

Assistance Needed

Using the Community Assistance Agency List that begins on the following page, contact the agency in your county of residence to submit an application for possible assistance.

Attaining the skills, knowledge and motivation necessary to achieve self-sufficiency. Immediate life necessities such as food, shelter, medicine, etc.

Community Services Block Grant Program (CSBG)

Home Energy Assistance (Utility Bill Payment)

Crisis and Emergency Assistance (Utility Bill Payment, Utility Deposits, Fees for Restoring Power, Fans, Repair or replacement of heating or cooling equipment, Blankets and other items as needed, Other items specific to the emergency).

Low-Income Home Energy Assistance Program (LIHEAP)

Repair or replace inefficient heating and cooling units

Address air-infiltration - weather stripping, caulking, thresholds, minor wall, ceiling and floor repairs, window and door replacement

Install attic and floor insulation (floors in northern climates only)

Weatherization Assistance Programs (WAP) - *Extent of services to be provided is contingent on available funding.*

Repair or replace water heaters

Install solar screens

Apply solar reflective coating to manufactured homes

Install attic ventilation

AGENCY/PROGRAM(S) ADMINISTERED

ALACHUA

CSBG/LIHEAP/WAP

Central Florida Community Action Agency, Inc.

Mailing Address: Post Office Box 1503
Gainesville, Florida 32602-1503
Street Address: 2606 N.W. 6th Street
Gainesville, Florida 32609

LIHEAP # for Clients: (352) 373-7667
WAP # for Clients: (352) 373-9805
Administration: (352) 378-5892
FAX Number: (352) 378-2168

Executive Director: **Mr. Robert Wilford**
E-MAIL: rwilford@cfcaa.org
Comptroller: **Ms. Monique Harrison**
E-MAIL: mharrison@cfcaa.org
Director of Business Operations: **Ms. Peggy Hunsucker**
Email: phunsucker@cfcaa.org
WAP Coordinator: **Mr. Steve Kay**
E-MAIL: skay@CFCAA.org
Phone: (352) 732-3008
FAX: (352) 732-3923

Counties Served: **Alachua, Levy, and Marion**

Marion County Office

3510 North East 14th Street
Ocala, Florida 34470-6820
(352) 732-3008 CSBG/LIHEAP

Levy County Offices

215 Southwest 5th Street
Chiefland, Florida 32626
(352) 493-1734 CSBG/LIHEAP

115 Southeast 10th Street (Wed AM only)
Williston, Florida 32696

DEO Consultant-CSBG/LIHEAP: Ms. Audrine Finnety
DEO Consultant-WAP: Mr. Bob Hunter

BAKER

CSBG - See Duval County
LIHEAP - See Duval County
WAP/WAP-LIHEAP – See Duval County

BAY

LIHEAP/WAP

Bay County Council on Aging, Incorporated

Mailing Address: 1116 Frankford Avenue
Panama City, Florida 32401

Executive Director: **Ms. Elizabeth N. Coulliette (LIHEAP)***
E-MAIL: coull1074@aol.com
LIHEAP Program Dir: **Ms. Karen Koffman**

REVISION DATE October 03, 2011

E-MAIL: kecoffman@bellsouth.net
WAP Coordinator: **Ms. Gail Allen**
Phone: **(850) 769-3468**
FAX: (850) 872-2151
Counties Served: **Bay – WAP, WAP-LIHEAP and LIHEAP**
DEO Consultant-LIHEAP: Ms. Audrine Finnety
DEO Consultant-WAP: Mr. Ray Pace

CSBG - See Jackson County - Tri County Community Council, Inc.

BRADFORD

CSBG - See Suwannee County
LIHEAP - See Suwannee County
WAP - See Suwannee County

BREVARD

CSBG/LIHEAP/WAP

Brevard County Board of County Commissioners
Department of Housing and Human Services

Mailing Address: 2725 Judge Fran Jamieson Way
Building B, First Floor
Viera, Florida 32940

CUSTOMER SERVICE LINES: **(321) 633-2076 General**
(321) 633-1951 Cocoa
(321) 952-6339 Melbourne

Director: **Mr. Ian Golden**
E-MAIL: ian.golden@brevardcounty.us
WAP Coordinator: **Ms. Pam Davis**
E-MAIL: pam.davis@brevardcounty.us
Phone: **(321) 633-2076**
FAX: (321) 633-2026

Department of Health and Social Services

Department Director: **Mr. Ian Golden**
E-MAIL: ian.golden@brevardcounty.us (E-mail for CSBG and LIHEAP)
LIHEAP Program Director: **Mr. Ian Golden**
E-Mail: ian.golden@brevardcounty.us
Phone: **(321) 633-2007**
FAX: (321) 633-2026
Counties Served: **Brevard**
DEO Consultant-CSBG/LIHEAP: Ms. Jean Amison
DEO Consultant-WAP: Mrs. Jennie Leigh Copps

BROWARD

CSBG/LIHEAP

Broward County Board of County Commissioners
Department of Human Services, Community Action Agency
Mailing Address: Edgar P.Mills Multi-Purpose Center
900 N.W. 31st Avenue, Suite 3100
Fort Lauderdale, Florida 33311
Telephone: **954-357-5025**
FAX: 954-357-5026

REVISION DATE October 03, 2011

Division Director: Patricia West
E-Mail: pw@broward.org
Grants Administrator:
Counties: Broward
DEO Consultant-CSBG/LIHEAP: Ms. Audrine Finnerty

WAP

Indiantown Non-Profit Housing, Inc.

