Policy Section	Concerns	Submitted by	Policy Language Change	DEO Comments	Authority
IV.A Jobseeker Registration	"If the jobseeker is not already registered, career center staff must ensure they have obtained the jobseeker's permission prior to creating a new registration" **Clarify what to do if staff find that the customer does have a previous registration in EF with a closed WP application. Is permission still needed?	LWDB 12	No	For clarification purposes, registering a jobseeker in Employ Florida and creating/opening a new Wagner-Peyser application are distinct actions. Please see Sections IV.B Wagner-Peyser (WP) Application and IV.C. Recording Services Provided to Jobseekers for guidance in this regard.	N/A
IV.B. Wagner-Peyser Application	If ONET code is required in the WP application, can GEOSOL make this a mandatory field?	LWDB 12	No	An O*NET code is not required on the Wagner-Peyser application; however, it is required in the Job Occupation section of the General Information page in the jobseeker's registration.	N/A
	It references "Reemployment Services and Eligibility Assessment (RESEA) but it does not reference Priority Reemployment Planning Services (PREP) anywhere in this section (F). Should PREP be included?	LWDB 19	Yes	Yes. The policy language has been updated.	N/A
	2): "eligible for" and "receiving services" are two very different things.	LWDB 6	No	Concur. However, this distinction does not warrant an update to the policy language as both terms are applicable.	N/A

IV.E. Wagner-Peyser Participant Exit	Third paragraph: Please provide clarity on this item, based on the language above, we would need to document consent for every staff assisted service code entered in Employ Florida. Yet this is not mentioned in the "Recording Services Provided to Jobseekers" section of this consultation paper. Just to be clear and consistent, is the expectation to provide knowledge and consent only applicable to "exit" or is it applicable to both "recording services provided to jobseekers and exit"?	LWDB 8	Yes	Yes, it is applicable to both sections as the intent is that staff should not, at any time, provide or record a staff-assisted service for a jobseeker without their knowledge. The policy language has been updated in both Section IV.C. Recording Services Provided to Jobseekers and Section IV.E. Wagner-Peyser Participant Exit. Note: Regarding documenting consent, LWDBs should follow the documentation requirements outlined in the Employ Florida Service Code Guide regarding documentation/case note expectations. This policy is not intended to incorporate documentation requirements that are not contained therein.	N/A
	Third bullet: "Providing care for a family member with a health/medical condition that precludes entry into unsubsidized employment or continued participation in the program. Does not include temporary conditions expected to last for less than 90 days" ***This global exclusion in no longer applicable to WIOA – what if job seeker is enrolled in WIOA and meets this exclusion for WP.	LWDB 12	Yes	The policy language has been updated to remove the referenced global exclusion.	TEGL 10-16, Change 1
	Fourth bullet says, "Becoming Deceased". It is our humble opinion that one is either deceased or not deceased. We suggest removing the word "Becoming", or perhaps changing "Becoming" to "Being".	LWDB 19	Yes	Concur. The policy language has been updated.	N/A

IV.D. Veterans' Priority of Service	Last paragraph: This is a significant change from Admin Policy 096 Revised date: 5/24/19 which states that Notification of POS can be provided by any staff member, not just veteran staff (i.e. Local Veterans Employment Representatives/LVER's or Disabled Veterans Outreach Program DVOP Specialist). Example – If a DVOP is performing outreach at a homeless shelter and encounters an SBE veteran with an EF registration, he checks the veteran's current WP application activity history/service plan screen to verify whether or not previous POS notification has occurred, and it has not. Because there is no AJC staff member available the DVOP should be allowed to enter Notification of POS (189) at this point.	LWDB 8	Yes	Concur. The policy language has been updated.	N/A

| V. Definitions | In the policy definition of Full Registration, it says the background wizard must be completed. To ensure a visually obvious completion of the PIRL background information, Region 14 is requesting that additional drop-down options be added in the background wizard for when the participant does not have one of the current selections for employment and education in their history. By choosing none selected, it appears staff skipped the question and the background is incomplete.

Currently, the full registration screens can only be entered by staff, yet customer approval is needed to enter the information. This is a very burdensome and time-consuming process for staff and customers. In addition, it does not allow the workforce system to accurately track all the individuals that have been assisted i.e. those participating in career fairs or other virtual events. Can the form in EF be changed so customers can enter their own full registration/PIRL information online, then staff validate the information and at the time of validation provide a staff-assisted service, such as Career Orientation?

If staff continues to complete the full registration/PIRL, can that the EF Registration be considered a staff-assisted service?

We understand some of these requirements may be grounded in policy. However, policy can be changed to address new realities, to better serve customers, to more efficiently utilize technology and to better track services. | LWDB 14 | No | Your recommendations regarding additional drop-down options has been shared with the Bureau of One-Stop and Program Support's Performance & Reporting Unit. Note: It is understood that not all elements of information contained in the background wizard are applicable to all job seekers.

For clarification purposes, registering a jobseeker in Employ Florida and creating/opening a new Wagner-Peyser application are distinct actions. Wagner-Peyser applications can only be created by staff. Neither registering a job seeker or creating a Wagner-Peyser application in Employ Florida are staff-assisted services. | |
| N/A | How often do you have to ask for consent for job searches – if you do it once (at the beginning are you ok?) not for every referral because that would potentially create a delay in connecting a person to an open job. | LWDB 12 | | The requirements of job referrals are discussed in Administrative Policy 099 - Job Orders and Placements. DEO has taken this question under advisement for consideration during future revisions to that policy. | N/A |