DEPAR MENT OF ECONOMIC OPPO UNITY Reemployment Assistance Appeals PO BOX 5250 TALLAHASSEE FL 32399-5250

PETITIONER:

Employer Account No. - 2864295 THE AKSHAY WELLNESS GROUP INC ATTN: AVANI KANUBADDI 103 CARNEGIE CTR STE 200

PRINCETON NJ 08540-6235

RESPONDENT:

State of Florida DEPARTMENT OF ECONOMIC OPPORTUNITY c/o Department of Revenue

PROTEST OF LIABILITY DOCKET NO. 0019 3463 29-01

<u>ORDER</u>

This matter comes before me for final Department Order.

Having fully considered the Special Deputy's Recommended Order and the record of the case and in the absence of any exceptions to the Recommended Order, I adopt the Findings of Fact and Conclusions of Law as set forth therein. A copy of the Recommended Order is attached and incorporated in this Final Order.

In consideration thereof, it is ORDERED that the determination dated December 28, 2012, is AFFIRMED.

JUDICIAL REVIEW

Any request for judicial review must be initiated within 30 days of the date the Order was filed. Judicial review is commenced by filing one copy of a *Notice of Appeal* with the DEPARTMENT OF ECONOMIC OPPORTUNITY at the address shown at the top of this Order and a second copy, with filing fees prescribed by law, with the appropriate District Court of Appeal. It is the responsibility of the party appealing to the Court to prepare a transcript of the record. If no court reporter was at the hearing, the transcript must be prepared from a copy of the Special Deputy's hearing recording, which may be requested from the Office of Appeals.

Cualquier solicitud para revisión judicial debe ser iniciada dentro de los 30 días a partir de la fecha en que la Orden fue registrada. La revisión judicial se comienza al registrar una copia de un *Aviso de Apelación* con la Agencia para la Innovación de la Fuerza Laboral [DEPARTMENT OF ECONOMIC OPPORTUNITY] en la dirección que aparece en la parte superior de este Orden y una segunda copia, con los honorarios de registro prescritos por la ley, con el Tribunal Distrital de Apelaciones pertinente. Es la responsabilidad de la parte apelando al tribunal la de preparar una transcripción del registro. Si en la audiencia no se encontraba ningún estenógrafo registrado en los tribunales, la transcripción debe ser preparada de una copia de la grabación de la audiencia del Delegado Especial [Special Deputy], la cual puede ser solicitada de la Oficina de Apelaciones.

Nenpòt demann pou yon revizyon jiridik fèt pou l kòmanse lan yon peryòd 30 jou apati de dat ke Lòd la te depoze a. Revizyon jiridik la kòmanse avèk depo yon kopi yon *Avi Dapèl* ki voye bay DEPARTMENT OF ECONOMIC OPPORTUNITY lan nan adrès ki parèt pi wo a, lan tèt *Lòd* sa a e yon dezyèm kopi, avèk frè depo ki preskri pa lalwa, bay Kou Dapèl Distrik apwopriye a. Se responsabilite pati k ap prezante apèl la bay Tribinal la pou l prepare yon kopi dosye a. Si pa te gen yon stenograf lan seyans lan, kopi a fèt pou l prepare apati de kopi anrejistreman seyans lan ke Adjwen Spesyal la te fè a, e ke w ka mande Biwo Dapèl la voye pou ou.



Magnus Hines

RA Appeals Manager,

Reemployment Assistance Program

DEPARTMENT OF ECONOMIC OPPORTUNITY

FILED ON THIS DATE PURSUANT TO § 120.52, FLORIDA STATUTES, WITH THE DESIGNATED DEPARTMENT CLERK, RECEIPT OF WHICH IS HEREBY ACKNOWLEDGED.

Shener J. Bams

DEPUTY CLERK

3-26-14 DATE

CERTIFICATE OF SERVICE

I HEREBY CERTIFY that true and correct copies of the foregoing Final Order have been furnished to the persons listed below in the manner described, on the Duthalay of March, 2014.

Shenew J. Bams

SHANEDRA Y. BARNES, Special Deputy Clerk DEPARTMENT OF ECONOMIC OPPORTUNITY Reemployment Assistance Appeals PO BOX 5250 TALLAHASSEE FL 32399-5250 By U.S. Mail:

THE AKSHAY WELLNESS GROUP INC ATTN: AVANI KANUBADDI 103 CARNEGIE CTR SUITE 200 PRINCETON NJ 08540-6235

PAYCHEX INC ATTN: LAURIE MAFFETT, VP 911 PANORAMA TRAIL SOUTH ROCHESTER NY 14626

DEPARTMENT OF REVENUE WILLA DENNARD CCOC BLDG #1 SUITE 1400 2450 SHUMARD OAK BLVD TALLAHASSEE FL 32399

DEPARTMENT OF REVENUE ATTN: RENEE NOEL TS 1 5050 WEST TENNESEE ST #3-2426 TALLAHASSEE FL 32399-0112

State of Florida
DEPARTMENT OF ECONOMIC OPPORTUNITY
c/o Department of Revenue

DEPA IMENT OF ECONOMIC OPPORTUNITY Reemployment Assistance Appeals MSC 347 CALDWELL BUILDING 107 EAST MADISON STREET TALLAHASSEE FL 32399-4143