Mailing Address: Post Office Box 456
Street Address: 15518 Southwest Osceola Street
Indiantown, Florida 34956

Executive Director Ms. Donna Carman
E-MAIL: dcarman@Inphi.org
WAP Coordinator Ms. Delia Garcia
E-MAIL: dgarcia@inphi.org
Phone: (772) 597-3667
Toll Free Phone: (877) 212-0309
FAX: (772) 597-4635
Counties Served: Broward, Martin, Palm Beach, St. Lucie and Indian River
DEO Consultant: Mr. Ray Pace

CALHOUN

CSBG - See Leon County
LIHEAP - See Leon County

WAP/WAP-LIHEAP

Calhoun County Board of County Commissioners

Mailing Address: 20859 Central Avenue East, Room 309
Blountstown, Florida 32424

WAP Coordinator: Mr. Dan Clemons
E-MAIL: wx.dclemons@yahoo.com
Phone: (850) 674-4551
FAX: (850) 674-5553
Counties Served: Calhoun
DEO Consultant-WAP: Ms. June Holley

CHARLOTTE

CSBG/LIHEAP

Charlotte County Board of County Commissioners Department of Human Services

Street Address: 512 East Grace Street
Punta Gorda, Florida 33950-6121

CUSTOMER SERVICE LINE (941) 833-6500
FAX: (941) 833-6565
Director: Ms. Victoria Carpenter
E-MAIL: vikki.carpenter@charlottefl.com
Phone: (941) 833-6500
CSBG/LIHEAP: Ms. Emily Lewis
E-MAIL: Emily.Lewis@charlottefl.com
Elder Helpline of SW Florida: (941) 505- 4888 – Toll Free: (866) 505-4888

REVISION DATE October 03, 2011

Counties Served: **Charlotte**
DEO Consultant-CSBG/LIHEAP: Ms. Audrine Finnerty

WAP

Centro-Campesino Farmworker Center, Incorporated*

Mailing Address: Post Office Box 343449
Florida City, Florida 33034
Street Address: 35801 Southwest 186th Avenue
Florida City, Florida 33034

Executive Director: **Ms. Diane Cantor**
Comptroller: **Ms. Richard T. Chester**
Comptroller Phone: (305) 245-7738 ext. 242
Intake Coordinator **Ms. Myra Rodriguez**
Phone: (239) 340-3968
Email: mrodriguez@centrocampesino.org
Weatherization Intake: **(305) 245-7738 Ext. 236**

Rehabilitation Manager: **Mr. Christopher Barraza** (Collier, Glades, Hendry, Highlands and Okeechobee)
Phone: (863) 228-2727
FAX: (863) 983-2698
E-Mail: cbarraza@centrocampesino.org

WAP Inspector: **Mr. Steve Menghini** (Charlotte, DeSoto and Hardee)
E-MAIL: synchronisity@comcast.net

Counties Served: **Charlotte, Collier, Desoto**, Glades, Hardee, Hendry, Highlands, and Okeechobee**
**Desoto LIHEAP agency is DeSoto County Board of County Commissioners
**Desoto CSBG agency is Manatee Opportunity Council
DEO Consultant-WAP: Mr. Michael Rowe

CITRUS

LIHEAP

Citrus County Board of County Commissioners Department of Housing

Street Address: 2804 Marc Knighton Court
Lecanto, Florida 34461

Community Services Director: **Ms. Cathy Pearson**
E-MAIL: cathy.pearson@bcc.citrus.fl.us
Housing Operations Manager: **Ms. Heidi Blanchette**
E-MAIL: heidi.blanchette@bcc.citrus.fl.us
Assistant Director: Vacant
E-MAIL:

Accountant: **Ms. Sandra Searl**
E-MAIL: Sandra.searl@bcc.citrus.fl.us
Intake Phone: **(352) 527-7530**
FAX: (352) 527-5389
Counties Served: **Citrus**
DEO Consultant-LIHEAP: Ms. Jean Amison

CSBG – See Hernando County
WAP – See Hernando County

CLAY

CSBG/LIHEAP

Northeast Florida Community Action Agency, Inc.

Mailing Address: Post Office Box 52025
Jacksonville, Florida 32201

Street Address: 4070 Boulevard Center Drive
4500 Building, Suite 200
Jacksonville, Florida 32207

Executive Director: **Mr. John W. Edwards, Jr.** E-MAIL: jedwards@nfcaa.org
Program Director: **Ms. Denise Mandeville** E-MAIL: dmandeville@nfcaa.org
Program Director: **Mr. Ronald Howell** E-MAIL: rhowell@nfcaa.org
Phone: **(904) 398-7472**
FAX: (904) 398-7414
Counties Served: **Baker, Clay, Duval, Flagler Nassau, Putnam and St. Johns**

Local Customer Service Lines:

Clay County:	Orange Park (Monday – Friday)	(904) 213-3888 Ext 2075, 2078 & 2079
	Green Cove Springs (Tues & Thurs ONLY)	(904) 529-2200 Ext. 333
Flagler County:	Bunnell (Monday – Friday)	(386) 313-2506
Putnam County:	Palatka	(386) 329-3724

DEO Consultant-CSBG/LIHEAP: Ms. Audrine Finnerty
DEO Consultant-WAP: Mr. Bob Hunter

WAP – See St. Johns County

COLLIER

CSBG

Immokalee Multicultural Multipurpose Community Action Agency

Mailing Address: Post Office Box 949
Street Address: 1255 N. 15th Street
Immokalee, Florida 34143

CUSTOMER SERVICE LINE **(239) 657-2213**
Executive Director **Ms. Olga N. Hernandez**
E-MAIL: olgah@embarqmail.com
Phone: **(239) 657-2213**
FAX: (239) 657-2338
Counties Served: **Collier**
DEO Consultant: Ms. Audrine Finnerty

LIHEAP

Agricultural and Labor Program, Incorporated

Mailing Address: Post Office Box 3126
Winter Haven, Florida 33885-3126

Street Address: 300 Lynchburg Road
Lake Alfred, Florida 33850-2576

Executive Director: **Ms. Deloris Johnson**
Social Services Director: **Ms. Cheryl Burnham**
E-MAIL: cburnham@alpi.org
Phone: **(863) 956-3491**
Toll Free Phone: **(800) 330-3491**
FAX: (863) 956-5560

REVISION DATE October 03, 2011

Counties Served: **Collier, Glades, Hardee, Hendry, Martin, Polk and St. Lucie***
*St. Lucie CSBG served by St. Lucie County Board of County Commissioners
* Hardee CSBG served by Manatee Community Action Agency
* Hardee & Highlands WAP served by Centro-Campesino Farmworker Center
DEO Consultant- Mrs. Audrine Finnerty

WAP - See Charlotte County

COLUMBIA

CSBG - See Suwannee County
LIHEAP - See Suwannee County
WAP - See Suwannee County

