



## Claimant

## **Guide for Auto Requested Weeks Certification Process**

## **OVERVIEW**

In response to the rapid surge in Reemployment Assistance claims due to the COVID-19 pandemic, benefits for all or some weeks of unemployment, between March 15, 2020 to May 9, 2020, were automatically requested by the CONNECT system to process benefit payments and help Floridians get paid as quickly as possible.

While our system automatically processed your Reemployment Assistance benefits, you will now need to answer the certification questions for the weeks you received benefit payments during the period between March 15, 2020 to May 9, 2020. These certification questions are the same questions you answer when you request benefit payments in CONNECT for each week you remain unemployed.

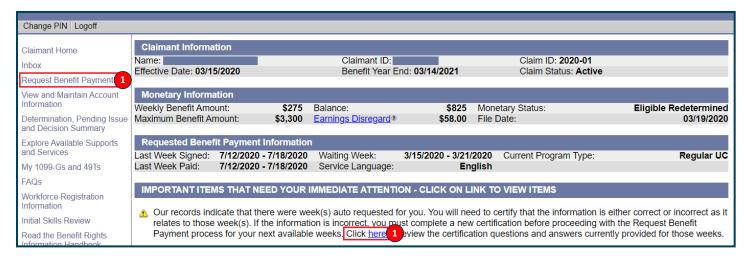
Please log-in to the CONNECT system to answer the certification questions for the weeks that were automatically requested for you. You will access these certification questions through the Request Benefit Payment link in your CONNECT account.

There will also be a link under the Important Items That Need Your Attention section on the Claimant home page. For information about Requesting Benefit Payments, view our guide here.

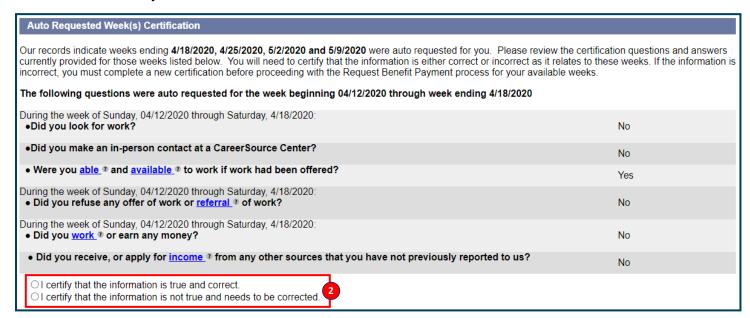
Version Date: February 19, 2021

1. On left side of CONNECT, you can click the "Request Benefit Payment" link or visit the claimant home page and select "Click Here to Request Benefits." You will then be prompted to confirm your address, answer questions and complete the information for your work searches. You will need to repeat this process for each week that is available to claim. After you submit the first week, you will need to click the "Request Benefits" button to claim any additional weeks.

You will be presented with a list of weeks that were Auto Requested on your behalf; each week will be listed separately with the answers that were entered for that week.

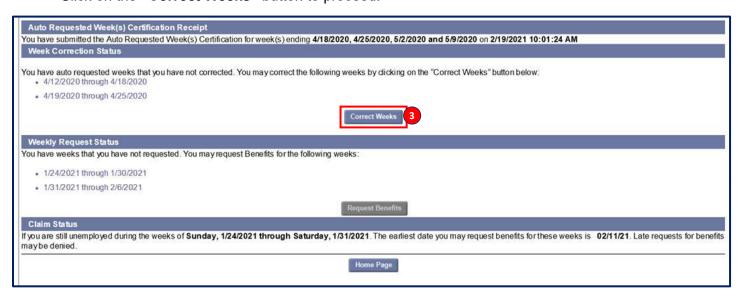


- 2. You must select one of the following options for each week:
  - a. I certify that the information is true and correct
  - **b.** I certify that the information is not true and needs to be corrected

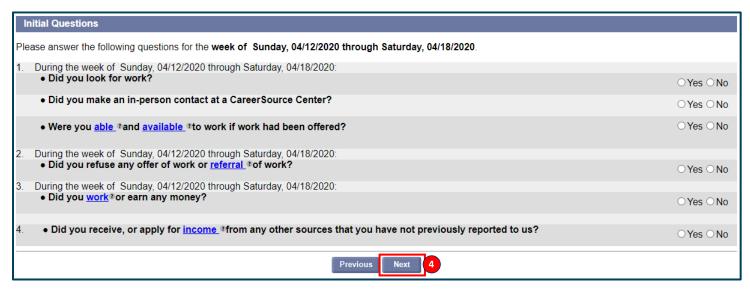


**a.** After submitting your answers for the weeks listed, the Auto Requested Week(s) Certification Receipt page will notate the weeks certified and the date and time of completion.

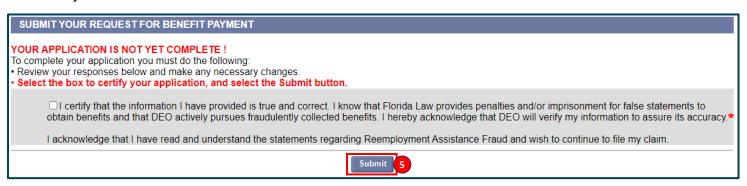
**3.** If there are any weeks that need to be corrected, they will be listed under Week Correction Status. Click on the "Correct Weeks" button to proceed.



4. The week(s) that you indicated that were not correct are presented for you to make corrections.



**5.** After correcting the week and clicking on Next you will be prompted to Submit your Request for Benefit Payment.



If there are any other weeks to be corrected the next one will be made available for you until all weeks have been completed.

**Note:** Claimants who need assistance filing a Reemployment Assistance Claim online because of legal reasons, computer illiteracy, language barriers, or disabilities may call: 1-833-FL-APPLY (1-833-352-7759).