

Ron DeSantis
GOVERNOR



Dane Eagle
SECRETARY

LONG RANGE PROGRAM PLAN

September 30, 2022

The Honorable Jay Turnbull, Chair
The House Appropriations Committee
The Capitol - 222
400 S. Monroe Street
Tallahassee, FL 32399

Chris Spencer, Director of Policy and Budget
Executive Office of the Governor
The Capitol - 1701
400 S. Monroe Street
Tallahassee, FL 32399

Eric Pridgeon, Staff Director
The Florida House of Representatives
House Appropriations
The Capitol – 221
400 S. Monroe Street
Tallahassee, FL 32399

Dear Chair Trumbull, Director Spencer, and Director Pridgeon:

The Department of Economic Opportunity (DEO) submits its Long Range Program Plan (LRPP) in the format prescribed in the budget instructions pursuant to Chapter 216, Florida Statutes. The electronically provided information contained herein is a true and accurate representation of our mission, goals, objectives, and measures for the Fiscal Years 2023-24 through 2026-27. The Internet address providing the link to the LRPP on the Florida Fiscal Portal is <https://www.floridajobs.org/news-center/reports-and-legislative-presentations>. This information has been approved by Secretary Dane Eagle, and by the members of our senior leadership team.

Sincerely,

Allyce Moriak
Chief Financial Officer

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FLORIDA DEPARTMENT OF ECONOMIC OPPORTUNITY

LONG RANGE PROGRAM PLAN

FISCAL YEAR 2023-2024 THROUGH 2027-2028

SEPTEMBER 30, 2022



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1. Agency Vision, Mission, Goals, and Objectives

Agency Vision

Florida will have the nation's top-performing economy and be recognized as the world's best place to live, learn, play, work, and do business.

Agency Mission

In collaboration with public and private partners, DEO leads the Governor's mission to advance Florida's economy for every Floridian by championing the state's economic development vision and implementing innovative initiatives to help citizens, communities, businesses, and visitors thrive.

Agency Goals and Objectives

Goal 1. Lead the nation in economic growth and prosperity by supporting talent and business development.

Objective 1.1. Provide market-relevant workforce development training, placement services, and individual assistance that meets the needs of Florida businesses and job seekers.

Goal 2. Lead the nation in global competitiveness by promoting Florida's innovation, pro-business climate, and opportunity.

Objective 2.1. Provide loans, grants, and other financial support for small businesses and targeted industries in both rural and metro communities.

Objective 2.2. Ensure accountability, efficiency, and quality of DEO programs, services, and partnerships to safeguard taxpayer dollars.

Goal 3. Lead the nation in quality of life and quality places by providing safe, healthy, and resilient communities.

Objective 3.1. Expand collaboration with federal, state, regional, and local organizations to ensure successful implementation of statewide economic development goals.

Objective 3.2. Provide prioritized technical assistance, services, and financial resources to ensure the success of Floridians and our communities.

2. Agency Service Outcomes and Performance Projections Tables

Goal 1: Lead the nation in economic growth and prosperity by supporting talent, workforce, and business development.

Objective 1.1 Provide market-relevant workforce development, training, placement services, and individual assistance that meet the needs of Florida businesses and job seekers.

Outcome 1.1.1 Percent of individuals entering the workforce after receiving training services funded through the Workforce Innovation and Opportunity Act.

Baseline FY 2012-2013	Actual FY 2021-2022	Projection FY 2022-2023	Projection FY 2023-2024	Projection FY 2024-2025	Projection FY 2025-2026	Projection FY 2026-2027
84.9%	74%	≥ 87.5%	≥ 88%	≥ 88.5%	≥ 88.5%	≥ 88.5%

Outcome 1.1.2 Percent of businesses using Florida's workforce management information system.

Baseline FY 2012-2013	Actual FY 2021-2022	Projection FY 2022-2023	Projection FY 2023-2024	Projection FY 2024-2025	Projection FY 2025-2026	Projection FY 2026-2027
4.5%	2.0%	≥ 8.4%	≥ 8.5%	≥ 8.5%	≥ 8.5%	≥ 8.5%

Goal 2: Lead the nation in global competitiveness by promoting Florida's innovation, pro-business climate, and opportunity.

Objective 2.1 Provide loans, grants, and other financial support for small businesses and targeted industries in both rural and metropolitan communities.

Outcome 2.1.1 Percent of available grant funding obligated during the reporting period.

Baseline FY 2014-2015	Actual FY 2021-2022	Projection FY 2022-2023	Projection FY 2023-2024	Projection FY 2024-2025	Projection FY 2025-2026	Projection FY 2026-2027
97.0%	46.8%	≥ 98.0%	≥ 98.0%	≥ 98.5%	≥ 98.5%	≥ 98.5%

Outcome 2.1.2 Percent of incentive applications approved in less time than required by Florida Statutes.

Baseline FY 2012-2013	Actual FY 2021-2022	Projection FY 2022-2023	Projection FY 2023-2024	Projection FY 2024-2025	Projection FY 2025-2026	Projection FY 2026-2027
78%	94.1%	≥ 95%	≥ 95%	≥ 95%	≥ 95%	≥ 95%

Outcome 2.1.3 Percent of customers satisfied with their experience with DEO's implementation and support of the economic development incentive program.

Baseline FY 2017-2018	Actual FY 2021-2022	Projection FY 2022-2023	Projection FY 2023-2024	Projection FY 2024-2025	Projection FY 2025-2026	Projection FY 2026-2027
100%	NA*	≥ 82%	≥ 82.5%	≥ 82.5%	≥ 82.5%	≥ 82.5%

*This metric was not implemented due to the low number of agreement-based incentive awards in 2021-2022.

Outcome 2.1.4 Percent of government loan funds obligated compared to total funds available at the beginning of the reporting period.

Baseline FY 2018-2019	Actual FY 2021-2022	Projection FY 2022-2023	Projection FY 2023-2024	Projection FY 2024-2025	Projection FY 2025-2026	Projection FY 2026-2027
50%	53.0%	≥ 58%	≥ 60%	≥ 65%	≥ 75%	≥ 75%

Outcome 2.1.5 Percent of productions assisted by the Office of Film and Entertainment resulting in business and employment in Florida.

Baseline FY 2012-2013	Actual FY 2021-2022	Projection FY 2022-2023	Projection FY 2023-2024	Projection FY 2024-2025	Projection FY 2025-2026	Projection FY 2026-2027
69%	84.0%	≥ 67%	≥ 67.5%	≥ 68%	≥ 68.5%	≥ 69%

Outcome 2.1.6 Percent of required jobs (HUD requirement of one per \$34,999 funding) created, retained, or both as a result of Community Development Block Grant – Economic Development category funding as determined at the time the grant is administratively closed out for the fiscal year.

Baseline FY 2013-2014	Actual FY 2021-2022	Projection FY 2022-2023	Projection FY 2023-2024	Projection FY 2024-2025	Projection FY 2025-2026	Projection FY 2026-2027
107%	185%	≥ 100%	≥ 100%	≥ 100%	≥ 100%	≥ 100%

Objective 2.2 Ensure accountability, efficiency, and quality of DEO programs, services, and partnerships to safeguard taxpayer dollars.

Outcome 2.2.1 Percent of administration and support costs and positions compared to total Department costs and positions.

Costs Baseline FY 2012-2013	Costs Actual FY 2021-2022	Costs Projection FY 2022-2023	Costs Projection FY 2023-2024	Costs Projection FY 2024-2025	Costs Projection FY 2025-2026	Costs Projection FY 2026-2027
1.6%	2.0%	≤ 2.5%	≤ 2.5%	≤ 2.5%	≤ 2.5%	≤ 2.5%
Positions Baseline FY 2012-2013	Positions Actual FY 2021-2022	Positions Projection FY 2022-2023	Positions Projection FY 2023-2024	Positions Projection FY 2024-2025	Positions Projection FY 2025-2026	Positions Projection FY 2026-2027
12.5%	15.8%	≤ 16.0%	≤ 16.0%	≤ 16.0%	≤ 16.0%	≤ 16.0%

Outcome 2.2.2 Percent of District Courts of Appeal decisions affirming or dismissing an appeal of an Order issued by the Reemployment Assistance Appeals Commission (RAAC).

Baseline FY 2013-2014	Actual FY 2021-2022	Projection FY 2022-2023	Projection FY 2023-2024	Projection FY 2024-2025	Projection FY 2025-2026	Projection FY 2026-2027
97.8%	100%	≥ 94.0%	≥ 94.0%	≥ 94.0%	≥ 94.0%	≥ 94%

Outcome 2.2.3 Percent of Reemployment Assistance appeals cases disposed within 75 days.

Baseline FY 2012-2013	Actual FY 2021-2022	Projection FY 2022-2023	Projection FY 2023-2024	Projection FY 2024-2025	Projection FY 2025-2026	Projection FY 2026-2027
98.1%	94.1%	≥ 80.0%	≥ 80.0%	≥ 80.0%	≥ 80.0%	≥ 80%

Outcome 2.2.4 Percent of findings of “material weakness” or the equivalent level of severity in DEO programs and practices reviewed or audited by Federal Auditors, Office of Program Policy Analysis and Government Accountability (OPPGA), Auditor General, Inspector General, and other independent auditors.

Baseline FY 2012-2013	Actual FY 2021-2022	Projection FY 2022-2023	Projection FY 2023-2024	Projection FY 2024-2025	Projection FY 2025-2026	Projection FY 2026-2027
28.3%	13.0%	≤ 13.0%	≤ 13.0%	≤ 13.0%	≤ 13.0%	≤ 13.0%

Outcome 2.2.5 Average number of days for execution of contracts and agreements funded in the General Appropriations Act.

Baseline FY 2016-2017	Actual FY 2021-2022	Projection FY 2022-2023	Projection FY 2023-2024	Projection FY 2024-2025	Projection FY 2025-2026	Projection FY 2026-2027
87 days	88 days	≤ 75 days	≤ 75 days	≤ 75 days	≤ 75 days	≤ 75 days

Outcome 2.2.6 Percent of Reemployment Assistance benefits paid accurately.

Baseline FY 2013-2014	Actual FY 2021-2022	Projection FY 2022-2023	Projection FY 2023-2024	Projection FY 2024-2025	Projection FY 2025-2026	Projection FY 2026-2027
91.90%	55%	≥ 90%	≥ 90%	≥ 90%	≥ 90%	≥ 90%

Outcome 2.2.7 Percent of Reemployment Assistance first payments paid timely.

Baseline FY 2013-2014	Actual FY 2021-2022	Projection FY 2022-2023	Projection FY 2023-2024	Projection FY 2024-2025	Projection FY 2025-2026	Projection FY 2026-2027
59.0%	66%	≥ 87%	≥ 87%	≥ 87%	≥ 87%	≥ 87%

Goal 3: Lead the nation in quality of life and quality places by providing safe, healthy, and resilient communities.

Objective 3.1 Expand collaboration with federal, state, regional and local organizations to ensure successful implementation of statewide economic development goals.

Outcome 3.1.1 Percent of adopted comprehensive plan amendment packages with reviews completed in less time than required by Florida statute.

Baseline FY 2015-2016	Actual FY 2021-2022	Projection FY 2022-2023	Projection FY 2023-2024	Projection FY 2024-2025	Projection FY 2025-2026	Projection FY 2026-2027
78%	100%	83%	84%	85%	85%	90%

Outcome 3.1.2 Number of instances of technical assistance provided by the Bureau of Community Planning and Growth staff to local governments and others related to the Community Planning Act, areas of critical state concern and developments of regional impact.

Baseline FY 2015-2016	Actual FY 2021-2022	Projection FY 2022-2023	Projection FY 2023-2024	Projection FY 2024-2025	Projection FY 2025-2026	Projection FY 2026-2027
1,422	1,471	≥ 1,400	≥ 1,400	≥ 1,400	≥ 1,400	≥ 1400

Outcome 3.1.3 Number and percent of the public-private partners implementing one or more strategies in the Florida Strategic Plan for Economic Development.

Baseline FY 2013-2014	Actual FY 2021-2022	Projection FY 2022-2023	Projection FY 2023-2024	Projection FY 2024-2025	Projection FY 2025-2026	Projection FY 2026-2027
6 / 100%	6 / 100%	6 / 100%	6 / 100%	6 / 100%	6 / 100%	6 / 100%

Objective 3.2 Provide prioritized technical assistance, services, and financial resources to ensure the success of Floridians and our communities.

Outcome 3.2.1 Percent of qualified weatherization assistance needs met and the percentage of weatherized homes meeting the national energy installation standards.

Needs Met Baseline FY 2015-2016	Needs Met Actual FY 2021-2022	Needs Met Projection FY 2022-2023	Needs Met Projection FY 2023-2024	Needs Met Projection FY 2024-2025	Needs Met Projection FY 2025-2026	Needs Met Projection FY 2026-2027
32%	5.1%	≥ 30%	≥ 30%	≥ 30%	≥ 30%	≥ 30%

Meets Standards Baseline FY 2016-2017	Meets Standards Actual FY 2021-2022	Meets Standards Projection FY 2022-2023	Meets Standards Projection FY 2023-2024	Meets Standards Projection FY 2024-2025	Meets Standards Projection FY 2025-2026	Meets Standards Projection FY 2026-2027
100%	100.0%	≥ 84%	≥ 85%	≥ 86%	≥ 82%	≥ 82%

3. Alignment to Governor’s Priorities

DEO’s goals and objectives align with and support Governor DeSantis’ priorities to improve Florida’s education system, economic development and job creation, public safety, and public integrity. The Strategic Plan identifies strategies for Florida to lead the nation in economic growth, workforce development, job growth, and quality of life. This alignment is illustrated in Table 2.

Table 2. Alignment to Governor’s Priorities

Governor’s Priority 2: Improve Florida’s Education System	
DEO Goal 1: Lead the nation in economic growth and prosperity by supporting talent and business development.	
DEO Objective 1.1 Provide market-relevant workforce development, training, and placement services and individual assistance that meets the needs of Florida businesses and job seekers.	Strategic Plan Strategies
	<p>1.1 Continue to align education and workforce development programs to foster employment opportunities and develop and retain talented workers with the skills to meet current and future employer needs.</p> <p>4.4 Increase access to entrepreneurial resources including talent, funding, and research and development.</p>
Governor’s Priority 3: Economic Development and Job Creation	
DEO Goal 2: Lead the nation in global competitiveness by promoting Florida’s innovation, pro-business climate, and opportunity.	
DEO Objective 2.1 Provide loans, grants and other financial support for small businesses and targeted industries in both rural and metropolitan communities.	Strategic Plan Strategies
	<p>2.3 Encourage export growth and market diversification.</p> <p>3.1 Enhance and protect accessibility and participation of a cross-representation of parties in an integrated planning, review, and development process (e.g., workforce, development, natural resources and land use, housing, military, infrastructure, and transportation).</p> <p>3.4 Ensure the availability of workforce housing, the future supply and quality of water, telecommunications, and energy to meet Florida’s economic and quality of life goals.</p> <p>4.2 Ensure state, regional, and local agencies provide collaborative and timely customer service to businesses and workers.</p> <p>4.3 Improve access to capital to encourage small/minority business growth.</p> <p>4.5 Encourage industry diversification to ensure a sustainable business climate.</p>
DEO Objective 2.2 Ensure accountability, efficiency, and the quality of DEO programs, services, and partnerships to safeguard taxpayer dollars.	5.2 Improve the efficiency and effectiveness of government agencies at all levels.
DEO Goal 3: Lead the nation in quality of life and quality places by providing safe, healthy, and resilient communities.	
DEO Objective 3.2 Provide prioritized technical assistance, services, and financial resources to ensure the success of Floridians and our communities.	Strategic Plan Strategies
	<p>6.1 Create and sustain vibrant, safe, healthy, and resilient communities that attract workers, residents, businesses, and visitors.</p> <p>6.2 Ensure Floridians in all communities and life stages have opportunities to achieve healthier outcomes and societal contributions.</p>

Governor's Priority 5: Public Safety

DEO Goal 2: Lead the nation in global competitiveness by promoting Florida's innovation, pro-business climate, and opportunity.

<p>DEO Objective 2.1 Provide loans, grants, and other financial support for small businesses and targeted industries in both rural and metropolitan communities.</p>	<p align="center">Strategic Plan Strategies</p> <p>2.3 Encourage export growth and market diversification. 3.1 Enhance and protect accessibility and participation of a cross-representation of parties in an integrated planning, review, and development process (e.g., workforce, development, natural resources and land use, housing, military, infrastructure, and transportation). 3.4 Ensure the availability of workforce housing, the future supply and quality of water, telecommunications, and energy to meet Florida's economic and quality of life goals. 4.2 Ensure state, regional, and local agencies provide collaborative and timely customer service to businesses and workers. 4.3 Improve access to capital to encourage small and minority business growth. 4.5 Encourage industry diversification to ensure a sustainable business climate.</p>
<p>DEO Objective 2.2 Ensure accountability, efficiency, and quality of DEO programs, services, and partnerships to safeguard taxpayer dollars.</p>	<p>5.2 Improve the efficiency and effectiveness of government agencies at all levels.</p>

DEO Goal 3: Lead the nation in quality of life and quality places by providing safe, healthy, and resilient communities.

<p>DEO Objective 3.1 Expand collaboration with federal, state, regional and local organizations to ensure successful implementation of statewide economic development goals.</p>	<p align="center">Strategic Plan Strategies</p> <p>5.3 Strengthen local, regional, and statewide partnerships to accomplish Florida's economic and quality of life and quality places goals.</p>
<p>DEO Objective 3.2 Provide prioritized technical assistance, services, and financial resources to ensure the success of Floridians and our communities.</p>	<p>6.1 Create and sustain vibrant, safe, healthy, and resilient communities that attract workers, residents, businesses, and visitors. 6.2 Ensure Floridians in all communities and life stages have opportunities to achieve healthier outcomes and societal contributions.</p>

Governor's Priority 6: Public Integrity

DEO Goal 2: Lead the nation in global competitiveness by promoting Florida's innovation, pro-business climate, and opportunity.

<p>DEO Objective 2.2 Ensure accountability, efficiency, and quality of DEO programs, services, and partnerships to safeguard taxpayer dollars.</p>	<p align="center">Strategic Plan Strategies</p> <p>5.2 Improve the efficiency and effectiveness of government agencies at all levels.</p>
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4. Trends and Conditions Statement

Overview

The Florida Department of Economic Opportunity (DEO) is an executive branch agency established through the consolidation of the Agency for Workforce Innovation, the Department of Community Affairs, and the Governor's Office of Tourism, Trade and Economic Development on October 1, 2011. The purpose of the consolidation was to expedite economic development projects, fuel job creation, and strengthen Florida communities.

DEO champions the Governor's economic development vision through robust communication with its statewide and local economic development partners, active outreach to Florida's business community, and active collaboration with other state agencies, such as the Florida Department of Education (DOE) and the Florida Department of Transportation (DOT). Through its economic development programs, DEO supports business development and assists communities throughout the state by providing the tools and resources those communities need to be successful. To ensure all Floridians have meaningful opportunities, the agency administers several programs targeted specifically to our state's veterans, Floridians living in low-to-moderate-income communities, and individuals who have fallen on financial hardships.

Economic Momentum Resulting from Strategic Investments

Under Governor Ron DeSantis' leadership, Florida continues to excel as the nation's leader in economic recovery and outperform the nation in economic success by virtually every measure. Due to Florida's strong economy, Florida continues to make investments in education, infrastructure, and other programs while having a record \$20 billion in reserves. No money from the Federal Government is included in Florida's record \$20 billion in reserves and Florida's revenues have exceeded pre-pandemic estimates by more than \$8 billion.

As of August 2022, Florida's unemployment rate decreased by 1.6 percentage points over the year to 2.7 percent, and continues to remain below the national rate, which is currently 3.7 percent. Florida's statewide unemployment rate has been lower than the national rate for 21 consecutive months since December 2020 and over-the-year private sector job growth has also exceeded the nation's for 17 consecutive months since April 2021. The state's total private sector employment increased by 439,300 jobs (+5.6 percent) over the year as of August 2022, 1.0 percentage point faster than the national growth rate of 4.6 percent. Florida has seen 1,928,402 new business formations since January of 2019, more than any other state over this time period, and as of August 2022, Florida employers have added jobs for 28 consecutive months.

The Florida Department of Economic Opportunity will continue to support this economic momentum by prioritizing strategic investments in a diversified economy by promoting public infrastructure and workforce training through programs such as the Governor's Job Growth Grant Fund and Rural Infrastructure Fund; programs, services, resources, and opportunities for Florida's job seekers, including veterans, individuals with unique abilities, recipients of government assistance, and other Floridians with barriers to employment; and programs that help employers find, develop, and retain qualified workforce talent. DEO will also continue to distribute disaster recovery and mitigation funds for long-term recovery efforts to assist Florida job seekers, businesses, and communities that were impacted by recent disasters.

Finally, DEO looks forward to promoting programs that recognize and incentivize professions that keep our communities safe, including first responders and sworn law enforcement officers, while seeking to improve job opportunities and quality of life in communities for all Floridians by utilizing programs such as the Competitive Florida Partnership, the Office of Broadband, and other state, and federal resources.

Promoting Economic Self-Sufficiency

The agency contributed to this goal in Fiscal Year 2021-2022 by distributing more than \$1.8 billion in reemployment assistance payments to more than 800,000 Florida job seekers and awarding more than \$136 million in mortgage and utility relief to more than 5,134 of the state's most vulnerable homeowners through the Homeowner Assistance Fund. To date, DEO has also prevented more than \$23.2 billion in reemployment assistance fraud.