DESOTO

CSBG - See Manatee County

LIHEAP

Desoto County Board of County Commissioners
Street Address: 201 East Oak Street, Suite 202
Arcadia, Florida 34266
CUSTOMER SERVICE LINE (863) 993-4858
Social Services Director: Ms. Peggy Waters
E-MAIL: pwaters@desotobocc.com
Phone: (863) 993-4858
FAX: (863) 993-4857
Counties Served: **DeSoto***
DEO Consultant-LIHEAP: Ms. Jean Amison

WAP - See Charlotte County

DIXIE

CSBG - See Suwannee County
LIHEAP - See Suwannee County
WAP - See Suwannee County

DUVAL

CSBG/LIHEAP/WAP

Northeast Florida Community Action Agency, Inc.
Mailing Address: Post Office Box 52025
Jacksonville, Florida 32201
Street Address: 4070 Boulevard Center Drive
4500 Building, Suite 200
Jacksonville, Florida 32207
Executive Director: Mr. John W. Edwards, Jr. E-MAIL: jedwards@nfcaa.org
Program Director: Ms. Denise Mandeville E-MAIL: dmandeville@nfcaa.org
Program Director: Mr. Ronald Howell E-MAIL: rhowell@nfcaa.org

REVISION DATE October 03, 2011

WAP Coordinator: Ms. Karen Marino E-MAIL: kcard@nfcaa.org
Phone: (904) 398-7472
FAX: (904) 398-7414
Counties Served: Baker, Clay, Duval, Flagler, Nassau, Putnam; and St. Johns - CSBG and LIHEAP
Counties Served: Duval, Baker, Nassau, Putnam, Flagler – WAP and WAP-LIHEAP

LOCAL CUSTOMER SERVICE LINES FOR ABOVE PROGRAMS:

Baker County	84 Lowder St. Suite. B., McClenney, Fl.	(904) 259-4481
Nassau County	516 S. 10 th St. Fernandina Bch, Fl.	(904) 261-0801
Putnam County	400 State Rd. 19, Ste 33, Plataka, Fl	(386) 329-3724
Flagler County	105 N. Bay St., Bunnell, Fl.	(386) 313-2506

DEO Consultant-CSBG/LIHEAP: Mrs. Audrine Finnerty
DEO Consultant-WAP: Mr. Bob Hunter

[ESCAMBIA](#)

CSBG/LIHEAP/WAP

Community Action Program Committee, Inc.

Mailing Address: Post Office Box 628
Pensacola, Florida 32591
Street Address: 1380 North Palafox Street
Pensacola, Florida 32591

Executive Director: Ms. Brenda Trimble
E-MAIL: trimbleb@capc-pensacola.org
Program Director: Ms. Renae Cotton
E-MAIL: lindar@capc-pensacola.org
LIHEAP Coordinator: Ms. Sandra Johnson
E-MAIL: sandra@capc-pensacola.org
Finance Officer: Ms. Janet Saunders
E-MAIL: janet@capc-pensacola.org
Phone: (850) 438-4022 ext. 107 CSBG/LIHEAP
FAX: (850) 438-0121
WAP Coordinator: Ms. Connie Parker
E-MAIL: connie@capc-pensacola.org
Phone: (850) 438-4021 WAP

Counties Served: Escambia, Okaloosa and Santa Rosa WAP, WAP/LIHEAP
Santa Rosa–CSBG and LIHEAP served by Tri County Comm. Action Agency
DEO Consultant-CSBG/LIHEAP: Ms. Audrine Finnerty
DEO Consultant-WAP: Ms. June Holley

[FLAGLER](#)

CSBG - See Clay County
LIHEAP - See Clay County
WAP– See Duval

[FRANKLIN](#)

CSBG - See Leon County
LIHEAP - See Leon County

REVISION DATE October 03, 2011

WAP - See Leon County

GADSDEN

CSBG - See Leon County
LIHEAP - See Leon County
WAP - See Leon County

GILCHRIST

CSBG - See Suwannee County
LIHEAP - See Suwannee County
WAP - See Suwannee County

GLADES

CSBG - No Contracted Agency at this time
LIHEAP - See Collier County
WAP - See Charlotte County

GULF

CSBG - See Bay County
LIHEAP - See Leon County
WAP - See Leon County

HAMILTON

CSBG - See Suwannee County
LIHEAP - See Suwannee County
WAP - See Suwannee County

HARDEE

CSBG/WAP

Manatee Community Action Agency, Incorporated

Mailing Address: 302 Manatee Avenue East, Suite 150
Bradenton, Florida 34208-1934

CUSTOMER SERVICE LINE: (941) 827-0188

**Executive Director: Ms. Barbara Patten
(941) 827-2887**

E-MAIL: bpatten@manateecaa.org

CLIENT SERVICES CENTER: (941) 708-8440

Counties Served: **Manatee, Hardee, and DeSoto**

DEO Consultant: CSBG Ms. Susan Lawrence

WAP Consultant: Ms. Jennie Leigh Copps

LIHEAP – See Highlands County

HENDRY

CSBG

Hendry County Board of County Commissioners

Mailing Address: Post Office Box 2340
LaBelle, Florida 33975

Street Address: 165 South Lee Street
LaBelle, Florida 33935

CUSTOMER SERVICE LINE (863) 675-5356

Social Services Director: Mr. James D. Coddington
E-MAIL: jcoddington@hendryfla.net

Program Director: Ms. Anna Ripperdan
E-Mail: aripperdan@hendryfla.net

Phone: (863) 675-5356

FAX: (863) 675-5261

Counties Served: Hendry

DEO Consultant: CSBG:

LIHEAP - See Collier County

WAP - See Charlotte County

HERNANDO

CSBG/LIHEAP/WAP

Mid Florida Community Services, Incorporated

Street Address: 820 Kennedy Boulevard
Brooksville, Florida 34605

Mailing Address: Post Office Box 896
Brooksville, Florida 34605

Executive Director: Mr. Michael J. Georgini
E-MAIL : mgeorgini@mfcs.us.com

Director of Programs & Operations Ms. Pat Keelean
E-MAIL: pkeelean@mfcs.us.com

WAP Coordinator: Ms. Brenda Mobley
EMAIL: bmobley@mfcs.us.com

Additional WAP contact Mr. Michael Harrison
E-MAIL: mharrison@mfcs.us.com

Phone: (352) 796-1425

FAX: (352) 796-8595 or 9952

Counties Served: Citrus, Hernando, Pasco, Sumter, and *Volusia - WAP/WAP-LIHEAP
CSBG – *Volusia CSBG is covered by Volusia County Council

