## **Highlights of the Survey**

his survey collected information on an estimated 7,101 job vacancies in 299 different occupations in the region that encompasses Miami-Dade and Monroe counties.

The largest concentrations of job vacancies were found in Office and Administrative Support occupations (1,132 vacancies, 16 percent); Sales and Related occupations (1,055 vacancies, 15 percent); Food Preparation and Serving Related occupations (940 vacancies, 13 percent); Health-care Practitioners and Technical occupations (592 vacancies, 8 percent); and Personal Care and Service occupations (516 vacancies, 7 percent).

The highest hourly wages for occupations with substantial openings other than Physicians and Chief Executives were: Sales Managers at \$52.56 per hour; Financial Managers at \$60.20 per hour; Lawyers at \$57.39 per hour; Marketing Managers at \$56.79 per hour; Medical and Health Service Managers at \$53.32 per hour; and Pharmacists at \$52.23 per hour.

#### **Length of Vacancies**

- Regional employers filled 70.2 percent of their vacancies in less than 30 days.
- Approximately 9 percent of vacancies were in continual recruitment.

# Certification/License Requirements, Full-Time/Part-Time Status

- Certification or Licenses were required for almost 31 percent of the reported vacancies in the region.
- Full-time jobs accounted for over 68 percent of the vacancies in the region.

#### **Benefits**

- Approximately 21 percent of the reported job vacancies in the region offered a full benefits package, including health insurance, paid sick leave, paid vacation time, and a pension/retirement savings plan.
- Nearly 42 percent of the reported vacancies in the region offered one or more of the four benefits.

#### **Employer Future Hiring Plans**

■ Regional employers plan to hire 160 Retail Salespersons in the next year. They also indicated they plan to hire 53 Security Guards; 53 Driver/Sales Workers; 39 Cashiers; 37 Cooks; and 34 Food Servers in the next year.

#### Methodology

he Job Vacancy/Hiring Needs Survey for the area consisted of Miami-Dade and Monroe counties in the South Florida region for total of 2,288 area employers. The survey was conducted to identify job vacancies to assist in targeting job training for reemployment of workers.

The survey was conducted in December 2009 - April 2010 using a probability sample of local employers stratified by industry supersector and size class.

Final survey results had a response rate of 82 percent of the original sample. A total of 7,101 vacancies were estimated across all selected industry sectors.

The largest numbers of job vacancies were found within the Retail Salespersons occupations; Customer Service Representatives occupations; Waiters and Waitresses occupations; Registered Nurses occupations; and Security Guards occupations.



An equal opportunity employer/program.

Auxiliary aids and services are available upon request to individuals with disabilities.

All voice telephone numbers on this website may be reached by persons using TTY/TDD equipment via the Florida Relay Service at 711.



## South florida Workforce

**Miami-Dade and Monroe Counties** 



Results from the

2009-20 | 0 Job Vacancy/ Hiring Need/ Survey

Florida Agency for Workforce Innovation www.floridajobs.org

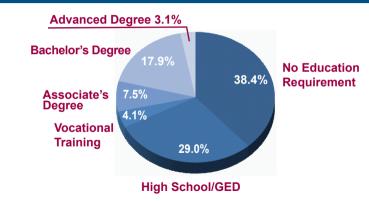
Labor Market Statistics Center labormarketinfo.com

