

**C3272 – Integrator Co-Pilot  
Request for Quote  
Technical Questions and Answers**

Respondent Question Number*	RFQ Page Number, Section Number, Subsection Reference*	Questions	Answers
1.	General	Request to kindly extend the submission date for RFQ “ <b>FL DEO Integrator Co-Pilot</b> ” by 10 days due to upcoming holidays.	DEO has approved the RFQ “FL DEO Integrator Co-Pilot” end date to be extended from 1/12/2022 to 1/14/2022 at 2:00pm. All responses by participating vendors must be submitted before this new deadline.
2.	General	Since the agency has partnered with ISF for the development of requirements and plans for this initiative up to this point, will ISF be permitted to respond to this RFQ? If not, will ISF have any further role in the intended project? Has DEO worked with any other firms in planning for this project, and if so, will those firms be permitted to bid on this RFQ?	<p>Any vendor included on the GSA Schedule 70 - 54151S for Information Technology Professional Services or Number 43230000-NASPO-16-ACS may respond to the RFQ. Vendors that are determined to have a conflict of interest through the review process may be precluded from being awarded this contract.</p> <p>Pursuant to Section 2.0, “Throughout the Contract term, Contractor will work in partnership with DEO, DEO’s SPO, and DEO’s IV&amp;V vendor. Contractor will also work with vendors providing products and services for the Modernization Projects.”</p>
3.	General	The Agency's description of Task 6 includes the requirement to deploy solutions in the Microsoft Azure Government Cloud. Does DEO already have its own dedicated Azure tenant, or does the agency share a multitenant environment with other agencies? Please provide subscription detail regarding the agency's current Azure environment, and any existing Azure cloud services that should be considered in the proposed	DEO is using Multi-cloud platform services, and workloads related to modernization are required to deploy in Azure Government Cloud. DEO secured the tenant and workloads related to network and security is deployed. DEO does not share this Azure Government Cloud with any other state of Florida agencies. Vendors may propose cloud native services appropriate for the use case for DEO’s consideration.

		solution (i.e., Azure Active Directory, App Services, etc.).	
4.	General	<p>The intended reemployment assistance modernization program includes numerous data-focused projects, such as the creation of a cloud-based data warehouse, extensive rewriting of reports, and alignment of master data definitions. Has the agency done a comprehensive evaluation of data classification for security and compliance with State privacy laws? If not, is the performance of data classification and documentation of all private information, sensitive data, personally identifiable data, and protected health information in scope for this initiative? Please provide detail regarding data volumes from all sources and expected sizing for the intended cloud repository.</p>	<p>DEO is responsible for designing and implementing four data initiatives as part of the Reemployment Assistance claims and benefits information systems modernization. The following are the four data centric initiatives:</p> <ol style="list-style-type: none"> <li>1. Enterprise Data Warehouse</li> <li>2. Master Data Management</li> <li>3. Federal Reporting</li> <li>4. Archival and Purge</li> </ol> <p>DEO recently participated in statewide data governance initiative by Florida Digital Services to evaluate data for security and compliance with State privacy laws. Data catalog, classification and governance are the major components of the initiative. DEO will utilize the playbook by FLDS and tailor as per the DEO needs.</p> <p>Anticipated data volume:</p> <ol style="list-style-type: none"> <li>1. Data – 20 – 30 TB</li> </ol>
5.	General	<p>The Agency's cyber security requirements include the need to "integrate fully with DEO's chosen identity and access management solutions", and to "support integration with DEO's preferred central log management tools and SIEM platform". Please provide details on the agency's chosen/preferred solutions/tools/platform.</p>	<p>DEO uses a broad spectrum of technologies. Some of the technologies used by current operational systems are below. Vendors may propose new technologies appropriate to the use case and human capital management for ease of maintenance and operation(s) for DEO's consideration.</p> <ol style="list-style-type: none"> <li>1. Microsoft Azure</li> <li>2. Azure B2C</li> <li>3. Oracle Database</li> <li>4. Microsoft .Net platform (.Net 4.8, .Net Core and above)</li> <li>5. Microsoft SQL server</li> <li>6. IBM FileNet</li> <li>7. Open Text Exstream</li> <li>8. Splunk</li> <li>9. Snowflake</li> <li>10. Striim</li> <li>11. Alteryx</li> </ol>