Counties Served: Hernando, Pasco, and Sumter - LIHEAP:

DEO Consultant-CSBG/LIHEAP: Ms. Jean Amison

DEO Consultant-WAP: Mr. Ray Pace

Outreach Offices:

Citrus County 1649 West Gulf-to-Lake Highway, Lecanto, FL 34461 **(352) 527-3809**

Hernando County 820 Kennedy Boulevard, Brooksville, FL 34601 **(352) 796-1425**

REVISION DATE October 03, 2011

Pasco County – East	14446 7 th Street, Dade City, FL 33523	(352) 567-0533
Pasco County – West	9550 U.S. Highway 19 North, Suite 206, Port Richey, FL 34668	(727) 845-7350
Sumter County	100 East Dade Avenue, Bushnell, FL 33513	(352) 793-3114
Volusia County	803 South Woodland Boulevard, Deland, FL 32720	(386) 736-1325

HIGHLANDS

CSBG/LIHEAP

Agricultural and Labor Program, Incorporated

Mailing Address: Post Office Box 3126
Winter Haven, Florida 33885-3126
Street Address: 300 Lynchburg Road
Lake Alfred, Florida 33850-2576

Executive Director: Ms. Deloris Johnson

Social Services Director: Ms. Cheryl Burnham

E-MAIL: cburnham@alpi.org

Phone: (863) 956-3491

Toll Free Phone: (800) 330-3491

FAX: (863) 956-5560

Counties Served: Hardee, Highlands and Polk

* Hardee CSBG served by Manatee Community Action Agency

* Hardee & Highlands WAP served by Centro-Campesino Farmworker Center

DEO Consultant Mrs. Audrine Finnerty

WAP– See Charlotte County

HILLSBOROUGH

CSBG/LIHEAP

Hillsborough County, a political subdivision of the State of Florida

Health & Social Services Community Action Program

Street Address: 3402 N. 22ND Street
Tampa, Florida 33605

CUSTOMER SERVICE LINES: (813) 272-6770 Main Office
(813) 272-5220 Lee Davis Community Service Center
(813) 272-5074 West Tampa Community Service Center
(813) 975-2153 University Community Service Center
(813) 757-3871 Plant City Community service Center
(813) 671-7647 Ruskin Community Service Center

Program Manager: Mr. Artie Fryer

E-MAIL: fryera@hillsboroughcounty.org

Phone: (813) 272-2342

FAX: (813) 272-6823

Counties Served: Hillsborough

DEO Consultant-CSBG/LIHEAP: Ms. Jean Amison

REVISION DATE October 03, 2011

WAP

Tampa Hillsborough Action Plan, Inc.

Mailing Address: 5508 North 50th Street, Suite 1-A
Tampa, Florida 33610

Executive Director: **Dr. Lynn Knox**
E-MAIL: lyn0129@aol.com

WAP Coordinator: **Mr. Travis Sewell**
Toll Free Phone: (866) 378-8228

Phone: (813) 626-4926
FAX: (813) 626-9695

Counties Served: **Hillsborough and Polk**
DEO Consultant-WAP: Mr. Jennie Leigh Copps

Field Office

Polk County
1045 Highway 17 South
Bartow, Florida 33830
Phone: (863) 519-4444

HOLMES

CSBG/LIHEAP - See Jackson County-Tri-County Community Council, Inc.

WAP

Tri-County Community Council, Incorporated

Mailing Address: 302 North Oklahoma Street
Bonifay, Florida 32425

Executive Director: **Mr. Joel Paul, Jr.**
Email: joelpaul.tccc@mchsi.com

Administrative Manager: **Ms. Sharon S. Kent**
Email: sharon.tccc@mchsi.com

WAP Coordinator: **Ms. Carol Edwards**
Email: wap@tricitycommunitycouncil.com

Phone: (850) 547-3688

Toll Free Number: (800) 395-2696

CSBG & LIHEAP: (850) 547-4263

FAX: (850) 547-9806

Counties Served: **Holmes, Jackson, Okaloosa, Santa Rosa, Walton, and Washington**
DEO Consultant-WAP: Mr. Bob Hunter

INDIAN RIVER

CSBG/LIHEAP

Economic Opportunities Council of Indian River County, Inc.

Mailing Address: Post Office Box 2766
Vero Beach, Florida 32961-2766

Street Address: 2455 St. Lucie Avenue
Vero Beach, Florida 32960

CUSTOMER SERVICE LINE: (772) 569-1030

Executive Director: **Ms. Susan Rux**

E-MAIL: s.rux@ecofirc.net

Phone: (772) 562-4177

REVISION DATE October 03, 2011

FAX: (772) 794-7597
Counties Served: **Indian River**
DEO Consultant-CSBG/LIHEAP: Ms. Susan Lawrence

WAP- See Martin County

JACKSON

CSBG

Tri-County Community Council, Incorporated

Mailing Address: 302 North Oklahoma Street
Bonifay, Florida 32425

Executive Director: **Mr. Joel Paul, Jr.**
E-MAIL: joelpaul@tricountycommunitycouncil.com

Phone: (850) 547-3689

CSBG Program Director: Ms. Cindy Lee

E-MAIL: clee@tricountycommunitycouncil.com

Intake Phone: (850) 547-4263

Toll Free Number: (800) 395-2696

FAX: (850) 547-9806

Counties Served: CSBG – Bay, Holmes, Jackson, Okaloosa, Walton, Washington, Santa Rosa

Counties Served: LIHEAP - Holmes, Okaloosa, Walton, Washington, and Santa Rosa

DEO Consultant -CSBG Ms. Susan Lawrence

LIHEAP

Jackson County Senior Citizens Organization, Incorporated

Street Address: 5400 Cliff Street
Graceville, Florida 32440

Executive Director: **Ms. Abbie Burdeshaw**

E-MAIL: jcsenior@wfeca.net

Phone: (850) 263-4650 or 263-2774

FAX: (850) 263-4136

Counties Served: **Jackson**

DEO Consultant-LIHEAP: Ms. Susan Lawrence

WAP - See Holmes County

JEFFERSON

CSBG - See Leon County

LIHEAP - See Leon County

WAP- See Leon County

LAFAYETTE

CSBG - See Suwannee County

LIHEAP - See Suwannee County

WAP - See Suwannee County

LAKE

CSBG/LIHEAP/WAP

Lake Community Action Agency, Inc.

