

Rick Scott
GOVERNOR



Jesse Panuccio
EXECUTIVE DIRECTOR

MEMORANDUM

DATE: September 30, 2013
TO: Regional Workforce Board (RWB) Executive Directors
FROM: Lois A. Scott, Chief, Bureau of One-Stop and Program Support
SUBJECT: FY 2014 DVOP and LVER Staffing

The Department of Labor Veterans Employment and Training Service (DOL VETS) Regional office, in Atlanta, GA, has expressed concerns regarding the number of Disabled Veterans Outreach Program (DVOP) specialists currently assigned to local one-stop career centers. The concern is a direct result of Florida currently having one of the lowest rates of Intensive Services provided to veterans in the nation. The concerns regarding the low number of Veterans reported as receiving intensive services is heightened by the expected surge in service members transitioning from the wars in Iraq and Afghanistan and an increase in the number of disabled veterans needing assistance in finding employment in the civilian labor force. Intensive services to Veterans are the primary role of the DVOP specialist.

We believe the low number of DVOPs currently assigned to one-stop centers is partially due to a lack of understanding of the roles and duties of a DVOP as opposed to those of a Local Veterans Employment Representative (LVER).

The primary roles and responsibilities of the DVOP specialist are to carry out intensive services to meet the employment needs of targeted veterans. Maximum emphasis in meeting the employment needs of veterans shall be placed on assisting economically or educationally disadvantaged veterans. Priority in the provision of services is to be provided to: (A) Special disabled veterans; (B) Other disabled veterans; and, (C) Other eligible veterans in accordance with priorities determined by the Secretary. DVOPs should be your Vets staff assigned to working with targeted Vets at your local one-stop centers. The majority of your Vets staff should be DVOPs.

The primary roles and responsibilities of LVER staff are to conduct outreach to employers in the area to assist veterans in gaining employment, including conducting seminars for employers and, in conjunction with employers, conducting job search workshops and establishing job search groups. States and Regional Workforce Boards should develop marketing strategies and outreach activities that promote the hiring of Veterans. When employer outreach is primarily accomplished by a "business services team" or like entity, an LVER should be included as an active member of that team. A secondary role of the LVER is to concentrate staff efforts on individualized job development services for Veterans,

Florida Department of Economic Opportunity | Caldwell Building | 107 E. Madison Street | Tallahassee, FL 32399
866.FLA.2345 | 850.245.7105 | 850.921.3223 Fax
www.floridajobs.org | www.twitter.com/FLDEO | www.facebook.com/FLDEO

especially Veterans determined to be job ready after receipt of intensive services from a DVOP specialist.

Since the pay grade and level is the same for both positions, converting from one to the other would not impact the salary or wage rate. Please review the attached Veterans Staff Directory for your region and determine if you currently have the right mix of DVOPs to man your local one-stop centers and LVERs to assist in providing business services. Please contact Shawn Forehand at (850) 245-7424 or shawn.forehand@deo.myflorida.com, or Paul Furbush at (850) 921-3867 or paul.furbush@deo.myflorida.com and they will work with you in making this determination.

We request that you please complete your review by no later than October 21st, 2013 and let us know the number, if any, of identified LVER positions that should be converted to DVOP Specialists. We will then submit a grant modification request to DOL VETS to make the conversion official.

LAS/ssf

[Attachments](#)

cc: Michael Lynch
Shawn Forehand
Paul Furbush