



Status Report for the period September 16, 2009 – October 14, 2009

Accomplishments & Milestones for the period:

- Held a kick-off meeting with all AWI Subject Matter Experts. During this meeting we announced the new name of the project itself:



This tongue-in-cheek name actually captures pretty accurately what we are undertaking: the complete razing and rebuilding of our processes and supporting systems from the ground up!

- Welcomed Donna Winsloe and Margaret Gowen from the Department of Revenue to the Project Team. Held a kick-off session to exchange ideas as to how we can effectively capture the requirements and priorities of the Department.
- Approved the following Project Planning documents:
 - Communication Management Plan
 - Conflict Resolution Plan
 - Document Management Plan
 - Information Security Plan
 - Quality Management Plan
- Continuing the Current State Process Analysis activities. We are currently 3 days behind our published schedule but we do not anticipate any material impact to the overall schedule since many of the key activities overlap to maximize project resource utilization.

Anticipated Next Steps & Key Action Items:

- The RFQ to procure a third-party vendor to perform Independent Validation and Verification (IV&V) services will be released October 12th with a planned contract start date of November 30th.
- The RFI to collect contemporary UC systems' and best practice information from the industry will be released October 12th with presentations scheduled for November 2-13. The RFI seeks information from qualified vendors pertaining to the acquisition or development of a web-enabled, integrated information system to support the Office's mission of providing support to Florida's workforce by paying unemployment compensation benefits to qualified unemployed workers and resolving unemployment compensation appeals in a timely manner.
- A draft LBR issue requesting \$26.3 million for FY 2010/2011, which is consistent with the current Schedule IV-B, is currently under review by the Director.



Agency for Workforce Innovation

Unemployment Compensation Modernization Phase 2



- Schedule meetings with Workforce Services and on-site visits at the Ft. Lauderdale and Orlando offices.
- Hold the Business Process Workshops to validate Current State Processes and to understand the interactions between teams and processes.
- Deliver the Current State Business Process Improvement Documentation and the Business Process Improvement Recommendations.
- Kick-off the Future State Business Process Improvement interviews.

Budget (Procurement Support Contracts):

- Paid for the Project Management Services.

Issues for Management Attention:

- None Identified

Attachments:

- None