Mailing Address: 501 North Bay Street
Eustis, Florida 32726

Executive Director: **Mr. James H. Lowe**
E-MAIL: jamesl@lakecaa.org

Community Services Director: **Mr. Timothy Bridges**
E-MAIL: timb@lakecaa.org
Phone: (352) 357-5550
Phone: (352) 357-3497
FAX: (352) 483-2298

WAP Coordinator: **Mr. Michael Roberson**
E-MAIL: michaelr@lakecaa.org
Phone: (352) 602-4488
FAX: (352) 602-4663

Counties Served: **Lake**

DEO Consultant-CSBG/LIHEAP: Ms. Jean Amison
DEO Consultant-WAP: Ms. Jennie Leigh Copps

Field Offices

Eustis – WAP ONLY
1217 Huffstetler Drive
Eustis, Florida 32726
Telephone (352)-602-4488

1010 North Boulevard, E.
Leesburg, Florida 34748
Phone: (352) 787-3113
FAX: (352) 787-6318

LEE

CSBG/LIHEAP/WAP

Lee County Board of County Commissioners

Department of Human Services

Mailing Address: Post Office Box 398
Fort Myers, Florida 33902

Street Address: 2440 Thompson Street
Fort Myers, Florida 33901

CUSTOMER SERVICE LINE (239) 533-7900

Department Director Ms. Ann Arnall

E-MAIL:

WAP Program Manager: **Mr. Shawn Tan**
E-MAIL: CTan@leegov.com

WAP Coordinator: **Mr. Booker T. Haynes**
E-Mail: Haynesbt@leegov.com
Phone: (239) 533-7930
FAX: (239) 533-7955

CSBG/LIHEAP Program Manager: **Ms. Kim Hustad**
(239) 533-7916
E-MAIL: khustad@leegov.com

REVISION DATE October 03, 2011

Counties Served: **Lee**
DEO Consultant-CSBG/LIHEAP: Ms. Audrine Finnerty
DEO Consultant-WAP: Mrs. Jennie Leigh Copps

LEON

CSBG/LIHEAP/WAP

Capital Area Community Action Agency, Inc.

Address: 309 Office Plaza Drive
Tallahassee, Florida 32301

Executive Director: **Ms. Dorothy Inman-Johnson**
E-MAIL: Dorothy.Inman-Johnson@cacaainc.org

WAP Coordinator: **Ms. Debra Mabry**
E-MAIL: Debra.mabry@cacaainc.org

Director of Family Support Services: **Ms. Cynthia Valencic**
E-MAIL: cynthia.valencic@cacaainc.org

Phone: (850) 222-2043

FAX: (850) 942-2090

Counties Served WAP: **Franklin, Gadsden, Leon, Gulf, Jefferson and Wakulla**

Counties Served - CSBG AND LIHEAP: **Calhoun, Franklin, Gadsden, Gulf*, Jefferson, Leon and Liberty**

* Capital Area Community Action Agency is the CSBG provider for Gulf Co. only.

DEO Consultant-CSBG/LIHEAP: Ms. Audrine Finnerty

DEO Consultant-WAP: Mr. Jennie Leigh Copps

Field Offices

Calhoun County 20859 Central Avenue E, Room #308 Phone: (850) 674-5067
Blountstown, Florida 32424

Franklin County 137 12th Street 247 Phone: (850) 653-8057
Apalachicola, Florida 32320

203 North Fifth Street Phone: (850) 697-5337
Carrabelle, Florida 32322

Gulf County Senior Citizens Center Phone: (850) 229-8466
120 Library Drive
Port St. Joe, Florida 32456

Charles Whitehead Public Library Phone: (850) 639-2419
314 North Second Street (Alternate: (850) 631-2109)
Wewahitchka, Florida 32465

Gadsden County: 104 N. Adams Street Phone: (850) 875-4250
Quincy, Florida 32351

Jefferson County: 940 Mamie Scott Phone: (850) 997-8231
Monticello, Florida 32344

Liberty County: 104 05 N.W. Theo Jenkins Lane Phone: (850) 643-5113
Bristol, Florida 32321

Wakulla County: 11 Beam Fountain Road Phone: (850) 926-7962
Crawfordville, Florida 32327

LEVY

CSBG - See Alachua County
LIHEAP - See Alachua County
WAP - See Alachua County

LIBERTY

CSBG - See Leon County
LIHEAP - See Leon County

WAP

Liberty County Board of County Commissioners

Mailing Address: Post Office Box 399
Bristol, Florida 32321-0399
Street Address: 10818 NW SR 20
Bristol, Florida 32321

WAP Director: **Mr. Kevin Brown**
Email: kevin_michael0224@yahoo.com
Phone: (850) 850-643-2692
WAP Office Administrator: **Ms. Kadie Phillips**
E-MAIL: kdphillips0903@yahoo.com
Phone: (850) 643-2692
FAX: (850) 643-2210
Counties Served: **Liberty**
DEO Consultant-WAP: Ms. June Holley

MADISON

CSBG - See Suwannee County
LIHEAP - See Suwannee County
WAP - See Suwannee County

MANATEE

CSBG/LIHEAP/WAP

Manatee Community Action Agency, Incorporated

Mailing Address: 302 Manatee Avenue East, Suite 322
Bradenton, Florida 34208-1934