Investing in Infrastructure and Workforce Development

DEO awards millions of dollars in grant funding annually to local governments and communities to enhance their resiliency and bolster their local economies. In Fiscal Year 2021-2022, more than \$74 million was awarded to 18 communities through the Governor's Job Growth Grant Fund to develop public infrastructure and workforce training across the state. Through the Rural Infrastructure Fund, more than \$9.8 million was awarded to encourage job creation, capital investment, and economic diversification in rural economies.

Strengthening Community Resiliency

Additionally, through its community development programs, DEO provides assistance to Floridians impacted by disasters to secure decent, safe, and sanitary housing and funding to enhance community recovery and resiliency efforts and mitigate the impacts of future disasters. The Rebuild Florida Program within the Office of Long-Term Resiliency awarded more than \$1.2 billion to communities impacted by hurricanes and natural disasters to address long-term recovery needs for housing, infrastructure, and economic development in Fiscal Year 2021-2022. Awards included more than \$642.7 million for infrastructure repair and \$543 million to mitigate the impacts of future disasters. As Florida's economy continues to thrive and new industries emerge, DEO is working to identify opportunities to prioritize the availability of affordable and workforce housing, and further improve existing infrastructure in both rural and urban communities.

As Governor DeSantis maintains Florida's position as a nationwide leader in economic development, DEO will collaborate with stakeholders to develop programs that offer meaningful opportunities for growth and enhance the economic resiliency of the Sunshine State and provide Floridians with a path to economic self-sufficiency.

Addressing DEO Priorities

To address DEO's priorities and statutorily mandated responsibilities, [section 20.60\(3\)\(1-7\), F.S.](#) establishes seven divisions and offices within DEO. DEO's Divisions of Community Development, Strategic Business Development, and Workforce Services implement the various programs to achieve the department's programmatic goals, supported by the Divisions of Finance & Administration and Information Technology. The Department's Offices of Communications and External Affairs, General Counsel, Inspector General, Legislative and Cabinet Affairs, and Economic Accountability and Transparency also support the overall mission of the agency.

In January 2019, the Office of Disaster Recovery was established within the Division of Community Development to administer DEO's Community Development Block Grant - Disaster Recovery (CDBG-DR) and Community Development Block Grant - Mitigation (CDBG-MIT) programs to support the long-term recovery efforts of Florida communities from the impacts of disasters. It was renamed the Office of Long-Term Resiliency in 2021 to better reflect its focus on assisting communities to build back stronger and mitigate against future disasters. The Office of Long-Term Resiliency manages the Rebuild Florida programs, which utilize federal CDBG-DR and CDBG-MIT funding to provide for Florida's long-term recovery and future resiliency from the devastation of hurricanes and other disasters through housing recovery, economic development, workforce training, and infrastructure repair programs.

DEO's Programmatic Divisions and Offices

Division of Community Development

The Division of Community Development supports community and economic development in the state's rural and urban communities. It assists local governments with efforts that prioritize local needs while balancing state and federal requirements and resources. The Division of Community Development's initiatives and activities include:

- Awarding grants for infrastructure, housing rehabilitation, and community revitalization.
- Administering state and federal grants and provides technical assistance.
- Coordinating and facilitating multi-agency efforts for rural community development, issues, and concerns.
- Facilitating and supporting economic development projects in designated Rural Areas of Opportunity.
- Monitoring and verifying compliance of grant performance.
- Providing technical assistance and support to rural and urban local governments and economic development representatives.
- Supporting community planning and development initiatives while protecting resources of state significance.
- Providing technical assistance and working closely with state-level entities and local governments.
- Contracting with local agencies who provide assistance programs for low-income Floridians.
- Providing guidance and support to the Florida Housing Finance Corporation.

The Division of Community Development is comprised of the following five program areas:

- **Bureau of Small Cities and Rural Communities**: Over the past fiscal year, the Bureau of Small Cities and Rural Communities awarded more than \$132 million to over 119 communities. The Rural Infrastructure Fund (RIF), the Community Development Block Grant CARES Act (CDBG-CV), and the Small Cities Community Development Block Grant programs encourage job creation, capital investments, and the diversification of rural economies. The Office is dedicated to small and rural communities that may not have the resources necessary to increase their economic vitality and prosperity. Through the Rural Infrastructure Fund, \$9.8 has been awarded to encourage job creation, capital investment, and diversification of rural economies. The Bureau also administers two other CDBG programs utilizing allocations from the U.S. Department of Housing and Urban Development (HUD): (1) The

Recovery Housing Program allows states to provide stable, traditional housing for individuals in recovery from substance-use disorders; and (2) The Community Development Block Grant Cares Act (CDBG-CV) that was provided to communities to prepare for, prevent, and respond to the COVID-19 pandemic. Through the Small Cities CDBG and CDBG-CV programs, \$122 million was awarded for infrastructure improvements and community development projects to help communities grow and prosper. The Bureau is also responsible for administration of the Regional Rural Development Grant (RRDG) Program that provides funding to regional rural economic development organizations, allowing them to build professional capacity and provide rural communities with assistance in developing and implementing long-term regional economic development strategies.

- Bureau of Community Planning and Growth: The Bureau assists local governments in the development of comprehensive development plans that are consistent with Florida Statutes and protect critical state resources. Areas of Critical State Concern (ACSC), including the Florida Keys and the Green Swamp, are closely monitored to preserve our natural resources vital to our state's future. The Bureau of Community Planning and Growth provided \$1,462,725 in state funding for community planning efforts through its Community Planning Technical Assistance (CPTA) grant program, as well as providing grants to local governments for assessing their current situation and assisting them in developing a roadmap to achieve their economic goals. These plans consider the communities' desire to maintain the look and feel that their citizens want to maintain or achieve. The Bureau also facilitates the Rural Economic Development Initiative (REDI), which coordinates stakeholders from small rural communities and agencies throughout the State of Florida to discuss opportunities and best practices on how to encourage growth and development within these communities.
- Bureau of Economic Self-Sufficiency: Provides assistance to the state's most vulnerable residents. Through various programs, federal funds are used to pay electric bills, weatherize homes, help with water utility charges, and provide support for the educational efforts and transportation costs of low-income families. In the past fiscal year, the Bureau has aided over 106,302 homeowners. These programs strive to help these families meet their obligations during times of financial adversity. This work is done through a network of Community Action Agencies (CAA), which include non-profit organizations and local governments.
- Office of Long-Term Resiliency: Created in 2019, the Office of Long-Term Resiliency was federally allocated funding to support communities following disasters by addressing long-term recovery needs for housing, infrastructure, economic development, workforce training, and mitigation activities. Within DEO, the Office of Long-Term Resiliency is responsible for administering all U.S. Department of Housing and Urban Development (HUD) long-term recovery funds awarded to the state. Since 2017, the State of Florida has been allocated nearly \$2.5 billion in federal funding to support long-term recovery for Florida communities and individuals impacted by Hurricanes Hermine, Matthew, Irma, and Michael, as well CDBG-Mitigation funding related to storms that impacted Florida in 2016, 2017, and 2018. During the 2021-2022 fiscal

year, the Rebuild Florida Program within the Office of Long-Term Resiliency awarded more than \$510,148,317 million to communities impacted by hurricanes and other natural disasters, to address long-term recovery needs for housing, infrastructure, and economic development including more than \$109 million for infrastructure repair and \$273 million to mitigate future disasters.

- **Office of Broadband:** Established within the Division of Community Development in July 2020, the Office of Broadband was formed under Secretary Eagle's leadership. The Office markets, promotes, and assists in efforts to develop broadband internet services throughout Florida. Since its inception, the Office has developed the Florida Strategic Plan for Broadband which outlines goals and strategies for the Office, local governments, and industry about the availability, adoption, and use of broadband Internet service. Additionally, the Office was a partner in developing local technology planning teams (LTPT) in all 67 Florida counties. The LTPTs provide opportunities for communities to engage with industry sector leaders and Internet Service Providers in data gathering, project planning, and partnership building as part of the preparation for broadband infrastructure expansion projects. The Office also developed the Faster Florida Broadband Map to highlight internet connectivity in communities, locations of anchor institutions, and additional federal funding opportunities to assist LTPTs in project identification. The Broadband Opportunity Program, created to expand broadband Internet service in unserved and underserved locations around Florida was also established.

Division of Strategic Business Development

The Division of Strategic Business Development provides support for the creation and expansion of Florida businesses, attracting out-of-state businesses to Florida, furthering economic development across the state, and facilitating the state's economic development partnerships. The Division of Strategic Business Development's initiatives and activities include:

- Coordinating intergovernmental and statewide planning for economic development.
- Facilitating and supporting economic development projects.
- Monitoring and verifying the compliance requirements for economic development incentives.
- Monitoring and ensuring Florida's employers are complying with E-Verify laws.
- Collaborating with DEO's public-private partners, including Enterprise Florida, Inc., Florida Sports Foundation, Space Florida, and VISIT FLORIDA, and managing their yearly funding agreements.
- Developing, marketing, and providing services to Florida's film and entertainment industry.
- Building and growing economic development partnerships at the local, regional, and statewide level.
- Managing economic development grant programs.

The primary initiatives and activities of the Division are carried out by the following four program areas:

- Bureau of Business Development: This Bureau oversees state economic development programs, conducts due diligence, and determines eligibility for awards of business development funds. During the past fiscal year more than \$74 million has been awarded through the Florida Job Growth Grant Fund, an economic development program designed to promote public infrastructure and workforce training across the state. The Bureau also manages public-private partnership agreements and military support programs.
- Bureau of Compliance and Accountability: This Bureau oversees and reviews for verification performance of contract measures, in addition to the administration of tax credit, grant programs, and tax refund claims. The Bureau also provides technical assistance to businesses, processes all economic incentive payments, maintains all related documentation, and manages executed incentive agreements, and maintains the public database of economic incentive performance and payment data.
- The Office of Film and Entertainment: This Office develops, markets, promotes, and provides services to Florida's film and entertainment industry. The Office also provides support to Florida's local film and tourism boards and organizations. During fiscal year 2021-2022, the Office approved 1,217 applications for the Entertainment Industry Sales Tax Exemption Program for applicants spending an estimated \$1.47 billion in the state and employing more than 40,000 Floridians during the year. Additionally, during fiscal year 2021-2022, the Florida Office of Film and Entertainment assisted 2,132 Florida media productions, of which 1,788 resulted in business and employment in Florida.
- Office of Small and Minority Business Capital: The office administers various loan programs that provide needed financial support for new and existing businesses, including low interest funding that can be used for a variety of purposes. Loan funds allow businesses to invest in local communities by employing residents, making capital improvements, and replenishing inventory. The Black Business Loan Program was established to provide capital access to black business enterprises that cannot obtain capital through conventional lending, but that have viable businesses. DEO annually certifies eligible Black Business Investment Companies to receive funds and make loans, direct investments, and loan guarantees to black business enterprises throughout the state. Over the past fiscal year, Florida has provided \$9,006,493 in credit and has provided technical assistance to more than 244 African American-owned businesses through the Black Business Loan Program. Since 2008, Florida has provided \$9,750,000 in support of loan facilitation services, education, and technical assistance to Hispanic-owned businesses through Prospera, formerly known as the Hispanic Business Initiative Fund of Florida. Prospera has been active in Florida for the past 30 years and has created the following impacts: \$4.9 billion in total economic output, 47,709 jobs created or sustained, \$1.6 billion in labor income, and generated over \$116 million in direct state and local tax revenue. The Office also administers the Homeowner Assistance Fund (HAF), helping to mitigate financial hardships associated with the COVID-19 pandemic by providing funds for mortgage, utility, and housing assistance. During the 2021-2022 fiscal year, the HAF distributed \$136 million to over 5,134 Florida homeowners. In addition, DEO is in the process of obtaining full federal approval to undertake the State Small Business Credit Initiative 2.0, reauthorizing of a program that will provide Florida with more than \$488 million

to provide expanded credit access to businesses around the state, including very small businesses, minority-owned businesses, and businesses in rural areas.

Division of Workforce Services

The Division of Workforce Services provides programs and assistance to develop and enhance the state's labor force. DEO supports the Local Workforce Development Boards (LWDBs) and partners who provide job-related services, such as employment training and education, supporting Floridians with reemployment assistance, or leveraging information to determine industry demands. The Division of Workforce Services is committed to ensuring every Floridian has the necessary skills and opportunities for meaningful employment. Under the guidance of its mission and goals, the following initiatives and activities occur in the Division of Workforce Services:

- Promote employment and provide programs, services, resources, and opportunities for Florida's job seekers, including veterans, individuals with unique abilities, recipients of government assistance, previously incarcerated individuals, and other Floridians with barriers to employment.
- Assist Florida's employers in finding, developing, and retaining qualified workforce talent.
- Provide Florida's reemployment assistance services in a timely, efficient, and effective manner while modernizing the system to improve the customer experience and mitigate reemployment assistance fraud and identity theft.
- Administer and provide guidance, oversight, and technical assistance, as well as federal performance reporting, for the state's workforce programs.
- Produce, analyze, and deliver timely and reliable labor statistics and research to improve economic decision-making.

The Division of Workforce Services is comprised of the following three program areas:

- [Bureau of Workforce Statistics and Economic Research](#): The primary purpose of this Bureau is to produce, analyze, and distribute timely and reliable statistical information, including economic growth data, information on industry sectors, workforce talent, job openings, and more to assist Florida in making sound economic decisions.
- [Bureau of One-Stop and Program Support](#): This Bureau is responsible for administering workforce programs and providing technical assistance and support to the LWDBs throughout the state. The Bureau partners with CareerSource Florida and the state's 24 LWDBs to strengthen Florida's business climate, by supporting employers and helping Floridians gain employment, remain employed, and advance in their careers. DEO is the administrative agency designated for receipt of federal workforce development grants and other federal funds pursuant to Chapters 20 and 445, Florida Statutes. State law requires the public-private organization CareerSource Florida to enter into a contract with DEO for the administration of workforce services and funds.
- [Bureau of Reemployment Assistance](#): Over the 2021-2022 fiscal year the Bureau of Reemployment Assistance helped put more than 800,000 Floridians seeking employment on a path to economic self-sufficiency, including the distribution of more than \$1.8 billion in reemployment assistance payments. The Bureau is responsible for administering the state's Reemployment Assistance program that provides

temporary wage replacement benefits to qualified individuals who are out of work through no fault of their own. This program is supported by 5 units within the Bureau. The units include, Claims Processing, Operations, Adjudication, Appeals, and Quality Assurance.

The Division of Workforce Services has three goals to establish long-term improvement within the Division:

- Reemployment Assistance program modernization.
- Create an integrated customer-focused workforce system.
- Complete Division culture change.

Office of Economic Accountability and Transparency

The Office of Economic Accountability and Transparency was created by House Bill 1463 during the 2021 Legislative session. This Office oversees DEO's critical objectives and ensures that they are clearly communicated to the public. The Office is charged with organizing Department resources, expertise, data, and research to focus on and solve complex economic challenges facing the state and providing leadership on the Department's priority issues that require integration of policy, management, and critical objectives from internal and external stakeholders.

The Office is also tasked with promoting and facilitating key Department initiatives to address priority economic issues, exploring data, and identifying opportunities for innovative approaches to address economic issues as well as strategic planning for the Department.

DEO Agency Partnerships

DEO works jointly with an innovative group of public-private partnerships to accelerate the achievement of Florida's economic development goals. Through these partnerships, the state's resources are better leveraged to remove existing barriers to job creation, find creative planning solutions, and improve Florida's capacity to attract, retain, and expand business.

- **CareerSource Florida, Inc.** serves as the state's principal workforce policy organization. As a statewide policy and investment board of business and government leaders, CareerSource Florida is charged with guiding workforce development for Florida. CareerSource Florida was established through s. 445.004, Florida Statutes in 2000 under the Florida Workforce Innovation Act. Created as a not-for-profit corporation, CareerSource Florida provides policy direction for workforce programs administered by DEO, Florida's 24 LWDBs, and nearly 100 career centers throughout the state. Together, the CareerSource Florida network connects employers with qualified, skilled talent and Floridians with employment and career development opportunities to achieve economic prosperity.
- **Enterprise Florida, Inc. (EFI)** serves as the principal economic development organization for the state. Its role is to provide leadership for business development in Florida by actively marketing the state as the world's prime location for business creation, expansion, and retention. EFI was established through s. 288.901, Florida Statutes in 1992. Empowered by its ability to capitalize on private and public-sector expertise, EFI collaborates with DEO and other partners to increase private investment that advance economic opportunities in Florida's international and domestic trade, minority-owned businesses, professional and amateur sports teams, and events in rural and urban communities. EFI's goal is to promote Florida as a premier business

destination to a targeted audience of corporate decision makers and site selectors and encourage them to select the state for their next location, relocation, or expansion project. EFI is also the state's primary entity for trade and export development, supporting more than 60,000 Florida exporting businesses. The organization also supports small and minority businesses through its capital programs in partnership with DEO.

- **Florida Housing Finance Corporation (FHFC)** is a public corporation of the State of Florida and serves as the state's housing finance agency. FHFC was established through s. 420.504, Florida Statutes in 1980. Through its programs, FHFC supports the development of safe, affordable housing by administering state and federal resources that help provide affordable homeownership and rental housing options for Floridians. T
- **VISIT FLORIDA** serves as the state's official tourism marketing corporation and the official source of travel planning for visitors across the globe. To fulfill its mission to establish Florida as the number one travel destination in the world, VISIT FLORIDA maximizes the impact of the Florida tourism industry's efforts to promote the state to potential visitors in the U.S. and across the world. VISIT FLORIDA was established through s. 288.1226, Florida Statutes in 1996. Pursuant to s. 288.923, Florida Statutes VISIT FLORIDA staffs EFI's Division of Tourism Marketing at EFI. VISIT FLORIDA receives its state funding through a performance-based agreement with DEO.
- **Space Florida** is an Independent Special District of the State of Florida and was established through s. 331.302, Florida Statutes in 2006. Space Florida is responsible for accelerating the growth of space-related industry through targeted space business retention, expansion, and diversification efforts. Space Florida also provides leadership in innovative education, research, development, workforce development, and space-related infrastructure development projects. A key competitive advantage for Florida in the market is the multi-year relationships Space Florida creates with entities that choose Florida for their base of growth. Florida has enjoyed increases in winning these competitive deals year after year, and now maintains a significant cluster of strategic space-related assets. As a result of the dynamic nature of Florida's space industry, Space Florida has developed a strategic plan that targets diversified commercial market segments not previously pursued with a focused state effort for integration with space technologies. These include life sciences and pharmaceuticals, agriculture and climate monitoring, cyber security and robotics, clean energy, adventure tourism, civil protection, and crisis management.
- **The Florida Department of Education (DOE)** serves as the single repository of education data from school districts, state and community colleges, universities, and independent postsecondary institutions, administers a statewide reading initiative for Florida's public schools, and serves approximately 2.8 million students. The department works with 4,400 public schools, 28 colleges, 202,500 instructional staff, 46,000 college professors and administrators, and 340,000 full-time staff throughout the state to enhance the economic self-sufficiency of Floridians through programs and services geared toward college, workforce education, apprenticeships, job-specific skills, and career development.
- **Florida's Reimagining Education and Career Help Act (REACH) Office** serves to address the evolving needs of Florida's economy by increasing the level of

collaboration and cooperation among state businesses and education communities while improving training and providing for equity and access to a more integrated workforce and education system for Florida. In close coordination with DEO and DOE, the Reach Office works to champion the state's workforce development efforts to realize the Governor's vision to make Florida the number one state in the nation for workforce education by the year 2030.

- **The Florida Department of Children and Families (DCF)** works in partnership with local communities and DEO to protect the vulnerable, promote strong and economically self-sufficient families, and advance personal and family recovery and resiliency. DCF furthers the state's economic self-sufficiency efforts through its Office of Economic Self-Sufficiency, which works to determining eligibility for food, cash and medical assistance for individuals and families in Florida.
- **Veterans Florida** is a non-profit created by the State of Florida to help military veterans transition to civilian life and to promote Florida's status as the nation's most veteran-friendly state. Veterans Florida provides powerful tools for veterans to take advantage of the benefits of living and working in the Sunshine State. In partnership with DEO, Veterans Florida connect veterans with employers who are eager to hire veterans for jobs that put their particular military skills to use through its Career Services Program and Workforce Training Grant.
- **Florida Development Finance Corporation (FDFC)** was by the Florida Development Finance Corporation Act of 1993 to serve as the state-wide, special development financing authority for economic development purposes. FDFC assists new and existing businesses and organizations (for-profit and not-for-profit) with access to capital through financings that promote business activity, job creation, and an improved standard of living for the citizens of Florida. The FDFC also issues industrial revenue bonds in counties throughout Florida through interlocal agreements.
- **The Florida Department of Transportation (FDOT)** provides a safe transportation system for Floridians and ensures the mobility of people and goods, enhances economic prosperity, and preserves the quality of the state's environment and communities. The department is committed to building a transportation system that not only fits the current needs of Florida's residents and visitors but also enhances mobility throughout the state to accommodate its consistent and rapid economic growth.
- **The Florida Board of Governors** was established in 2003 through the passage of a constitutional amendment. It is a 17-member governing board that serves as the governing body for the State University System of Florida. This board appoints the chancellor of the State University System of Florida, defines the distinctive mission of each member university, coordinates the planning and operation of the system, and through the State University System 2025 Strategic Plan, helps align the State University System's goals with Florida's highest economic, workforce, and research needs. The Board's continued close attention to the accuracy and credibility of its Strategic Plan will focus the State University System to help Florida find solutions to the educational, economic, and societal challenges of the coming decades.

