



Agency for Workforce Innovation Monthly Accomplishments for August 2009 August 31, 2009

Below is a brief summary of the major activities, events, projects and accomplishments of the Agency for Workforce Innovation for August 2009.

OFFICE OF EARLY LEARNING (OEL)

American Recovery and Reinvestment Act (ARRA) Activities:

- **Public Law 111-5** - As part of the federal economic stimulus package, the American Recovery and Reinvestment Act of 2009 (ARRA) appropriates an additional \$2 billion in CCDF Discretionary funds. The ARRA makes this funding available to State, Territory, and Tribal Lead Agencies for Fiscal Year (FY) 2009. The ARRA helps the Agency and early learning coalitions by providing funds for maintaining and expanding services to children and families facing difficult economic circumstances. In coordination with staff across the Agency and the early learning coalitions, the Agency developed and released technical guidance so coalitions could quickly start using ARRA funds to serve school readiness clients. It was important to provide guidance in a timely manner as coalitions strive to meet the growing demand for child care services.
- **Coordinating with Coalitions** - The Agency continues to communicate and respond to questions from the state's 31 Early Learning Coalitions to ensure ARRA funds are implemented in accordance with current guidance.
- **Procurement process** - Agency staff met to discuss the initial steps to start the procurement process for the statewide quality initiatives.
- **Professional Development Registry meeting** - The Agency and Department of Children and Families (DCF) staff conducted their first monthly meeting on August 3, 2009. First steps were taken to define the scope of work and cost for the initial development of adding a Professional Development Registry as a component to the existing FLDCF Training Management System.
- **Development of the statewide quality initiatives** by Agency staff including:
 - Meeting with key stakeholders in Palm Beach County including the Early Learning Coalition (ELC), Children's Services Council, Family Central, and other key partners to discuss system-wide service development and delivery.
 - Participating in professional development conference call to discuss adopted core competencies for early childhood providers. Next steps include developing core competencies for other early childhood professionals and determining strategies for statewide training and registry development.
- **Developing an AWI-OEL training registry** - As follow-up to cross agency meeting last week between the Agency and DCF to develop an AWI-OEL training registry on the existing DCF registry system. DCF is working with their technology vendor to develop a cost proposal for scope of work.

- **Conducted a webinar with ELC staff** to review instructions for reporting Recovery funds for the Voluntary Pre-Kindergarten (VPK) program on August 11, 2009.
- **Providing Recovery funds for the VPK program-** The Agency staff continues to work with the Department of Education (DOE). The Agency has finalized the reporting and invoicing process for these funds and has received DOE's instructions for the release of the funds to the Agency and conducted a webinar for the ELCs on August 11th.
- **ELIS Negotiation Team** - On Tuesday August 18, 2009, a public meeting was conducted by the ELIS Negotiation Team to announce that they had additional questions for the following four vendors: Accenture, CSG, DeLoitte and EDS. The Agency will be providing information to these vendors outlining its additional questions and make available a time to respond during the week of September 14-18th ELIS ITN (Invitation to Negotiate).
- **Agency staff has been in contact with FLDOE** to determine what reporting requirements may be for the ARRA funding allocated for the VPK program. Guidance has been provided to coalitions.

Other Activities:

- **Rule Promulgation:**
 - During the month of August, OEL successfully adopted rules addressing Voluntary Prekindergarten Program Substitute Instructors and Child Care Resource and Referral (CCR&R) Services. The VPK substitute instructor rule provides coalitions and VPK providers the required qualifications of substitute instructors. The CCR&R rule establishes the standard levels of service each coalition or their contracted CCR&R service provider are required to provide. Additionally, the rule provides the minimum information required to be included on each child care referral provided to parents.
 - OEL has also completed the workshop/public hearing phase of the rule promulgation process for the Agency's proposed VPK uniform attendance policy rule for payment purposes and VPK Advance Payment and Reconciliation for the Voluntary Prekindergarten Education Program. Both of these rules are in the process of being filed for final adoption and will be effective by mid September.
- **Gubernatorial Fellow** - The OEL welcomed Sarah Criser as a Gubernatorial Fellow. The Gubernatorial Fellowship program is managed through the Governor's Office and is designed to pair participating state agencies with an interested fellow. The OEL is extremely happy to include Sarah as a member of our team. Sarah is a UF graduate and is attending FSU in the fall and will be working with OEL 25 hours per week. The Agency's proposal focused on the implementation of a statewide program and the associated processes that make it successful.
- **Florida Early Learning and Developmental Standards Statewide Training** - The OEL concluded multiple trainings on the newly released "Birth to Three Early Learning and Developmental Standards". The audience consisted of early learning training professionals from throughout the state and will provide the OEL with a cadre of experts ready to train on these standards. Over the course of 5 days, approximately 275 individuals were trained.