CUSTOMER SERVICE LINE: (941) 827-0188
TOLL FREE NUMBER: (855) 827-5081

WAP Client Intake Phone # (941) 827-2887 Ext. 7806
Executive Director: Ms. Barbara Patten
FAX (941) 827-3001
E-MAIL: bpatten@manateecaa.org
Program Director
of Client Services Ms. Carol Hunt
E-MAIL: chunt@manateecaa.org
WAP Coordinator: Ms. Susan Schoenherr

REVISION DATE October 03, 2011

E-MAIL: sschoenherr@manateecaa.org

CLIENT SERVICES CENTER: (941) 827-0188
Counties Served for WAP: **Manatee and Sarasota**
Counties Served for CSBG: **Manatee, Hardee, and DeSoto**
Counties Served for LIHEAP: **Manatee**
DEO Consultant-CSBG/LIHEAP: Ms. Susan Lawrence
DEO Consultant-WAP: Mrs. Jennie Leigh Copps

MARION

CSBG - See Alachua County
LIHEAP - See Alachua County
WAP/WAP-LIHEAP - See Alachua County

MARTIN

CSBG - See St. Lucie County
LIHEAP - See Collier County

WAP

Indiantown Non-Profit Housing, Inc.

Mailing Address: Post Office Box 456
Street Address: 15518 Southwest Osceola Street
Indiantown, Florida 34956

Executive Director **Ms. Donna Carman**
E-MAIL: inphi@onearrow.net
WAP Coordinator: **Delia Garcia**
E-MAIL: dginphi@onearrow.net
Phone: **(772) 597-3667**
Toll Free Phone: **(877) 212-0309**
FAX: (772) 597-4635
Counties Served: **Broward, Martin, Palm Beach, St. Lucie and Indian River**
DEO Consultant-WAP: Mr. Ray Pace

MIAMI-DADE

CSBG/LIHEAP/WAP

Miami-Dade County Community Action Agency
Mailing Address: 701 N.W. 1st Court
Miami, Florida 33136

CUSTOMER SERVICE LINE: (786) 469-4600
Executive Director: **Ms. Julie Edwards**
jbs@miamidade.gov

Self-Help Division Director: **Ms. Regina Giles**
regi@miamidade.gov

Phone: **(786) 469-4600**
FAX: (786) 469-4656
CSBG Coordinator: **Ms. Wanda Walker**
(786) 469-4610
ca6@miamidade.gov

LIHEAP Information **Ms. Jacqueline Wright**

REVISION DATE October 03, 2011

(786) 469-4774
JWRO@miamidade.gov
Energy Program Director: **Mr. Alfredo Rodriquez**
agr@miamidade.gov
WAP Coordinator: **Ms. Karen Alexander**
KAA@miamidade.gov
Phone: **(786) 469-4730**
(786) 469-4750
Counties Served: **Dade**
DEO Consultant-CSBG/LIHEAP: Ms. Jean Amison
DEO Consultant-WAP: Mr. Ray Pace

CSBG Only

Coalition of Florida Farmworker Organizations, Incorporated
Mailing Address: Post Office Box 344010
Florida City, Florida 33034
Street Address: 778 West Palm Drive
Florida City, Florida 33034
Executive Director: **Mr. Arturo Lopez**
E-MAIL: coffo.inc@coffo.org
Phone: **(305) 246-0357**
FAX: (305) 246-2445
Counties Served: **Dade and Collier**
DEO Consultant-CSBG: Ms. Audrine Finnerty

[MONROE](#)

CSBG - No Contracted Agency at this time

LIHEAP and WAP

Monroe County Board of County Commissioners

Street Address: 1100 Simonton Street, Suite 2-257
Key West, Florida 33040

CUSTOMER SERVICE LINE (305) 292-4408 or (305) 292-4510

Social Services Director

Ms. Sheryl Graham
E-Mail: graham-sheryl@monroecounty-fl.gov

Phone: **(305) 292-4510**

FAX: (305) 295-4359

Sr. Grants Coordinator:

Ms. Kim Wilkes Wean

E-Mail: wilkes-kim@monroecounty-fl.gov

Phone: **(305) 292-4408**

FAX: (305) 295-4376

WAP Coordinator:

Ms. Marlene Steckley

E-MAIL: steckley-marlene@monroecounty-fl.gov

Phone: **(305) 292-4408**

FAX: (305) 295-4376

Counties Served:

Monroe

DEO Consultant-LIHEAP: Ms. Susan Lawrence

DEO Consultant-WAP: Mr. Michael Rowe

NASSAU

CSBG - See Duval County
LIHEAP - See Duval County
WAP- See Duval County

OKALOOSA

WAP- See Escambia County
CSBG-See Jackson County-Tri-County Community Council, Inc
LIHEAP - See Jackson County-Tri-County Community Council, Inc

OKEECHOBEE

LIHEAP

Economic Opportunities Council of Indian River County, Inc.

Mailing Address: Post Office Box 2766
Vero Beach, Florida 32961-2766
Street Address: 1456 Old Dixie Highway, Building B
Vero Beach, Florida 32960

CUSTOMER SERVICE LINE: (772) 569-1030
Executive Director: Ms. Susan Rux
E-MAIL: s.rux@ecofirc.net
Phone: (772) 562-4177
FAX: (772) 794-7597
Counties Served: Okeechobee
DEO Consultant-CSBG/LIHEAP: Mrs. Susan Lawrence

CSBG – See Indian River County
WAP- See Charlotte County.

ORANGE

CUSTOMER SERVICE LINES:

(407) 836-6500 Community Services Block Grant Program Main Office
(407) 836-7429 Low Income Home Energy Assist. Program Main Office (utility payment assistance)

Orange County Community Center locations:

(407) 568-4025 Bithlo	(407) 249-6279 East Orange
(407) 836-8484 Hal Marston	(407) 317-7636 Holden Heights
(407) 886-4701 John H. Bridges	(407) 296-5158 Lila Mitchell
(407) 654-5161 Maxey	(407) 254-9107 Pine Hills
(407) 355-5764 Southwood	(407) 251-2434 Taft
(407) 254-9430 Willow Street	

WAP - Call your local Orange County Community Center at the number indicated above to request an appointment time to apply for these programs.

