DATE: November 20, 2009

TO: Workforce Florida, Inc. and Regional Workforce Boards (RWBs)

FROM: Lois A. Scott, Program Manager, One-Stop and Program Support

SUBJECT: Required Wagner-Peyser (WP) Complaint Poster

PURPOSE:

To transmit Training and Employment Notice 15-09 (TEN 15-09) that announces the release of the WP Complaint Poster approved by the Employment and Training Administration (ETA).

BACKGROUND:

For compliance with credentialing requirements under the WP program, RWBs should establish and maintain a uniform system for accepting, investigation, resolving, and referring complaints and apparent violations. Also, information about the WP complaint system should be prominently displayed in each One Stop center. These requirements are codified in the Code of Federal Regulations at 20 CFR § 658.410.

AUTHORITY:

United States Department of Labor, Employment and Training Administration

ACTION REQUIRED:

Please display the referenced poster and share this information with interested, and potentially interested, stakeholders.

LINK:


An equal opportunity employer/program. Auxiliary aids and services are available upon request to individuals with disabilities. All voice telephone numbers on this document may be reached by persons using TTY/TDD equipment via the Florida Relay Service at 711.