



## Grant Modification / Notice of Award

U.S. DEPARTMENT OF LABOR / EMPLOYMENT AND TRAINING ADMINISTRATION

<b>GRANT MODIFICATION</b>		<b>No. 1</b>		PROJECT: Unemployment Insurance	
GRANT NUMBER: UI-35938-21-60-A-12	EIN: 364706134	EFFECTIVE DATE: 07/01/2021	PAGE 1		
GRANTEE: FLORIDA DEPARTMENT OF ECONOMIC OPPORTUNITY 107 EAST MADISON STREET, MSC 85, CALDWELL BUILDING TALLAHASSEE, FLORIDA 32399-4134			ISSUED BY U.S. DEPARTMENT OF LABOR / ETA DIVISION OF FEDERAL ASSISTANCE 200 CONSTITUTION AVENUE NW - ROOM N-4716 WASHINGTON, DC 20210		

**Action:**

To incorporate the revised state plans for FY 2021 RESEA grants.

NOTE: This action fully satisfies the Special Condition(s) as outlined in the grant agreement.

YEAR / CFDA PROGRAM ACCOUNT ID	Mod 0 CURRENT LEVEL	Mod 1 MODIFICATION	NEW LEVEL	PMS DOC #
PY 21 / 17.225 UI RESEA 21-1630-2021-0501792122BD202101790001215UI021A0000AOWS00AOWS00- A90220-410010-ETA-DEFAULT TASK-	\$7,392,716.00	\$0.00	\$7,392,716.00	UI35938JU0
<b>TOTAL FUND AVAILABILITY</b>	<b>\$7,392,716.00</b>	<b>\$0.00</b>	<b>\$7,392,716.00</b>	

Except as modified, all terms and conditions of said grant /agreement remain unchanged and in full effect.

Approved  
by

**SERENA BOYD**

Grant Officer

Date Signed

09/22/2021

Close

Print

# ELEMENTS OF AN UNEMPLOYMENT INSURANCE (UI) REEMPLOYMENT SERVICES AND ELIGIBILITY ASSESSMENT (RESEA) GRANT STATE PLAN

## 1. State Name

Florida Department of Economic Opportunity

## 2. Name and Title of the State Agency Administrator

Name: Adrienne Johnston

Title: Director, Workforce Services

Address: 107 E. Madison Street, Tallahassee, FL 32399

## 3. RESEA Program Lead/Contact

The Person who can answer questions about the RESEA Proposal.

Name: Keantha B. Moore

Telephone: (850) 245-7413

Email: Keantha.Moore@deo.myflorida.com

## 4. UI Program Lead/Contact

The person who can answer questions about the UI aspects of the RESEA proposal. This person may also be the RESEA Program Lead/Contact.

Name: Benny Collazo

Telephone: (954) 730-2612

Email: Benigno.Collazo@deo.myflorida.com

## 5. Total Funds From prior RESEA Grants Projected to carry over

Please include expected date for full obligation and expenditure of these remaining funds.

Obligation date – (mm/dd/yy) expected by: 09/30/21

Expenditure date – (mm/dd/yy) expected by: 09/30/21

\$ 738,961.00

(If needed, please use the box below to elaborate on expenditures.)

N/A

**6. Total Proposed RESEA Project Cost**

The total amount of funds requested in this grant, which may be up to the limit specified in annual RESEA operating guidance.

\$ 7,392,716.00

(If needed, please use the box below to elaborate on grant funds.)

N/A

**7. Total Service Delivery (Program) Cost**

The total amount of funds requested for staff and resources necessary to conduct the RESEAs excluding administrative and evaluation costs.

\$ 6,551,866.24

(If needed, please use the box below to elaborate on program costs.)

N/A

**8. Total Administrative Costs**

The total amount of funds requested for program administrative costs. Please include a breakout of these costs (Note: This entry includes IT costs).

\$ 101,572.00

(If needed, please use the box below to elaborate on administrative costs.)

Federally Approved Indirect Cost \$101,572.00\*

\*The \$101,572.00 is RESEA's share of indirect costs under DEO's indirect rate agreement approved by USDOL. According to the Indirect Rate Agreement, dated October 5, 2020 it contains the percent that is applied to the RESEA

**9. Staff and Administrative Costs for a Single Completed Initial RESEA**

Please include narrative describing how amounts were calculated.

