I. View Employer Account Profile

This section describes the necessary actions to view an Employer Account Profile in CONNECT, and assists employers with locating the following account information:

- View your Employer Account Profile
- View your Account Status
- View Action Information
- View Status Determination Pending

A. View your Employer Account Profile, please follow the steps below.

1. Select ‘View Employer Account Profile’ from the left-hand menu on the Employer Homepage.

2. View the section of the page titled ‘Account Profile’—this is your account information, and includes the contact person for the account, “Doing Business As” (DBA), Employer Type, Legal Address, Phone Number, Mailing Address, etc.

3. The status of your business account is determined by the Department of Revenue, and will display in CONNECT as either Active or Inactive. Visit FloridaRevenue.com for more information about your account status.
For additional information or assistance, please call 1-833-FL-APPLY and select the “Employer” option to speak to a representative (1-833-352-7759, option 9). You may also visit FloridaJobs.org and select the employer homepage to review frequently asked questions and other resources available to employers.