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# PY 2014-2015 Welfare Transition (WT) Program Process Management Review Tool

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| --- | --- | --- | --- | --- |
| **RWB**: |  |  | **DATE REVIEWED:** |  |
| **REVIEW COMPLETED BY:** |  |  |  |  |
| **STAFF INTERVIEWED:** |  |  | **TITLE:** | **\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_** |

|  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- |
|  | **LOCAL OPERATING PROCEDURES** |  | **YES** |  | **NO** |  | **COMMENTS** |
|  | 1. **Does the RWB’s Local Operating Procedures cover the following:**
 |  | [ ]  |  | [ ]  |  |       |
|  | 1. Initial Assessment
 |  | [ ]  |  | [ ]  |  |  |
|  | 1. Sanction
 |  | [ ]  |  | [ ]  |  |  |
|  | 1. Job Participation Rate
 |  | [ ]  |  | [ ]  |  |  |
|  | 1. Relocation
 |  | [ ]  |  | [ ]  |  |  |
|  | 1. Transitional Services
 |  | [ ]  |  | [ ]  |  |  |
|  | 1. Support Services
 |  | [ ]  |  | [ ]  |  |  |
|  | 1. Medical Deferrals
 |  | [ ]  |  | [ ]  |  |  |
|  | 1. Up-Front Diversion
 |  | [ ]  |  | [ ]  |  |  |
|  | 1. Special Projects
 |  | [ ]  |  | [ ]  |  |  |
|  | 1. Work Registration
 |  | [ ]  |  | [ ]  |  |  |
|  |  **For any “No” answers to the above questions,** **please explain in the comments section.**  |  |  |  |  |  |  |
| **INTERNAL MONITORING** |  | **YES** |  | **NO** |  | **COMMENTS** |
| 1. Are programs monitored? (Obtain copies)
 |  | [ ]  |  | [ ]  |  |    |
| 1. Do policies, procedures or schedules specify when staff shall conduct monitoring? (i.e., quarterly, semi annually, etc.) **If yes, indicate time frame(s).**
 |  | [ ]  |  | [ ]  |  |  |
| 1. Have any tools been developed to conduct monitoring? (Obtain copy of tool)  **If no, what process is used to monitor?**
 |  | [ ]  |  | [ ]  |  |  |
| 1. Are reports written as a result of the monitoring reviews? (Obtain copies)
 |  | [ ]  |  | [ ]  |  |  |
| 1. Are Corrective Action Plans (CAPs) required and has any follow-up been conducted? (Obtain copies)
 |  | [ ]  |  | [ ]  |  |  |
| **TRAINING** |  | **YES** |  | **NO** |  | **COMMENTS** |
| 1. How often is training provided to staff?

  |  |  |  |   |  |  |
| **ORIENTATION and WORK ACTIVITIES** |  | **YES** |  | **NO** |  | **COMMENTS** |
| 1. Does the WT orientation provide detailed information about the WT program such as: supportive services, available resources, work activities, program engagement, CareerSource Center Hours of Operation and workshops ((i.e., resume writing, application assistance, interviewing techniques, etc.)? (Obtain copy of Orientation Packet). **If no, please explain.**
 |  | [ ]  |  | [ ]  |  |  |
| 1. What is the method used by the RWB to certify hours

 in job search and job readiness for at least 10% of  the participant logs and timesheets?    |  | [ ]  |  |  [ ]  |  |  |

*Revised: September 2014*