\$ 165.25

(Use the box below to describe amount calculations used.)

Staff and Service Delivery plus administrative cost = \$7,392,716 / Total # of initial RESEAs of 44,737 = \$165.25

Per the Training and Employment Guidance Letter No. 12-20 and the Unemployment Insurance Program Letter No. 13-21, RESEA now provides states with flexibility in how its RESEA program is designed and the types of service

**10. Completed Initial RESEA Staffing and Time**

Complete chart below to provide additional information about how specific required initial RESEA activities are staffed, the average time needed, and estimated costs.

ACTIVITY	STAFF (ES/WIOA/UI/OTHER)	INDIVIDUAL/ GROUP	AVERAGE TIME	STAFF COST PER HOUR
Eligibility Review	UI	Individual	15 minutes	9.18
Labor Market Information	ES/WIOA	Individual	30 minutes	18.36
Individual Reemployment Plan	ES/WIOA	Individual	60 minutes	36.72
Providing information and access to American Job Center (AJC) services including career services	ES/WIOA	Individual/Group	30 minutes	18.36
Enrollment in Employment Services	ES	Individual	30 minutes	18.36
Providing support with individual reemployment plan.	ES/WIOA	Individual	30 minutes	18.36
Referrals to other services	ES/WIOA	Individual	60 minutes	36.72
Other services provided in addition to required elements.	ES/WIOA	Individual/Group	15 minutes	9.18
<b>TOTALS</b>	--	--	270 minutes	165.24

**11. Staff and Administrative Costs for Subsequent RESEA**

If subsequent RESEAs are not included in program design, please indicate "No Subsequent" in text box below.

\$

(If needed, please use the box below to elaborate on Staff and Administrative costs for subsequent RESEAs.)

No Subsequent.

**12. Completed Subsequent RESEA Staffing and Time**

Complete the chart below to provide additional information about how specific subsequent RESEA activities are staffed and the average time needed.

ACTIVITY	STAFF (ES/WIOA/UI/OTHER)	INDIVIDUAL/ GROUP	AVERAGE TIME	STAFF COST PER HOUR
Eligibility Review				
Labor Market Information				
Providing support with individual reemployment plan				
Providing information and access to American Job Center (AJC) services including career services				
Referrals to other services				
<b>TOTALS</b>	--	--		

**13. Projected Time for a *Single* Initial RESEA, Including Paperwork**

In addition to information provided in 12, this entry should represent total time spent preparing for and conducting a single initial RESEA, including preparation, documentation and other related activities.

**14. Projected Time for the Subsequent RESEA, Including Paperwork**

In addition to information provided in 15, this entry should represent total time spent preparing for and conducting a single subsequent RESEA, including preparation, documentation and other related activities.

**15. Projected Costs for a Single RESEA for which the Claimant Fails to Report**

The total costs spent scheduling a single RESEA for which the claimant subsequently fails to report and referring the claimant to adjudication for failure to report. This estimate should not include the costs of adjudication, which are separately funded.

\$

(If needed, please use the box below to elaborate on expenditures.)

N/A

**16. Total Number of Initial RESEAs to be Scheduled**

The total number of initial RESEAs that will be scheduled including both the RESEAs for which claimants are projected to report and the RESEAs for which claimants are projected to fail to report.

**17. Total Number of Subsequent RESEAs to be Scheduled**

The total number of subsequent RESEAs that will be scheduled including both the RESEAs for which claimants are projected to report and the RESEAs for which claimants are projected to fail to report. (If the state does not conduct subsequent RESEAs this number will be zero.)

**18. Total Number of RESEAs Projected to be Completed**

The total number of RESEAs the state will schedule during the grant period for which the claimant will report and participate in an RESEA. Please include breakout of initial and subsequent, if applicable.

**19. Total Number of RESEAs Projected for which the Claimant Will Fail to Report**

The total number of RESEAs the state will schedule during the grant period for which the claimant will fail to report and will not participate in an RESEA.

**20. Actions Taken to Reduce Number of Claimants Failing to Report.**

If the state has taken any actions in the past year and/or plans to carry out any activities under the proposed RESEA program to reduce the number of claimants failing to report, please identify and provide a brief description.