UNEMPLOYMENT COMPENSATION (UC) SERVICES

American Recovery and Reinvestment Act (ARRA) Activities:

- **Accomplishments:**
 - The Agency for Workforce Innovation announced June 2, 2009, that an estimated 250,000 unemployed Floridians will be eligible for Extended Benefits as a result of legislation signed by Governor Charlie Crist. Senate Bill 810 allows eligible Floridians to receive additional temporary unemployment compensation made available through the American Recovery and Reinvestment Act of 2009.

- UC Services and Information Technology completed the programming and testing of the Extended Benefits program and moved it into production on July 1, 2009. The cumulative claims processed as of August 20, 2009, totals 95,343 and \$207,498,520 in EB benefits have been paid to qualified individuals. Payments were also made retroactive to February 22 for eligible claimants. This new law will provide a financial lifeline to Floridians who have exhausted their unemployment benefits and boost the state's economy with the infusion of an estimated \$418 million in federal recovery funds through the end of the year.
- **New Temporary Federal Additional Compensation Program:**
 - Section 2002 of Division B, Title II, the Assistance for Unemployed Workers and Struggling Families Act, of the American Recovery and Reinvestment Act of 2009 provides a \$25 weekly supplement to the unemployment compensation of eligible claimants. The Federal Additional Compensation (FAC) is payable to individuals who are otherwise entitled to regular unemployment compensation for weeks of unemployment.
 - The first additional \$25 weekly payments were processed March 19, 2009. The cumulative total paid as of August 20, 2009, is \$291,587,530 on 811,672 claims.
- **Extended Emergency Unemployment Compensation** - The American Recovery and Reinvestment Act of 2009 extends the time period individuals can qualify for Emergency Unemployment Compensation benefits from March 29, 2009, to December 20, 2009. The cumulative total paid as of August 15, 2009 is \$445,499,494 to 627,075 Tier One and Tier Two individuals as a result of this extension.

Other Activities:

Unemployment Compensation Services continued setting new records in the history of the Florida UC program.

- The amount of benefits paid during July 2009 set a new monthly record and totaled \$699,877,907.
- The number of claims processed during July 2009 set a new monthly record 403, 038.

WORKFORCE SERVICES

Other Activities:

- **Discussions with Reporting Unit and the Information Technology (IT)** department to develop steps to address requests put forth by the region. The Welfare Transition (WT) and Food Stamp Employment and Training (FSET) teams have been very focused on creating tools for the regions.
 - The FSET team met with the Reporting Team and Workforce Florida, Inc. (WFI) to discuss new measures for the FSET program since the State of Florida is now operating a volunteer program. Additionally, the Reporting Unit and the Business Unit worked diligently with staff in the Grants department to update the FSET State Plan in a very short period of time.
 - The WT team has been working with the IT Department to discuss changes to the Plan Development screen, a critical screen used by regional staff in the One-Stop Service Tracking (OSST) system. Streamlining elements on this screen will assist the regions with engaging program participants.
- **Automate monitoring processes-** The unit supervisors have been working with IT to determine the needs to automate the monitoring processes to eventually eliminate travel for monitoring and data validation purposes.
- **Temporary Assistance for Needy Families (TANF) Workgroup** - The AWI WT team has been working with the WFI to organize a workshop for the Temporary Assistance for Needy Families (TANF) Workgroup established by the State Board. Staff from the WT team participated in Council meetings during the week of the State Board meeting.