The Current Economic Climate Affecting DEO Priorities and Programs

DEO uses results from its Strengths, Weaknesses, Opportunities, and Threats Analysis, in addition to executive direction from the Governor, the Legislature, and Departmental leadership, to set its strategic priorities. The responsibilities placed on DEO, and its consequent budget and program needs, are directly related to the overall economic climate and health of the state. To assess the state’s overall economic climate and health, DEO monitors data in several key areas that are used to determine progress on three strategic priorities, which also align with DEO’s goals: Economic Growth and Prosperity, Global Competitiveness, and Quality of Life and Places.

Economic Growth and Prosperity

Economic Growth and Prosperity Key Indicators			
Net Business Creation	Total Private Sector Jobs	Employment Rate	Unemployment Rate

Florida led all states in business creation with more than 600,000 new business applications in FY 2021-2022.

Florida has regained (+1,640,400 jobs) all jobs lost since February 2020, and all of the state’s ten major industries experienced positive year-over-year job growth as of July 2022.

Florida’s seasonally adjusted unemployment rate was 2.7% as of July 2022, down 1.8% from a year ago and 0.8% below the U.S. unemployment rate of 3.5%.

Global Competitiveness

Global Competitiveness Key Indicator				
Gross Domestic Product (GDP)	Florida-Origin Exports	Value of Florida-Origin Exports	Employment in Foreign-Owned Firms	Per Capita Personal Income

As of 2021, Florida touted the nation’s fourth largest economy and the sixteenth largest economy in the world as measured by Real Gross Domestic Product, with industries supporting global trade, professional and business services, finance, healthcare services, technology, tourism, and agriculture helping to expand Florida’s economy. As of July 2022, Florida ranked ninth for state-of-origin exports. The value of Florida-origin exports exceeded \$55 million in 2021, placing it 7th in the nation. The state’s per capita personal income grew 4.4 percent from 2021.

Quality of Life and Places

Quality of Life and Place Key Indicators			
Total Visitors	International Visitors	Net Domestic Migration	Population

In 2021, Florida welcomed more than 122 million visitors, including 4.6 million international visitors. According to the most recent available Florida Office of Economic and Demographic Research analysis, Florida’s population growth between 2020 and 2021 was due to net migration as more and more people decided to experience all that Florida has to offer.

Florida is the third most populous state in the nation after California and Texas. From 2010 to 2020, Florida experienced the second highest population growth in the nation, adding more than 2.7 million new residents. The state’s many assets include a large and diverse consumer and

labor market; a tradition of innovation and invention; extensive infrastructure and natural resources; and worldwide appeal to workers, retirees, and visitors.

Justifications: Programs and Services, Policy Changes, and Legislative Actions

The Division of Community Development provides community planning and economic development assistance to counties and municipalities, community services for Floridians who need assistance achieving self-sufficiency. Within the Division of Community Development, the Office of Long-Term Resiliency supports communities following disasters by addressing long-term recovery needs for housing, infrastructure, workforce training, mitigation, and economic development.

The Division of Strategic Business Development implements policies and procedures to support Florida's competitiveness with other states while ensuring transparency and accountability for Florida's taxpayers. Within the Division of Strategic Business Development, the Office of Small and Minority Business Capital leverages a network of financial industry partners around the state to provide capital access to small and minority-owned businesses.

The Division of Workforce Services supports and reinforces Florida's labor force while ensuring that the state is poised to meet the private sector's demands for a competitive, skilled, and ready workforce. Within the Division of Workforce Services is the Bureau of One Stop and Program Support, which facilitates the work between DEO, CareerSource Florida, and each of Florida's 24 workforce boards, to provide training and skill development to Florida's citizens.

DEO continuously bolsters its strengths and addresses opportunities within Florida's economy through its programs and collaboration with its public-private partners. In keeping with statutory requirements and strategic priorities, DEO continues to integrate and streamline its work across the program areas of business, community, and workforce development as well as the area of long-term resiliency to accomplish Florida's economic development vision.

Community Development

The Division of Community Development improved DEO's outreach for Florida's small cities and communities through the Small Cities Community Development Block Grant (CDBG), the Rural Infrastructure Fund (RIF), Community Planning Technical Assistance Grants, and the innovative Competitive Florida Partnership. Florida's small cities and counties are more economically viable and able to create jobs through financial assistance for specific job creation projects, redeveloped and enhanced commercial areas, well-planned communities, updated infrastructure, and affordable housing.

- **Competitive Florida Partnership**

The Competitive Florida Partnership helped 59 small communities to:

- Explore local assets that set them apart and make them competitive.
- Create unique economic development strategies that harness the potential of local assets.
- Identify resources available to help communities accomplish goals.
- Implement local projects.

- **Low-Income Home Energy Assistance Program**

Through the Low-Income Home Energy Assistance Program, the Division has assisted

more than 170,000 low-income families meet the cost of home heating and cooling. These efforts have provided for improved living conditions by resolving or preventing a home energy crisis.

- **Rural Infrastructure Fund**

The Rural Infrastructure Fund facilitates the planning, preparation and financing of traditional economic development or nature-based tourism infrastructure projects that are necessary for job creation and capital investment in rural communities. The Rural Infrastructure Fund awarded more than \$9.8 million to 25 rural communities in Fiscal Year 2021-2022.

- **Small Cities CDBG Program**

The Small Cities CDBG Program is composed of four major components: Commercial Revitalization, Economic Development, Housing Rehabilitation, and Neighborhood Revitalization. CDBG projects are funded under the low- and moderate-income national objective. The Small Cities CDBG program awarded \$24 million to 31 communities during the 2021-2022 fiscal year.

- **Community Planning Technical Assistance Grant Program**

The Community Planning Technical Assistance Grant Program provided almost \$8.2 million to 233 grant recipients in Florida since 2015 and including FY 2021-2022. The grants have enabled planning efforts within Florida's communities on both a local and regional basis that have enhanced the quality of life for those residents and future residents of Florida. These efforts have included planning for resiliency, food resource protection, natural resource protection, and infrastructure planning that have all assisted in economic development and recovery for those areas.

Additionally, DEO is the lead agency for administering the requirements of Ch. 163, F.S., as they relate to local government comprehensive plans. DEO's primary role consists of reviewing comprehensive plan amendments to determine whether the amendments will adversely impact important state resources and/or facilities and coordinates reviews with other state and regional agencies.

Economic Development

In 2021, the Division of Strategic Business Development continued working with its partners to encourage sustained economic development throughout the state in qualified targeted industry sectors. The Division's economic development programs encourage high-quality, high-wage job creation and capital investment in Florida, while the Division's processes ensure accountability and protection of taxpayer dollars. The Division is also tasked with ensuring Florida's employers comply with E-Verify laws.

The Division sustained its commitment to transparency concerning the use of taxpayer dollars through the maintenance of the Economic Development Incentives Portal, a publicly accessible site through which Floridians can see each company's progress toward reaching agreed-upon performance measures. Business development award information is uploaded as performance is verified by the Division providing real-time, complete individual business data. Additionally, each year pursuant to s. 288.907, F.S., the Division submits an Annual Incentives Report to provide transparency in state incentive programs, including performance information for various economic development incentive programs, information on the status of previously executed agreements,

and detailed information on executed agreements and incentive payments made during the fiscal year.

Compliance and Accountability

The Bureau of Compliance and Accountability within the Division continues to provide programmatic education for businesses to ensure understanding of contractual reporting requirements. Businesses are provided sample spreadsheets, PowerPoint presentations, and conference calls with programmatic staff. This has resulted in businesses submitting more complete data and a reduction in processing time.

The Division's processes were developed to ensure accountability and protection of taxpayer dollars. The Division continues to refine its comprehensive due diligence process which is completed at several points during the approval and contracting phases. Contract compliance is enforced through confirmation of performance requirements including job creation, annual average wages paid, and capital investment (if required by the program). RSM conducts detailed performance audits of each business that received an economic development incentive. Since 2019, the Division has recuperated \$45,004,198 in taxpayer dollars due to non-compliance.

The Division's economic development programs are components of the state's toolkit. Each program serves a different role in attracting business and retaining jobs, and the programs come in various forms such as tax refunds, tax credits, tax exemptions, and grants. Below is a summary of the economic development programs job and capital investment information (as applicable), since 2019 confirmed to date. Please note that these numbers will change as claims are approved.

Qualified Target Industry Tax Refund Program

The Qualified Target Industry Tax Refund (QTI) Program is designed to encourage business development and job creation in specific industries while promoting Florida's economic diversification. Industries chosen for this program have strong expectations of future growth, are resistant to recession, pay wages higher than state or regional averages, and are not dependent on surrounding markets or resources for success. Since 2019 15,307 jobs have been created as a result of the QTI program.

Brownfield Redevelopment Bonus Tax Refund Program

The Brownfield Redevelopment Bonus Tax Refund (BFR) Program is designed to encourage redevelopment and job creation within designated brownfield sites, where expansion or redevelopment is complicated by actual or perceived environmental contamination. To be eligible for bonus refunds, a Brownfield site must have an executed rehabilitation agreement with the Florida Department of Environmental Protection or with a local government delegated by the Florida Department of Environmental Protection. Since 2019 226 jobs have been created and \$4 million in capital investment has been confirmed as a result of the BFR Program.

Rural Job Tax Credit Program

The Rural Job Tax Credit Program was established to encourage the creation of jobs in rural areas of Florida. The program offers corporate or sales tax credits to qualified businesses that create the required number of new jobs within a designated rural area. Since 2019 259 jobs have been created as a result of the Rural Jobs Tax Credit Program.

Urban High-Crime Area Job Tax Credit Program

The Urban High-Crime Area Job Tax Credit Program was established to encourage job creation in one of the 13 designated urban high-crime areas. The program offers tax credits for corporate or sales tax to qualified businesses that create the required number of new jobs within an eligible area and allows businesses to receive a tax credit when hiring full-time employees while operating within one of the 13 designated urban high-crime areas. Since 2019 2,089 jobs have been created as a result of the Urban High-Crime Job Tax Credit Program.

Capital Investment Tax Credit Program

The Capital Investment Tax Credit (CITC) Program is used to attract and grow capital-intensive industries in Florida. This is an annual credit, provided for up to 20 years, against the corporate income tax liability or the premium tax liability generated by or arising out of a qualifying project. Since 2019 3,324 jobs have been created and \$716,969,030 in capital investment has been made as a result of the CITC Program.

Quick Action Closing Fund Program

The Quick Action Closing Fund (QACF) Program is a cash grant utilized as a “deal closing tool” in highly competitive negotiations where Florida’s traditional incentives were not enough to win the deal. The program has not been funded since FY 2015-2016; however, active contracts remain. Since 2019 2,594 jobs have been created and \$260,237,720 in capital investment has been made as a result of the QACF Program.

High-Impact Performance Incentive Grant Program

The High-Impact Performance Incentive (HIPI) Grant Program is reserved for major facilities operating in designated portions of high-impact sectors, including clean energy, life sciences, financial services, information technology, silicon technology, transportation equipment manufacturing, and a corporate headquarters facility. Since 2019 289 jobs have been created and \$68,199,259 in capital investment has been made as a result of the HIPI Program.

State Small Business Credit Initiative Program

Originally established under the Small Business Jobs Act of 2010, the State Small Business Credit Initiative (SSBCI) provides lenders with the necessary security to finance eligible small businesses. The American Rescue Plan Act of 2021 reauthorized the SSBCI, providing Florida-based small businesses with additional resources and capital to facilitate growth and economic development. These funds will support businesses owned or controlled by socially and economically disadvantaged individuals, including minority-owned, veteran-owned, women-owned, rural, or other targeted small business populations throughout Florida. Since the end of SSBCI 1.0, this program has facilitated 91 loans; obligated \$129.7 million; leveraged \$426.3 million in private capital; created 1,021 jobs; and retained 913 jobs. DEO is in the process of obtaining full approval to operate SSBCI 2.0 – a reauthorization of the program that will provide Florida with more than \$488 million dollars to provide expanded credit access to businesses around the state, including very small businesses, minority-owned businesses, and businesses in rural areas.

Black Business Loan Program

Established to provide capital access to black business enterprises that cannot obtain capital through conventional lending, but that have viable businesses, DEO annually certifies eligible Black Business Investment Companies to receive funds and make loans, direct investments, and loan guarantees to black business enterprises throughout the state. Since 2014, Florida has provided \$9,006,493 in credit and has provided technical assistance to more than 244 African American-owned businesses through the Black Business Loan Program.

Hispanic Business Initiative Fund

Since 2008, Florida has provided \$9,750,000 in support that has provided loan facilitation services, education, and technical assistance to Hispanic-owned businesses through Prospera, formerly known as the Hispanic Business Initiative Fund of Florida. Prospera has been active in Florida for the past 30 years and has created the following impacts: \$4.9 billion in total economic output, 47,709 jobs created or sustained, \$1.6 billion in labor income, and generated over \$116 million in direct state and local tax revenue.

Florida Strategic Plan for Economic Development

The Florida Strategic Plan for Economic Development (Strategic Plan) provides direction and support to partners in the public and private sectors as they work to strengthen Florida's economy. This is established by creating a strategic framework for coordinated action with agencies and organizations statewide. The strategic framework aligns and promotes Florida's economic development goals of leading the nation in economic growth and prosperity, global competitiveness, quality of life, and quality places. After two years of development, the Strategic Plan was released in 2013. Building on the success of the first five years, DEO and key stakeholders updated and released a new five-year Strategic Plan in 2018. DEO's vision, goals, objectives, and measures align with the Strategic Plan's vision, goals, objectives, and strategies. DEO will accomplish its vision and mission by strengthening internal alignment and collaboration with its public-private partnerships, regional economic development partners, and local communities and governments. Working together, DEO and its partners further the state's economic development goals.

Employment and Workforce Development

Reemployment Assistance

During the year encompassing this report, an unprecedented volume of services and program benefits were provided by DEO's Reemployment Assistance Bureau. Many of Florida's Reemployment Assistance services were negatively impacted. Additionally, the Reemployment Assistance Claims and Benefits System (System) could not support the increased workload, which exposed weaknesses in the system and business processes. Changes were required to stabilize the system and were completed with generally successful results. Urgent issues were largely remediated; however, those issues consumed valuable time and human resources.

During the Legislative Session, the Florida Legislature enacted Senate Bill 50 which eliminated all charges to contributory employers for benefits paid from April 1, 2020, through December 31, 2020, and recalculated rates for tax years beginning January

1, 2021. This resulted in lowering the rates on most contributory employers and keeping the minimum tax rate of \$7.00 per employee. Over 359,000 employers remained at the minimum tax rate in 2021. This change also reduced the tax rate for 144,000 employers that had an experience rating and not paying the minimum tax rate. The lower tax rates will allow employers to reinvest these savings into improving their business and recruiting employees.

Additionally, in its 2021 Session, the Florida Legislature appropriated funding for DEO to undertake a sustainable and continuous modernization effort of the System. This effort is currently under way and includes approximately twenty project tracks expected to be completed within a two-year timeframe that will improve the System performance and usability while establishing the architectural framework and processes necessary to implement future business process and technology change efficiently and effectively. The projects will be governed by the Department.

Unemployment levels have been trending downward since a peak level in mid-April of 2020; however, there is still a large backlog of work, new federally required programs to fully implement, and extensions of existing programs that continue to heavily burden the Reemployment Assistance program. DEO plans to resolve the remaining workload through system modernization and technical enablement to provide functionality needed to satisfy service level requirements.

During this time of unprecedented system workload, the Division of Workforce Services, Reemployment Assistance and Reemployment Assistance Information Technology Bureaus have prevented an estimated \$23 billion in fraudulent claims since March 2020.

In partnership with the Division of Information Technology, the Division of Workforce Services is continuing to enhance protection for claimants, employers, and the System. While these continued efforts to maintain the system's integrity and safeguard claimants' personal information may unfortunately delay the delivery of Reemployment Assistance benefits for some claimants, our goal remains to pay qualified Floridians their eligible reemployment assistance as quickly as possible while ensuring security and improving efficiency.

The Division of Workforce Services continues to adopt additional tools to combat identity theft and fraud in the Reemployment Assistance program. DEO partnered with ID.me in 2020 to keep claimants' personal information safe. ID.me is a federally certified identity provider specializing in digital identity protection whose technology helps DEO ensure that claimants are not fraudulent bad actors. Additionally, the Reemployment Assistance Help Center was launched on February 18, 2021, allowing claimants to notify DEO of any suspected or confirmed Reemployment Assistance fraud or identity theft. DEO Verify technology was implemented for claimants to verify their identity within the Florida Department of Highway Safety and Motor Vehicles (DHSMV) system. Florida residents who have a valid driver's license or identification card may verify their personal information with DEO Verify to receive a new PIN and instructions to access their System account. As of September 3, 2021, DEO has fully introduced multi-factor authentication measures for claimants attempting to access their Reemployment Assistance account. This new process was developed and implemented to ensure claimants and their accounts are secure. Reemployment Assistance claimants will need more than one method to verify their identity by entering

both a password as well as a verification code, sent to a verified phone number, email address, or authenticator app.

Workforce Services

The Division of Workforce Services, in partnership with CareerSource Florida and the Florida Department of Education (Vocational Rehabilitation, Blind Services, and Career and Adult Education), works to deliver a comprehensive and responsive workforce delivery system. The Division is focused on implementing strategies and [HB 1507](#) (REACH Act) to enhance data quality, maintain program integrity, and leverage technology to effectively deliver high quality workforce services to Florida's job seeker and employers.

The recently passed Reimagining Education and Career Help (REACH) Act creates a system-wide approach to workforce development and education in Florida. This includes a unified system wherein referrals can be made electronically statewide through connected case management systems, making it much more efficient for case managers, as well as offering a 360-degree vantage point of a participant to better understand how successful the referrals are.

The Division of Workforce Services is currently conducting a feasibility study to determine the best solution for accomplishing the goals of the REACH Act regarding system integration. DEO will analyze the results of the feasibility study and procure a solution that will provide Floridians with better access to workforce and education services by creating a single point of entry for services, developing a common intake form, and sharing data across agencies to refer individuals to needed services.

Additionally, the Division of Workforce Services collaborated with CareerSource Florida, the Florida Department of Children and Families (DCF), and the Florida Department of Education (DOE) to quickly distribute competitive grant program funding through the Governor's Get There Faster initiative. These programs align coordination of services between Local Workforce Development Boards (LWDB), education providers, and community partners to ensure Floridians are provided all the services necessary to achieve economic self-sufficiency. Targeted populations include:

- Veterans
- Youth living in high poverty zip code areas
- Individuals on public assistance
- Individuals recovering from substance use disorder
- Returning citizens

The Division of Workforce Services continues to issue guidance to LWDB to ensure compliance with the REACH Act and the Workforce Innovation and Opportunity Act.

The Division of Workforce Services continues to explore new technology solutions in several program areas, including but not limited to, integrating workforce systems, modernizing the Reemployment Assistance benefits system, data integrity tool, Work Opportunity Tax Credit, Foreign Labor Certification, Customer Information Center, and Program Monitoring. The goal is to equip the staff with performance measures and other management tools to enhance service delivery to our customers.

Workforce Statistics and Economic Research

The Division of Workforce Services continues to establish methods to share data and information that is responsive to customer's needs. The Bureau of Workforce Statistics and Economic Research (WSER) released a new online data delivery system, Florida Insight, which allows users to access key economic and labor market information and analyze labor market trends using data visualization tools.

WSER and Reemployment Assistance staff partnered to develop the Reemployment Assistance Claim Workflow Dashboard. This dashboard provides daily updates on the progress of the Reemployment Assistance program. The number of claims submitted, verified, processed, and paid across each of the state and federal programs are highlighted in an easy to navigate dashboard. This dashboard provided transparency into the Reemployment Assistance process and served as a mechanism to help explain the claims process to the media, legislature, and other stakeholders.

Additionally, by working together to identify processing issues, WSER and the Reemployment Assistance teams have transformed the way work is allocated to the team by matching claims across multiple workflows and flagging claims to be prioritized. To this end, WSER created an internal workflow hub that provides claims inflow/outflow metrics and identifies claims that have multiple or critical elements that need to be addressed. This hub links all claims with pending work items (authentication, adjudication, escalated claims, etc.) and provides managers with a tool to easily evaluate priorities and assign work accordingly.

Long-Term Resiliency

The Office of Disaster Recovery was created in January of 2019 to administer DEO's Community Development Block Grant Disaster Recovery (CDBG-DR) programs and support Florida communities' long-term recovery efforts following disasters. In 2021, the Office was renamed as the Office of Long-Term Resiliency, within the Division of Community Development, to better reflect its focus on assisting communities to build back stronger and mitigate against future disasters. The Office of Long-term Resiliency is currently administering long-term recovery programs for Hurricanes Hermine, Matthew, Irma, and Michael, as well as CDBG-MIT funding related to storms in 2016, 2017, and 2018.

Following Hurricanes Hermine and Matthew, HUD announced that the State of Florida would receive more than \$117 million in CDBG-DR funding to support long-term recovery efforts.

