Medical Issue 2 - Documentation Provided

- Participant has provided a note signed by a licensed physician that is valid.
  - Define valid? The Medical Verification Form or a doctor’s note.
  - The physician was licensed under Chapter 458 or 459.
  - For a temporary disability – the document was signed within the last three months or before the “expiration” of the disability. For a permanent disability - the document was signed within the last six months.

  - Is the limitation temporary or permanent?
    - Temporary means that the evaluation period for new documentation from a physician is based on the date the issue is set to expire. Enter Medical Deferral with a Begin Date, doctor’s information and Initial Follow-Up Date. The follow-up date must reflect the date of temporary expiration.
    - Permanent means that the issue needs to be evaluated at least every six months. Enter the Medical Deferral with a Begin Date, doctor’s information and Initial Follow-Up Date. The follow-up date is no less than six months away.

  - I am not sure. The document has very limited information. I need more details.
  - Enter a Medical Deferral with a Begin Date, doctor’s information and Initial Follow-Up Date. The follow-up date is the next appointment.

- The participant is given a cheat sheet of what we need to know from the doctor. The participant also signs a release of information so we can talk to the doctor and get more information.
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- What can the participant do?
  - Fully participate
  - Participate with limitations
  - Not able to participate in countable work activities
  - I am not sure. The document has very limited information. I need more details.

- What does the participant want to do?
  - Find a balance between what the participant wants to do and is able to do based on initial assessment results.
  - Engage the participant - Update the Steps to Self-sufficiency. Include clear steps, due dates for documents and return appointments.

- Discuss with the participant the next steps, for example, does the participant have a follow-up appointment? If no, make one. If so, include it as a requirement (to attend and get more information).