- **The OSST system** - updated with changes to offer information to food stamp recipients about the FSET program. The FSET program has started mailing out letters to potential volunteers of the FSET program during August 2009. Since July of 2009, over 600 potential volunteers have logged onto the updated OSST client screens (focused on volunteer engagement) to learn about the program, answer assessment questions and select an activity to participate in.
- **Priority of Service presentation** - Florida conducted a Priority of Service presentation during the DOL Recovery and Employment regional forum held in Atlanta, GA. The discussion focused on the steps that Florida has taken to ensure veterans and eligible covered persons are informed and receive priority of service.
- **"Putting Veterans To Work"** - Florida participated in the "Putting Veterans To Work" conference held in Denver CO.
- **Veterans' program training sessions** - Florida facilitated three statewide veterans' program training sessions. During these two day sessions, National Veterans' Training Institute (NVTI) facilitated the "Alternative Job Placement Strategies and Disability Awareness" course. The Veterans program training portion focused on providing intensive services to veterans, priority of service requirements and case management to veterans with barriers to employment. Regional ADVET's provided training for Uniformed Service Employment Reemployment Rights Act (USERRA) and discussed technical assistance findings and trends. Additionally, break-out sessions were conducted to formulate strategies to best serve veterans during the current economic challenges and administering priority of service at the local level.
- **Technical assistance visits for DOLVETS** - During this period the state accompanied Department of Labor Veterans Employment and Training (DOLVETS) on technical assistance visits for Regions 13 and Region 24. The State assisted in reviewing the veterans program and provided technical assistance and training as required to improve the delivery of services to veterans. The State Veterans' Program Coordinator (SVPC) and the Assistant State Veterans' Program Coordinator (ASVPC) continue to train in the areas of case management for veterans with barriers to employment, career counseling and the importance of outreach to include employer visits and organizational visits.
- **Jobs for Veterans Act** - The Florida Veteran Program Coordinators continue to advise the Governor's Commission on Disabilities, Florida Energy Workforce Consortium and Services, Education, and Rehabilitation for Veterans (SERV) on veteran program and employment services. This partnership is in compliance with the Jobs for Veterans Act, P.L. 107-288.
- **Enhance and improve services for veterans** - In order to enhance and improve services to veterans, AWI has partnerships with the following organizations: Florida Department of Veterans Affairs (FDVA), Florida Department of Education (FDOE), Florida Department of Corrections (FDOC), Veterans Affairs (VA) VR&E Program, VA Medical Centers/Outpatient Clinics, Vet Centers, County Veterans' Service Offices, Department of Defense (Military Bases/Family Service/Support Centers), Reserve and National Guard Units, Veterans Service Organizations, Florida Homeless Coalition, Various Faith-Based Organizations, and the Volunteers of America – Florida.
- **Florida National Guard** - Under a Memorandum of Understanding (MOU) agreement with Florida Department of Veterans Affairs (FDVA), Department of Labor Veterans Employment and Training (VETS) and AWI repaid response teams, the Regional Workforce Boards will provide services and information to deploying and returning Florida National Guard members and their families.
- **Florida's Strategic Plan of Services for Veterans** - The AWI, in partnership with the FDVA, VETS, Veterans Affairs (VA), and other Federal, State and Local veterans' organizations continue to collaborate on the Florida's Strategic Plan of Services for Veterans. The State continues to work closely

with the Recovery and Employment Assistance Lifelines (REALifelines) program, Troops to Teachers, Veterans' Workforce Investment Program and Homeless Veterans' Reintegration Program Grants.

- **Recording customer concerns** - A system for recording customer concerns was created by staff to ensure that we can record issues reported and the actions taken by staff.
- **Summer Youth Programs** - Quality Assurance monitoring staff continued its statewide monitoring of RWB summer youth programs. Program staff conducted 13 on-site monitoring reviews of local RWB summer youth programs. Technical assistance on program practices and processes was also provided to the RWBs during the on-site visits. Monitoring staff also conducted pre-monitoring desk review tasks in preparation for the pre-scheduled on-site visits.
- **Employ Florida Marketplace (EFM)** - In June of 2009 EFM upgraded to version 10. As part of the upgrade, a priority of service pop up was instituted to alert newly registering eligible covered persons of priority of services available and eligibility. This type of registration will automatically record a "Notification of Veterans Priority" service code. A manual service code, "Notification of Veteran Priority of Service" has also been added as a staff-assisted service. Veterans who registered in EFM prior to the upgrade or who are being entered into the EFM system by staff will be advised of their entitlement to priority of services and the service code will be recorded.