**Please select all that apply:**

- Self-scheduling of appointments (Completion date [actual or projected] mm/yy)
- Automated reminders (text message, e-mail, phone, etc.)
- Restructuring of notifications and other communications (behavioral insights, plain-language, etc.)
- Other

**Insert brief narrative of actions taken or planned:**

Florida is exploring the option of incorporating a self-scheduling option in the Employ Florida system. As this functionality does not currently exist in the system how Florida envisions it, the state will be working with the vendor to assess the feasibility and cost of developing such functionality.

Florida will also be conducting either an in-person training or a live webinar that will provide local workforce

**21. Total number of RESEA Sites**

The total number of sites where RESEAs will be conducted. If RESEAs are conducted statewide (at least one location in each Workforce Innovation and Opportunity Act [WIOA] workforce development area), please indicate "statewide." If RESEAs are provided at limited sites, list the towns/cities or local workforce development areas where RESEA activities will be conducted. If RESEA is not available statewide, Worker Profiling and Reemployment Services (WPRS) must be provided in areas where RESEA is not available.

Number of sites providing RESEAs:

Number of sites providing WPRS:

**List RESEA locations if RESEA activities are not statewide:**

LWDB	CAREERSOURCE NAME	COUNTIES
1	Escarosa	Escarosa
2	Okaloosa Walton	Okaloosa; Walton

**List WRPS locations if RESEA activities are not statewide:**

LWDB	CAREERSOURCE NAME	COUNTIES
5	Capital Region	Gadsden; Leon; Wakulla
19	Heartland	Desoto; Hardee; Highlands; Okeechobee

**22. Role of UI Staff**

Briefly describe the role played by UI staff in program management. Please note that all eligibility determinations and redeterminations are funded through the regular UI funding for non-monetary determinations and not through the RESEA grant.

**Insert description of UI staff roles:**

Claims-examiners, who are state merit staff, conduct the Eligibility Review Procedures (ERPs). They are housed within the state office and are not located in local career centers. The ERPs are performed after the workforce activities have been completed. Unemployment Insurance (UI) supervisors train the UI claims-examiners and UI adjudicators to

**23. Selection of RESEA Participants:**

Please describe the state's methodology for selecting claimants to participate in the RESEA program and at what point in the claim series selections are made. If a profiling or statistical model is used please describe the model including factors used and when the model was last updated. UI claimants who have a definite return-to-work date; claimants who secure work only through a union hiring hall; and claimants who are in approved training should be excluded from the RESEA program.

**Insert description of how claimants are selected:**

Florida uses its Worker Profiling and Reemployment Services (WPRS) pool for selecting RESEA participants. Working with the USDOL's profiling expert, the state has developed a profiling methodology which assigns a coefficient value to predict the likelihood of benefit exhaustion. Those with the highest scores are deemed to be the most likely to

## 24. Proper Notification

*All states participating in the RESEA program must provide both an assurance that, and description of how, individuals selected to participate in RESEA will receive proper notifications regarding the program's eligibility conditions, requirements, and benefits. Proper notifications must be in clear and simple language and include warnings to ensure selected individuals are fully aware of the consequences of noncompliance with the state's policies related to non-attendance and/or nonfulfillment of UI work search requirements. (Section 306(e)(1)(A)(i), Social Security Act (SSA)).*

**Do you assure that proper notification as described in Element (28) will be provided?**

Yes /  No

**Insert description of notification process and attach template used for notifications.**

Once individuals have been scheduled for their initial RESEA appointment, LWDBs print notification letters generated directly from the Employ Florida system. LWDBs use either brightly colored envelopes or paper when they mail the notifications of the RESEA appointments. Additionally, some LWDBs stamp the envelopes with the words

## 25. Reasonable Scheduling Accommodations

*To maximize participation in the RESEA program, the state must provide assurance that, and a description of how reasonable scheduling accommodations are made available to individuals selected for RESEA (Section 306(e)(1)(A)(ii), SSA).*

**Do you assure that reasonable scheduling accommodations are available to RESEA participants?**

Yes /  No

**Insert a description of the reasonable scheduling accommodations provided.**

Florida allows claimants to reschedule their initial RESEA appointment and their work search activity appointment one time each within plus or minus seven days of the original scheduled dates.

