

Ron DeSantis
GOVERNOR



Ken Lawson
EXECUTIVE DIRECTOR

November 27, 2019

Mr. Winston Tompoe
Acting Regional Administrator
U.S. Department of Labor
Employment and Training Administration
Sam Nunn Atlanta Federal Center
61 Forsyth Street, S.W., Room 6M12
Atlanta, Georgia 30303

Dear Mr. Tompoe:

The Florida Department of Economic Opportunity (DEO) is in receipt of the U.S. Department of Labor, Employment and Training Administration's (ETA) response dated October 14, 2019, to DEO's Corrective Action Plan (CAP) submitted to ETA on June 28, 2019.

As part of DEO's June 28, 2019, response and CAP, DEO requested technical assistance from ETA. After a series of discussions with ETA staff, a preliminary technical assistance plan was developed. The technical assistance plan consists of a formal series of conference calls and anticipated site visits by the ETA staff over the next several months. The conference calls were initiated by ETA on November 19, 2019, and are scheduled to continue through January 2020. Resolving the findings contained in ETA's May 15, 2019, report of the Compliance Review of CareerSource Tampa Bay and CareerSource Pinellas is one of DEO's highest priorities.

To fully address the contents of the Compliance Review, DEO will develop timelines detailing a finding-by-finding approach to resolve each of ETA's concerns based on the conference calls and proposed resolution steps. DEO further anticipates working closely in collaboration with, and under the guidance of, ETA staff.

DEO's ongoing measures to resolve each finding include identifying and locating any information and documentation needed to support the DEO's CAP response. CareerSource Tampa Bay and CareerSource Pinellas have demonstrated commitment to address the findings, and have cooperated by providing requested information and documentation in a timely manner, and are taking direction and all necessary steps to resolve outstanding issues. DEO will continue to review and compile the information provided and monitor the completion of other proposed actions as a part of the on-going technical assistance with the ETA staff.

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DEO is currently engaged in the following ongoing CAP activities:

- Conducting weekly technical assistance conference calls with the local areas
- Conducting on-going review and evaluation of the information submitted by the local areas
- Reviewing state-level policies, guidance and monitoring tools
- Drafting new policies to address deficiencies
- Identifying items for state board approval
- Engaging in on-going communication with ETA staff

ETA staff have indicated that all technical assistance will be directed to the DEO staff. DEO will provide on-going state-level technical assistance to the local areas, consistent with ETA's technical assistance to DEO, to ensure that all issues identified by ETA are addressed. DEO is confident that ETA's proposed finding-by-finding approach will enable DEO's swift and complete resolution of ETA's findings.

Thank you for the assistance and guidance ETA is providing to DEO during this process. If you have any questions, please contact Ms. Ruth B. Dillard, Director of Workforce Services at Ruth.Dillard@deo.myflorida.com and (850) 245-7427 or Ms. Shila A. Salem, Chief of One-Stop and Program Support at Shila.Salem@deo.myflorida.com and (850) 245-7466.

Sincerely,



Ken Lawson