LABOR MARKET STATISTICS

American Recovery and Reinvestment Act (ARRA) Activities:

- **Labor Market Information Improvement Grant** - Labor Market Statistics finalized the application for a Labor Market Information Improvement Grant to conduct a green jobs survey and develop a green jobs labor exchange portal. This survey will assist the state in establishing an inventory of green jobs that will lead to better decisions and linkages in curriculum, career planning and job training. In its August meeting, Workforce Florida, Inc. approved funding for:
 - Help-Wanted Online Data Series (HWOL), a product of the Conference Board that gauges labor demand by region and industry.
 - Transferable Occupation Relation Quotient (TORQ), a transferrable skills analysis tool that provides transitioning jobseekers with career pathways information.
 - Regional Job Vacancy/Hiring Needs Survey, which will provide near-term measures of occupational demand by workforce region.

Other Activities:

- Produced and released July 2009 Florida employment and unemployment statistics.
- Developed custom reports on retention of High School Seniors for a panhandle region.
- Prepared two area profiles reports for the Legislative Affairs office.
- Advised the AWI Office of the General Counsel on issues related to the new Federal and State minimum wage.
- Updated Trends and Conditions in the Long Range Program Plan.
- Provided updated demographic information to a Central Florida region for inclusion in a PowerPoint presentation.
- Developed custom reports on historic unemployment rates for Central Florida region.
- Provided custom regional maps to Workforce Florida, Inc. to display the four regions of the Florida Energy Sector Partnership.
- Produced a preliminary 2010-11 Statewide Demand Occupations List for the Workforce Estimating Conference.
- Provided the Office of Program Policy Analysis and Government Accountability (OPPAGA) reports on the number of establishments, employment, and wages for the biotech industry in Hillsborough, Miami-Dade, Orange, Pinellas, and St. Lucie counties.
- Prepared a map of Florida property taxable values by county growth rates for a research organization.

- Labor Market Statistics began analysis of data collected for a Job Vacancy/Hiring Needs Survey.
- Labor Market Statistics provided the Office of Program Policy Analysis and Government Accountability (OPPAGA) employment and wage information on the biotech industry in Palm Beach County from 2003 to 2008.
- Provided statistical data, career publications, and Census information to local school districts, community colleges, workforce boards, other state agencies, and the general public.
- Completed mailing out Career Comics to Regional Workforce Boards, One-Stop Career Centers, middle school principals and school superintendents.
- Produced special reports on statewide occupational employment by industry for selected occupations for the Office of Program Policy Analysis and Government Accountability (OPPAGA).
- Produced a special report on employment by various wage levels for Florida's Great Northwest WIRED Region.
- Compiled a special report on occupational wages comparing 2008 State Government wages against occupational wages for the private sector for OPPAGA.
- Produced a special occupational wage report for the utilities industry in Florida and Polk County for staff at the Lakeland Economic Development Council
- Produced a special report on occupational employment by industry for numerous physician specialty occupations for the Hospital Corporation of America.
- Presented a Florida Labor Market Update, employment projections to 2017, as well as the 2010-11 Statewide Demand Occupations List to the Workforce Estimating Conference.
- Gave a presentation on the Florida Professional Employment Organization Legislation to the 2009 National Conference for Unemployment Insurance Tax Administration.
- Submitted the Fiscal Year 2010 Labor Market Information Cooperative Agreement contract to the U.S. Bureau of Labor Statistics.
- Reviewed and commented on methodology to create a baseline definition of Florida's digital media industry for the Skills Demand Assessment Plan drafted by the Employ Florida Banner Center for Digital Media.

LEGISLATIVE AFFAIRS

- Visits were made to the following legislators to provide an update on the Agency's programs and issues as we plan for 2010 Session:
 - Representative Abruzzo
 - Representative Brandenburg
 - Representative Glorioso
 - Representative Hasner
 - Representative Hukill
 - Representative Proctor
 - Representative Rader
 - Representative Sachs
 - Representative Schenck
 - Representative Skidmore
 - Representative Weatherford
 - Senator Aronberg
 - Senator Deutch
 - Senator Fasano
- **Florida Economic Development Council 2010 Legislative Kickoff** - The legislative office participated in the Florida Economic Development Council 2010 Legislative Kickoff meeting on Tuesday, August 4th, hosted by the Tampa Chamber of Commerce. The event was attended by Enterprise Florida, Associated Industries of Florida, Workforce Florida, Inc., Florida Chamber of Commerce and various economic development organizations from around the state. Topics discussed included the need for increased funding for Quick Response Training, increased funding for the EFI "Tool Kit", and strategies for state and local agencies to streamline their operations and permitting.

