OVERVIEW: If a claimant is not eligible to receive an overpayment waiver or their request to waive their overpayment is denied, and the appeal decision affirms the overpayment, they must repay the overpayment.

OPTIONS TO PAY BACK OVERPAYMENT: Reemployment Assistance claimants have the option to pay back overpayments in two ways:

- **Check or Money Order Payments** – Claimants can write a check or money order payable to the *Florida Department of Economic Opportunity* and include their Reemployment Assistance claimant ID in the memo line. An overpayment repayment form is also available to include with the check or money order. This should be mailed to:

  Florida Department of Economic Opportunity  
  Benefit Payment Control  
  P.O. Drawer 5050  
  Tallahassee, FL 32314-5050

- **Credit or Debit Card Payments** – Claimants can also repay an overpayment online by debit or credit card. Please visit [FloridaJobs.org/RAHelpCenter](http://FloridaJobs.org/RAHelpCenter) and follow the directions to repay the overpayment online.

ADDITIONAL INFORMATION: DEO will work diligently to process all repayments received. If you repaid your overpayment online by debit or credit card, you will receive a confirmation message that you should print for your records. Visit [FloridaJobs.org/RAHelpCenter](http://FloridaJobs.org/RAHelpCenter) for additional information about overpayments or additional resources, including a Reemployment Assistance Resource Guide to help answer questions about your account.
Reemployment Assistance Repayment Form

Please complete the following form accurately to ensure your repayment is applied to the appropriate Reemployment Assistance account. This form should be attached to all check or money order repayments sent by U.S. Mail. Please do not mail cash for the repayment. Claimants may also make a repayment towards an overpayment by visiting FloridaJobs.org/RAHelpCenter.

All checks and money orders must be made payable to **Unemployment Compensation Trust Fund** and mailed to:

**Benefit Payment Control**
P.O. Drawer 5050
Tallahassee, FL 32314-5050

Please cut along the dotted lines and enclose the form with your repayment.

<table>
<thead>
<tr>
<th>First Name:</th>
<th>Issue Identification Number:</th>
</tr>
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<tbody>
<tr>
<td>Last Name:</td>
<td>Overpayment Amount: $[redacted]</td>
</tr>
<tr>
<td>Telephone Number:</td>
<td>Repayment Amount: $[redacted]</td>
</tr>
<tr>
<td>Email Address:</td>
<td>Check Number:</td>
</tr>
<tr>
<td>Last 5 of SSN:</td>
<td>Money Order Number:</td>
</tr>
<tr>
<td>Claimant ID:</td>
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</tbody>
</table>

Refund Policy
Refunds are not permitted on the repayment of overpaid benefits. You may repay your overpayment by check or with your Visa, MasterCard, or Discover credit card.

Privacy Policy
We are committed to ensuring your privacy and the security of your information. The Department of Economic Opportunity does not maintain credit card information on our server. All credit card activity is handled by Bank of America CyberSource through a secure external web site. It is our policy not to collect personal information about you when you visit our website unless you specifically choose to make such information available to us. If you choose to share personal information by sending a message or filling out an electronic form, please be aware that under Florida law email addresses are public records. We must save it for a designated period of time to comply with the State of Florida's archiving policies. The information will not be disclosed to third parties or other government agencies unless required by state or federal law. Florida's public records law requires that all information received in connection with state business be made available to anyone upon request unless the information is subject to a specific statutory exemption.