Guide for Reemployment Assistance CONNECT Log-in
Are you an employer and unsure how to log-in to your CONNECT account? This guide will help you to better understand how to log-in and access your CONNECT account. If you need further assistance, please contact our Customer Service Center at 1-833-FL-APPLY and select “employer” (option 6).

1- To access your CONNECT account, visit FloridaJobs.org and select the “Employers” button in the upper right corner of the screen.

2- Read the DEO Staff, Authorized Contactors and Third Party Organizations Warning Notice and select “Acknowledge.”
3- Enter your User ID and Password, and select “Login.”

If you are unsure about your log-in credentials, you will need to create your User ID. To create your User ID, put the letters “e” and “p” (must be lowercase), followed by the number zero in front of your 7-digit Employer Account Number (EAN).

Your EAN can be found in correspondence from Reemployment Assistance. It is sometimes referred to as the RT Account number.

Example: Your User ID would be ep01234567

If you cannot remember your EAN, please call 1-833-FL-APPLY and select “employer” (option 6) to speak to a representative.
If you need to reset your password, you can request a reset from a CONNECT administrator within your company. If you need additional assistance or the administrator gets locked out of the account, they will need to contact an alternate administrator or call 1-833-FL-APPLY and select the line for “employers” (option 6) to speak to a representative.

You may also visit FloridaJobs.org/Employers-Resources review helpful frequently asked questions in the employer section of the website.