Working with communities around the state, DEO developed a plan to guide how this funding will be distributed to address unmet needs in the areas of housing, economic development, infrastructure repair, and mitigation. As directed by HUD, St. Johns County received most of this funding as the county with the most impacts from the 2016 hurricane season. Other impacted cities and counties are eligible to participate in a competitive grant cycle to address remaining unmet needs in their community.

Hurricane Irma

Following Hurricane Irma, HUD awarded the State of Florida more than \$812 million in CDBG-DR funding to support long-term recovery efforts following the storm, which includes administration and planning activities. Working with impacted communities around the state, DEO developed a plan to provide guidance on how this funding will address unmet recovery needs through the following state-managed programs:

- Rebuild Florida Housing Repair and Replacement Program (\$533,522,115)
- Rebuild Florida Workforce Housing Construction Program (\$140,000,000)
- Rebuild Florida Voluntary Home Buyout Program (\$28,626,309)
- Rebuild Florida Workforce Recovery Training (\$14,450,656)
- Rebuild Florida Infrastructure Repair Program (\$56,456,764)

Hurricane Michael

Following Hurricane Michael, HUD awarded the State of Florida more than \$735 million in CDBG-DR funding to support long-term recovery efforts following the storm, which includes administration and planning activities. Working with impacted communities around the state, DEO developed a plan to provide guidance on how this funding will be distributed to address unmet needs in the areas of housing, economic development, and infrastructure repair.

- Rebuild Florida Housing Repair and Replacement Program (\$251,497,115)
- Rebuild Florida General Infrastructure Repair Program (\$373,732,144)
- Rebuild Florida Hometown Revitalization Program (\$58,911,124)
- Rebuild Florida Workforce Recovery Training Program (\$4,722,889)
- Rebuild Florida Voluntary Home Buyout Program (\$9,411,777)
- Rebuild Florida Technical Assistance Grant Program (\$1,000,000)

Hurricane Sally

Following Hurricane Sally, HUD awarded the State of Florida more than \$187 million in CDBG-DR funding to support long-term recovery efforts in the impacted areas. Working with impacted communities around the state, DEO developed a plan to guide how this funding will address unmet recovery needs in the areas of housing, economic development, and infrastructure repair.

Mitigation

In April of 2018, HUD announced that more than \$633 million in first-of-its-kind Community Development Block Grant - Mitigation (CDBG-MIT) funding would be available to the state of Florida for disaster mitigation projects in areas impacted by presidentially declared disasters in 2016 and 2017. Working with state agency and community partners, DEO developed a plan to guide how this funding will be distributed to address mitigation needs through the following programs:

- Rebuild Florida Critical Facility Hardening Program (\$75,000,000)
- Rebuild Florida General Planning Support Program (\$20,000,000)
- Rebuild Florida Mitigation General Infrastructure Program (\$475,000,000)

In February 2021, HUD announced an additional \$46.9 million in funding for communities impacted by presidentially declared disasters in 2018. DEO worked with state agency and community partners in the areas impacted by Hurricane Michael to develop a Substantial Amendment to the State Action Plan for Mitigation necessary to access this funding. This substantial amendment was approved by HUD on August 30, 2021, authorizing DEO to fund the Mitigation General Infrastructure Program for Hurricane Michael.

Recapturing Taxpayers' Dollars

Office of General Counsel Legal Actions

In 2011, the Office of the General Counsel initiated legal actions to recoup state funds from entities that allegedly failed to meet the obligations of their incentive award contracts. Funds were recovered through both settlement agreements and judgments. These actions promoted accountability for recipients of state funds in DEO administered programs. DEO will continue to diligently pursue the return of taxpayer funds from other entities that fail to meet the terms of their incentive award contracts.

Treasury Offset Program

The Treasury Offset Program is a government-wide debt matching and payment offset system developed by the U.S. Department of the Treasury. It works by matching a database of delinquent debts owed to various government agencies against payments made by the government. When a delinquent debtor record is matched to a payment being issued, the payment is intercepted and offset by all or part of the debt.

In addition to these programs and assets, DEO has many other resources upon which to build, integrate, and support its programs and services, furthering Florida's economic development vision. While DEO's goals, objectives and measures have been revised to better reflect DEO's commitment to its statutory charge, the programs and resources viewed as necessary to achieve DEO's priority of integrating disparate or overlapping services remain the same.

Justifications: Final Projections for Each Outcome

Each of DEO's current programs and activities reflect its mission, in collaboration with its partners, to assist the Governor in advancing Florida's economy for every Floridan by championing the state's economic development vision and implementing innovative initiatives to help citizens, communities, businesses and visitors thrive. Furthermore, each activity reflects DEO's goals to:

- Lead the nation in economic growth and prosperity by supporting talent and business development.
- Lead the nation in global competitiveness by promoting Florida's innovation, pro-business climate and opportunity.
- Lead the nation in quality of life and quality places by providing safe, healthy, and resilient communities.

Table 3 is organized by DEO's goals and associated objectives for its core mission, programs, and services. The measures and outcome projections for each goal and objective are listed in the left column. The justification for the final projections and impact statements are provided for each measure in the right column.

Table 3. Justification of Final Projections for Each Outcome

Goal 1. Lead the nation in economic growth and prosperity by supporting talent and business development.													
Objective 1.1 Provide market-relevant workforce development, training and placement services, and individual assistance that meet the needs of Florida businesses and job seekers.													
Final Projection Outcomes	Justification and Impact												
<p>1.1.1 Percent of individuals entering the workforce after receiving training services funded through the Workforce Innovation and Opportunity Act.</p> <table style="width: 100%; border-collapse: collapse;"> <tr> <td style="width: 60%;">Baseline: FY 2012-2013</td> <td style="text-align: right;">84.9%</td> </tr> <tr> <td>Actual: FY 2021-2022</td> <td style="text-align: right;">74.0%</td> </tr> <tr> <td>Projection: FY 2021-2022</td> <td style="text-align: right;">≥ 87%</td> </tr> </table> <p>Performance Projections</p> <table style="width: 100%; border-collapse: collapse;"> <tr> <td style="width: 50%;">FY 2022-2023: ≥ 87%</td> <td style="width: 50%;">FY 2025-2026: ≥ 88.5%</td> </tr> <tr> <td>FY 2023-2024: ≥ 87.5%</td> <td>FY 2026-2027: ≥ 88.5%</td> </tr> <tr> <td>FY 2024-2025: ≥ 88%</td> <td>FY 2027-2028: ≥ 88.5%</td> </tr> </table>	Baseline: FY 2012-2013	84.9%	Actual: FY 2021-2022	74.0%	Projection: FY 2021-2022	≥ 87%	FY 2022-2023: ≥ 87%	FY 2025-2026: ≥ 88.5%	FY 2023-2024: ≥ 87.5%	FY 2026-2027: ≥ 88.5%	FY 2024-2025: ≥ 88%	FY 2027-2028: ≥ 88.5%	<p>DEO provides workforce services to employers and job seekers. One of the primary goals of the workforce system is to provide world-class talent to meet the needs of Florida’s businesses. Workforce Innovation and Opportunity Act (WIOA) training is one of the key components in the workforce system that assists jobseekers in finding employment. This outcome measures the impact the WIOA training has in assisting jobseekers with gaining employment.</p>
Baseline: FY 2012-2013	84.9%												
Actual: FY 2021-2022	74.0%												
Projection: FY 2021-2022	≥ 87%												
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FY 2024-2025: ≥ 88%	FY 2027-2028: ≥ 88.5%												
<p>1.1.2 Percent of businesses using Florida’s workforce management information system.</p> <table style="width: 100%; border-collapse: collapse;"> <tr> <td style="width: 60%;">Baseline FY 2012-2013</td> <td style="text-align: right;">4.5%</td> </tr> <tr> <td>Actual FY 2021-2022</td> <td style="text-align: right;">2.0%</td> </tr> <tr> <td>Projection FY 2021-2022</td> <td style="text-align: right;">8.3%</td> </tr> </table> <p>Performance Projections</p> <table style="width: 100%; border-collapse: collapse;"> <tr> <td style="width: 50%;">FY 2022-2023: ≥ 87%</td> <td style="width: 50%;">FY 2025-2026: ≥ 88.5%</td> </tr> <tr> <td>FY 2023-2024: ≥ 87.5%</td> <td>FY 2026-2027: ≥ 88.5%</td> </tr> <tr> <td>FY 2024-2025: ≥ 88%</td> <td>FY 2027-2028: ≥ 88.5%</td> </tr> </table>	Baseline FY 2012-2013	4.5%	Actual FY 2021-2022	2.0%	Projection FY 2021-2022	8.3%	FY 2022-2023: ≥ 87%	FY 2025-2026: ≥ 88.5%	FY 2023-2024: ≥ 87.5%	FY 2026-2027: ≥ 88.5%	FY 2024-2025: ≥ 88%	FY 2027-2028: ≥ 88.5%	<p>DEO works continuously with Local Workforce Development Boards (LWDBs) to provide data and other technical assistance to equip them with the tools they need to help increase their visibility within the business community.</p> <p>As the visibility of Florida’s workforce system is increased and the training of world-class talent is refined, the state’s workforce system should be able to grow its overall market-share at a consistent rate.</p> <p>Overall, there should be a balance between the demands and needs of employers as it relates to services versus any fiscal implications to meeting the projection by DEO. As the level of talent within the system increases, it should attract more businesses to the system.</p>
Baseline FY 2012-2013	4.5%												
Actual FY 2021-2022	2.0%												
Projection FY 2021-2022	8.3%												
FY 2022-2023: ≥ 87%	FY 2025-2026: ≥ 88.5%												
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Goal 2. Lead the nation in global competitiveness by promoting Florida's innovation, pro-business climate and opportunity.

Objective 2.1 Provide loans, grants and other financial support for small businesses and targeted industries in both rural and metro communities.

Final Projection Outcomes	Justification and Impact												
<p>2.1.1 Percent of available grant funding obligated during the reporting period.</p> <table border="0"> <tr> <td>Baseline FY 2014-2015</td> <td>97.0%</td> </tr> <tr> <td>Actual FY 2021-2022</td> <td>46.8%</td> </tr> <tr> <td>Projection FY 2021-2022</td> <td>≥98%</td> </tr> </table> <p>Performance Projections</p> <table border="0"> <tr> <td>FY 2022-2023: ≥ 98%</td> <td>FY 2025-2026: ≥ 98.5%</td> </tr> <tr> <td>FY 2023-2024: ≥ 98%</td> <td>FY 2026-2027: ≥ 98.5%</td> </tr> <tr> <td>FY 2024-2025: ≥88%</td> <td>FY 2027-2028: ≥ 88.5%</td> </tr> </table>	Baseline FY 2014-2015	97.0%	Actual FY 2021-2022	46.8%	Projection FY 2021-2022	≥98%	FY 2022-2023: ≥ 98%	FY 2025-2026: ≥ 98.5%	FY 2023-2024: ≥ 98%	FY 2026-2027: ≥ 98.5%	FY 2024-2025: ≥88%	FY 2027-2028: ≥ 88.5%	<p>The purpose of the grant awards is to enhance the economy and strengthen Florida's communities. The measure shows the extent that state grants are being obligated and spent as intended to enhance local economies.</p> <p>The baseline was calculated from actual performance during FY 2014-2015. Since the percent and stability of the proposed standards are already at high levels, the margin for improvement is extremely small, and it provides the rationale for projections through FY 2027-2028.</p> <p>There is no additional financial or staffing impact for DEO to meet the projections through FY 2027-2028.</p>
Baseline FY 2014-2015	97.0%												
Actual FY 2021-2022	46.8%												
Projection FY 2021-2022	≥98%												
FY 2022-2023: ≥ 98%	FY 2025-2026: ≥ 98.5%												
FY 2023-2024: ≥ 98%	FY 2026-2027: ≥ 98.5%												
FY 2024-2025: ≥88%	FY 2027-2028: ≥ 88.5%												
<p>2.1.2 Percent of incentives applications approved in less time than required by Florida Statutes.</p> <table border="0"> <tr> <td>Baseline FY 2012-2013</td> <td>78%</td> </tr> <tr> <td>Actual FY 2021-2022</td> <td>94%</td> </tr> <tr> <td>Projection FY 2021-2022</td> <td>≥ 95%</td> </tr> </table> <p>Performance Projections</p> <table border="0"> <tr> <td>FY 2022-2023: ≥ 95%</td> <td>FY 2025-2026: ≥ 88.5%</td> </tr> <tr> <td>FY 2023-2024: ≥ 95%</td> <td>FY 2026-2027: ≥ 88.5%</td> </tr> <tr> <td>FY 2024-2025: ≥ 95%</td> <td>FY 2027-2028: ≥ 95%</td> </tr> </table>	Baseline FY 2012-2013	78%	Actual FY 2021-2022	94%	Projection FY 2021-2022	≥ 95%	FY 2022-2023: ≥ 95%	FY 2025-2026: ≥ 88.5%	FY 2023-2024: ≥ 95%	FY 2026-2027: ≥ 88.5%	FY 2024-2025: ≥ 95%	FY 2027-2028: ≥ 95%	<p>DEO administers the state's economic development incentive programs. Each of these programs is administered with a goal of providing excellent and efficient customer service to eligible businesses that are seeking to locate or expand in Florida, making Florida a more competitive state while protecting taxpayers' interests.</p> <p>DEO works continuously to streamline its incentives application approval process to ensure that all statutory guidelines are met while applying the appropriate level of due diligence during the evaluation of each program. The Long Range Program Plan standards projection for the FY 2027-2028 reflects efforts.</p> <p>There is no additional financial staffing or impact for DEO to meet the projections through 2027-2028</p>
Baseline FY 2012-2013	78%												
Actual FY 2021-2022	94%												
Projection FY 2021-2022	≥ 95%												
FY 2022-2023: ≥ 95%	FY 2025-2026: ≥ 88.5%												
FY 2023-2024: ≥ 95%	FY 2026-2027: ≥ 88.5%												
FY 2024-2025: ≥ 95%	FY 2027-2028: ≥ 95%												
<p>2.1.3 Percent of customers satisfied with their experience with DEO's implementation and support of the economic development incentive program.</p> <table border="0"> <tr> <td>Baseline FY 2017-2018</td> <td>100 %</td> </tr> <tr> <td>Actual FY 2021-2022</td> <td>NA</td> </tr> <tr> <td>Projection FY 2021-2022</td> <td>≥ 81.5%</td> </tr> </table> <p>Performance Projections</p> <table border="0"> <tr> <td>FY 2022-2023: ≥ 95%</td> <td>FY 2025-2026: ≥ 88.5%</td> </tr> <tr> <td>FY 2023-2024: ≥ 87.5%</td> <td>FY 2026-2027: ≥ 88.5%</td> </tr> <tr> <td>FY 2024-2025: ≥ 88%</td> <td>FY 2027-2028: ≥ 88.5%</td> </tr> </table>	Baseline FY 2017-2018	100 %	Actual FY 2021-2022	NA	Projection FY 2021-2022	≥ 81.5%	FY 2022-2023: ≥ 95%	FY 2025-2026: ≥ 88.5%	FY 2023-2024: ≥ 87.5%	FY 2026-2027: ≥ 88.5%	FY 2024-2025: ≥ 88%	FY 2027-2028: ≥ 88.5%	<p>DEO administers the state's economic development incentive programs. Each of these programs is administered with a goal of providing excellent and efficient customer service to eligible businesses that are seeking to locate or expand in Florida, making Florida a more competitive state while protecting taxpayers' interests.</p> <p>DEO works continuously to streamline its incentives application approval process to ensure that all statutory guidelines are met while applying the appropriate level of due diligence during the evaluation of each program. The Long-Range Program Plan standards projection for the FY 2027-2028 reflects efforts.</p> <p>There is no additional financial staffing or impact for DEO to meet the projections through 2027-2028</p>
Baseline FY 2017-2018	100 %												
Actual FY 2021-2022	NA												
Projection FY 2021-2022	≥ 81.5%												
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Goal 2. Lead the nation in global competitiveness by promoting Florida's innovation, pro-business climate and opportunity.

Objective 2.1 Provide loans, grants and other financial support for small businesses and targeted industries in both rural and metro communities.	
Final Projection Outcomes	Justification and Impact
<p>2.1.4 Percent of government loan funds obligated compared to total funds available at the beginning of the reporting period.</p> <p>Baseline FY 2014-2015 50% Actual FY 2021-2022 53.0% Projection FY 2021-2022 ≥66.5%</p> <p>Performance Projections FY 2022-2023: ≥ 66.5% FY 2025-2026: ≥ 68% FY 2023-2024: ≥ 67% FY 2026-2027: ≥ 68.5% FY 2024-2025: ≥67.5% FY 2027-2028: ≥ 69%</p>	<p>This measure focuses on the Division of Strategic Business Development's core loan and loan guarantee programs. The purpose of the loan and loan guarantee programs is to increase small business access to capital and positive community development. This measure aims to capture the increasing utilization and responsible use of these loan funds by businesses and show the extent to which available loan funds are obligated and spent as intended.</p>
<p>2.1.5 Percent of productions assisted by the Office of Film and Entertainment resulting in business and employment in Florida.</p> <p>Baseline FY 2012-2013 69% Actual FY 2021-2022 84% Projection FY 2021-2022 ≥ 66.5%</p> <p>Performance Projections FY 2022-2023: ≥ 66.5% FY 2025-2026: ≥ 68% FY 2023-2024: ≥ 67% FY 2026-2027: ≥ 68.5% FY 2024-2025: ≥ 67.5% FY 2027-2028: ≥ 69%</p>	<p>The Office of Film and Entertainment (OFE) provides technical assistance and information to productions with the goal of expanding the business and employment available in the state's film and entertainment industries. This provides a direct measure by which to evaluate those efforts.</p> <p>OFE works continuously to improve its efforts to provide the high-level technical assistance and information necessary to expand the film and entertain-based business and employment opportunities in the state. The Long-Range Program Plan standards projection for FY 2027-2028 reflects these efforts.</p> <p>No additional staff members are required for OFE to meet the projections for FY 2027-2028.</p>
<p>2.1.6 Percent of required jobs (HUD requirement of one per \$324,999 funding) created, retained, or due to the Community Development Block Grant – Economic Development category funding as determined at the time the grant is administratively closed out for the fiscal year.</p> <p>Baseline FY 2013-2014 107% Actual FY 2021-2022 185% Projection FY 2021-2022 ≥ 100%</p> <p>Performance Projections FY 2022-2023: ≥ 100% FY 2025-2026: ≥ 100% FY 2023-2024: ≥ 100% FY 2026-2027: ≥ 100% FY 2024-2025: ≥ 100% FY 2027-2028: ≥ 100%</p>	<p>This measure describes DEO's provision of job creation and retention programs through Community Development Block Grant (CDBG) – Economic Development category funding. The program is designed to primarily serve low to moderate income populations and is vital to improving the self-sufficiency and economic viability of these households as well as the business climate and competitiveness of the community. This measure embodies DEO's mission, goals, and objectives as it relates to assisting the Governor in advancing Florida's economy by enhancing the state's economic vision and administering the Federal CDBG Program that provides funding to support vibrant, safe, and healthy communities.</p> <p>In developing this standard, the Division of Community Development reviewed and evaluated CDBG program activities for consistency with DEO's mission to enhance Florida's economy through job creation. To provide the actual number of jobs created during a fiscal year, the economic development grants successfully administratively closed during the applicable fiscal year are reviewed to determine the percent of required jobs created, retained or both due to the CDBG – Economic Development category funding. HUD requires one job is developed per \$24,000 of funding provided. Projects must create or retain jobs of which at least 51 percent will be for persons from low to moderate income households. The division is confident this performance projection is a reliable indicator of jobs created due to the CDBG funding.</p> <p>For the program to continue to meet projections, local job creating opportunities must be enhanced. Additionally, federal funding levels must be maintained to ensure funding availability and staffing levels required to successfully operate the program.</p>
Goal 2. Lead the nation in global competitiveness by promoting Florida's innovation, pro-business climate and opportunity.	
Objective 2.2 Ensure accountability, efficiency, and quality of DEO programs, services. And partnerships to safeguard taxpayer dollars.	
Final Projection Outcomes	Justification and Impact

Goal 3. Lead the nation in quality of life and quality places by providing safe, healthy, and resilient communities,

Objective 3.1 Expand collaboration with federal, state, regional, and local organizations to ensure successful implementation of statewide economic development goals.

Final Projection Outcomes	Justification and Impact
<p>3.1.1 Percent of adopted comprehensive plan amendment packages with reviews completed in less time than required by Florida Statute.</p> <p>Baseline FY 2015-2014 78%</p> <p>Actual FY 2021-2022 100%</p> <p>Projection FY 2021-2022 ≥ 83%</p> <p>Performance Projections</p> <p>FY 2022-2023: ≥ 83% FY 2025-2026: ≥ 85%</p> <p>FY 2023-2024: ≥ 84% FY 2026-2027: ≥ 85%</p> <p>FY 2024-2025: ≥ 85% FY 2027-2028: ≥ 90%</p>	<p>This measure is important to demonstrate the Bureau of Community Planning and Growth's efficiency in completing its review of adopted plan amendment packages that have adverse impacts on significant state resources and facilities within DEO's scope of review, and which assist local governments in fostering vibrant, healthy communities. Focusing on DEO's statutory responsibilities for review of adopted comprehensive plan amendment packages under the Community Planning Act is a good measure of the Division of Community Development's performance because it relates to a large percent of the existing workload.</p> <p>The proposed projections are reasonable based on average performance over preceding fiscal years. The bureau expects that performance will remain stable from this point forward.</p> <p>The Bureau of Community Planning and Growth has no control over the number of adopted amendment packages it will receive. However, it has sufficient staff to satisfy performance standards as long the number of adopted plan amendment packages to be reviewed remain stable.</p> <p>No additional staff members are required for DEO to meet the projections for FY 2027-2028.</p>

Task Forces, Councils, Committees, Boards and Studies in Progress

DEO's divisions work with a wide array of local, state, and federal task forces, councils, committees, and boards. The majority of these reflect federal initiatives implemented in the Division of Workforce Services.

