

Ron DeSantis
GOVERNOR



Dane Eagle
SECRETARY

LONG RANGE PROGRAM PLAN

Florida Department of Economic Opportunity
107 E Madison St
Tallahassee, FL 32399

September 30, 2021

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Executive Office of the Governor
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Tallahassee, Florida 32399-0001

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House Appropriations Committee
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Tallahassee, Florida 32399-1300

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Senate Committee on Appropriations
201 Capitol
Tallahassee, FL 32399-1300

Dear Directors:

Pursuant to Chapter 216, Florida Statutes, our Long Range Program Plan (LRPP) for the Department of Economic Opportunity is submitted in the format prescribed in the budget instructions. The information provided electronically and contained herein is a true and accurate presentation of our mission, goals, objectives and measures for the Fiscal Year 2022-23 through Fiscal Year 2026-27. The internet website address that provides the link to the LRPP located on the Florida Fiscal Portal is <http://www.floridajobs.org/news-center/reports-and-legislative-presentations>. This submission has been approved by Dane Eagle, Secretary, and by the membership of our senior leadership team.

Sincerely,

William Currie
Chief Financial Officer

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LONG RANGE PROGRAM PLAN

FISCAL YEAR 2022-2023 THROUGH 2026-2027



SEPTEMBER 30,
2021

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1. Agency Vision, Mission, Goals, and Objectives

The Florida Department of Economic Opportunity’s (DEO) Long-Range Program Plan is performance-based, with a five-year planning horizon designed to establish DEO’s priorities and policies for the future as they relate to its established goals and objectives. In developing the present Long-Range Program Plan, DEO reviewed and evaluated all current activities and performance in accordance with DEO’s statutory mission. Standards were strengthened to further improve and integrate measurement of core mission performance.

Table 1. DEO Vision, Mission, Goals, and Objectives

Agency Vision	
Florida will have the nation’s top-performing economy and workforce, and be recognized as the world’s best place to live, learn, play, work, and do business.	
Agency Mission	
In collaboration with our public and private partners, assist the Governor in advancing Florida’s economy for every Floridian by championing the state’s economic development vision and implementing innovative initiatives to help citizens, communities, businesses, and visitors thrive.	
Agency Goals and Objectives	
Goal 1. Lead the nation in economic growth and prosperity by supporting talent and business development.	Objective 1.1. Provide market-relevant workforce development training, placement services, and individual assistance that meets the needs of Florida businesses and job seekers.
Goal 2. Lead the nation in global competitiveness by promoting Florida’s innovation, pro-business climate, and opportunity.	Objective 2.1. Provide loans, grants, and other financial support for small businesses and targeted industries in both rural and metro communities. Objective 2.2. Ensure accountability, efficiency, and quality of DEO programs, services, and partnerships to safeguard taxpayer dollars.
Goal 3. Lead the nation in quality of life and quality places by providing safe, healthy, and resilient communities.	Objective 3.1. Expand collaboration with federal, state, regional, and local organizations to ensure successful implementation of statewide economic development goals. Objective 3.2. Provide prioritized technical assistance, services, and financial resources to ensure the success of Floridians and our communities.

Figure 1 displays the two-way relationships between both the Florida Strategic Plan for Economic Development, 2018-2023 and DEO’s vision, mission, goals, and objectives.

Figure 1. Understanding DEO’s Strategic Alignment and Direction

STRATEGIC PLAN VISION | DEO VISION
 Florida will have the nation’s top-performing economy and be recognized as the world’s best place to live, learn, play, work, and do business.


DEO MISSION
 In collaboration with our public and private partners, assist the Governor in advancing Florida’s economy for every Floridian by championing the state’s economic development vision and implementing innovative initiatives to help citizens, communities, businesses, and visitors thrive.

- STRATEGIC PLAN GOALS**
1. Lead the nation in resilient and sustainable economic growth and prosperity.
 2. Lead the nation in global competitiveness as a location for talent, business, innovation, and tourism.
 3. Lead the nation in quality of life and quality places for residents, communities, and visitors.

