

Workforce Services

Job Seeker Employment & Training Services



January 2019

Training Services

Driven by the needs of Florida businesses, the Department of Economic Opportunity, in partnership with CareerSource Florida and the 24 Local Workforce Development Boards, provides a dynamic statewide system to offer high quality workforce services to prepare Floridians of all ages today for the jobs of tomorrow. Job seekers turn to Florida's workforce system for career and training assistance and labor market information through the many services provided online at www.EmployFlorida.com and through direct service delivery in local career centers. Job seeker, employment and training services are categorized as follows:

- Job Placement Services:** The Employ Florida system allows job seekers to access statewide and local workforce resources. Job seekers are able to search for jobs, build and post resumes, and access a wide range of career development information and more. Job seekers can also link to Local Workforce Development Boards and obtain information about local career centers and the services they provide.
- Specialized Services:** Florida's workforce system, through its Local Workforce Development Boards and career centers, provides a variety of specialized services to job seekers. They include assessment services; interviewing techniques; testing; counseling and employability planning; case management; vocational guidance; job search activities; resume assistance; specific labor market information; job development contacts; job referrals; job fairs; and employee bonding program.
- Rapid Response:** Florida's workforce system provides employment and training assistance to dislocated workers whose employer is closing an operation or planning layoffs and may be in need of career counseling; job search assistance; resume preparation; interview skills; labor market information, and employment and training opportunities. Once the employer files a Worker Adjustment and Retraining Notification with the Department of Economic Opportunity, the Local Workforce Development Board is contacted so that direct services can be provided to the affected workers.



Ron DeSantis, Governor
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For additional information call: 1-866-352-2345

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Workforce Program Highlights

Driven by the needs of Florida job seekers and businesses, the Department of Economic Opportunity operates several statewide programs to offer high quality assistance and services to all Floridians. Department of Economic Opportunity program focal points are as follows:

- **Foreign Labor Certification Programs:** Works with the U.S. Department of Labor and the Office of Foreign Labor Certification National Processing Center to assist with processing of temporary labor certifications to Florida employers.
- **Federal Bonding Program:** Provides a fidelity bond free of charge to employers who hire ex-offenders or others who have some other risk factor in their personal background. The bond protects employers in the event of any loss of money or property due to employee dishonesty.
- **Migrant and Seasonal Farmworker Services:** Provides outreach and employment services for migrant and seasonal farm workers.
- **Work Opportunity Tax Credit:** The Department of Economic Opportunity offers private for profit businesses the opportunity to earn Federal tax incentives for hiring job seekers that fall within specified target groups.
- **Supplemental Nutrition Assistance Program – Employment and Training:** Provides food assistance benefits to recipients who are able-bodied adults without dependents with training, education support services, and skills to become employed.
- **Worker Adjustment and Retraining Notification:** Provides employment and training assistance to dislocated workers whose employer is closing or planning layoffs. Once the employer files a Worker Adjustment and Retraining Notification with the Department of Economic Opportunity, the Local Workforce Development Board is contacted so that direct services can be provided to the affected workers.
- **Reemployment and Emergency Assistance Coordination Team:** Serves as the state’s focal point in dealing with the dislocation of Florida’s workers due to plant closings, mass layoffs, hurricanes, and other emergency events.
- **Trade Adjustment Assistance Program:** Provides reemployment services and assistance to workers who have been laid off as a result of increased imports or a shift in production to a foreign country.
- **Welfare Transition Program (Temporary Assistance for Needy Families):** Provides recipients of Temporary Cash Assistance with education and training, job search and job readiness assistance in an effort to help them achieve self-sufficiency through employment.
- **Veterans’ Programs:** Provide veterans with job placement assistance, counseling, career and vocational guidance, support services, referrals to training, testing and other workforce services. Also Veterans’ Programs provide employment and training services to certain military personnel spouses and dependents.
- **Workforce Innovation and Opportunity Act:** The Workforce Innovation and Opportunity Act creates a comprehensive workforce development system that provides assistance to job seekers and employers.