## 26. UI Feedback Loop and Adjudication.

*Once selected for an initial or subsequent RESEA, claimants are required to participate in all components of the RESEA. Failure to report or participate in any aspect of the RESEA must result in referral to the UI agency for adjudication under the applicable state law. States must include a description of the UI feedback loop and adjudication process.*

**Insert a brief description regarding the feedback loop from the RESEA provider to the UI system on whether the claimants reported and participated in required activities as directed.**

Florida's RESEA program is fully integrated into the Employ Florida system. Once all of the RESEA services are completed, career center staff record this information in Employ Florida. This triggers the eligibility review which is conducted by UI staff through telephone interviews. Similarly, once the additional reemployment services are

**Insert a brief description of the feedback loop established to refer any UI eligibility issues identified during the RESEA for adjudication.**

If a claimant fails to meet the eligibility criteria of attending either their initial or any additional reemployment service appointment, LWDB staff record the non-attendance in the Employ Florida system and the claimant is referred to adjudication for fact finding. A UI adjudicator contacts the claimant by telephone and conducts fact-finding to



## 27. Activities Supporting RESEA's Statutory Purposes

*Each state must provide assurance that, and description of how, the planned RESEA program will conform to the four statutory purposes identified below (Section 306(e)(1)(B), SSA).*

### 27(a) Purpose 1:

To improve employment outcomes of individuals that receive unemployment compensation and to reduce the average duration of receipt of such compensation through unemployment.

**Do you assure that the proposed RESEA program design and planned activities conform to purpose 1 as described in Element 27(a)?**

Yes /  No

**Insert brief description of specific RESEA program elements and/or activities that support this purpose.**

In Florida, RESEA activities are, primarily, individual one-on-one appointments between the claimant and a case manager. Each claimant receives: orientation, initial assessment, individualized labor market information, development of an employability plan, and referral to at least one additional reemployment service, as described below:

\* The orientation, conducted in groups or individually, provides an overview of the RESEA program and its requirements, the services accessible at the career center, and information about partner programs and other

### 27(b) Purpose 2:

To strengthen program integrity and reduced improper payments of unemployment compensation by states through the detection and prevention of such payments to individuals who are not eligible for such compensation.

**Do you assure that the proposed RESEA program design and planned activities are conform to purpose 2 as described in Element 27(b)?**

Yes /  No

**Insert brief description of specific RESEA program elements and/or activities that support this purpose.**

The feedback loop between the career center staff and UI staff regarding whether a claimant attended the required reemployment service appointment helps to reduce improper payments. This feedback loop puts UI staff on notice that they need to reach out for additional fact-finding to determine why the claimant did not attend the appointment. In this additional fact finding process, the UI staff may uncover eligibility issues that may not have been discovered until a later date, depending on the issue. Improper payments may be reduced by this additional fact-finding process because UI staff may catch a potential eligibility issue at the beginning of the claim as opposed to the end of the claim.

**27(c) Purpose 3:**

To promote alignment with the broader vision of the Workforce Innovation and Opportunity Act (WIOA) (29 U.S.C. 3101 et seq.) of increased program integration and service delivery for job seekers, including claimants for unemployment compensation. (Note: Additional information about the vision of WIOA is provided in [Training and Employment Guidance Letter No. 19-14, Vision for the Workforce System and Initial Implementation of the Workforce Innovation and Opportunity Act](#) and additional information specific State UI programs is provided in [Unemployment Insurance Program Letter 14-18](#)).

**Do you assure that the proposed RESEA program design and planned activities conform to purpose 3 as described in Element 27(c)?**

Yes /  No

**Insert a brief description of the specific RESEA program elements and/or activities that support this purpose including information about how RESEA has been integrated into the State's workforce system and network of AJCs.**

In Florida, most UI claimants are registered as job seekers in Employ Florida within 24 hours of filing for benefits. This includes the claimant's email address, if supplied, and a partial work history. The skills matching functionality of Employ Florida is used to generate an initial listing of current jobs posted in the system based on the work history and/or the job skills the claimant entered. As a result, an automatic email is sent to the claimant that:

- \* Informs the claimant of his/her Employ Florida log in information.
- \* Provides a link to the initial list of jobs matched to the claimant's work history and/or job skills.
- \* Provides a link to complete a full resume and begin active use of the system to search and apply for jobs.

**27(d) Purpose 4:**

Establish reemployment service and eligibility assessment as an entry point for individuals receiving unemployment compensation into other workforce system partner programs.

