

# Applying for Disaster Unemployment Assistance

Administered by the Florida Department of Economic Opportunity



## What is Disaster Unemployment Assistance?

Disaster Unemployment Assistance (DUA) provides assistance to individuals whose employment has been either lost or interrupted as a direct result of a major disaster, as declared by the President of the United States.

## Eligibility Requirements

### You may be eligible for DUA if, as a direct result of the disaster you:

- became unemployed.
- are unable to reach your place of employment.
- cannot work due to an injury.
- were scheduled to begin work but no longer have a job.
- have become the primary provider due to the death of the head of household.

### The following information is required when filing:

- Social Security number.
- Alien registration number and expiration date (non-U.S. citizen).
- Name and address of employer affected by the disaster.
- If self-employed, you must have proof of self-employment, including, but not limited to:
  - State or federal tax returns
  - Financial statements
  - Bank records of accounts or 1099 Forms

### Reminder:

You must file for state Reemployment Assistance (RA) benefits before filing for DUA. During the application you will be asked if you were impacted by the disaster. Your RA claim will then be determined for eligibility. If you are determined ineligible or your state Reemployment Assistance benefits have been exhausted, you will then be prompted in CONNECT to file a DUA application.

## How to Apply

### When to Apply:

You have 30 days after the announcement date of the major disaster declaration to apply for benefits. For Florida residents impacted by Hurricane Sally, the last date to apply is November 6, 2020.

#### Online

1. Go to [FloridaJobs.org](https://www.floridajobs.org).
2. Select *File a Claim for State or Federal Reemployment Assistance Benefits*.
3. Follow the steps to complete an application.
4. Once you complete your application, DEO will send you a notification by email or mail with directions explaining how to log-on to CONNECT and proceed with your claim.

#### Telephone

Call **1-800-385-3920** to file a claim for DUA.

- If you have claim specific questions or you need general information about Reemployment Assistance, call **1-833-FL-APPLY** (1-833-352-7759) and listen to the options that best fit your needs.
- Phone hours: Mon. through Fri. 7:30 a.m. - 6:30 p.m. Eastern Standard Time (6:30 a.m. – 5:30 p.m. Central Standard Time)