipment and Supplies	N/A
f) Materials	N/A
g) Travel	N/A
h) Building/Space	N/A
i) Equipment & Other Capital Expenditures	N/A
j) Agency Shared Costs:	N/A
II. Indirect Costs:	
III. State In-kind Contribution	
IV. Participant Reimbursements	
a) Dependent Care (E&T Pilot \$21,000)	The State of Florida provides dependent care reimbursements for participants. Florida has implemented a third-party partnership program with CareerSource Central Florida in the Orlando area for volunteer SNAP participants and will provide dependent care.
b) Transportation & Other Costs \$638,052	The State of Florida provides transportation reimbursements for participants and will be providing employment retention services to eligible participants. Florida has implemented a third-party partnership program with CareerSource Central Florida in the Orlando area for volunteer SNAP participants
c) State Agency Cost for Dependent Care Services	N/A

FL FY'2021 State Plan Addendum

Workforce Consultation and Coordination

1. Describe the efforts taken by the State agency to consult with the State workforce development board or with private employers or employer organizations, if appropriate, in designing the State's SNAP E&T program. This description should include whom the State agency consulted.

January 9, 2020 the Department of Children and Families (DCF) held a statewide SNAP E&T brainstorming meeting with subject matter experts from:

- Local Workforce Development Boards (LWDBs) staff ranged from directors to employment and training service delivery staff
- Department of Economic Opportunity (DEO) policy, training and data analytic staff
- Department of Children and Families (DCF) program and policy staff

Based on information gathered during the SNAP E&T brainstorming meeting, DCF and DEO identified the following strategies to increase E&T program effectiveness and efficiency.

- Care Coordination Initiatives
- Evaluate Processes and Procedures
- Program Effectiveness

On June 17, DEO hosted a virtual meeting to gather information to develop the 2021 State SNAP E&T plan, the workgroup consisted of following E&T stakeholders:

- LWDBs
- DCF
- DEO

The strategies discussed are listed in Section II of the State SNAP E&T Plan for FFY 2021.

2. Describe the extent to which the State agency is carrying out SNAP E&T programs in coordination with Title I programs under the Workforce Innovation and Opportunity Act (WIOA).

The primary responsibility of DEO is to serve as the administrative entity for the workforce system by providing policy, guidance and training to the LWDBs in their administration of the federal workforce programs. Each LWDB administers workforce programs, either directly or by referral, that include the core WIOA programs (adult, dislocated worker, and youth programs), the Wagner-Peyser (WP) program, adult education and literacy programs, and migrant and seasonal farmworker programs, among others.

Case Management Services

Describe how the State agency will provide case management services in the State's E&T program.

This description should include:

- the entity (or entities) who will be responsible for carrying-out case management services;
- The types of case management the State agency will provide, such as comprehensive intake assessments, individualized service plans, progress monitoring, and coordination with service providers; and
- How case management service providers will coordinate among E&T Providers, the State agency, and other community resources.

Case management services are provided to SNAP E&T participants through the State's CareerSource centers. Case management consists of reviewing assessment results with participants to ensure they are assigned to the most appropriate component(s) and to identify participant strengths, weaknesses, needs and barriers, education, skills, and goals. Case management may also include individualized service plans, identifying and developing employment opportunities that can help participants progress toward self-sufficiency, and making referrals to other workforce program services.

SNAP E&T case managers in the CareerSource centers will deliver case management services to each SNAP E&T participant. DCF has created an oversight monitoring process to ensure SNAP E&T participants receive case management services and to com