- **American Recovery and Reinvestment Act workshop** - The legislative office also participated in a stimulus workshop held on Saturday, August 8th at 9am in Boynton Beach that was hosted by Sen. Chris Smith. This workshop focused on funding available to constituents from the American Recovery and Reinvestment Act and included presentations by Workforce Alliance, City of Boynton Beach, Palm Beach County, City of Del Ray and the local housing authority. Additionally, Workforce Alliance had their mobile one-stop unit on site staffed by AWI unemployment agents that assisted claimants with obtaining their benefits.

OFFICE OF THE GENERAL COUNSEL (OGC)

American Recovery and Reinvestment Act (ARRA) Activities:

- **Continued rule development activities** for the following:
 - Extended Unemployment Compensation (UC)
 - Extended UC Benefits Administration

Other Activities:

- Reviewed rule variance requests in support of Early Learning programs.
- Began rule development for the Labor Market Information Office.
- Advised the Office for Civil Rights regarding discrimination complaints.
- **Conducted research and provided guidance** to Agency staff, Regional Workforce Boards, Early Learning Coalitions, and the public in a number of areas, including:
 - The Agency's prevailing labor practices report
 - Use of National Emergency Grant funds
 - Videotaping employees in the workplace
 - Amendments to the Americans with Disabilities Act and how they affect public employers
 - Early Learning Coalition sub-recipient questions
 - Requirements for parental consent for minors in youth programs
- **Efforts to assist in recovery of overpaid Unemployment Compensation (UC) benefits** included:
 - Processing complaints to be filed in Small Claims Court
 - Attending mediation and pre-trial hearings
 - Responding to questions from claimants and attorneys regarding repayment
 - Filing responses to foreclosure complaints
 - Filing Notices of Claim in bankruptcy cases
- **Public Records Request** activities included:
 - Receipt and acknowledgement of 54 records subpoenas or requests
 - Review and redaction of confidential information contained in records prior to release
 - Filing Motions for Protective Order regarding confidential information and participating in hearings
 - Complying with court orders to provide records
 - Participating in records depositions
 - Reviewing WARN Notices and approving them for release
 - Responding to Agency staff questions about preparation and release of documents
 - Responding to requests and answering questions from private attorneys, law enforcement officials, and other agencies requesting release of records
 - Updating Agency guidance on confidentiality of records
- **Contract and procurement activities** included:
 - Reviewing 20 contracts, grant agreements, and/or data-sharing agreements, and responding to procurement activity questions
 - Assisting with revisions to the Agency Core Contract Checklist

OFFICE OF THE INSPECTOR GENERAL (OIG)

The OIG opened sixteen (16) new projects that included one inquiry, ten (10) referrals, one incident report and four (4) audit projects. The OIG received 78 calls or contacts from UC claimants seeking assistance with various claim and appeals issues.

American Recovery and Reinvestment Act (ARRA) Activities:

- **ARRA audio conferences-** The OIG staff attended two audio conferences that addressed (ARRA) activities:
 - On August 12, 2009, staff attended an audio conference entitled: "Next Steps in Accountability and Control over Recovery Act Funds" that was sponsored by the Association of Government Accountants
 - On August 19, 2009, staff attended an audio conference entitled: "ARRA Section 1512 Reporting Requirements" that was coordinated by AWI's Financial Management, and presented by Worforce3 One.
- **ARRA oversight initiatives** - Investigative staff performed assigned tasks and communications in conjunction with the CIG Risk Assessment Committee and the CIG Fraud Deterrence Workgroup as part of the ARRA oversight initiatives.

Other Activities:

