

### Program Overview

Through the basic labor exchange system, the Florida Department of Commerce (FloridaCommerce) assists Local Workforce Development Boards (LWDBs) in operating an outreach and employment program for Migrant and Seasonal Farmworkers (MSFWs). Full-time year-round outreach staff conduct vigorous outreach activities to locate and contact MSFWs who are not being reached by normal intake activities. Additionally, career center staff and partners inform farmworkers of the services available. The State Monitor Advocate (SMA) conducts quality assurance reviews of Florida's significant multilingual career centers to ensure equitable levels of service are provided to the farmworker community, and to further support the outreach services network.

The U.S. Department of Labor, Employment and Training Administration (USDOL-ETA) has established Equity Ratio Indicators and Minimum Service Level Indicators for MSFWs, which must be met by all MSFW significant states. Services provided to MSFWs at any career center include:

- Information on various types of jobs
- Referrals to supportive services
- Assistance with registration in Employ Florida
- Job development assistance
- Job referrals
- Testing and assessments
- Information about other organizations serving MSFWs
- Career counseling
- Complaint resolution
- Referrals to training opportunities
- Information about farmworkers rights protected by state and federal laws

### Program Priorities and Goals

- To provide employment services, benefits and protections to MSFWs on a basis that is qualitatively equivalent and quantitatively proportionate to services provided to non-MSFWs.
- Conduct vigorous outreach activities to MSFWs who are not being reached by the normal intake activities of the Local Workforce Development Boards (LWDBs) through the career centers.



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