**Do you assure that the proposed RESEA program design and planned activities conform to purpose 4 as described in Element 27(d)?**

Yes /  No

**Insert brief description of specific RESEA program elements and/or activities that support this goal.**

As previously described in this plan, Florida uses its WPRS pool to select UI claimants for participation. RESEA serves as an entry point into the workforce system for claimants. As such, it provides exposure and access to the other workforce system partner programs based on their individual needs in addition to the program elements and activities outlined in elements 27(a) Purpose 1 and Purpose 3 and as follows:

- \* An orientation about the career center's services.
- \* An initial assessment to determine the claimant's strengths, weaknesses and barriers to employment.
- \* Labor market information unique to the participant's past or future occupation and work experience.
- \* If the labor market information shows the participant's occupation to be in decline, they may be

## 28. Evidence-based Standards and Evaluation Requirements

*Each state must provide assurances and a description of how the state's RESEA program will satisfy the requirement to use grant funds only for interventions and service delivery strategies designed to reduce the number of weeks for which program participants receive unemployment compensation by improving employment outcomes for participants, including employment and earnings. States implementing RESEA interventions or service delivery strategies without a high or moderate causal rating must be under evaluation at the time of use. (Section 306(e)(1)(B), SSA).*

### 28(a):

**Do you assure that the state's RESEA program will satisfy the requirement to use grant funds only for interventions and service delivery strategies designed to reduce the number of weeks for which program participants receive unemployment compensation by improving employment outcomes for participants, including employment and earnings?**

Yes /  No

**Insert description of the evidence-based interventions and service delivery strategies the State plans to use to speed reemployment, including specific references to the evidence relied upon.**

The evidence-based interventions Florida plans to use to speed up reemployment will include, but not be limited to, the casual impact analysis provided by the Clearinghouse for Labor Evaluation and Research (CLEAR) such as:

**Insert an explanation of how such interventions and service delivery strategies are appropriate to the population served.**

Florida's revised profiling model is supported by local labor market information and economic trends which provides flexibility to target claimants from a variety of backgrounds and lengths of time receiving benefits based on local needs.

### 28(b):

**Do you assure that the RESEA interventions or service delivery strategies used to implement the program without a high or moderate causal rating are under evaluation at the time of use?**

Yes /  No

**Insert, if applicable, a description of the evaluation structure the State plans to use for interventions and service delivery strategies without at least a moderate or high causal evidence rating, which may include national evaluations conducted by the U.S. Department of Labor or by other entities.**

Florida's RESEA intervention and service delivery strategies are not currently under evaluation. However, Florida has procured a third-party evaluator to perform an implementation evaluation and evaluability assessment of the state's RESEA program. The evaluator will also be providing an evaluation design report relating to the study.

### 28(c):

**Total funds that will be set-aside to conduct or cause to be conducted evaluations of interventions used in carrying out the RESEA Program. This amount is limited to 10 percent of grant award (Section 306(d)(2), SSA).**

\$ 739,271.60

**28(d):**

**Insert a description of any reemployment activities and evaluations of reemployment interventions and service delivery strategies conducted in the prior fiscal year and any data collected on:**

1. Characteristics of program participants;
2. Number of weeks for which program participants receive unemployment compensation; and
3. Employment and other outcomes for program participants consistent with State performance accountability measures provided by the State unemployment compensation program and performance outcome measures as defined in section 116(b) of the Workforce Innovation and Opportunity Act (29 U.S.C. 3141(b))

Florida's RESEA intervention and service delivery strategies were not under evaluation for the prior fiscal year. However, based on Florida's ETA 9129 Reemployment Services and Eligibility Assessment Outcomes Report, for the period ending December 31, 2019, participant's average 15.2 weeks to date of reemployment, with 2,392 (20%) of the 11,730 who established a UI benefit during the benefit year exhausting. +

**29. Planned Supplemental Activities if Additional Funding is Available-Participants Served**

If the State has capacity and need for funding beyond the provided funding level, please provide:

- |   |  |
|---|--|
| 1. The amount of additional funds requested;  | <input style="width: 90%;" type="text" value="N/A"/> |
| 2. The number of additional sites, if any that would be served using the increased funds      | <input style="width: 90%;" type="text" value="N/A"/> |
| 3. The estimated number of additional scheduled and completed RESEAs that would be conducted. | <input style="width: 90%;" type="text" value="N/A"/> |

