



Jeb Bush
Governor
Linda H. South
Director

MEMORANDUM

DATE: August 31, 2006

TO: Regional Workforce Board Executive Directors

FROM: Lois A. Scott, Program Manager, One-Stop and Program Support

SUBJECT: REALifelines Participants

AWI and the Veterans' Employment and Training Service (VETS) have established a partnership to identify and provide priority workforce services to disabled veterans, injured military members and families who are participating in the Recovery and Employment Assistance Lifelines (REALifelines) Program. We are requesting Regional Workforce Boards (RWB) assistance in contacting and ensuring services for these important customers. The following information describes the REALifelines Program and the procedures to follow in providing services to these participants.

The REALifelines Program provides the following assistance:

- Economic recovery and reemployment of transitioning wounded and injured military service members and their families by identifying barriers to employment or reemployment and by addressing those identified barriers;
- Personalized intervention for military service members and their families during recovery and rehabilitation;
- Early access to job and career service professionals, i.e. DVOP/LVER staff (guaranteed in veterans' home communities); and
- Exposure to U.S. Department of Veterans' Affairs (VA) Vocational Rehabilitation and Employment (VR&E) services as well as all One-Stop Career Center services.

VETS receives information on returning injured veterans and their families through the REALifelines Program and is tasked with the responsibility for the initial contact and case management of REALifelines participants. After this is accomplished, VETS will forward a REALifelines participants' list to AWI. Subsequently, AWI will disseminate the list to the appropriate RWB(s) and DVOP/LVER representatives for case management and other services.

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AWI has recently received a list of REALifelines participants from VETS who were already registered in OSMIS. However, after a detailed review of the participant list, it has been determined that many will require additional assistance and services, i.e. updated veteran/disabled veteran applicant/registration status, exposure to priority services in all One-Stop Career Center programs and activities, and referral to VA VR&E services.

After receipt of information on REALifelines participants, DVOP and LVER staff should make the necessary outreach and follow-up to provide priority workforce services to REALifelines participants. DVOP and LVER staff are authorized to provide direct workforce services to military family members of disabled veterans/injured military members identified as REALifelines participants. REALifelines family members will be identified as Eligible Persons in OSMIS. Also, disabled veterans participating in the REALifelines Program should be documented on the Notes Page in OSMIS.

Please find attached REALifelines participant contact information. If you have any questions or need additional information, please contact Mitch Collier at (850) 245-7451 or Shawn Forehand at (850) 245-7424

Attachment

cc: Mike Switzer
Barbara Griffin
Wyatt Pope
Derek Taylor
Mitch Collier
Shawn Forehand