Orange County Housing and Community Development Division

REVISION DATE October 03, 2011

Address: 525 East South Street
Orlando, Florida 32801-2817

Division Manager: **Mr. Mitchell Glasser**
E-MAIL: mitchell.glasser@ocfl.net

WAP Program Director: **Mr. William Pass**
E-MAIL: william.pass@ocfl.net
Phone: (407) 836-5180
FAX: (407) 836-0979

WAP Coordinator: **Mr. Russ Niepert**
E-Mail: Russ.Niepert@ocfl.net
Phone: (407) 836-5185
Counties Served: **Orange**
DEO Consultant: Mr. Bob Hunter

**CSBG
Health and Family Services Department
Community Action Division**

Address: 2100 East Michigan Street, 2nd Floor
Orlando, Florida 32806-4914

Division Manager: **Mr. Karl Anderson**
E-MAIL: karl.anderson@ocfl.net
Phone: (407) 836-7505

Program Director: **Ms. Dianne Arnold**
E-MAIL: dianne.arnold@ocfl.net
Phone: (407) 836-7588
FAX: (407) 836-8482
Counties Served: **Orange**
DEO Consultant: Ms. Jean Amison

**LIHEAP (Utility Payment Assistance)
Administration and Support
Youth and Family Services Division**

Address: 1718 East Michigan Avenue
Orlando, Florida 32806

Senior Program Manager: **Mr. Richard Radin**
Phone: (407) 836-7537
FAX: (407) 836-6575
E-MAIL: richard.radin@ocfl.net

Program Manager: **Ms. Debbie Aska-Graham**
E-MAIL: debbie.aska-graham@ocfl.net
Phone: (407) 836-6516
FAX: (407) 836-6575

Contracts Administrator: **Ms. Diana Mendez**
E-MAIL: diana.mendez@ocfl.net
Phone: (407) 836-6558
FAX: (407) 836-7649
Counties Served: **Orange**
DEO Consultant: Ms. Jean Amison

OSCEOLA

CSBG/ LIHEAP/ WAP

Osceola County Council on Aging, Inc.

Address: 700 Generation Point
Kissimmee, Florida 34744

Chief Executive Officer **Ms. Beverly Houglund**

REVISION DATE October 03, 2011

E-MAIL: info@osceola-coa.com
Phone: (407) 846-8532
FAX: (407) 846-8550
WAP Program Manager: Mr. Larry Belisle
E-MAIL: belislel@osceola-coa.com
WAP Inspector Mr. James Jandrew, Sr.
E-Mail: robertsg@osceola-coa.com
DEO Consultant: WAP Mr. Ray Pace
DEO Consultant: CSBG/LIHEAP: Ms. Jean Amison

PALM BEACH

CSBG/LIHEAP

Palm Beach County Community Action Agency

Street Address: 810 Datura Street, Room 150
West Palm Beach, Florida 33401

CUSTOMER SERVICE LINE (561)355-4792
Program Coordinator: Mr. James Green
Phone: (561) 355-4727
E-MAIL: jgreen1@pbcgov.org
LIHEAP Program Director: Ms. Kathryn McNealy
E-MAIL: kmcnealy@pbcgov.org
Phone: (561) 355-4794
FAX: (561) 355-4192
Counties Served: Palm Beach
DEO Consultant-CSBG/LIHEAP: Ms. Jean Amison

WAP - See Martin County

PASCO

CSBG/LIHEAP/WAP - See Hernando County

PINELLAS

CSBG

Pinellas Opportunity Council, Incorporated

Street Address: 3443 First Avenue, North
St. Petersburg, Florida 33713

CUSTOMER SERVICE LINE: (727) 327-8690
Executive Director: Mr. Fred W. Zecker
E-MAIL: ebrooks@poc-inc.org
Phone: (727) 327-8690 X10
FAX: (727) 321-9612
Counties Served: Pinellas
DEO Consultant-CSBG: Ms. Susan Lawrence

LIHEAP/WAP

Pinellas County Urban League, Inc.

Mailing Address: 333 - 31st Street, North

St. Petersburg, Florida 33713

Executive Director: **Mr. Gregory Johnson**
 E-MAIL: gjohnson@pcul.org
Phone: (727) 327-2081
LIHEAP Intake: (727) 327-0977
 FAX: (727) 321-8349
WAP Coordinator: **Mr. Ludell Hill**
 E-MAIL: lhill@pcul.org
 Counties Served: **Pinellas**
 DEO Consultant-LIHEAP: Ms. Susan Lawrence
 DEO Consultant-WAP: Mr. Bob Hunter

POLK

CSBG/LIHEAP

Agricultural and Labor Program, Incorporated

Mailing Address: Post Office Box 3126
 Winter Haven, Florida 33885-3126

Street Address: 300 Lynchburg Road
 Lake Alfred, Florida 33850-2576

Executive Director: **Ms. Deloris Johnson**
Social Services Director: **Ms. Cheryl Burnham**
 E-MAIL: cburnham@alpi.org
Phone: (863) 956-3491
Toll Free Phone: (800) 330-3491
 FAX: (863) 956-5560
 Counties Served: CSBG: **Highlands and Polk**
 LIHEAP: **Collier, Glades, Hardee, Hendry, Highlands, Martin, Polk and St. Lucie***

- *St. Lucie CSBG served by St. Lucie County Board of County Commissioners
- * Hardee CSBG served by Manatee Community Action Agency
- * Hardee & Highlands WAP served by Centro-Campesino Farmworker Center

DEO Consultant : Mrs. Audrine Finnerty

WAP- See Hillsborough County

PUTNAM

CSBG/ LIHEAP - See Duval County

WAP-See Duval County

ST. JOHNS

CSBG - See Duval County

LIHEAP - See Duval County

WAP

St. Johns Housing Partnership, Incorporated

Mailing Address: Post Office Box 1086
 St. Augustine, Florida 32085

Street Address: 525 West King Street
 St. Augustine, Florida 32084

Executive Director: **Mr. William Lazar**
 E-MAIL: blazar@sjhp.org

WAP Coordinator:

E-Mail: energyman@att.net
Phone: (904) 824-0902
FAX: (904) 824-9635
Counties Served: **Clay and St. Johns**
DEO Consultant-WAP: Mr. Bob Hunter

ST. LUCIE

CSBG

**St. Lucie County Board of County Commissioners
(Treasure Coast Community Services Advisory Board)
Department of Human Services**

Street Address: 437 North 7th Street
Fort Pierce, Florida 34950

CUSTOMER SERVICE LINE

Manager: Ms. Beth Ryder
E-Mail: ryderb@stlucieco.org
Phone: (772) 462-1777
FAX: (772) 462-1703
Counties Served: **St. Lucie, Martin, and Okeechobee**
DEO Consultant-CSBG: Ms. Jean Amison

LIHEAP - See Collier County

WAP - See Martin County

SANTA ROSA

CSBG - See Jackson County-Tri County Community Council, Inc.