PETITIONER:

Employer Account No. - 2864295 THE AKSHAY WELLNESS GROUP INC ATTN: AVANI KANUBADDI 103 CARNEGIE CTR SUITE 200 PRINCETON NJ 08540-6235

PROTEST OF LIABILITY DOCKET NO. 0019 3463 29-01

RESPONDENT:

State of Florida
DEPARTMENT OF ECONOMIC
OPPORTUNITY
c/o Department of Revenue

RECOMMENDED ORDER OF SPECIAL DEPUTY

TO: Altemese Smith
Bureau Chief,
Reemployment Assistance Program
DEPARTMENT OF ECONOMIC OPPORTUNITY

This matter comes before the undersigned Special Deputy pursuant to the Petitioner's protest of the Respondent's determination dated December 28, 2012.

After due notice to the parties, a telephone hearing was held on October 23, 2013. The Petitioner, represented by a Paychex, Inc. Tax Specialist, appeared and testified. Another Tax Specialist testified as a witness.

The record of the case, including the recording of the hearing and any exhibits submitted in evidence, is herewith transmitted. Proposed Findings of Fact and Conclusions of Law were not received.

ISSUE: Whether the Petitioner is entitled to waiver of penalty and interest for delinquent reports, pursuant to §443.141(1), Florida Statutes; Rule 73B-10.028(4), Florida Administrative Code.

Findings of Fact:

- 1. In approximately 2008 the Petitioner engaged Paychex, Inc. to provide payroll services, including filing payroll tax reports for the Petitioner.
- 2. The Petitioner's unemployment tax report for reporting wages paid and for paying tax on the wages for the third quarter 2010 was due to be filed on or before October 31, 2010.
- 3. During the third quarter 2010 the Petitioner paid wages of \$19,000. The payroll service provider did not file the tax report showing that the Petitioner had paid \$19,000 in wages.

Docket No. 0019 3463 29-01 2 of 4

4. In April 2012 the Florida Department of Revenue contacted the payroll service provider concerning the delinquent tax report. The payroll service provider filed the third quarter 2010 tax report in approximately September 2012.

- 5. The Department of Revenue notified the tax service provider that late filing penalties in the amount of \$300 had been assessed for the late filing of the third quarter 2010 tax report. The tax service provider requested waiver of the penalties.
- 6. On December 28, 2012, the Department of Revenue denied the request for waiver of penalties. The payroll service provider filed a protest.

Conclusions of Law:

- 7. Section 443.141, Florida Statutes provides:
 - (1) Past Due Contributions and Reimbursements; Delinquent, Erroneous, Incomplete, or Insufficient Reports.-
 - (a)Interest. Contributions or reimbursements unpaid on the date due shall bear interest at the rate of 1 percent per month from and after that date until payment plus accrued interest is received by the tax collection service provider, unless the service provider finds that the employing unit has good reason for failure to pay the contributions or reimbursements when due. Interest collected under this subsection must be paid into the Special Employment Security Administration Trust Fund.
 - (b)Penalty for delinquent reports.
 - 1. An employing unit that fails to file any report required by the Department of Economic Opportunity or its tax collection service provider, in accordance with rules for administering this chapter, shall pay to the tax collection service provider for each delinquent report the sum of \$25 for each 30 days or fraction thereof that the employing unit is delinquent, unless the agency or its service provider, whichever required the report, finds that the employing unit has good reason for failure to file the report. The department or its service provider may assess penalties only through the date of the issuance of the final assessment notice. However, additional penalties accrue if the delinquent report is subsequently filed.
- 8. Rule 73B-10.025(1), Florida Administrative Code, provides:
 - (b) Each quarterly report must:
 - 1. Be filed with the Department of Revenue by the last day of the month following the calendar quarter to which the report applies, except for reports filed by electronic means, which are to be filed as provided in Rule 73B-10.023, F.A.C. However, an employer reporting for the first time is authorized 15 consecutive calendar days from the notification of liability to submit reports for previous calendar quarters without incurring penalty charges; and
 - 2. Be filed for each calendar quarter during which the employer was liable, even if no contributions are payable. If there was no employment during the calendar quarter to which the report applies, the report must be completed to so reflect.
- 9. Rule 73B-10.028, Florida Administrative Code, provides:
 - (4) Waiver of Penalty and Interest. Pursuant to Sections 443.1316 and 443.141(1), F.S., the Department is authorized to waive imposition of interest or penalty when the employer files a written request for waiver establishing that imposition of interest or penalty would be inequitable, however, the Department will not consider a request for waiver of penalty until the employer has filed all reports due for the five years immediately preceding the request for waiver. Examples of inequity include situations where the delinquency was caused by one of the following factors:
 - (a) The required report was addressed or delivered to the wrong state or federal agency.

