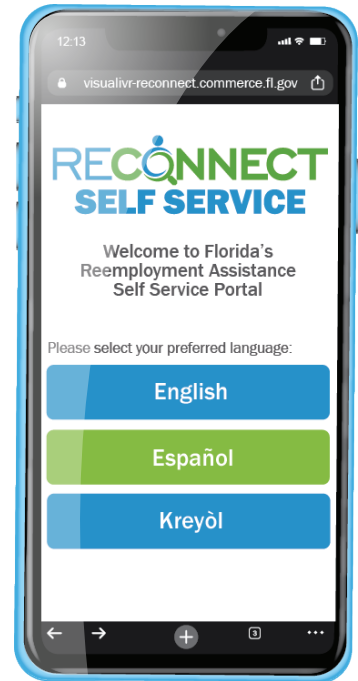


RECONNECT SELF SERVICE

The Reemployment Assistance (RA) program introduces **Reconnect Self Service**, a self-service channel to help you manage your RA claim information. With this service, you can easily access your account details through any mobile device without ever needing to speak with an agent or listen to voice prompts. This helps in noisy surroundings or to protect your privacy in public. Your claim information is easily visible on your device screen where you can take a screenshot of it for future use.



Reconnect Self Service allows you to:

- ▶ Update Reconnect PIN
- ▶ Update contact telephone number
- ▶ Change correspondence method
- ▶ Change payment method and tax withholding option
- ▶ Receive detailed claim information including payment status, notice of determination issued, appeal information and RA Program messages

Reconnect Self Service

Designed as a self-service channel with easy access on any mobile device for getting updated claim information and the ability to make changes.

Start using Reconnect Self Service today at:

<https://visualivr-reconnect.commerce.fl.gov>

(Web-based service - No app download required)

FLORIDACOMMERCE