LIHEAP

WAP - See Escambia County-Community Action Program Committee Inc

SARASOTA

CSBG

**Sarasota County Government
Health and Human Services Business Center**

Human Services Unit
Mailing Address: 2200 Ringling Boulevard, Suite 2001
Sarasota, Florida 34237

CUSTOMER SERVICE LINE

CSBG Program Director: (941) 954-4673 (Subcontractor/Salvation Army)
Mr. Charles Taylor
E-MAIL: Charles_Taylor@DOH.state.fl.us
Human Serv. Program Analyst: **Mr. Richard Jimison**
E-MAIL: rjimison@scgov.net
Phone: (941) 861-2564
FAX: (941) 861-2573
Counties Served: **Sarasota**
DEO Consultant-CSBG: Ms. Susan Lawrence

REVISION DATE October 03, 2011

LIHEAP

The Salvation Army

Mailing Address: Post Office Box 2792
Sarasota, Florida 34230

Street Address: 1400 10th Street
Sarasota, Florida 34236

CUSTOMER SERVICE LINE (941) 954-4673

Area Commander: Major Phillip Murphy
General Manager: Mr. Bryan Pope
E-MAIL: bryan_pope@uss.salvationarmy.org
Phone: (941) 364-8845
FAX: (941) 954-4546
Counties Served: Sarasota
DEO Consultant-LIHEAP: Ms. Susan Lawrence

WAP - See Manatee County

SEMINOLE

CSBG

Seminole County Board of County Commissioners

Seminole County Community Assistance

Street Address: 534 W. Lake Mary Blvd.
Sanford, Florida 32773

CUSTOMER SERVICE LINE: (407) 665-2360
Community Assistance Manager: Ms. Shirley Boyce
Street Address: 534 W. Lake Mary Blvd.
E-MAIL: sboyce@seminolecountyfl.gov
Phone: (407) 665-2363
FAX: (407) 665-2358
Program Manager: Carmen Hall
Phone: (407) 665-2394
E-MAIL: chall03@seminolecountyfl.gov
Counties Served: Seminole
DEO Consultant-CSBG: Ms. Jean Amison

LIHEAP

City of Sanford

Mailing Address: Post Office Box 1788
Sanford, Florida 32772-1788

Street Address: 300 North Park Avenue
Sanford, Florida 32771

CUSTOMER SERVICE LINE: (407) 688-5160

City Manager: Robert (Sherman) Yehl
E-MAIL: yehlr@sanfordfl.gov
Finance Director: Mr. Jim Poulalion
E-MAIL: Poulalionj@sanfordfl.gov

Community Improvement Director: Mr. Darrel Presley
E-MAIL: presleyd@sanfordfl.gov

REVISION DATE October 03, 2011

Phone: (407) 688-5160
LIHEAP Representative: Ms. Maria Garcia
E-MAIL: garciam@sanfordfl.gov
Phone: (407) 688-5160 exr. 5160
FAX: (407) 330-5677
Counties Served: Seminole
DEO Consultant-LIHEAP: Ms. Jean Amison

WAP

Meals on Wheels, Etc.

Address: 2801 S. Financial Court
Sanford, Florida 32773

Chief Executive Officer Ms. Sherry Fincher
E-MAIL: sfincher@mealsetc.org
Phone: (407) 333-8877
FAX: (407) 829-2468
WAP Coordinator Mr. Jay Curbow
E-Mail jcurbow@mealsetc.org
Counties Served: Seminole
DEO Consultant-WAP: Ms. June Holley

SUMTER

CSBG/LIHEAP/WAP/WAP-LIHEAP - See Hernando County

SUWANNEE

CSBG/LIHEAP/WAP

Suwannee River Economic Council, Incorporated

Mailing Address: Post Office Box 70
Live Oak, Florida 32064
Street Address: 1171 Nobles Ferry Road, Northwest, Building #2
Live Oak, Florida 32060-0070

Executive Director: Ms. Frances L. Terry
E-MAIL: francesterry@suwanneec.net
Phone: (386) 362-4115
FAX: (386) 362-4078
Counties Served: Bradford, Columbia, Dixie, Gilchrist,
Hamilton, Lafayette, Madison, Suwannee, Taylor, and Union
DEO Consultant-CSBG/LIHEAP: Ms. Audrine Finnety
DEO Consultant-WAP: Ms. June Holley

TAYLOR

CSBG - See Suwannee County
LIHEAP - See Suwannee County
WAP - See Suwannee County

TRIBAL LANDS (SEE END OF LIST)

UNION

CSBG - See Suwannee County
LIHEAP – See Suwannee County
WAP - See Suwannee County

VOLUSIA

CSBG/LIHEAP

County of Volusia
Department of Community Services
Mailing Address:

123 West Indiana Avenue, Room 101
DeLand, Florida 32720-4611

Division Director:
E-MAIL:

Ms. Dona DeMarsh
ddemarsh@co.volusia.fl.us

Manager:
E-MAIL:

Ms. Patricia James
pjames@co.volusia.fl.us

Phone:

(386) 736-5956

FAX:

(386) 626-6596

Counties Served:

Volusia

DEO Consultant-CSBG/LIHEAP:

Ms. Audrine Finnety

WAP -- See Hernando County

WAKULLA

CSBG/LIHEAP/WAP – See Leon County

WALTON

CSBG/ LIHEAP - See Jackson County-Tri County Community Council, Inc
WAP - See Holmes County

WASHINGTON

CSBG/ LIHEAP - See Jackson County-Tri County Community Council, Inc
WAP - See Holmes County