- (b) Death or serious illness of the person responsible for the preparation and filing of the report.
- (c) Destruction of the employer's business records by fire or other casualty.
- (d) Unscheduled and unavoidable computer down time.(e) Erroneous information provided by the Agency or Department; failure of the Department to furnish proper forms upon a timely request; or inability of the employer to obtain an interview with a representative of the Department. In each case, a diligent attempt to obtain the necessary information or forms must have been made by the employer in sufficient time that prompt action by the Department would have allowed the reports to be filed timely.
- 10. The Petitioner's witness, a Paychex, Inc. Tax Specialist, testified that prior to the hearing she conducted an investigation to determine why Paychex, Inc. had not timely filed the third quarter 2010 tax report. She testified that she was told that Paychex, Inc. had attempted to electronically file the tax report showing that no wages had been paid during the quarter and that the tax report was rejected. She testified that she was not able to determine why a tax report showing the correct amount of wages was not filed prior to October 31, 2010.
- 11. Section 90.604, Florida Statutes, sets out the general requirement that a witness must have personal knowledge regarding the subject matter of his or her testimony. Information or evidence received from other people and not witnessed firsthand is hearsay. Hearsay evidence may be used for the purpose of supplementing or explaining other evidence, but it is not sufficient, in and of itself, to support a finding unless it would be admissible over objection in civil actions. Section 120.57(1)(c), Florida Statutes.
- 12. The testimony of the Tax Specialist that Paychex, Inc. had attempted to file a zero tax return and that the tax return was rejected is hearsay. No competent evidence has been presented to show why the third quarter 2010 tax report was filed late.
- 13. Rule 73B-10.035(7), Florida Administrative Code, provides that the burden of proof will be on the protesting party to establish by a preponderence of the evidence that the determination was in error.
- 14. No competent evidence has been presented to show that the determination of the Department of Revenue, denying the waiver of penalties, is in error.

Recommendation: It is recommended that the determination dated December 28, 2012, be AFFIRMED. Respectfully submitted on January 24, 2014.



R. O. SMITH, Special Deputy Office of Appeals

A party aggrieved by the *Recommended Order* may file written exceptions to the Director at the address shown above within fifteen days of the mailing date of the *Recommended Order*. Any opposing party may file counter exceptions within ten days of the mailing of the original exceptions. A brief in opposition to counter exceptions may be filed within ten days of the mailing of the counter exceptions. Any party initiating such correspondence must send a copy of the correspondence to each party of record and indicate that copies were sent.

Una parte que se vea perjudicada por la *Orden Recomendada* puede registrar excepciones por escrito al Director Designado en la dirección que aparece arriba dentro de quince días a partir de la fecha del envío por correo de la *Orden Recomendada*. Cualquier contraparte puede registrar contra-excepciones dentro de los diez días a partir de la fecha de envió por correo de las excepciones originales. Un sumario en oposición a contra-excepciones puede ser registrado dentro de los diez días a partir de la fecha de envío por correo de las contra-excepciones. Cualquier parte que dé inicio a tal correspondencia debe enviarle una copia de tal correspondencia a cada parte contenida en el registro y señalar que copias fueron remitidas.

Yon pati ke *Lòd Rekòmande* a afekte ka prezante de eksklizyon alekri bay Direktè Adjwen an lan adrès ki parèt anlè a lan yon peryòd kenz jou apati de dat ke *Lòd Rekòmande* a te poste a. Nenpòt pati ki fè opozisyon ka prezante objeksyon a eksklizyon yo lan yon peryòd dis jou apati de lè ke objeksyon a eksklizyon orijinal yo te poste. Yon dosye ki prezante ann opozisyon a objeksyon a eksklizyon yo, ka prezante lan yon peryòd dis jou apati de dat ke objeksyon a eksklizyon yo te poste. Nenpòt pati ki angaje yon korespondans konsa dwe voye yon kopi kourye a bay chak pati ki enplike lan dosye a e endike ke yo te voye kopi yo.

Show D. Barnes, Special Deputy Clerk

Date Mailed: January 24, 2014

Copies mailed to: Petitioner Respondent

PAY CHEX INC ATTN: LAURIE MAFFETT VP 911 PANORMA TRAIL SOUTH ROCHESTER NY 14626

WILLA DENARD DEPARTMENT OF REVENUE CCOC BLDG #1 SUITE 1400 2450 SHUMARD OAK BLVD TALLAHASSEE FL 32399

DEPARTMENT OF REVENUE ATTN: RENEE NOEL 5050 W TENNESSEE STREET #3-2426 TALLAHASSEE FL 32399