OSST receives ABAWD referrals (Creates or reopens case)

Participant is mailed Notice of Mandatory participation

Customer required to complete orientation/assessment (10 days to complete)

Customer does not complete Orientation/Assessment by the 10th day

DEO sends noncompliance notice to DCF to request a sanction

Customer required to provide good cause to DCF

Good cause = Yes

No sanction/DCF sends ABAWD back to engage in program

Good cause = No Sanction imposed/case closure notice to DEO

OSST case is auto closed

Customer Completes Orientation/Assessment within 10 days

Regional Decision – Automated Job Search Training or Automated Job Search for the first 30 days
Regional Decision Point
1. Automated Job Search Training
2. Automated Job Search

**Job Search Training**
- Customer logs into online training modules.
- Case manager alerted of start date.
- Customer is required to complete the modules before first appointment with case manager, unless the case manager removes the customer from the modules.
- Case manager must schedule an appointment to meet with the customer before the 30 days are up.
- If customer completes the modules, participation hours will be recorded automatically for the customer.
- Case manager must remove the customer from the automated system before the 30th day or the system will request a noncompliance record to DCF on day 31.

**Job Search**
- Customer will be presented with a job search form.
- Case manager will be alerted when the job search activity has started.
- Customer is instructed to complete 20 job search entries before his/her first appointment with the case manager, unless removed from the activity by the case manager.
- Case manager must schedule to meet with the customer before the 30 days are up.
- Case manager will end the automated process or the system will send a noncompliance record to DCF on day 31.
- Case manager must update job participation hours and assign the customer to ongoing activities.