Leadership and staff members represent DEO by serving on or providing support to 90 advisory task forces, councils, committees, and boards. Table 4 provides a summary of the participation by area of the department as well as by the category of task force, council, committee, or board.

Table 4. Participation in Advisory Task Forces, Councils, Committees and Boards

Type of Task Forces, Councils, Committees and Boards	Community Development	Strategic Business Development	Workforce Services	Finance and Administration	Totals
Led by other agencies that require DEO participation	5	3	9	5	22
Created by federal or state statute that require DEO leadership	5	6	2	0	13
Others supported through DEO participation	15	3	34	3	55
Total All Types	25	12	45	8	Total: 90

Below are listings by division and brief descriptions of the advisory task forces, councils, committees, and boards with DEO representation.

Division of Community Development: Task Forces, Councils, Committees, and Boards

Staff members in the **Division of Community Development** represent DEO by serving on or providing support to 25 advisory task forces, councils, committees, and boards.

Led by other agencies that require DEO participation

- **Center for Urban Transportation Research Advisory Board:** The Center is established in s. 334.065, F.S. The board is an internationally recognized transportation research institution for policymakers, transportation professionals and the public. Its purpose is to provide expertise in the form of research, policy analysis, comprehensive training, and education on transportation-related issues.
- **Regional Planning Councils:** The Regional Planning Councils, established in s. 186.504, F.S., assist local governments to resolve their common problems, engage in area wide comprehensive and functional planning, administer certain federal and state grants-in-aid, and provide a regional focus regarding multiple programs undertaken on a regional basis.
- **Weatherization Assistance and Program Policy Advisory Council:** The Council is established as a requirement of the U.S. Department of Energy. The Council meets annually to contribute to and approve the DEO-developed state plan for the Florida Weatherization Assistance Program, which is submitted to the U.S. Department of Energy upon approval.

- **Wekiva River Basin Commission:** The commission is established in s. 369.324, F.S., and created as part of the Wekiva Parkway and Protection Act of 2004. The purpose of the commission is to monitor and ensure implementation of the recommendations by the Wekiva River Basin Coordinating Committee for the Wekiva Study Area.
- **Statewide Comprehensive Outdoor Recreation Plan:** Pursuant to s. 375.021, Florida Statutes, Bureau of Community Planning and Growth staff participate in the 2023 Statewide Comprehensive Outdoor Recreation Plan Update Workgroup. More info here: <https://floridadep.gov/parks/florida-scorp-outdoor-recreation-florida>

Created by federal or state statute that require DEO leadership

- **Brownfield Areas Loan Guarantee Council:** The Council is established in s. 376.86, F.S., to support the Brownfield Areas Loan Guarantee Program, which is intended to lower risk associated with lending for Brownfield Areas redevelopment projects.
- **First Housing Development Corporation, Board of Directors:** The corporation is established in s. 420.101(1)(d), F.S., to promote and develop housing and advance the prosperity and economic welfare of the state. The Secretary or the Secretary's designee is a statutorily named nonvoting member of the board.
- **Florida Housing Finance Corporation (FHFC), Board of Directors:** The Corporation is established in s. 420.504(3), F.S., with the statutory mission to increase affordable housing opportunities and ensure programs are well matched to the needs of those who are served. DEO is a statutorily named member to the board.
- **Florida Rural Economic Development Initiative (REDI):** DEO serves as the lead implementing agency for REDI. The initiative is responsible for coordinating and focusing the efforts and resources of state and regional agencies on the challenges which affect the economic viability of Florida's economically distressed rural communities. REDI works with local governments, community-based organizations, federal agencies, and private organizations that have an interest in the economic growth and development of Florida's rural communities.
- **Florida Weatherization Network:** The Network works with utility providers in Florida and staff members from the Florida Public Service Commission, DEO and the Florida Department of Agriculture and Consumer Services' Office of Energy on an ongoing basis. The Network coordinates feedback from members, which assists the development of procedures and guidelines for activities required to be implemented by the U.S. Department of Energy.

Others supported through DEO participation

- **Florida Association for Community Action, Inc.:** The self-supporting Association is responsible for assisting the local Community Action Agencies in Florida with providing training, technical assistance and disseminating informational materials received from the federal government. The Florida Weatherization Network is seated on this board.
- **Florida Bicycle and Pedestrian Partnership Council:** The Council is a managerial initiative of the Florida Department of Transportation. The purpose of the Council is to promote the livability, health, and economic benefits of bicycle

and pedestrian activity.

- **Florida Department of Transportation Airport Sustainability Guidebook Technical Advisory Committee:** The Florida Department of Transportation is developing an Airport Sustainability Planning Guidebook which will serve as a Florida-specific resource to help airports develop their own sustainability programs, implement sustainability initiatives and track sustainability performance. DEO provides a land use planning perspective on the technical advisory committee.
- **Florida Department of Transportation Scenic Highway Advisory Committee:** The Advisory Committee assists the Florida Department of Transportation to designate public roads as scenic highways. Per s. 335.093, F.S., public roads designated as scenic highways are intended to preserve, maintain, and protect a part of Florida's cultural, historical, and scenic routes for vehicular, bicycle, and pedestrian travel. DEO provides a land use and community planning perspective in the review of new applications for designation as scenic highways.
- **Florida Department of Transportation Environmental Technical Advisory Team:** The team is a sub-committee assisting the Florida Department of Transportation's development of the Florida Transportation Plan. Team members use the Environmental Screening Tool to review Efficient Transportation Decision Making project information, identify potential project effects and submit comments to the department. DEO provides comments on projects related to land use, their consistency with relevant local government(s) comprehensive plans and on general economic impact.
- **Florida Department of Transportation Plan Resilience Subcommittee:** The purpose of the subcommittee is to provide input to the Steering Committee on updates to the Florida Transportation Plan related to resiliency planning.
- **Florida Grant Consortium Advisory Panel:** The mission of the Florida Grant Consortium is to provide a forum that promotes accountability of state funds by increasing awareness of statutory requirements and encouraging best practices in grants and grant management.
- **Florida Keys National Marine Sanctuary – Water Quality Protection Program Steering Committee:** The Water Quality Protection Program Steering Committee monitors wastewater projects and canal restoration activities. DEO participates in this effort because the Florida Keys are designated as an Area of Critical State Concern.
- **FloridaMakes Advisory Council:** The Council serves in an advisory capacity to the Board of Trustees for the Manufacturing Association of Florida, Center for Advanced Manufacturing Excellence, which administers FloridaMakes. FloridaMakes offers manufacturers services that will help them develop new products and customers, expand into new markets, and adopt new technologies. The Council informs, evaluates, and promotes the strategic and operational direction of the FloridaMakes center.
- **Florida Main Street Advisory Committee:** The committee annually reviews and provides recommendations for applications for new local programs for participation in the Florida Main Street Program governed by Rule 1A-36, F.A.C.
- **Florida Rural Water Associations Florida Funders:** Representatives from U.S. Department of Agriculture, Florida Department of Environmental Protection, DEO, the water management districts, and other groups meet on a quarterly basis to discuss funding availability and funding levels for individual communities.
- **Indian River Lagoon Council Management Board:** The Board is established to

operate the Indian River Lagoon National Estuary Program that seeks to protect and restore the lagoon. The board advises the council on its technical assistance efforts with respect to restoration efforts. It also advises the Indian River Lagoon National Estuary Program on all aspects of Indian River Lagoon restoration.

- **Safe Mobility for Life Coalition:** The Coalition is a joint initiative of the Florida Department of Transportation and the Florida State University Pepper Institute on Aging and Public Policy. The Coalition addresses specific needs of Florida's aging road users by providing insight and expertise related to the specialized transportation needs of Florida seniors.
- **Silviculture Best Management Practices Technical Advisory Committee:** The Florida Department of Agriculture and Consumer Services works collaboratively with the Florida Fish and Wildlife Conservation Commission to develop voluntary best management practices for state-designated imperiled wildlife species as an alternative to incidental take permitting. The technical committee works to develop and periodically update the Florida Silviculture Best Management Practices Manual.
- **Springs License Tag Grant Committee:** Florida is home to 700 freshwater springs. Many of these springs are degraded by pollution, invasive non-native water plants and other threats. Grant funds from the non-profit Fish & Wildlife Foundation of Florida, Inc and partners are available to assist with restoration and maintenance of the springs. The funds are available from the purchase of Springs License Tags. The organizations research and test solutions to the degradation problems, leading to restoration of our most significant springs. The focus of the grants are research projects that lead to a better understanding of Florida's springs and how to restore and maintain their long-term ecological health, including development of effective strategies for addressing, one or more principal threats facing Florida's springs. Preference is given to research and adaptive management projects with the potential to benefit multiple springs. The Department assists with recommending recipients of these grants.

Division of Strategic Business Development: Task Forces, Councils, Committees, and Boards

Staff members in the **Division of Strategic Business Development** represent DEO by serving on or providing support to 12 advisory task forces, councils, committees, and boards.

Led by other agencies that require DEO participation

- **Florida Seaport Transportation and Economic Development Council:** The Council is established in s. 311.09, F.S. It is a nonprofit corporation serving as the professional association for Florida's 15 public seaports and their management. The Council provides leadership, advocacy, and information on seaport-related issues before the legislative and executive branches of state and federal government.
- **Space Florida:** Established in s. 331.302, F.S., Space Florida fosters the growth and development of a sustainable and world-leading aerospace industry in Florida. Space Florida promotes aerospace business development by facilitating business financing, spaceport operations, research and development, workforce development, and innovative education programs.
- **VISIT FLORIDA, Board of Directors:** VISIT FLORIDA serves as a catalyst to

maximize the impact of the Florida tourism industry's efforts to promote the state to potential visitors in the U.S. and across the world. VISIT FLORIDA was established in 1996 by s. 288.1226, F.S. EFI appoints the 13-member board of directors in conjunction with DEO.

Created by federal or state statute that require DEO leadership

- **Economic Development Liaisons:** The Economic Development Liaisons are established in s. 288.021, F.S. Liaisons serve as a primary point of contact for their agency with DEO on issues and projects important to the economic development of Florida, including reporting on and implementing of the Florida Strategic Plan for Economic Development within their respective organizations.
- **Enterprise Florida, Inc.:** Established in s. 288.901, F.S., EFI is a public-private partnership serving as Florida's primary organization devoted to statewide economic development. Its mission is to facilitate job growth for Florida's citizens, communities, and businesses leading to a vibrant statewide economy.
- **Florida Development Finance Corporation, Board of Directors:** The Corporation, formed by the Florida Development Finance Corporation Act of 1993, is designated as a state-wide, special development financing authority for economic development purposes. During the 2020 Legislative session, Senate Bill 666 amended s. 288.9604, F.S. and requires the DEO Secretary, or his designee, to serve as chair of the board of directors of the corporation.
- **Florida Defense Support Task Force:** The Task Force was established through s. 288.987(5), F.S., to make recommendations to preserve and protect military installations; to support Florida's position in research and development related to or arising out of military missions and contracting; and to improve the state's military-friendly environment for service members, military dependents, military retirees, and businesses that bring military and base-related jobs to Florida.
- **Florida Seaport Transportation and Economic Development Seaport Environmental Management Committee:** Established in s. 311.105(1)(b), F.S., the Committee provides a forum for discussion of environmental issues relating to maintenance dredging and dredged material management; environmental mitigation; air and water quality permitting; and the maintenance of navigation channels, port harbors, turning basins, harbor berths, and associated facilities.
- **Florida Film and Entertainment Advisory Council:** The Florida Film and Entertainment Advisory Council is created in s. 288.1252, F.S. It serves as an advisory body to DEO and the Office of Film and Entertainment. It provides industry insight and expertise related to developing, marketing, promoting, and providing service to the state's entertainment industry.

Others supported through DEO participation

- **Florida State Health Improvement Plan (SHIP) Steering Committee:** The SHIP Steering Committee sets priority areas and approved goals, strategies, and objectives for the Florida SHIP, which is a five-year plan that sets goals for state health priorities. The SHIP addresses these priorities from a comprehensive, multi-agency system perspective with the aim of improving efficiency, effectiveness, and performance of Florida's public health system.
- **Florida Sports Foundation:** The Florida Sports Foundation, a 501(c)3 non-profit

corporation, is the official sports promotion and development organization for the State of Florida. It is charged with the promotion and development of professional, amateur, recreational sports, and physical fitness opportunities that produce a thriving Florida sports industry and environment.

- **Florida Transportation Plan/Strategic Intermodal System Plan Implementation Committee:** The Florida Transportation Plan/Strategic Intermodal System Plan Steering Committee is established in ss. 339.155 and 339.64, F.S. It is created to establish the state's transportation vision and strategies to meet the needs of a growing population, make Florida's economy more competitive, improve Florida's quality of life and environment, address emerging transportation issues, and define objectives for Florida's high-priority transportation network through the Strategic Intermodal System Plan.

The Division of Strategic Business Development staff also attends a variety of events and board meetings across the state to better understand the strategic directions of each region and to better serve the citizens of Florida.

Division of Workforce Services: Task Forces, Councils, Committees, and Boards

Staff members in the **Division of Workforce Services** represent DEO by serving on or providing support to 45 advisory task forces, councils, committees, and boards.

Led by other agencies that require DEO participation

- **CareerSource Florida, Inc.**, is a nonprofit corporation created in s. 445.004, F.S. Under the federal Workforce Innovation and Opportunity Act, each state must create a state workforce board responsible for directing and advising on the state's workforce policy and direction. CareerSource Florida, Inc., is the administrative entity directed to act and operate as staff to the state's workforce board, and to implement the state board's policies to Florida's 24 Local Workforce Development Boards.
- **Adult Reentry and Employment Strategic Planning Steering Committee:** The Florida Department of Corrections in partnership with the Florida Department of Economic Opportunity received grant funding from the U.S. Department of Justice to develop a Strategic Plan to reduce recidivism. The goal is to increase public safety by reducing recidivism and improving the employability of offenders returning to Leon, Gadsden, Duval, and Baker counties. Statutory Authority: The Second Chance Act; Public Law 110-199; 34 USC 10681
- **Assistive Technology Advisory Council:** The Alliance is established in s. 413.407, F.S. It is administered through the Florida Department of Education. The Alliance serves Floridians with disabilities by providing free access to information; referral services; educational programs; and publications in accessible formats on topics such as disability rights, laws, and policies.
- **Florida Commission for the Transportation Disadvantaged:** The Commission is established in ss. 427.012 and 427.013, F.S. The Commission achieves its purpose by coordinating efficient, cost-effective, and quality transportation services for Floridians in need of transportation services.
- **Florida Council on Homelessness:** The Council is established in s. 420.622, F.S., for the purpose of developing homelessness prevention and reduction, policy recommendations, and advising the Department of Children and Families' Office

on Homelessness on interagency coordination to reduce homelessness throughout the state. The Office coordinates the services of the various state agencies and programs to serve individuals or families who are homeless or are facing homelessness.

- **Florida Council on the Social Status of Black Men and Boys:** The Council is established in s. 16.615, F.S. The Council focuses and leads research and efforts to alleviate and correct the underlying conditions that adversely impact black men and boys throughout Florida.
- **Florida is for Veterans, Inc.:** Veterans Florida is established in s. 295.21, F.S. Created in 2014, it promotes Florida as a veteran-friendly state that seeks to provide veterans with employment opportunities and promotes the hiring of veterans by the business community, including retired and recently separated veterans.
- **Independent Living Services Advisory Council:** The Council is established in s. 409.1451(7), F.S. It was created for the purpose of reviewing and making recommendations concerning the implementation and operation of independent living transition services for youth aging out of foster care.
- **Interstate Migrant Labor Commission:** The Commission is an interstate compact whose purpose is to establish and maintain close cooperation and understanding of migrant labor programs among executive, legislative, and local government bodies and lay leadership on a nationwide basis at the state and local levels. In selecting the Florida membership of the Interstate Migrant Labor Commission, the Governor may designate the Secretary of DEO as his representative per s. 450.251, F.S.

Created by federal or state statute that require DEO leadership

- **Florida Concrete Masonry Education Council:** The Council is established in s. 446.53, F.S. It was created as a nonprofit corporation, which operates as a direct support organization of DEO.
- **Florida Talent Development Council:** The Council is established in s. 1004.015, F.S. In 2019, the Higher Education Coordinating Council was reconstituted as the Florida Talent Development Council for the purpose of developing a coordinated, data-driven, statewide approach to meeting Florida's needs for a 21st century workforce, which utilizes Florida's talent supply system. Administrative support for the Council is provided by DEO.

Others supported through DEO participation

- **Analyst Resource Center Information Presentation and Policy Subgroup:** The Subgroup is a federal initiative, and participation was suggested by the U.S. Department of Labor's Employment and Training Administration. The purpose of the Subgroup is to enhance the administration's delivery of labor market information to workforce customers in the employment, education, and economic development sectors.
- **Big Bend Coalition against Human Trafficking:** The Coalition aids the victims of human trafficking. The Coalition's purpose is to raise awareness about human trafficking, establish multi-agency collaborations to investigate and prosecute human traffickers, and propose and advocate for policies intended to end human trafficking.

- **Bureau of Labor Statistics Labor Market Information Oversight Council:** The Council is a federal initiative that provides oversight operations for the BLS federal-state cooperative programs, develops strategic plans to govern broad program changes, and provides governance for and to work across the program Policy Councils to ensure that program changes are implemented in a cooperative and coordinated manner that benefits the entire federal-state cooperative system. The Council also serves as a communication conduit to ensure that state concerns are heard at the federal level and that program information is dispersed to all states, to explore expanded use of labor market information data, to conduct customer outreach, and to liaise with other teams, including the Workforce Information Advisory Council (WIAC).
- **Complete Florida Plus Program/Florida Virtual Campus, Executive Advisory Council:** The Council is established by s. 1006.735, F.S. The Florida Virtual Campus provides statewide distance learning, student support, and library services to all Florida public colleges and universities, as well as advising resources used by Florida K-12 students, parents, and educators.
- **Council for Community and Economic Research:** The Council operates under the umbrella of the National Association of State Workforce Agencies. It is a membership organization that promotes excellence in community and economic research by working to improve data availability, enhance data quality and foster learning about regional economic analytic methods. The division participates in the following boards:
 - **Board of Directors:** The 12-member board promotes excellence in community and economic research by directing the council's efforts to improve data availability, enhance data quality and foster learning about regional economic analytic methods.
- **Cross-Agency Agricultural Forum:** The Forum established by 29 CFR 42.20(5)(d), is a network of agencies throughout the USDOL region with a mission to address the safety and health of agricultural workers. The group focuses on outreach and education, hazard awareness, and training for all agricultural workers.
- **Employer Support of the Guard and Reserve:** The Reserve is a U.S. Department of Defense office/organization that was established in 1972. It provides counseling and mediation of issues relating to compliance with the federal Uniformed Services Employment and Reemployment Rights Act. It promotes understanding, cooperation, and military commitment conflict resolution between Reserve Component Service members and their civilian employers.
- **Employment and Transportation Task Force:** The Task Force is led by the Florida Developmental Disabilities Council and established in s. 393.002, F.S. DEO's participation on the task force helps it achieve its mission to address the problem that accessible, affordable, or reliable transportation to and from the workplace is one of the top barriers to employment for individuals with disabilities and low-income job seekers.
- **Employment First Collaborative Team:** The team was established by Executive Order 13-284. It was then codified in the 2016 Legislative Session in s. 413.80, F.S., which went into effect July 1, 2016. It identifies the challenges facing people with disabilities who want to work and provides ideas on how to create more opportunities for this population.
- **Florida Developmental Disabilities Council:** The Council promotes innovative programs and practices to prevent developmental disabilities

and improve the quality of life and workforce success for individuals with developmental disabilities and their families. DEO is a member of the Council.