- DEO GOALS**
1. Lead the nation in economic growth and prosperity by supporting talent and business development.
 2. Lead the nation in global competitiveness by promoting Florida’s innovation, pro-business climate, and opportunity.
 3. Lead the nation in quality of life and quality places by providing safe, healthy, and resilient communities.

- STRATEGIC PLAN OBJECTIVES**
1. Educate, attract, and retain top talent.
 2. Foster opportunities for prosperity and business growth.
 3. Expand global commerce.
 4. Grow and sustain quality jobs and employment.
 5. Increase and sustain Florida’s attractiveness to workers, residents, and visitors.
 6. Build and maintain resiliency of Florida’s quality of life and quality places.

- DEO OBJECTIVES**
- 1.1 Provide market-relevant workforce development, training, and placement services and individual assistance that meet the needs of Florida business and job seekers.
 - 2.1 Provide loans, grants, and other financial support for small businesses and targeted industries in both rural and metropolitan communities.
 - 2.2 Ensure accountability, efficiency, and quality of DEO programs, services, and partnerships to safeguard taxpayer dollars.
 - 3.1 Expand collaboration with federal, state, regional, and local organizations to ensure successful implementation of statewide economic development goals.
 - 3.2 Provide prioritized technical assistance, services, and financial resources to ensure the success of Floridians and our communities.




Talent Supply & Education

LRPP 1.1.1
LRPP 1.1.2




Innovation & Economic Development

LRPP 2.1.5



Infrastructure & Growth Leadership

LRPP 2.1.1



Business Climate & Competitiveness

LRPP 1.1.1
LRPP 2.1.2
LRPP 2.1.3
LRPP 2.1.4
LRPP 2.1.5
LRPP 2.1.6



Civic & Governance Systems

LRPP 2.2.1
LRPP 2.2.2
LRPP 2.2.3
LRPP 2.2.4
LRPP 2.2.5
LRPP 2.2.6
LRPP 2.2.7
LRPP 3.1.1
LRPP 3.1.2
LRPP 3.1.3



Quality of Life & Quality Places

LRPP 3.2.1
LRPP 3.2.2

2. Agency Service Outcomes and Performance Projections Tables

Goal 1: Lead the nation in economic growth and prosperity by supporting talent, workforce, and business development.

Objective 1.1 Provide market-relevant workforce development, training, placement services, and individual assistance that meet the needs of Florida businesses and job seekers.

Outcome 1.1.1 The percentage of individuals who enter the workforce after receiving training services funded through the Workforce Innovation and Opportunity Act.

Baseline FY 2012-2013	Actual FY 2020-2021	Projection FY 2022-2023	Projection FY 2023-2024	Projection FY 2024-2025	Projection FY 2025-2026	Projection FY 2026-2027
84.9%	≥ 98%	≥ 87.5%	≥ 88%	≥ 88.5%	≥ 88.5%	≥ 88.5%

Outcome 1.1.2 The percentage of businesses using Florida's workforce management information system.

Baseline FY 2012-2013	Actual FY 2020-2021	Projection FY 2022-2023	Projection FY 2023-2024	Projection FY 2024-2025	Projection FY 2025-2026	Projection FY 2026-2027
4.5%	7%	≥ 8.4%	≥ 8.5%	≥ 8.5%	≥ 8.5%	≥ 8.5%

Goal 2: Lead the nation in global competitiveness by promoting Florida's innovation, pro-business climate, and opportunity.

Objective 2.1 Provide loans, grants, and other financial support for small businesses and targeted industries in both rural and metropolitan communities.

Outcome 2.1.1 The percentage of available grant funding obligated during the reporting period.

Baseline FY 2014-2015	Actual FY 2020-2021	Projection FY 2022-2023	Projection FY 2023-2024	Projection FY 2024-2025	Projection FY 2025-2026	Projection FY 2026-2027
97.0%	62.44%	≥ 98.0%	≥ 98.0%	≥ 98.5%	≥ 98.5%	≥ 98.5%

Outcome 2.1.2 The percentage of incentives applications approved in less time than required by Florida Statutes.