**30. Planned Supplemental Activities if Additional Funding is Available-Innovation**

*Please describe, if applicable, any system improvements or innovative service delivery models your state would pursue if additional funds became available. Please include both a description of the activities and an estimate of additional funds needed.*

**Insert description of funding needed, activities that would be completed, and projected impact on program, such as improved no-show rates, additional participants served, improvements to system integrity.**

N/A

OMB No.: 1205-0538 OMB Expiration Date: 10/31/2022 Average Estimated Response Time: 40 hours  
 O M B Burden Statement: These reporting instructions have been approved under the Paperwork Reduction Act of 1995. Persons are not required to respond to this collection of information unless it displays a valid OMB control number. Public reporting burden for this collection of information includes the time for reviewing instructions, searching existing data sources, gathering and maintaining the data needed, and completing and reviewing the collection of information. Submission is required to retain or obtain benefits under SSA 303(a)(6). Send comments regarding this burden estimate or any other aspect of this collection of information, including suggestions for reducing this burden, to the U.S. Department of Labor, Office of Unemployment Insurance, Room S-4524, 200 Constitution Ave., NW, Washington, DC, 20210.

**ELEMENTS OF AN UNEMPLOYMENT INSURANCE (UI)  
REEMPLOYMENT SERVICES AND  
ELIGIBILITY ASSESSMENT (RESEA) GRANT  
STATE PLAN – FLORIDA:  
ADDENDUM**

**“Element 19 and 20:** Florida projects that the FY 2021 no-show rate will be unchanged from FY 2020 (40 percent). Please confirm and clarify if other data factors associated with the pandemic were considered. Additionally, Florida is considering a self-scheduling system and planning staff training. Are any efforts currently in progress to reduce no-shows? Does Florida have an implementation timeline for the planned webinar on best practices?”

This is confirmed. Florida’s no-show rate for 2020 was severely impacted by the COVID-19 pandemic (60.5%) such that when it was used to calculate the state’s projected FY 2021 total Completed Assessments and No-Shows, there were going to be more no-shows than completed assessments. To reflect a truer picture of how Florida would operate without the pandemic consideration, the total Completed Assessments and No-Shows presented in Florida’s FY 2020 State Plan were reduced by 6%; the same percentage that the FY 2020 award was reduced by for FY 2021.

Current efforts to reduce no-shows include:

- LWDBs are using either brightly colored envelopes or paper when they mail the notifications of the RESEA appointments. Additionally, some LWDBs stamp the envelopes with the words "Reemployment Appointment" to catch the claimants' attention and encourage them to open the letters.
- LWDB staff are reaching out multiple times to as many scheduled individuals as possible via telephone and email, encouraging customers to complete their mandatory appointments.
- The RESEA Best Practices training will be conducted by September 15, 2021 during the state’s annual workforce development summit.

**“Element 23:** Florida’s current profile model excludes “those who were issued their first payment after 42 days of filing their claim.” Please provide more information about how this exclusion was selected.

“Florida indicates a new profiling model is in development. Is there an approximate timeframe for implementation?”

The “after 42 days of filing their claim” harkens back to the original Reemployment and Eligibility Assessment (REA) program and guidance provided by USDOL. For example, Section 6.B. of UIPL 17-13:

*“States must contact UI REA participants no later than the fifth week of the claim and promptly schedule them for a UI REA. The fifth week in the claim series means the fourth week after the week in which the claimant files an initial claim.”*

Florida’s current profiling model adheres to this guidance.

The RESEA profiling model was evaluated, updated and is being tested to better identify claimants who are likely to exhaust their Unemployment Insurance (UI) benefits. The new model was expected to be deployed by March 31, 2020; however, due to shifting priorities as a result of the COVID-19 public health emergency, we are uncertain of the specific date of deployment.

**“Element 25:** Florida allows claimants to reschedule their initial RESEA appointment and their work search activity appointment one time each within plus or minus seven days of the original scheduled dates. Is any other flexibility provided to accommodate job interviews or other activities associated with work search?”

No. Claimants’ initial RESEA appointments are typically scheduled during either week six or seven of their UI claims, while their work search activity appointments can be scheduled up to another three weeks after their initial appointment. The concern is that the claimants will exhaust their UI benefits before completing their RESEA requirements. We also don’t want the claimants to lose any momentum in their search for reemployment they may have gained from attending their RESEA appointments.