- **Florida Enterprise Geographic Information Systems Data Coordination and Awareness Subgroup:** The Subgroup is a collaborative vehicle employed by the Florida geographic information system community to advance enterprise strategies and coordination through a unified voice. Participation in the Subgroup helps state and local partners to share data.
- **Florida Healthcare Workforce State Advisory Resource Group:** The Group serves as a resource for labor market intelligence and other information that assists the State Workforce Health Advisory Leadership Council in its work under a contract between the Florida Center for Nursing and CareerSource Florida.
- **Florida Interagency Farmworker Focus Group:** The Group uses its quarterly meetings to collaboratively determine, develop, and implement ways to coordinate and deliver services to Florida's farmworkers, and develop ways to protect farmworkers by assisting them in reporting violations or abuses through the Florida Farmworker Helpline.
- **Florida Interagency Human Trafficking Workgroup:** The Workgroup is established in Ch. 2009-95, Laws of Florida, with the goal of combating human trafficking in Florida by supporting ongoing implementation of the Florida Strategic Plan on Human Trafficking.
- **Florida Veterans' Foundation:** The Foundation partners with state and local governments, veterans' service organizations, and educational institutions to improve veterans' physical, financial, mental, emotional, and social well-being. The Foundation is established in s. 292.055, F.S., as a direct support organization to the Florida Department of Veterans Affairs, which provides services to veterans and their families.
- **Labor Market Information Institute:** The Institute supports and promotes the production and use of high-quality workforce information through training and professional development, research, and technical assistance.
- **Workforce Information Advisory Council:** The Council is a Federal Advisory Committee of workforce and labor market information experts representing a broad range of national, state, and local data, and information users and producers. The purpose of the WIAC is to provide recommendations to the Secretary of Labor, working jointly through the Assistant Secretary for Employment and Training and the Commissioner of Labor Statistics.
- **National Association of State Workforce Agencies (NASWA):** NASWA serves as the primary forum for states to collectively engage with the U.S. Department of Labor. It is an organization of state administrators of unemployment insurance laws, employment services, training programs, employment statistics, and labor market information. The division participates in the following NASWA boards and committees:
 - **Board of Directors:** The Board provides state workforce agency administrators and other workforce agency professionals the opportunity to discuss current national economic conditions and the legislative outlook on workforce system issues facing Congress with national experts in the field.
 - **Employment and Training Standing Committee:** The Committee provides a forum for state workforce administrators to share information and solutions on emerging issues related to the major workforce development programs.

- **Interstate Benefits Subcommittee:** The Subcommittee provides opportunities for collaboration on new technology initiatives that allow states to work together more efficiently on inter-state benefits.
- **Workforce and Labor Market Information Standing Committee:** The Committee provides a forum for developing recommendations for state workforce agencies, their federal partners and other workforce providers on building data-driven programs and services.
- **Steering Committee, Unemployment Insurance (UI) Integrity Center of Excellence:** The Steering Committee provides guidelines for the UI Integrity Center of Excellence, a laboratory of innovation for developing strategies to maintain the integrity of UI systems and avoid fraud or improper payments.
- **Unemployment Insurance (UI) Standing Committee:** The Committee provides state input on UI policies, performance requirements, administrative financing, and ways to strengthen the state-federal UI system.
- **Veterans' Affairs Committee:** The Committee promotes the economic security of veterans through programs and activities designed to minimize unemployment and underemployment among veterans with service-connected disabilities and other targeted veterans' groups and maximize the employment and training opportunities to all veterans.
- **National Association of Unemployment Insurance Appeals Professionals (NAUIAP):** The Association serves to foster, advocate, and advance the broad principles of unemployment insurance within the scope of the Social Security Act, the Federal Unemployment Tax Act, and Florida Statutes, codes, rules, and regulations which pertain to the operation of the unemployment insurance program throughout the U.S.
- **Projections Managing Partnership Board:** The Board is a federal/state initiative implemented as a cooperative venture between the U.S. Bureau of Labor Statistics and the states. The Board serves as a central organizing body to enable the complex technical and administrative task of producing projections for each state and territory.
- **Wage Record Interchange System Advisory Council:** The Council is established by the U.S. Department of Labor. The Council facilitates the exchange of wage data among participating states. Data sharing among council members permits state workforce program performance agencies to obtain wage data of individuals who have participated in workforce investment programs in one state, but who have then subsequently secured employment in another.
- **Workforce Information Technology Group:** The Group is part of the Florida Workforce Development Association. The purpose of the Group is to provide for a free exchange of ideas, technologies, and innovation between members to benefit the LWDBs in Florida.
- **State Health Improvement Plan Advisory Group:** This advisory group is responsible for overseeing and participating in the conception of Florida's State Health Assessment. The advisory group is also responsible for recommending potential priorities for the SHIP, reporting findings from the assessment to the Steering Committee and providing insights into how the data can be put to action based on their subject matter expertise.
- **Florida Credentials Review Committee:** The Committee establishes a definition for credentials of value, creates a framework of quality and identifies non-degree and degree credentials of value for inclusion on a Master Credentials List to ensure instructional programs prepare Floridians for in-demand occupations.

- **Current Employment Statistics Policy Council:** The Policy Council promotes the effective management and technical direction of the CES Program and falls under the guidance of the BLS/LMI Oversight Committee (BLOC). This CES Policy Council membership includes both federal and state partners.
- **Florida Student Success Center Advisory Board:** This advisory board champions the work of the Florida Student Success Center with respective institutions, associations, and constituencies to inform stakeholders of the goals and activities of the Florida Student Success Center and provide opportunities for broader stakeholder input. The advisory board plays a key role in providing input and feedback on the focus, strategic plan, and implementation efforts of the Florida Student Success Center.
- **Quarterly Census of Employment and Wages (QCEW) State System Redesign Team:** The QCEW is a federal initiative which ensures that state and federal interests are appropriately represented in producing employment and wage information. The State System Redesign Team participates in the development of the new QCEW state system by testing, advising, and providing input and feedback to ensure the system meets state users' needs.

Division of Finance and Administration: Task Forces, Councils, Committees and Boards

Staff members in the **Division of Finance and Administration** represent DEO by serving on or providing support to eight advisory task forces, councils, committees, and boards.

Led by other agencies that require DEO participation:

- **Domestic Security Coordinating Group:** The Group is made up of representatives and subject matter experts from seven Regional Domestic Security Task Forces (RDSTF), designated urban areas, state agency partners and key organization liaisons who come together to address domestic security issues surfaced by the RDSTFs, network of Fusion Centers and the Domestic Security Oversight Council.
- **Florida Comprehensive Emergency Management Plan, Emergency Support Function (ESF) 18:** The purpose of ESF 18 is to coordinate local, state, and federal agency actions that will provide immediate and short-term assistance for the needs of business, industry, and economic stabilization. Individual ESF 18s support the State Emergency Response Team's efforts after an emergency via identification and solicitation of resources to meet known stabilization and recovery needs. DEO is identified as the implementing primary agency for ESF 18 under the Florida Comprehensive Emergency Management Plan to direct the state's response to emergency disasters. The plan is established in s. 252.35 (2) (a), F.S. and administered by the Division of Emergency Management.
- **Interagency Advisory Council on Loss Prevention:** The Council is established in s. 284.50, F.S. It exists to discuss safety problems within state government, to attempt to find solutions for these problems, and when possible, assist in the implementation of solutions.
- **State Emergency Response Commission for Hazardous Materials:** The Commission was created by Executive Order 94-138 and is referenced in chapter 252, F.S. The purpose of the commission is to implement the federal Emergency Planning Community Right-to-Know Act provisions in Florida and mitigate the effect of a release or spill of hazardous materials.

- **Suicide Prevention Coordinating Council:** The Suicide Prevention Coordinating Council is established in s. 14.20195, F.S. for the purpose of advising the Statewide Office for Suicide Prevention regarding the development of the Florida Statewide Plan for Suicide Prevention with the guiding principle being that suicide is a preventable problem.

Others supported through DEO participation:

- **Florida Association of State Agency Administrative Services Directors:** Representatives from each state agency, whose common responsibilities include Human Resource (Personnel), Purchasing and Procurement and Finance and Accounting, meet to discuss topics that effect all state agencies and to share best practices.
- **National Association of State Workforce Agencies (NASWA) Finance and Administration Committee:** The Committee is a federally mandated committee under NASWA. The purpose of the Committee is achieved through enhancing the relationship between the state and federal government.
- **National Association of State Workforce Agencies (NASWA) Unemployment Insurance Integrity Advisory Council:** The Council is a federally mandated council under NASWA. The Council is a joint effort between the U.S. Department of Labor and the New York State Department of Labor to support the Unemployment Insurance Integrity Center of Excellence.

5. Long Range Program Plan Exhibit II: Performance Measures and Standards

Note: The Exhibit II is ordered by budget entity.

Long Range Program Plan Exhibit II: Performance Measures and Standards

Department: Department of Economic Opportunity	Department No.: 40
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Programs: Executive Direction and Support Services	Code: 40100000
Service/Budget Entities: Executive Leadership Finance and Administration Information Systems and Support Services	Code: 40100100 Code: 40100200 Code: 40100300

Approved Performance Measures FY 2021-22 (Words)	Approved Prior Year Standard FY 2021-22 (Numbers)	Prior Year Actual FY 2021-22 (Numbers)	Approved Standards for FY 2022-23 (Numbers)	Requested FY 2023-24 Standard (Numbers)
2.2.1 The percentage of administration and support costs and positions compared to total department costs and positions.	≤ 2.5% costs	2.0% costs	≤ 2.5% costs	≤ 2.5% costs
	≤ 16.0% positions	15.8% positions	≤ 16.0% positions	≤ 16.0% positions

Long Range Program Plan Exhibit II: Performance Measures and Standards

Department: Department of Economic Opportunity	Department No.: 40
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Programs: Executive Direction and Support Services	Code: 40100000
Service/Budget Entities: Finance and Administration	Code: 40100200

Approved Performance Measures FY 2021-22 (Words)	Approved Prior Year Standard FY 2021-22 (Numbers)	Prior Year Actual FY 2021-22 (Numbers)	Approved Standards for FY 2022-23 (Numbers)	Requested FY 2023-24 Standard (Numbers)
2.2.5 The average number of days for execution of contracts and agreements funded in the General Appropriations Act.	≤ 75 days	88 days	≤ 75 days	≤ 75 days

Long Range Program Plan Exhibit II: Performance Measures and Standards

Department: Department of Economic Opportunity	Department No.: 40
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Program: Workforce Services	Code: 40200000
Service/Budget Entity: Workforce Development	Code: 40200100

Approved Performance Measures FY 2021-22 (Words)	Approved Prior Year Standard FY 2021-22 (Numbers)	Prior Year Actual FY 2021-22 (Numbers)	Approved Standards for FY 2022-23 (Numbers)	Requested FY 2023-24 Standard (Numbers)
1.1.1 The percentage of individuals who enter the workforce after receiving training services funded through the Workforce Innovation and Opportunity Act.	≥ 86.5%	74%	≥ 87%	≥ 87.5%
1.1.2 The percentage of businesses using Florida’s workforce management information system.	≥ 8.2%	2.0%	≥ 8.3%	≥ 8.4%
2.2.4 The percentage of findings of “material weakness” or the equivalent level of severity in DEO programs and practices reviewed or audited by Federal Auditors, OPPAGA, the Auditor General, the Inspector General, and other independent auditors. <i>[Spans 40200100, 40300200, and 40400100.]</i>	≤ 13.0%	13.0%	≤ 13.0%	≤ 13.0%
3.1.3 The number and percentage of the public-private partners implementing one or more strategies in the Florida Strategic Plan for Economic Development. <i>[Spans 40200100, 40300200, and 40400100.]</i>	≥ 6 / 100%	6 / 100%	≥ 6 / 100%	≥ 6 / 100%

Long Range Program Plan Exhibit II: Performance Measures and Standards

Department: Department of Economic Opportunity	Department No.: 40
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Program: Workforce Services	Code: 40200000
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Service/Budget Entity: Reemployment Assistance.	Code: 40200200
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Approved Performance Measures FY 2021-22 (Words)	Approved Prior Year Standard FY 2021-22 (Numbers)	Prior Year Actual FY 2021-22 (Numbers)	Approved Standards for FY 2022-23 (Numbers)	Requested FY 2023-24 Standard (Numbers)
2.2.6 The percentage of Reemployment Assistance benefits paid accurately.	≥ 90%	55.0%	≥ 90%	≥ 90%
2.2.7 The percentage of Reemployment Assistance first payments paid timely.	≥ 87%	66.0%	≥ 87%	≥ 87%

Long Range Program Plan Exhibit II: Performance Measures and Standards

Department: Department of Economic Opportunity	Department No.: 40
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Program: Workforce Services	Code: 40200000
Service/Budget Entity: Reemployment Assistance Appeals Commission	Code: 40200700

Approved Performance Measures FY 2021-22 (Words)	Approved Prior Year Standard FY 2021-22 (Numbers)	Prior Year Actual FY 2021-22 (Numbers)	Approved Standards for FY 2022-23 (Numbers)	Requested FY 2023-24 Standard (Numbers)
2.2.2 The percentage of District Courts of Appeal decisions affirming or dismissing an appeal of an Order issued by the Reemployment Assistance Appeals Commission.	≥ 94.0%	100%	≥ 94.0%	≥ 94.0%
2.2.3 The percentage of Reemployment Assistance appeals cases disposed within 75 days.	≥ 80.0%	94.1%	≥ 80.0%	≥ 80.0%

Long Range Program Plan Exhibit II: Performance Measures and Standards

Department: Department of Economic Opportunity	Department No.: 40
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Program: Community Development	Code: 40300000
Service/Budget Entity: Housing and Community Development	Code: 40300200

Approved Performance Measures FY 2021-22 (Words)	Approved Prior Year Standard FY 2021-22 (Numbers)	Prior Year Actual FY 2021-22 (Numbers)	Approved Standards for FY 2022-23 (Numbers)	Requested FY 2023-24 Standard (Numbers)
2.1.1 The percentage of available grant funding obligated during the reporting period.	≥ 97.5%	46.8%	≥ 98%	≥ 98%
2.1.4 The percentage of government loan funds obligated compared to total funds available at the beginning of the reporting period.	≥ 53%	53.0%	≥ 55%	≥ 58%
2.1.6 The percentage of required jobs (HUD requirement of one per \$34,999 funding) that were created, retained, or both because of Community Development Block Grant – Economic Development category funding as determined at the time the grant is administratively closed out for the fiscal year.	≥ 100%	185%	≥ 100%	≥ 100%
3.2.1 The percentage of qualified weatherization assistance needs met, and the percentage of weatherized homes meeting the national energy installation standards.	≥ 30% Needs met ≥ 81% Meets standards	5.1% Needs met 100% Meets standards	≥ 30% Needs met ≥ 83% Meets standards	≥ 30% Needs met ≥ 84% Meets standards

Long Range Program Plan Exhibit II: Performance Measures and Standards

Department: Department of Economic Opportunity	Department No.: 40
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Program: Community Development	Code: 40300000
Service/Budget Entity: Housing and Community Development	Code: 40300200

(Continued)

Approved Performance Measures FY 2021-22 (Words)	Approved Prior Year Standard FY 2021-22 (Numbers)	Prior Year Actual FY 2021-22 (Numbers)	Approved Standards for FY 2022-23 (Numbers)	Request ed FY 2023-24 Standard (Numbers)
2.2.4 The percentage of findings of “material weakness” or the equivalent level of severity in DEO programs and practices reviewed or audited by Federal Auditors, OPPAGA, the Auditor General, the Inspector General, and other independent auditors. <i>[Spans 40200100, 40300200, and 40400100.]</i>	≤ 13.0%	13.0%	≤ 13.0%	≤ 13.0%
3.1.1 The percentage of adopted comprehensive plan amendment packages with reviews completed in less time than required by Florida Statutes.	≥ 82%	100%	≥ 83%	≥ 84%
3.1.2 The number of instances of technical assistance provided by Bureau of Community Planning and Growth staff to local governments and others related to the Community Planning Act, areas of critical state concern, and developments of regional impact.	≥ 1,400	1,471	≥ 1,400	≥ 1,400
3.1.3 The number and percentage of the public-private partners implementing one or more strategies in the Florida Strategic Plan for Economic Development. <i>[Spans 40200100, 40300200, and 40400100.]</i>	≥ 6/100%	≥ 6/100%	≥ 6/100%	≥ 6/100%

Long Range Program Plan Exhibit II: Performance Measures and Standards

Department: Department of Economic Opportunity	Department No.: 40
Program: Strategic Business Development	Code: 40400000
Service/Budget Entity: Strategic Business Development	Code: 40400100

Approved Performance Measures FY 2021-22 (Words)	Approved Prior Year Standard FY 2021-22 (Numbers)	Prior Year Actual FY 2021-22 (Numbers)	Approved Standards for FY 2022-23 (Numbers)	Requested FY 2023-24 Standard (Numbers)
2.1.2 The percentage of incentives applications approved in less time than required by Florida Statutes.	≥ 95%	94%	≥ 95%	≥ 95%
2.1.3 The percentage of customers satisfied with their experience with DEO's implementation and support of the economic development incentive program.	≥ 81%	N/A%	≥ 81.5%	≥ 82%
2.1.5 The percentage of productions assisted by the Office of Film and Entertainment resulting in business and employment in Florida.	≥ 66%	84%	≥ 66.5%	≥ 67%
2.2.4 The percentage of findings of "material weakness" or the equivalent level of severity in DEO programs and practices reviewed or audited by Federal Auditors, OPPAGA, the Auditor General, the Inspector General, and other independent auditors. <i>[Spans 40200100, 40300200, and 40400100.]</i>	≤ 13.0%	13.0%	≤ 13.0%	≤ 13.0%
3.1.3 The number and percentage of the public-private partners implementing one or more strategies in the Florida Strategic Plan for Economic Development. <i>[Spans 40200100, 40300200, and 40400100.]</i>	≥ 6/100%	≥ 6/100%	≥ 6/100%	≥ 6/100%

6. Long Range Program Plan Exhibit III: Assessment of Performance for Approved Performance Measures

Note: The Exhibit III is ordered by budget entity.

Long Range Program Plan Exhibit III: Assessment of Performance for Approved Performance Measures

Department:	Department of Economic Opportunity
Programs:	Executive Direction and Support Services
Service/Budget Entities	Executive Leadership/40100100 Finance and Administration/40100200 Information Systems and Support Services/40100300
Measure:	2.2.1 The percentage of administration support costs and positions compared to total department costs and positions.

Action:

- | | |
|--|--|
| <input checked="" type="checkbox"/> Performance Assessment of <u>Outcome</u> Measure | <input type="checkbox"/> Revision of Measure |
| <input type="checkbox"/> Performance Assessment of <u>Output</u> Measure | <input type="checkbox"/> Deletion of Measure |
| <input type="checkbox"/> Adjustment of GAA Performance Standards | |

Approved Standard	Actual Performance Results	Difference (Over/Under)	Percentage Difference
≤ 2.5% costs	2.0% costs	0.5%	20.0%
≤ 16.0% positions	15.8% positions	0.2%	1.25%

Factors Accounting for the Difference:

Internal Factors (check all that apply):

- | | |
|--|---|
| <input type="checkbox"/> Personnel Factors | <input type="checkbox"/> Staff Capacity |
| <input type="checkbox"/> Competing Priorities | <input type="checkbox"/> Level of Training |
| <input type="checkbox"/> Previous Estimate Incorrect | <input checked="" type="checkbox"/> Other (Identify) <i>Please see the explanation below.</i> |

Explanation: The division was within 1.2% (positions) of the targeted position standard but was under the targeted expenditure standard.

External Factors (check all that apply):

- | | |
|--|---|
| <input type="checkbox"/> Resources Unavailable | <input type="checkbox"/> Technological Problems |
| <input type="checkbox"/> Legal/Legislative Change | <input type="checkbox"/> Natural Disaster |
| <input type="checkbox"/> Target Population Change | <input checked="" type="checkbox"/> Other (Identify) <i>Please see the explanation below.</i> |
| <input type="checkbox"/> This Program/Service Cannot Fix the Problem | |
| <input type="checkbox"/> Current Laws Are Working Against the Agency Mission | |

Explanation: Workload changes in operating divisions caused administrative support staffing levels and expenditures to be higher than anticipated as a proportion of overall expenditures.

Management Efforts to Address Differences/Problems (check all that apply):

- | | |
|------------------------------------|--|
| <input type="checkbox"/> Training | <input type="checkbox"/> Technology |
| <input type="checkbox"/> Personnel | <input checked="" type="checkbox"/> Other (Identify) <i>Please see the recommendation below.</i> |

Recommendations:

The Department may consider revised standards in the future as workload normalizes.

Long Range Program Plan Exhibit III: Assessment of Performance for Approved Performance Measures

Department:	Department of Economic Opportunity		
Programs:	Executive Direction and Support Services		
Service/Budget Entities	Executive Leadership/40100100 Finance and Administration/40100200 Information Systems and Support Services/40100300		
Measure:	2.2.5 The average number of days for execution of contracts and agreements funded in the General Appropriations Act.		

Action:

Performance Assessment of Outcome Measure Revision of Measure
 Performance Assessment of Output Measure Deletion of Measure
 Adjustment of GAA Performance Standards

Approved Standard	Actual Performance Results	Difference (Over/Under)	Percentage Difference
≤ 75 days	88 days	13 days	17.3%

Factors Accounting for the Difference:

Internal Factors (check all that apply):

<input type="checkbox"/> Personnel Factors	<input type="checkbox"/> Staff Capacity
<input type="checkbox"/> Competing Priorities	<input type="checkbox"/> Level of Training
<input type="checkbox"/> Previous Estimate Incorrect	<input checked="" type="checkbox"/> Other (Identify) <i>Please see the explanation below.</i>

Explanation:

External Factors (check all that apply):

<input type="checkbox"/> Resources Unavailable	<input type="checkbox"/> Technological Problems
<input type="checkbox"/> Legal/Legislative Change	<input type="checkbox"/> Natural Disaster
<input type="checkbox"/> Target Population Change	<input checked="" type="checkbox"/> Other (Identify) <i>Please see the explanation below.</i>
<input type="checkbox"/> This Program/Service Cannot Fix the Problem	
<input type="checkbox"/> Current Laws Are Working Against the Agency Mission	

Explanation: The division was within seven days of targeted days of execution. There were many extenuating circumstances during FY 2021-22 which played a part in the delay to executed contracts. The division anticipates executing contracts on or prior to the 75-day target during the current fiscal year.