- **Investigations/Inquiries Reports:**
 - The Investigations Section closed two projects during the month—a referral to management and a referral to another agency.
 - Investigative staff met with Office of Early Learning staff to discuss and develop plans for updating and automating the fraud referral process and to revise policies to match the new process when completed.
 - The Investigations Manager met with Workforce Services as they proposed developing a customer complaint process for one stop center participants.
 - Investigative staff met with Contracts & Grants Management staff to hear recent findings related to a review of contracts at a regional workforce board that was the subject of a recent whistleblower investigation.
 - Investigative staff met with Unemployment Compensation to discuss development of a report that can be run regularly that crosschecks and compares current AWI employees and contracted employees with a list of people receiving unemployment benefits.
 - Seventeen Fraud referrals were referred to FDLE for investigation.
 - Worked on Accreditation Material for posting on the IG internet. The Investigations Manager was asked to be on the assessment team that will conduct an accreditation review of the Department of Transportation Office of Inspector General during the month of August.
- **Internal Audit Projects:**
 - Prepared monthly reports of Tracked Audit Findings, Potential Audit Liability, and External Reviews and Audits.
 - Coordinated response to the Auditor General in connection with the Unemployment Compensation-Information Technology (UC-IT) audit for FY 2008-09.
 - Coordinated the final exit conference for the USDOL OIG UC Federal Additional Compensation (FAC) program review.
 - Coordinated the Agency's response to the Statement of Facts received from the USDOL OIG review of the UC FAC program.
 - Coordinated AWI's annual revisions of the Florida Single Audit Act's catalog detail and compliance supplement documents for submission to the Department of Financial Services for FY 09-10.
 - Issued four Management Decisions (OIG written reviews of audit reports submitted by independent certified public accountants) for two Early Learning Coalitions and two Regional Workforce Boards.

- The Audit Section participated in 15 hours of Continuing Professional Education (which includes the ARRA training noted above) in the field of accounting and auditing sponsored by the Association of Government Accountant's, the private company (Workforce3 One) and the Association of Inspectors General.
- **General Activities:**
 - OIG Staff attended a critical issues forum on "The Next Phase of the Influenza Pandemic" at the invitation of the Chief Inspector General to ensure Inspectors General oversight.
 - OIG Staff attended continuing professional education training on "Computer Forensics for Inspectors General" sponsored by the Tallahassee Chapter of the Association of Inspectors General.
 - OIG continued its efforts to enhance accountability, integrity and efficiency in the Agency during the month of August.

OFFICE OF GENERAL SERVICES

- **"UI Benefits Debit Card Services" Contract** -The Agency for Workforce Innovation's Purchasing Office has awarded the "UI Benefits Debit Card Services" Contract to ACS (Wachovia Bank). This partnership will help to facilitate the payment of unemployment benefits to the unemployed just as many other services such as Food Stamps and Child Support Payments have been streamlined by other agencies. This method of payment also enhances the accountability and integrity of the program.

DIRECTOR'S OFFICE

- **KidCare** - Director Lorenzo was a guest speaker at the KidCare Back to School Press Conference.
- **WFI Board meeting** - Director Lorenzo serves on Workforce Florida Inc.'s (WFI) Board of Directors and spoke at the recent WFI Board meeting in Tallahassee. She also represented the Agency at the WFI Partners Council meeting.
- **One Stop Career Center tours** - Director Lorenzo traveled to Ocala and toured the 14th Street One Stop Career Center with Congressman Cliff Stearns. Director Lorenzo and Congressman Stearns were briefed by Rusty Skinner, Executive Director of Workforce Connection, on the actions taken by the local board in response to the Taylor, Bean & Whitaker layoff. Director Lorenzo and Mr. Skinner also briefed Congressman Stearns on the upcoming reauthorization of the federal Workforce Investment Act (WIA) that will begin this fall in Washington. At the conclusion of this visit, Director Lorenzo met with Representative Kurt Kelly to brief him on the state response to the Taylor, Bean & Whitaker layoff and also discuss the upcoming legislative session and early learning priorities for the Agency.
- **2009 Governor's Business Diversification Awards** - Director Lorenzo served as a judge for the 2009 Governor's Business Diversification Awards
- **Director Lorenzo participated in the following events:**
 - The Governor's Domestic Security Tabletop Exercise
 - The Digital Divide meeting
 - The Governor's Strategic Planning meetings
 - The Workforce Estimating Conference
 - The Agency's One Stop and Program Support Appreciation Luncheon
- **Deputy Directors and other Agency staff participated in the following events:**
 - The "Elevate America" discussions via conference calls
 - The weekly American Recovery & Reinvestment Act conference calls
 - The United States Department of Labor's Regional conference calls
 - The Statewide Dependency Summit in Orlando

- The National Association of State Workforce Agencies (NASWA) Equal Opportunity Committee Meeting & National Equal Opportunity Professional Development Forum in Arlington, Virginia
- The United States Department of Labor's State Administrator's conference call
- The United States Department of Labor's webinar on Unemployment Compensation Advances and Unemployment Insurance Trust Fund - Financing & Title XII Borrowing

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