



Status Report for the period October 15, 2009 – November 19, 2009

Accomplishments & Milestones for the period:

The first UC Extreme Makeover Newsletter went out October 28th to over 75 people actively involved in the project.

“As-Is” Process Status

- Conducted over 220 interviews which included 127 AWI Associates
 - Including Ft. Lauderdale and Orlando
- Documented the 11 UI Core Processes
 - Appeals Signed-off
 - Adjudication In Process
 - Audit Signed-off
 - Benefit Payment Control In Process
 - Claims In Process
 - Customer Information Request In Process
 - Disaster Unemployment Assistance Signed-off
 - Short Time Compensation Signed-off
 - Special Payments Signed-off
 - Trade Readjustment Assistance Signed-off
 - Unemployment Appeals Commission* Signed-off
- Documented 60+ sub-process workflows
- Documented approximately 800 pages of business process descriptions
- Two full-day workshops on October 21-22 included 31 AWI Associates to validate flows
- 187 Business Process Improvement Recommendations
 - 70 General
 - 78 Short-term
 - 26 Long-Term
 - 13 Miscellaneous



Request for Information (RFI) Oral Presentations Update

- Vendors Presenting
 - First Data
 - TATA
 - Unisys
 - CapGemini
 - Deloitte
 - Oracle
 - IBM
 - Cúram
 - Accenture
 - On Point
- The Good: There appear to be several viable options for AWI
Several good ideas for leveraging other States processes and functionality
- The Bad: No true “COTS” products – some *near*-COTS
- The Ugly: ITN process will be complex

“To-Be” Next Steps

- Conducted our Use Case Training (TRW prescribed Methodology) for the Project Team on November 9/10
- Beginning the interview process

Independent Validation & Verification Services (IV&V) Update

- 10 Vendors Responded
- On track for a November 23rd selection and November 30th start

Workforce Services and Workforce Florida Meetings

- 10/26: Tom Clendenning, Ron McCranie, Lois Scott, Vickie Smith, Steve Urquhart
- 11/19:



Other Meetings

- Monthly meetings with the TRW and legislative staff
 - Usually the week after the ESC meeting
 - TRW has not raised any issues of concern
- 10/16: David Taylor, State CIO, Agency for Enterprise Information Technology
 - Rules Based Architecture
 - Services Based Architecture
 - Eligibility Determination as a State Service
 - Use of the Shared Services Center
- John Wade, Executive Director, Southwood Shared Resource Center (SSRC)
 - Systems Architecture
 - Underlying Database, Middleware Standards, etc.
 - Ongoing support?
- 11/4: Allen Northrup and AWI IT Management Team
- 11/3: Commerce Committee Meeting
- Engaging NASWA and ITSC
- Lessons Learned from the ELIS Project

Anticipated Next Steps & Key Action Items:

- “To-Be” Business Process Development

Budget (Procurement Support Contracts):

- Paid for the Operations Work Plan (1st Project Deliverable)
- Paid for the Project Management Services
- Running 73% Actual to Budget ratio

Issues for Management Attention:

- Scope Discussion
 - UAC
 - Workforce

Attachments:

- None