Management Efforts to Address Differences/Problems (check all that apply):

<input type="checkbox"/> Training	<input checked="" type="checkbox"/> Technology
<input checked="" type="checkbox"/> Personnel	<input type="checkbox"/> Other (Identify) <i>Please see the recommendation below.</i>

Recommendations:

Long Range Program Plan Exhibit III: Assessment of Performance for Approved Performance Measures

Department:	Department of Economic Opportunity		
Programs:	Workforce Services		
Service/Budget Entities	Workforce Development/40200100		
Measure:	1.1.2 The percentage of businesses using Florida's workforce management information system.		
<p>Action:</p> <input checked="checked" type="checkbox"/> Performance Assessment of <u>Outcome</u> Measure <input type="checkbox"/> Revision of Measure <input type="checkbox"/> Performance Assessment of <u>Output</u> Measure <input type="checkbox"/> Deletion of Measure <input type="checkbox"/> Adjustment of GAA Performance Standards			
Approved Standard	Actual Performance Results	Difference (Over/Under)	Percentage Difference
≥ 8.1%	2.0%	6.1%	75.3%
Factors Accounting for the Difference:			
<p>Internal Factors (check all that apply):</p> <div style="display: flex; flex-wrap: wrap;"> <div style="width: 50%;"><input type="checkbox"/> Personnel Factors</div> <div style="width: 50%;"><input checked="checked" type="checkbox"/> Staff Capacity</div> <div style="width: 50%;"><input type="checkbox"/> Competing Priorities</div> <div style="width: 50%;"><input type="checkbox"/> Level of Training</div> <div style="width: 50%;"><input type="checkbox"/> Previous Estimate Incorrect</div> <div style="width: 50%;"><input type="checkbox"/> Other (Identify) <i>Please see the explanation below.</i></div> </div>			
<p>Explanation:</p> <p>External Factors (check all that apply):</p> <div style="display: flex; flex-wrap: wrap;"> <div style="width: 50%;"><input type="checkbox"/> Resources Unavailable</div> <div style="width: 50%;"><input type="checkbox"/> Technological Problems</div> <div style="width: 50%;"><input type="checkbox"/> Legal/Legislative Change</div> <div style="width: 50%;"><input type="checkbox"/> Natural Disaster</div> <div style="width: 50%;"><input type="checkbox"/> Target Population Change</div> <div style="width: 50%;"><input checked="checked" type="checkbox"/> Other (Identify) <i>Please see the explanation below.</i></div> <div style="width: 50%;"><input type="checkbox"/> This Program/Service Cannot Fix the Problem</div> <div style="width: 50%;"><input type="checkbox"/> Current Laws Are Working Against the Agency Mission</div> </div> <p>Explanation: The Employ Florida online labor exchange system is designed to be primarily self-service for employers and job seekers. There are employers who registered in previous years who continue to source talent from Employ Florida without posting job orders or receiving services by searching for candidates, or by having their job openings sourced in by Geographic Solutions through the National Labor Exchange. We do not currently track these employers in the measure but are looking at methods to add them to the numerator to provide a more accurate picture of employers who use Florida's online labor exchange system (workforce management information system).</p>			
<p>Management Efforts to Address Differences/Problems (check all that apply):</p> <div style="display: flex; flex-wrap: wrap;"> <div style="width: 50%;"><input type="checkbox"/> Training</div> <div style="width: 50%;"><input checked="checked" type="checkbox"/> Technology</div> <div style="width: 50%;"><input type="checkbox"/> Personnel</div> <div style="width: 50%;"><input checked="checked" type="checkbox"/> Other (Identify) <i>Please see the recommendation below.</i></div> </div> <p>Recommendations: DEO continues to work with local workforce development boards to provide data and other technical assistance that give them the tools they need to help increase their visibility with the business community, thereby increasing the overall number of businesses utilizing Florida's workforce management information system.</p>			

Long Range Program Plan Exhibit III: Assessment of Performance for Approved Performance Measures

Department:	Department of Economic Opportunity
Programs:	Workforce Services
Service/Budget Entities	Reemployment Assistance/40200200
Measure:	2.2.6 The percentage of Reemployment Assistance benefits paid accurately.

Action:

- | | |
|--|--|
| <input checked="" type="checkbox"/> Performance Assessment of <u>Outcome</u> Measure | <input type="checkbox"/> Revision of Measure |
| <input type="checkbox"/> Performance Assessment of <u>Output</u> Measure | <input type="checkbox"/> Deletion of Measure |
| <input type="checkbox"/> Adjustment of GAA Performance Standards | |

Approved Standard	Actual Performance Results	Difference (Over/Under)	Percentage Difference
≥ 90.00%	55.0%	35.0%	39.0%

Factors Accounting for the Difference:

Internal Factors (check all that apply):

- | | |
|--|--|
| <input checked="" type="checkbox"/> Personnel Factors | <input checked="" type="checkbox"/> Staff Capacity |
| <input checked="" type="checkbox"/> Competing Priorities | <input checked="" type="checkbox"/> Level of Training |
| <input type="checkbox"/> Previous Estimate Incorrect | <input type="checkbox"/> Other (Identify) <i>Please see the explanation below.</i> |

Explanation: The Reemployment Assistance Program accurately paid 55.0% of the claimants receiving benefits in fiscal year 2021-2022. Florida received an unprecedented demand for Reemployment Assistance FY 2019-2020 and FY 2020-2021 and continues to conduct the work required by the USDOL to resolve claims received during that period, in addition to the 2021-2022 period.

External Factors (check all that apply):

- | | |
|--|---|
| <input checked="" type="checkbox"/> Resources Unavailable | <input checked="" type="checkbox"/> Technological Problems |
| <input type="checkbox"/> Legal/Legislative Change | <input type="checkbox"/> Natural Disaster |
| <input type="checkbox"/> Target Population Change | <input checked="" type="checkbox"/> Other (Identify) <i>Please see the explanation below.</i> |
| <input type="checkbox"/> This Program/Service Cannot Fix the Problem | |
| <input type="checkbox"/> Current Laws Are Working Against the Agency Mission | |

Explanation: Please see response above.

Management Efforts to Address Differences/Problems (check all that apply):

- | | |
|---|---|
| <input checked="" type="checkbox"/> Training | <input checked="" type="checkbox"/> Technology |
| <input checked="" type="checkbox"/> Personnel | <input type="checkbox"/> Other (Identify) <i>Please see the recommendation below.</i> |

Recommendations: The Department continues to implement technology solutions, including enhancements to the Reemployment Assistance Claims and Benefits Information System and the Reemployment Assistance Help Center, as well as automated processing to ensure timely and accurate claim resolution. Additionally, the Department will continue to use vendor services for adjudication fact-finding to speed up the process of adjudicating claims.

Long Range Program Plan Exhibit III: Assessment of Performance for Approved Performance Measures

Department:	Department of Economic Opportunity
Programs:	Workforce Services
Service/Budget Entities	Reemployment Assistance/40200200
Measure:	2.2.7 The percentage of Reemployment Assistance first payments paid timely.

Action:

- | | |
|--|--|
| <input checked="" type="checkbox"/> Performance Assessment of <u>Outcome</u> Measure | <input type="checkbox"/> Revision of Measure |
| <input type="checkbox"/> Performance Assessment of <u>Output</u> Measure | <input type="checkbox"/> Deletion of Measure |
| <input type="checkbox"/> Adjustment of GAA Performance Standards | |

Approved Standard	Actual Performance Results	Difference (Over/Under)	Percentage Difference
≥ 87.00%	66.0%	21.0%	24.1%

Factors Accounting for the Difference:

Internal Factors (check all that apply):

- | | |
|--|--|
| <input checked="" type="checkbox"/> Personnel Factors | <input checked="" type="checkbox"/> Staff Capacity |
| <input checked="" type="checkbox"/> Competing Priorities | <input checked="" type="checkbox"/> Level of Training |
| <input type="checkbox"/> Previous Estimate Incorrect | <input type="checkbox"/> Other (Identify) <i>Please see the explanation below.</i> |

Explanation: Florida received an unprecedented demand for Reemployment Assistance benefits during FY 2019-2020 and FY 2020-2021 and continues to conduct the work required by the USDOL to resolve claims received during that period, in addition to the 2021-2022 period.

External Factors (check all that apply):

- | | |
|--|---|
| <input type="checkbox"/> Resources Unavailable | <input type="checkbox"/> Technological Problems |
| <input type="checkbox"/> Legal/Legislative Change | <input type="checkbox"/> Natural Disaster |
| <input type="checkbox"/> Target Population Change | <input checked="" type="checkbox"/> Other (Identify) <i>Please see the explanation below.</i> |
| <input type="checkbox"/> This Program/Service Cannot Fix the Problem | |
| <input type="checkbox"/> Current Laws Are Working Against the Agency Mission | |

Explanation: Please see response above.

Management Efforts to Address Differences/Problems (check all that apply):

- | | |
|---|---|
| <input checked="" type="checkbox"/> Training | <input checked="" type="checkbox"/> Technology |
| <input checked="" type="checkbox"/> Personnel | <input type="checkbox"/> Other (Identify) <i>Please see the recommendation below.</i> |

Recommendations:

Long Range Program Plan Exhibit III: Assessment of Performance for Approved Performance Measures

Department:	Department of Economic Opportunity		
Programs:	Community Development		
Service/Budget Entities	Housing and Community Development/40300200		
Measure:	2.1.1 The percentage of available grant funding obligated during the reporting period.		
<p>Action:</p> <input checked="" type="checkbox"/> Performance Assessment of <u>Outcome</u> Measure <input type="checkbox"/> Revision of Measure <input type="checkbox"/> Performance Assessment of <u>Output</u> Measure <input type="checkbox"/> Deletion of Measure <input type="checkbox"/> Adjustment of GAA Performance Standards			
Approved Standard	Actual Performance Results	Difference (Over/Under)	Percentage Difference
≥ 97.5%	46.8%	50.7%	51.8%
Factors Accounting for the Difference:			
<p>Internal Factors (check all that apply):</p> <input type="checkbox"/> Personnel Factors <input type="checkbox"/> Staff Capacity <input type="checkbox"/> Competing Priorities <input type="checkbox"/> Level of Training <input type="checkbox"/> Previous Estimate Incorrect <input checked="" type="checkbox"/> Other (Identify) Please see the explanation below.			
<p>Explanation: The Division obligated 97.8% of the Community Planning Technical Assistance Grants during the reporting period. The measure requires that we report based on executed contracts. The Rural Infrastructure Fund awarded over \$9.8 million (to 25 rural communities during the Fiscal Year 2021-2022. However, some contracts were not fully executed within the reporting period. Additionally, all Regional Rural Development Grant (RRDG) applications received by DEO were fully funded.</p>			
<p>External Factors (check all that apply):</p> <input type="checkbox"/> Resources Unavailable <input type="checkbox"/> Technological Problems <input type="checkbox"/> Legal/Legislative Change <input type="checkbox"/> Natural Disaster <input type="checkbox"/> Target Population Change <input checked="" type="checkbox"/> Other (Identify) Please see the explanation below. <input type="checkbox"/> This Program/Service Cannot Fix the Problem <input type="checkbox"/> Current Laws Are Working Against the Agency Mission			
<p>Explanation: The measure uses data for the total obligated or “under contract,” rather than showing the total number of awards that were awarded through award letters and press releases.</p>			
<p>Management Efforts to Address Differences/Problems (check all that apply):</p> <input type="checkbox"/> Training <input type="checkbox"/> Technology <input type="checkbox"/> Personnel <input checked="" type="checkbox"/> Other (Identify) Please see the recommendation below.			
<p>Recommendations: Recommend updating the calculation for the measure to calculate the number of grants awarded rather than executed contracts.</p>			

Long Range Program Plan Exhibit III: Assessment of Performance for Approved Performance Measures

Department:	Department of Economic Opportunity		
Programs:	Community Development		
Service/Budget Entities	Housing and Community Development/40300200		
Measure:	2.1.4 The percentage of government loan funds obligated compared to total loan funds available at the beginning of the reporting period.		

Action:

Performance Assessment of Outcome Measure Revision of Measure
 Performance Assessment of Output Measure Deletion of Measure
 Adjustment of GAA Performance Standards

Approved Standard	Actual Performance Results	Difference (Over/Under)	Percentage Difference
≥ 53.0%	53.0%	0%	0%

Factors Accounting for the Difference:

Internal Factors (check all that apply):

<input type="checkbox"/> Personnel Factors	<input type="checkbox"/> Staff Capacity
<input type="checkbox"/> Competing Priorities	<input type="checkbox"/> Level of Training
<input checked="" type="checkbox"/> Previous Estimate Incorrect	<input type="checkbox"/> Other (Identify) <i>Please see the explanation below.</i>

Explanation: The Division was within 34.0% of targeted percentage of government loan funds obligated compared to total loan funds available at the beginning of the reporting period. Fiscal year 19/20 was the first year in which the Rebuild Florida Business Loan Fund (“RLF”) was included in the methodology for measure 2.1.4. In FY 20/21, an additional \$10 million in loan funds was added to the RFL Program This was not due to any specific internal factors.

External Factors (check all that apply):

<input checked="" type="checkbox"/> Resources Unavailable	<input type="checkbox"/> Technological Problems
<input type="checkbox"/> Legal/Legislative Change	<input type="checkbox"/> Natural Disaster
<input type="checkbox"/> Target Population Change	<input type="checkbox"/> Other (Identify) <i>Please see the explanation below.</i>
<input type="checkbox"/> This Program/Service Cannot Fix the Problem	
<input type="checkbox"/> Current Laws Are Working Against the Agency Mission	

Explanation: A new administrator in the Black Business Loan Program and the inactivity of the Microfinance Guarantee Program contributed to the difference in projected loan activity and actual loan activity. This was not due to any specific internal factors, rather the challenges associated with onboarding a new BBLP loan administrator, and the low activity of the Microfinance Guarantee Program. Additionally, the division is preparing for an additional \$324 million in funding due to the re-authorization of the State Small Business Credit Initiative as part of the American Rescue Plan Act of 2021.

Management Efforts to Address Differences/Problems (check all that apply):

<input type="checkbox"/> Training	<input type="checkbox"/> Technology
<input type="checkbox"/> Personnel	<input checked="" type="checkbox"/> Other (Identify) <i>Please see the recommendation below.</i>

Recommendations: The RLF took a considerable amount of time and effort to stand up and involved working with numerous stakeholders. The RLF is performing well, and the division anticipates that it will continue to obligate funds at no less than its current rate. Additionally, the BBLP administrator who was unable to obligate any funds during FY 19/20 is no longer part of the program. which is why the first loans were not disbursed until the 4th quarter. Recently, our federal partner has allowed the expansion of our lending guidelines which will expedite the deployment of funds.

Long Range Program Plan Exhibit III: Assessment of Performance for Approved Performance Measures

Department:	Department of Economic Opportunity		
Programs:	Community Development		
Service/Budget Entities	Housing and Community Development/40300200		
Measure:	3.2.1 The percentage of qualified weatherization assistance needs met, and the percentage of weatherized homes meeting the national energy installation standards.		
<p>Action:</p> <input checked="" type="checkbox"/> Performance Assessment of <u>Outcome</u> Measure <input type="checkbox"/> Revision of Measure <input type="checkbox"/> Performance Assessment of <u>Output</u> Measure <input type="checkbox"/> Deletion of Measure <input type="checkbox"/> Adjustment of GAA Performance Standards			
Approved Standard	Actual Performance Results	Difference (Over/Under)	Percentage Difference
≥ 30% needs met	5.1% needs met	24.9%	83.0%
Factors Accounting for the Difference:			
<p>Internal Factors (check all that apply):</p> <input type="checkbox"/> Personnel Factors <input type="checkbox"/> Staff Capacity <input type="checkbox"/> Competing Priorities <input type="checkbox"/> Level of Training <input type="checkbox"/> Previous Estimate Incorrect <input checked="" type="checkbox"/> Other (Identify) <i>Please see the explanation below.</i>			
<p>Explanation: Due to market conditions, there was an increase in the number of homes that needed weatherization. The needs exceeded the available funding as well as the actual homes that were weatherized throughout the year. At the same time, production slowed in the number of homes that were weatherized due to conditions related to supply chain and challenges experienced in being granted access to homes for a period of time. For the homes that were weatherized, the percentage of homes that met the technical standards was 100 percent.</p>			
<p>External Factors (check all that apply):</p> <input checked="" type="checkbox"/> Resources Unavailable <input type="checkbox"/> Technological Problems <input type="checkbox"/> Legal/Legislative Change <input type="checkbox"/> Natural Disaster <input type="checkbox"/> Target Population Change <input checked="" type="checkbox"/> Other (Identify) <i>Please see the explanation below.</i> <input type="checkbox"/> This Program/Service Cannot Fix the Problem <input type="checkbox"/> Current Laws Are Working Against the Agency Mission			
<p>Explanation: There was an increase in needs and market forces that impacted the demand as well as the production, such as supply chain issues.</p>			
<p>Management Efforts to Address Differences/Problems (check all that apply):</p> <input checked="" type="checkbox"/> Training <input checked="" type="checkbox"/> Technology <input type="checkbox"/> Personnel <input checked="" type="checkbox"/> Other (Identify) <i>Please see the recommendation below.</i>			
<p>Recommendations: To ensure the health and safety of our weatherization recipients and providers, we provided training to our weatherization contractors on effective and proper use of Personal Protective Equipment (PPE). Additionally, Community Action Agencies have been asked to add more staff to balance out the increased volume of weatherization requests and to streamline processes to better serve clients. Anticipate that with new WAP infrastructure funding, will increase the available funding as well as ability to build capacity and train and increase workforce to meet the needs.</p>			

**7. Long Range Program Plan Exhibit IV: Performance Measure Validity
and Reliability N/A**

8. Long Range Program Plan Exhibit V: Associated Activity Contributing to Performance Measures Long Range Program Plan

Note: The Exhibit V is ordered by budget entity.

**Long Range Program Plan Exhibit V: Associated Activities
Contributing to Performance Measures**

Measure Number	Approved Performance Measures for FY 2021-22	Associated Activities Title
40100100- Executive Leadership 40100200- Finance and Administration 40100300- Information Systems and Support Services		
2.2.1	The percentage of administration and support costs and positions compared to total department costs and positions.	
40100200- Finance and Administration		
2.2.5	The average number of days for execution of contracts and agreements funded in the General Appropriations Act.	
40200100- Workforce Services/ Workforce Development		
1.1.1	The percentage of individuals who enter the workforce after receiving training services funded through the Workforce Innovation and Opportunity Act.	Provide workforce services to employers and job seekers. Support economic development planning with CareerSource Florida, Inc.
1.1.2	The percentage of businesses using Florida's workforce management information system.	
2.2.4	The percentage of findings of "material weakness" or the equivalent level of severity in DEO programs and practices reviewed or audited by Federal Auditors, OPPAGA, the Auditor General, the Inspector General, and other independent auditors.	
3.1.3	The number and percentage of the public-private partners implementing one or more strategies in the Florida Strategic Plan for Economic Development.	
40200200- Workforce Services/Reemployment Assistance Program		
2.2.6	The percentage of Reemployment Assistance benefits paid accurately.	Process and review Reemployment Assistance claims.
2.2.7	The percentage of Reemployment Assistance first payments paid timely.	
40200700- Workforce Services/Reemployment Assistance Appeals Commission		
2.2.2	The percentage of District Courts of Appeal decisions affirming or dismissing an appeal of an Order issued by the Reemployment Assistance Appeals Commission.	Review disputed reemployment assistance appeals referee decisions and defend disputed Commission Orders in court.
2.2.3	The percentage of Reemployment Assistance appeals cases disposed within 75 days.	

**Long Range Program Plan Exhibit V: Associated Activities
Contributing to Performance Measures**

Measure Number	Approved Performance Measures for FY 2021-22	Associated Activities Title
40300200- Community Development/ Housing and Community Development		
2.1.1 2.1.6 3.2.1	<p>The percentage of available grant funding obligated during the reporting period.</p> <p>The percentage of required jobs (HUD requirement of one per \$34,999 funding) that were created, retained, or both as a result of Community Development Block Grant – Economic Development category funding as determined at the time the grant is administratively closed out for the fiscal year.</p> <p>The percentage of qualified weatherization assistance needs met, and the percentage of weatherized home meeting the national energy installation standards.</p>	Provide community assistance and community revitalization initiatives.
2.1.4 2.2.4 3.1.1 3.1.2 3.1.3	<p>The percentage of government loan funds obligated compared to total funds available at the beginning of the reporting period.</p> <p>The percentage of findings of "material weakness" or the equivalent level of severity in DEO programs and practices reviewed or audited by Federal Auditors, OPPAGA, the Auditor General, the Inspector General, and other independent auditors.</p> <p>The percentage of adopted comprehensive plan amendment packages with reviews completed in less time than required by Florida Statute.</p> <p>The number of instances of technical assistance provided by Bureau of Community Planning and Growth staff to local governments and others related to the Community Planning Act, areas of critical state concern and developments of regional impact.</p> <p>The number and percentage of the public-private partners implementing one or more strategies in the Florida Strategic Plan for Economic Development.</p>	Provide technical planning assistance to local governments; funding and assistance for businesses; and small business and rural initiatives. Support economic development planning with Florida Housing Finance Corporation.