			<p>12. Tableau</p> <p>13. Pega Systems (Managed by Vendor)</p> <p>14. UiPath (RPA Technologies)</p>
6.	Section 2.2	Section 2.2 under project scope includes technical requirements being maintained in ServiceNow. Is ServiceNow the agency's preferred requirements management tool? Does the agency have requirements templates that should be used for traceability? If so, can those templates be shared for the purposes of effort estimation and alignment with our own requirements tools?	ServiceNow is DEO's preferred requirements management tool at this time. Templates are in development now. Templates may be made available to the contractor during the term of the contract, as appropriate.
7.	section 2.4	For the performance of section 2.4 under project scope, please indicate the agency's preferred performance monitoring and data collection tools.	<p>DEO is using multiple tools to monitor performance at different levels of IT. Some examples are below:</p> <ol style="list-style-type: none"> <li>1. App Dynamics</li> <li>2. Splunk</li> <li>3. Azure Native monitoring tools</li> <li>4. Striim (Change Data Capture) for data collection and replication</li> <li>5. SolarWinds</li> </ol>
8.	General	Performance testing is required by the agency for the assessment of the integration of modernization project components, and the development of benchmarks. Please indicate the agency's preferred performance testing tool.	DEO is using Microfocus LoadRunner. Vendors may propose new tools as appropriate for the use case for DEO's consideration.
9.	General	What is the size of data to migrate into the Cloud? Is it only files or data from SQL or Oracle databases?	<p>The following elements need to be migrated to the cloud:</p> <ol style="list-style-type: none"> <li>2. Files - 25 – 30 TB</li> <li>3. Oracle Data – 15 – 20 TB</li> <li>4. SQL Server – 5 – 10 GB</li> </ol>
10.	General	Can we use any latest Object Relational Mapping as we see fit? What is current version of ORM are you using? Do you	DEO is upgrading the current version of Object relational mapping to the latest version which is LLBLGEN v. 5.X WE. Vendor may propose new tools as

		want to upgrade current with the new version?	appropriate for the scope and timelines for DEO's consideration.
11.	General	Can we migrate the current oracle database to SQL?	Vendor may propose new tools as appropriate for the scope and timelines for DEO's consideration. Current RA benefit(s) system(s) is operational and upgrading to latest version of the software(s).
12.	General	Is there a restriction on some parts of the development using the offshore team?	All work performed under this contract must be performed within the US. No offshore services will be permitted.
13.	General	It was not explicitly defined if the contractor should include the cost for the cloud services, shall we include the cost for the cloud services in our quote?	Cloud services should only be submitted with the vendor response if cost for cloud services are required to complete specific tasks as identified in the RFQ.
14.	General	The RFQ is published on GSA and NASPO websites, both rates could vary; which portal DEO prefers? How do the rates affect the overall scoring of the bid?	DEO is seeking a vendor that can provide the best value for the State of Florida. Vendor rates as submitted for response must match the procurement vehicle (GSA or NASPO) utilized for quoting said rates.
15.	Page 50 C. Tab 3 – Project Planning and Execution	The government requests a draft plan for each task identified in the Scope of Work. Will a master plan detailing all elements be applicable to each of the various tasks be compliant, or are separate, individual plans requested?	Vendors must provide one draft project plan that includes each task identified in the scope of work.
16.	Page 24 2.2 Task 2: Develop To-Be Technical Requirements for the System	Please describe the FL DEO team/resources that will be assigned to this and related efforts along with their expected availability.	DEO will provide subject matter experts and other staff as necessary to facilitate the requirements gathering/development processes.
17.	Page 29 2.5 Task 5: Training and Requirements Management Plan	The government states, "2. Contractor shall create manuals, guides, and desk aides that provide DEO staff with the information necessary to properly document, update, and maintain technical functional	Each vendor selected for the Reemployment Assistance Modernization Program will be responsible for developing training materials for their approved solution(s) in partnership with DEO's Strategic Planning Office.

		and non-functional requirements and artifacts according to industry standards.” This may require extensive contributions from individual project task partner vendors. Does FL DEO, or will they, have back to back agreements to assist in the production of planned training materials with the individual solution vendors?	
18.	Pages 92-95 Attachment 2 – Certifications and Assurances	Where should vendors include Attachment 2 – Certifications and Assurances as part of the proposal?	Attachment 2 can be added in the vendor response after Attachment B – Value Added Services-Innovative Ideas.
19.	Page 50 D. Tab 4 – Corporate Background/Financial Condition	Tab 4 – Corporate Background/Financial Conditions requires vendors to submit “copies of the previous three (3) years of financial statements. “Please confirm that these financial statements can be included as an Appendix.	Vendors are to follow the guidance within Section 6.0 for developing and submitting responses to this RFQ.
20.	General	What is the vision for the Warranty/Support of the target platform? Specifically, what is the envisioned role of the SSI?	See Section 1.0 – Scope of Work.
21.	General	What is the status (of readiness/preparation/progress) of the projects that have NOT started as well as the ones in progress in FY21-22?	See Section 1.0 – Scope of Work and <a href="http://www.floridajobs.org/RAModernization">www.floridajobs.org/RAModernization</a> for more information.
22.	General	What leverage does the DEO/SSI have to revisit/influence standards/products/approach adopted by in-flight projects?	DEO is the final authority for making any changes to in-flight projects.