

Program Overview

The Bureau of One-Stop and Program Support (OSPS) is committed to ensuring Florida's job seekers and employers receive high-quality services through the state's workforce network of CareerSource partners. The Bureau leverages strategic partnerships to strengthen the Florida economy by providing critical workforce development services; cultivating emerging industries; and supporting existing businesses to meet the needs of Florida's ever-changing economic landscape.

The Bureau partners with CareerSource Florida and the state's 24 Local Workforce Development Boards (LWDBs) to support employers and help Floridians gain employment, remain employed, and advance in their careers. The Bureau is the administrative agency designated for receipt of federal workforce development grants and other federal funds pursuant to Chapters 20 and 445, Florida Statutes (F.S.). State law requires CareerSource Florida to enter into a contract with FloridaCommerce for the administration of workforce services and funds.

The Bureau consists of 93 Full Time Equivalent (FTEs) and Other Personnel Services staff organized into three administrative units. The administrative units are Policy, Training and Support; Compliance and Data; and Statewide Programs. An additional 396 Career Service positions are allocated and assigned to the 24 LWDBs through a jointly managed arrangement with the local boards.

Program Priorities and Goals

- Lead statewide efforts to implement innovative workforce solutions that assist Floridians in achieving economic stability and self-sufficiency.
- Strengthen structure, compliance, and oversight related to all workforce development programs.
- Complete the transition of the Workforce Information Technology Solution, aligning the use of technology tools to enhance data quality and accountability throughout the workforce system.
- Ensure Florida continues to be recognized as a national workforce leader.
- Enhance the Bureau's ability to support state, regional and local workforce activities through the strategic alignment of staff resources and technology tools.
- Enhance workforce programmatic monitoring sophistication and capabilities to implement sound risk management principles and measure program effectiveness.
- Implement a comprehensive statewide management information solution to ensure workforce service gaps are met through technology.



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Ron DeSantis, Governor
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