**Long Range Program Plan Exhibit V: Associated Activities
Contributing to Performance Measures**

Measure Number	Approved Performance Measures for FY 2021-22	Associated Activities Title
40400100- Strategic Business Development		
2.1.2	The percentage of incentives applications approved in less time than required by Florida Statutes.	Administer economic development incentive, business development, and support programs.
2.1.3	The percentage of customers satisfied with their experience with DEO's implementation and support of the economic development incentive program.	
2.1.5	The percentage of productions assisted by the Office of Film and Entertainment resulting in business and employment in Florida.	Administer the sales tax exemption program and provide services to develop Florida's film and entertainment industry.
2.2.4	The percentage of findings of "material weakness" or the equivalent level of severity in DEO programs and practices reviewed or audited by Federal Auditors, OPPAGA, the Auditor General, the Inspector General, and other independent auditors.	Provide economic development program planning, evaluation and partnership coordination with Enterprise Florida, Inc., Florida Ports Council, Space Florida, VISIT FLORIDA, and other partner entities.
3.1.3	The number and percentage of the public-private partners implementing one or more strategies in the Florida Strategic Plan for Economic Development.	

9. Agency-Level Unit Cost Summary: Exhibit VI / LBR Schedule XI

ECONOMIC OPPORTUNITY, DEPARTMENT OF	FISCAL YEAR 2021-22			
SECTION I: BUDGET	OPERATING			FIXED CAPITAL OUTLAY
TOTAL ALL FUNDS GENERAL APPROPRIATIONS ACT			1,074,465,566	32,356,675
ADJUSTMENTS TO GENERAL APPROPRIATIONS ACT (Supplementals, Vetoes, Budget Amendments, etc.)			1,712,683,761	-2,575,000
FINAL BUDGET FOR AGENCY			2,787,149,327	29,781,675
SECTION II: ACTIVITIES * MEASURES	Number of Units	(1) Unit Cost	(2) Expenditures (Allocated)	(3) FCO
<i>Executive Direction, Administrative Support and Information Technology (2)</i>				
Provide Workforce Services To Employers And Job Seekers * Number of employers, job seekers, training and welfare transition participants, & other workforce groups served; number of labor market statistics & information requests; number of strategic plan strategies implemented.	731,673	466.82	341,557,151	
Process Reemployment Assistance Claims * Number of initial claims filed and number of weeks paid by unemployed.	1,747,844	113.85	198,990,937	
Review Disputed Reemployment Assistance Appeals Referee Decisions And Defend Disputed Commission Orders In Court * Number of Reemployment Assistance appeals disposed of, appeals received, appeals filed with District Courts of Appeal by Reemployment Assistance Appeals Commission and District Courts of Appeal court decisions made.	4,163	1,165.27	4,851,028	
Community Assistance And Community Revitalization Initiatives * Number of grants/technical assist for infrastructure improve, economic develop, housing rehab, energy & weatherization assist, self-sufficiency training/community service programs. Number benefiting from CSBG services.	110,407	6,001.66	662,624,744	
Technical Planning Assistance To Local Governments - Funding And Assistance For Businesses - Small Business And Rural Initiative * Number of technical/planning assistance to local govt's, small businesses/rural initiatives; Number of grants benefiting businesses, communities/economic development organizations; number of strategic plan strategies.	5,403	3,814.56	20,610,042	
Economic Development Incentive Programs Business Development And Support * Number of incentives applications received and reviewed; number of payment claims validated.	314	47,124.84	14,797,201	
Administer Incentive Programs To Develop Florida's Film And Entertainment Industry * Number of productions assisted by the Office of Film and Entertainment and sales tax exemptions approved.	3,349	274.38	918,906	
Economic Development Program Planning, Evaluation, And Partnership Coordination * Number of contracts and contract mgmt. deadlines completed; number of partner entities implementing one or more Strategic Plan strategies; number of economic development partners supported.	91	174,075.42	106,840,863	
Sadowski Programs * Number of loans funded.	2,750	22,727.27	62,499,999	
TOTAL			1,413,690,871	24,701,675
SECTION III: RECONCILIATION TO BUDGET				
PASS THROUGHS				
TRANSFER - STATE AGENCIES				
AID TO LOCAL GOVERNMENTS				
PAYMENT OF PENSIONS, BENEFITS AND CLAIMS				
OTHER			167,312,540	
REVERSIONS			1,051,570,430	5,080,000
TOTAL BUDGET FOR AGENCY (Total Activities + Pass Throughs + Reversions) - Should equal Section I above. (4)			2,632,573,841	29,781,675
SCHEDULE XI/EXHIBIT VI: AGENCY-LEVEL UNIT COST SUMMARY				

(1) Some activity unit costs may be overstated due to the allocation of double budgeted items.

(2) Expenditures associated with Executive Direction, Administrative Support and Information Technology have been allocated based on FTE. Other allocation methodologies could result in significantly different unit costs per activity.

(3) Information for FCO depicts amounts for current year appropriations only. Additional information and systems are needed to develop meaningful FCO unit costs.

(4) Final Budget for Agency and Total Budget for Agency may not equal due to rounding.

NUCSSP03 LAS/PBS SYSTEM		SP 09/30/2022 10:15			
BUDGET PERIOD: 2013-2024		SCHED XI: AGENCY-LEVEL UNIT COST SUMMARY			
STATE OF FLORIDA		AUDIT REPORT ECONOMIC OPPORTUNITY			

SECTION III - PASS THROUGH ACTIVITY ISSUE CODES SELECTED:					
TRANSFER-STATE AGENCIES ACTIVITY ISSUE CODES SELECTED:					
1-8:					
AID TO LOCAL GOVERNMENTS ACTIVITY ISSUE CODES SELECTED:					
1-8:					

AUDIT #1: THE FOLLOWING STATEWIDE ACTIVITIES (ACT0010 THROUGH ACT0490) HAVE AN OUTPUT STANDARD (RECORD TYPE 5) AND SHOULD NOT:					
*** NO ACTIVITIES FOUND ***					

AUDIT #2: THE FCO ACTIVITY (ACT0210) CONTAINS EXPENDITURES IN AN OPERATING CATEGORY AND SHOULD NOT: (NOTE: THIS ACTIVITY IS ROLLED INTO EXECUTIVE DIRECTION, ADMINISTRATIVE SUPPORT AND INFORMATION TECHNOLOGY)					
*** NO OPERATING CATEGORIES FOUND ***					

AUDIT #3: THE ACTIVITIES LISTED IN AUDIT #3 DO NOT HAVE AN ASSOCIATED OUTPUT STANDARD. IN ADDITION, THE ACTIVITIES WERE NOT IDENTIFIED AS A TRANSFER-STATE AGENCIES, AS AID TO LOCAL GOVERNMENTS, OR A PAYMENT OF PENSIONS, BENEFITS AND CLAIMS (ACT0430). ACTIVITIES LISTED HERE SHOULD REPRESENT TRANSFERS/PASS THROUGH THAT ARE NOT REPRESENTED BY THOSE ABOVE OR ADMINISTRATIVE COSTS THAT ARE UNIQUE TO THE AGENCY AND ARE NOT APPROPRIATE TO BE ALLOCATED TO ALL OTHER ACTIVITIES.					
BE	PC	CODE	TITLE	EXPENDITURES	FCO
40200600	1102000000	ACT0000	ACTIVITY	20,612,540	
40300600	1104000000	ACT0950	STATE HOUSING INITIATIVES	146,700,000	

AUDIT #4: TOTALS FROM SECTION I AND SECTIONS II + III:					
DEPARTMENT: 40		EXPENDITURES		FCO	
FINAL BUDGET FOR AGENCY (SECTION I):		2,787,149,327		29,781,675	
TOTAL BUDGET FOR AGENCY (SECTIONS II + III):		2,632,573,841		29,781,675	
DIFFERENCE:		154,575,486			
(MAY NOT EQUAL DUE TO ROUNDING)		=====		=====	

Explanation of Difference					
BE 40300200 - \$96,785,662 Revert and Reappropriate BA 0005					
BE 40300200 - \$1,049,787 Continuing Appropriation which was Certified Forward					
BE 40200100 - \$56,740,367 Revert and Reappropriate - Unbudgeted Reserve					
Rounding \$330					

10. Glossary of Terms and Acronyms

Access to Capital: Refers to the ability of small, rural, minority businesses and/or businesses serving disadvantaged areas to obtain loans and funds to expand their operations.

Areas of Critical State Concern: A program protecting resources and public facilities of major statewide significance as defined in s. 380.05, F.S.

Auditor General: Constitutional officer, appointed by the Joint Legislative Auditing Committee, adopts rules for financial audits and conducts financial, operational, and performance audits.

Bureau of Labor Market Statistics: Bureau within DEO's Division of Workforce Services. The Bureau produces, analyzes, and delivers labor statistics to improve economic decision making.

Career Centers: Career centers located throughout Florida that offer workforce development services such as job search, referral, and placement assistance; career counseling and educational planning; support services, including childcare and transportation assistance needed to gain employment; workforce training programs; and other available workforce development services.

CareerSource Florida, Inc.: Established in s. 445.004, F.S., CareerSource Florida, Inc. is the statewide workforce policy and investment board of business and government leaders charged with overseeing the CareerSource Florida network, which includes the Florida Department of Economic Opportunity, 24 local workforce development boards, and nearly 100 career centers.

Community Action Agencies: Florida's community action agencies connect low-income individuals with programs that can help families pay bills, obtain employment, and become self-sufficient.

Community and Competitiveness Planning: Type of planning is strength-based planning and is based on unique community factors to build and enhance a given local economy in partnership with the target community.

Community Development Block Grant (CDBG): A federally funded program which provides community development grants to smaller local governments to improve local housing, streets, utilities, and public facilities. The CDBG program also supports downtown redevelopment and job creation.

Community Development Block Grant - Disaster Recovery (CDBG-DR): In response to Presidentially declared disasters, Congress may appropriate additional funding for the CDBG Program as Disaster Recovery grants to rebuild the affected areas and provide crucial seed money to start the recovery process.

Community Development Block Grant – Mitigation: First-of-its kind federal funding from HUD for Mitigation activities. While this funding is allocated to communities that experienced presidentially declared disasters, projects do not need direct tie-back to the disaster and are instead focused on securing critical community lifelines against future storms.

Community Planning: Type of planning combines integrated land-use planning and infrastructure and resource planning to improve the built, economic, and social environments of communities.

Community Revitalization: Efforts undertaken to give new life to a community through economic development or redevelopment.

Community Services Block Grant (CSBG): Program providing services to assist low-income people in attaining the skills, knowledge, and motivation necessary to achieve self-sufficiency. The CSBG Program also provides low-income individuals with immediate life necessities such as food, clothing, shelter, and medicine.

Development Orders: Orders granting, denying, or granting with conditions an application for a development permit (e.g., constructing a building, house, or road).

Distressed Markets and/or Communities: Communities demonstrating indicators of economic standing that show significant weaknesses. Examples may include indicators such as unemployment, underemployment, home ownership rates, business formation rates, capital investment, changes in assessed valuations, percentage of substandard housing, out-migration, and population loss now prevalent in some rural regions and adverse impacts from rapid immigration prevalent in some border communities and regions.

District Courts of Appeal (DCA): A three-judge panel serving five districts to review final actions taken by state agencies in carrying out the duties of the executive branch of government.

Division of Emergency Management: A division within the Executive Office of the Governor that plans for and responds to both natural and man-made disasters.

Economic Development: Programs and policies designed to promote and improve the economic health of a specific area.

Economic Development Incentives Portal: An interactive, online portal which can be found on the DEO website. The portal contains details on every non-confidential Florida economic development incentive project with an executed contract.

Economic Development Organizations: Organizations supporting economic development initiatives, including local governments, community-based organizations, and private entities.

Emergency Services: Services provided during an emergency to individuals or communities in need due to a disaster.

Enterprise Florida, Inc. (EFI): Established in s. 288.901, F.S., EFI is a public-private partnership serving as Florida's primary organization devoted to statewide economic development. Its mission is to facilitate job growth for Florida's citizens, communities and businesses leading to a vibrant statewide economy.

Environmental Resource Permit Applications: Applications for permits granted after environmental reviews in an Area of Critical State Concern.

Federal Auditors: Program auditors at the federal government level.

Film and Entertainment Production: Productions including the making of films, television programming, commercials, sound recordings and electronic and digital media.

Financial Assistance and Support: community development support includes grant awards, incentives, loans, emergency services, self-sufficiency programs, and weatherization activities.

Florida Chamber Foundation: Founded in 1968 by the Florida Chamber of Commerce, the foundation produces research, advances public policy, and serves as a resource and catalyst for achieving creative solutions to statewide challenges.

Florida Sports Foundation: A 501(C) 3 non-profit corporation operating as the official sports promotion and development organization for the State of Florida. It is charged with the promotion and development of professional, amateur, recreational sports, and physical fitness opportunities that produce a thriving Florida sports industry and environment.

Florida Strategic Plan for Economic Development (Strategic Plan): DEO's Division of Strategic Business Development is statutorily charged by s. 20.60.4, F.S., to create a five-year statewide economic

development strategic plan. The Strategic Plan can be downloaded from www.floridajobs.org/FL5yrPlan.

Florida Tourism Industry Marketing Corporation branded as VISIT FLORIDA: Established in s. 288.1226, F.S., VISIT FLORIDA staffs the Enterprise Florida, Inc. division of Tourism Marketing. It is a not-for-profit Direct Support Organization of Enterprise Florida, Inc. It serves as Florida's official source for travel planning to visitors across the globe.

Full Time Employee (FTE): What is considered full-time employment in Florida varies from company to company. The most common definition is working 40 hours a week or 2080 hours a year. In some medical professions, such as nursing, 36 hours a week is often considered full-time employment.

Governor DeSantis' Priorities: Strategic priorities to restore and protect Florida's environment, improve Florida's education system, economic development, job creation, health care, public safety, and public integrity.

Incentive Program Application: Refers to the process of applying for state economic development incentives established in Florida statute.

Incentive: A tool used to influence business decisions about where new investments will take place. Economic development incentives can be either financial or non-financial, including tax exemptions, tax credits, workforce training, or public infrastructure improvements. The types of incentives offered depend both on the needs of the applicant community and/or the applicant business.

Independent Auditors: Auditors with no affiliation to the organization being audited.

Labor Market Information (LMI): Data collected by DEO's Bureau of Workforce Statistics and Economic Research (WSER). They include a variety of labor market, economic and demographic data such as: employment and wages data which include current employment, projections and wages by industry and occupation, occupational profiles and career information; labor force size data which include employment, unemployment and unemployment rates; economic indicators such as the Florida Price Level Index, Consumer Price Index, income and unemployment claims data; and population background information such as age, race, gender, income, veteran's status, and education information.

Land Development Regulations: Regulations regarding zoning classifications and land-use permissions.

Loans and Loan Guarantees: DEO's loan and loan guarantee programs, some managed by Enterprise Florida, Inc., enable small businesses to obtain term loans or lines of credit to help them grow and expand their businesses.

Local Workforce Development Boards: Twenty-four regional business-led boards that develop local workforce services strategy and policy and oversee service delivery of nearly 100 career centers by providing services directly or through competitively procured service providers.

Low Income Home Energy Assistance Program (LIHEAP): Community development program providing grant funds to community action agencies, local governments, and non-profit agencies to assist low-income households in meeting the costs of home heating and cooling. Most of the funds are used for utility payment assistance.

Low to Moderate Income: Refers to family income level in relation to family size which is at or below a program-specific level as determined by the funding source according to criteria established by the federal Office of Management and Budget.

Material Weakness: As defined by the Securities and Exchange Commission, a material weakness is a deficiency, or combination of deficiencies, in procedures within an organization that are designed to reasonably ensure compliance with the organization's policies such that there is a reasonable possibility that a material misstatement of the company's annual or interim financial statements will not be prevented

or detected on a timely basis by the company's procedures.

Office of Film and Entertainment: The state's economic development program within DEO for the development and expansion of film, television, commercials, digital media, and sound recording in Florida.

Office of the Inspector General: Established in s. 20.055(2), F.S., the Office of Inspector General provides a central point for coordinating and promoting accountability, integrity, and efficiency in government agencies.

Office of Program Policy Analysis and Government Accountability (OPPAGA): An office of the Legislature that provides data, evaluative research, and objective analyses to assist legislative budget and policy deliberations.

Public-Private Partner Contract Management: Through s. 20.60.4(e), F.S., DEO manages the public-private partnership contracts "to avoid duplication and promote coordinated and consistent implementation of programs in areas including, but not limited to, tourism; international trade and investment; business recruitment, creation, retention and expansion; minority and small business development; rural community development; commercialization of products, services or ideas developed in public universities or other public institutions; and the development and promotion of professional and amateur sporting events."

Public-Private Partnership: This is a hybrid organization formed and supported by both the public and private sector. DEO's public-private partnerships include CareerSource Florida, Inc., Enterprise Florida, Inc., Florida Housing Finance Corporation, Florida Sports Foundation, Space Florida, and VISIT FLORIDA.

Recovery Housing Program (RHP): A CDBG program that allows states to provide stable, traditional housing for individuals in recovery from a substance-use disorder.

Reemployment Assistance Appeals Commission (Commission): The quasi-judicial administrative appellate body responsible for reviewing contested decisions of reemployment assistance appeals referees. The Commission is 100 percent federally funded. The Commission is housed within DEO; however, it operates as an independent review body. The Commission is comprised of a chair and two other members appointed by the Governor, subject to confirmation by the Senate.

Regional Rural Development Grant Program (RRDG): A grant program that provides funding to regional rural economic development organizations to build professional capacity and provide assistance to rural communities to develop and implement long-term regional economic development strategies.

Rural Areas of Opportunity (RAO): Rural Areas of Opportunity are regions that include multiple contiguous rural counties, designated by the Governor. Prior to designation, research is done to establish whether a proposed area shares not only adverse demographics but also a common economy to understand whether it could operate more successfully as an economic region. Commuting patterns as well as industry patterns and other economic data are examined.

Rural County or Community: A rural county is defined as a county with a population of 75,000 or less, a county with a population of 125,000 or less which is contiguous to a county with a population of 75,000 or less, or any municipality within a county as described above. A rural community is defined as an unincorporated federal enterprise community or an incorporated rural city with a population of 25,000 or less and an employment base focused on traditional agricultural or resource-based industries.

Rural Economic Development Organizations: Local governments, community-based organizations and private entities that support rural economic development initiatives.

Rural Infrastructure Fund (RIF): A reimbursement grant program established to facilitate planning, preparation, and financing of infrastructure projects in rural communities to encourage job creation, capital investment; and strengthen and diversify rural economies by promoting tourism, trade, and economic development.

Space Florida: Established in s. 331.302, F.S., Space Florida fosters the growth and development of a sustainable and world-leading aerospace industry in Florida. Space Florida promotes aerospace business development by facilitating business financing, spaceport operations, research and development, workforce development, and innovative education programs.

State Small Business Credit Initiative (SSBCI): Created by the U.S. Department of Treasury, the SSBCI helps states strengthen existing loan and equity programs and/or create new programs that support small businesses financing.

Strategic Intermodal System Plan: A plan developed by the Florida Department of Transportation that identifies and prioritizes Florida's transportation capacity investments and it acts as a primary focus for implementing the Florida Transportation Plan.

Talent and Innovation Clusters: Geographic, often regional, concentrations of interconnected businesses, skilled labor, suppliers, service providers, and other institutions in a field.

Technical Assistance: For the purposes of DEO's Division of Community Development's measurements, technical assistance is defined as "the timely provision of specialized advice and customized support to resolve specific problems and increase clients' capacity."

Uniformed Services Employment and Reemployment Rights Act: Enacted in 1994, the act is intended to protect individuals who are performing, or who performed, uniformed service in accordance with 38 U.S.C. 4301- 4335 from adverse employment discrimination based on their uniformed service and provides for their prompt restoration to civilian employment when they return to civilian life.

Unemployment Compensation: Unemployment compensation provides unemployment benefits to eligible workers who are unemployed through no fault of their own as determined under state law and meet other eligibility requirements of state law. Florida uses the term Reemployment Assistance.

U.S. Bureau of Labor Statistics: The Bureau is the principal fact-finding agency for the federal government in the broad field of labor economics and statistics.

U.S. Department of Housing and Urban Development (HUD): A federal agency, HUD's mission is to create strong, sustainable, and inclusive communities as well as quality, affordable homes.

U.S. Department of Labor (USDOL): A federal agency that administers federal labor laws regarding workers' rights to fair, safe, and healthy working conditions, including, but not limited to, minimum hourly wage and overtime pay, protection against employment discrimination, employment and training programs, and unemployment insurance.

Weatherization Activities: The process of tightening the envelope of a home and replacing inefficient heating and cooling units.

Weatherization Assistance Program (WAP): Program providing grant funds to community action agencies, local governments, Indian tribes, and non-profit agencies to help low-income families improving the energy efficiency of their homes to decrease the energy consumption of the client thus reducing their utility bills.

Workforce Innovation and Opportunity Act (WIOA): A federal law created in 2014, which amends the 1998 federal Workforce Investment Act. Its purpose is to strengthen the U.S.' workforce development system through innovation in and alignment and improvement of, employment, training, and education programs in the U.S.