| Top 25 Vacancies Ranked by Vacancies                                       | Number of<br>Vacancies | *Average<br>Hourly<br>Wage |
|--|------------------------|----------------------------|
| Retail Salespersons  | 626                    | \$13.40                    |
| Customer Service Representatives   | 552                    | \$14.79                    |
| Waiters and Waitresses   | 393                    | \$10.40                    |
| Registered Nurses  | 311                    | \$34.19                    |
| Security Guards  | 250                    | \$11.22                    |
| Recreation Workers   | 201                    | \$12.20                    |
| Driver/Sales Workers   | 179                    | \$11.18                    |
| Maintenance and Repair Workers, Genera                                     | l 151                  | \$15.44                    |
| Hairdressers, Hairstylists, and Cosmetologists                             | 150                    | \$12.92                    |
| Janitors and Cleaners, Except Maids and Housekeeping Cleaners              | 146                    | \$10.11                    |
| Executive Secretaries and Administrative Assistants                        | 123                    | \$20.88                    |
| Telemarketers  | 115                    | \$13.09                    |
| Cooks, Restaurant  | 114                    | \$12.12                    |
| Nursing Aides, Orderlies, and Attendants                                   | 109                    | \$11.50                    |
| Dining Room and Cafeteria Attendants and Bartender Helpers                 | 104                    | \$8.71                     |
| Sales Representatives, Services, All Other                                 | 97                     | \$29.10                    |
| Sales Managers   | 97                     | \$62.56                    |
| Stock Clerks and Order Fillers   | 93                     | \$10.51                    |
| Marketing Managers   | 88                     | \$56.79                    |
| Truck Drivers, Light or Delivery Services                                  | 85                     | \$13.73                    |
| Hosts and Hostesses, Restaurant,<br>Lounge, and Coffee Shop                | 79                     | \$10.12                    |
| Maids and Housekeeping Cleaners  | 73                     | \$9.49                     |
| Medical Secretaries  | 70                     | \$13.48                    |
| Cashiers   | 69                     | \$8.59                     |
| First-Line Supervisors/Managers of Food<br>Preparation and Serving Workers | 57                     | \$17.27                    |

| Top 25 Vacancies Ranked by Wages                          | Number of<br>Vacancies | *Average<br>Hourly<br>Wage |
|---|------------------------|----------------------------|
| Internists, General                                       | 2                      | \$90.40                    |
| Chief Executives  | 6                      | \$87.63                    |
| Psychiatrists   | 4                      | \$87.43                    |
| Obstetricians and Gynecologists                           | 4                      | \$82.99                    |
| Family and General Practitioners                          | 3                      | \$77.01                    |
| Surgeons  | 6                      | \$71.58                    |
| Law Teachers, Postsecondary                               | 1                      | \$65.98                    |
| Natural Sciences Managers                                 | 2                      | \$65.94                    |
| Sales Managers  | 97                     | \$62.56                    |
| Public Relations Managers                                 | 15                     | \$62.01                    |
| Financial Managers  | 13                     | \$60.20                    |
| Computer and Information Systems Managers                 | 4                      | \$60.04                    |
| Physicians and Surgeons, All Other                        | 8                      | \$59.37                    |
| Engineering Managers                                      | 4                      | \$59.20                    |
| Education Administrators, Elementary and Secondary School | 1                      | \$58.49                    |
| Lawyers   | 7                      | \$57.39                    |
| Marketing Managers  | 88                     | \$56.79                    |
| Compensation and Benefits Managers                        | 3                      | \$56.71                    |
| Purchasing Managers                                       | 12                     | \$55.23                    |
| General and Operations Managers                           | 26                     | \$54.25                    |
| Transportation, Storage, and Distribution Managers        | 13                     | \$53.59                    |
| Medical and Health Services Managers                      | 51                     | \$53.32                    |
| Advertising and Promotions Managers                       | 8                      | \$52.35                    |
| Administrative Services Managers                          | 5                      | \$52.32                    |
| Pharmacists   | 25                     | \$52.23                    |

Source: Florida Agency for Workforce Innovation, Labor Market Statistics Center, 2009, \*2009 Average Hourly Wages from the Occupational Employment Statistics Survey.

### **Education and Training**



Percentages may not add to 100 due to rounding.

- Nearly 62 percent of the job vacancies had some level of education requirement.
- More than 32 percent of the vacancies in the region required education beyond high school, including Associate's degrees, Bachelor's degrees or postsecondary vocational training.
- Up to 21 percent of the job vacancies required a Bachelor's degree or higher.



Percentages may not add to 100 due to rounding.

- A majority of the job vacancies (almost 70 percent) had some level of experience requirement.
- Over 19 percent of all job vacancies required 3 years or more of experience.