To assist individuals from displaced populations who presently do not have a current residence, the following steps can be taken to verify identity through ID.me. The ID.me process may be completed before logging into the Reemployment Assistance system with multi-factor authentication.

- If displaced individuals have a valid driver’s license or state identification card with a P.O. box address listed for the street address, they will be able to proceed with the ID.me online process, though may need some assistance.
- For displaced individuals using other identification documents to complete identity verification with ID.me, claimants may be required to provide their proof of identification through ID.me’s Trusted Referee video call. Career Source staff will need to review the documentation the claimant has in their possession prior to this call to ensure correct identification documents are provided to ID.me. Two primary documents, or one primary and two secondary documents, are required for displaced claimants to verify identity with an ID.me Trusted Referee. A full list of acceptable documents is available at Help.ID.me. The most common include:

  **Primary Identification Documents:**
  - Driver’s license from a U.S. state or territory, or Canada
  - State-issued, government-issued, or tribal-issued photo ID card
  - U.S. Passport, or foreign passport
  - U.S. Permanent resident card (I-551)
  - Certificate of Naturalization (Form N-550 or N-570)

  **Secondary Identification Documents:**
  - U.S. Social Security card
  - U.S. birth certificate with official seal
  - U.S. voter registration card or certificate
  - Letter attesting state residency (may use letter from a local shelter)

- Visit ID.me to assist with signing up for, or logging into, an account. The ID.me Trusted Referee video call option is available for assistance as needed.
- When the ID.me verification is complete, the claimant can then proceed with accessing the Reemployment Assistance sign-in screen from FloridaJobs.org and completing the multi-factor authentication process.