All claimants applying for Reemployment Assistance benefits are required by s. 443.151(2)(a), F.S., to complete the online claim application unless, as provided in Chapter 73B-11.013(1)(c), F.A.C., the individual is:

- Unable to read or write effectively in a language in which the internet application is available (English, Spanish, or Creole).
- Physically or visually impaired which makes the individual unable to use a computer.
- Legally prohibited from using a computer.

All claimants filing a new claim are required by s. 443.091(1)(b), F.S., to register for work through Employ Florida Marketplace before claiming benefits unless, as provided in s. 443.091(1)(b)1-5, F.S., the individual is:

- Unable to complete the online work registration due to illiteracy or a language impediment (for the purposes of this exemption, illiteracy includes the inability to effectively read, comprehend, and write in English or Spanish, or to effectively use a computer).
- Not residing in Florida.
- On an established temporary layoff of not more than 8 weeks from the date he or she last worked for employer. A union member who customarily obtains employment through a union hiring hall.
- Participating in an approved short-time compensation (STC) plan.
- Physically, mentally, or visually impaired which makes the individual unable to use a computer.
- Legally prohibited from using a computer.

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