

April 5, 2012

## **EFM TIP: Emergency Unemployment Compensation Reemployment Services (EUC-RES) Letters**

Due to problems with the EUC-RES template and missing functionality in Employ Florida Marketplace (EFM), letters cannot be printed from EFM at this time. Geographic Solutions has identified the issue and is working to correct the templates and establish the functionality. During the fix, Geographic Solutions will delete any existing EUC-RES templates and upload new templates for each Regional Workforce Board (RWB). Any customization to EUC-RES templates will be lost during this fix, but may be reestablished upon completion of the job.

Once the issue has been resolved, regions will be able to print letters from EFM by following this path: Manage Activities > Manage Event Rosters. The Department of Economic Opportunity will notify all RWBs upon resolution of the issue.

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