Baseline FY 2012-2013	Actual FY 2020-2021	Projection FY 2022-2023	Projection FY 2023-2024	Projection FY 2024-2025	Projection FY 2025-2026	Projection FY 2026-2027
78%	96%	≥ 95%	≥ 95%	≥ 95%	≥ 95%	≥ 95%

Outcome 2.1.3 The percentage of customers satisfied with their experience with DEO's implementation and support of the economic development incentive program.

Baseline FY 2017-2018	Actual FY 2020-2021	Projection FY 2022-2023	Projection FY 2023-2024	Projection FY 2024-2025	Projection FY 2025-2026	Projection FY 2026-2027
100%	100%	≥ 82%	≥ 82.5%	≥ 82.5%	≥ 82.5%	≥ 82.5%

Outcome 2.1.4 The percentage of government loan funds obligated compared to total funds available at the beginning of the reporting period.

Baseline FY 2018-2019	Actual FY 2020-2021	Projection FY 2022-2023	Projection FY 2023-2024	Projection FY 2024-2025	Projection FY 2025-2026	Projection FY 2026-2027
50%	19%	≥ 58%	≥ 60%	≥ 65%	≥ 75%	N/A*

*Unable to determine at this time

Outcome 2.1.5 The percentage of productions assisted by the Office of Film and Entertainment resulting in business and employment in Florida.

Baseline FY 2012-2013	Actual FY 2020-2021	Projection FY 2022-2023	Projection FY 2023-2024	Projection FY 2024-2025	Projection FY 2025-2026	Projection FY 2026-2027
69%	83%	≥ 67%	≥ 67.5%	≥ 68%	≥ 68.5%	≥ 69%

Outcome 2.1.6 The percentage of required jobs (HUD requirement of one per \$34,999 funding) that were created, retained or both as a result of Community Development Block Grant – Economic Development category funding as determined at the time the grant is administratively closed out for the fiscal year.

Baseline FY 2013-2014	Actual FY 2020-2021	Projection FY 2022-2023	Projection FY 2023-2024	Projection FY 2024-2025	Projection FY 2025-2026	Projection FY 2026-2027
107%	0%	≥ 100%	≥ 100%	≥ 100%	≥ 100%	≥ 100%

Objective 2.2 Ensure accountability, efficiency, and quality of DEO programs, services, and partnerships to safeguard taxpayer dollars.

Outcome 2.2.1 The percentage of administration and support costs and positions compared to total Department costs and positions.

Costs Baseline FY 2012-2013	Costs Actual FY 2020-2021	Costs Projection FY 2022-2023	Costs Projection FY 2023-2024	Costs Projection FY 2024-2025	Costs Projection FY 2025-2026	Costs Projection FY 2026-2027
1.6%	2.3%	≤ 2.5%	≤ 2.5%	≤ 2.5%	≤ 2.5%	≤ 2.5%
Positions Baseline FY 2012-2013	Positions Actual FY 2020-2021	Positions Projection FY 2022-2023	Positions Projection FY 2023-2024	Positions Projection FY 2024-2025	Positions Projection FY 2025-2026	Positions Projection FY 2026-2027
12.5%	17.2%	≤ 16.0%	≤ 16.0%	≤ 16.0%	≤ 16.0%	≤ 16.0%

Outcome 2.2.2 The percentage of District Courts of Appeal decisions affirming or dismissing an appeal of an Order issued by the Reemployment Assistance Appeals Commission (RAAC).

Baseline FY 2013-2014	Actual FY 2020-2021	Projection FY 2022-2023	Projection FY 2023-2024	Projection FY 2024-2025	Projection FY 2025-2026	Projection FY 2026-2027
97.8%	100%	≥ 94.0%	≥ 94.0%	≥ 94.0%	≥ 94.0%	≥ 94%

Outcome 2.2.3 The percentage of Reemployment Assistance appeals cases disposed within 75 days.

Baseline FY 2012-2013	Actual FY 2020-2021	Projection FY 2022-2023	Projection FY 2023-2024	Projection FY 2024-2025	Projection FY 2025-2026	Projection FY 2026-2027
98.1%	93.1%	≥ 80.0%	≥ 80.0%	≥ 80.0%	≥ 80.0%	≥ 80%

Outcome 2.2.4 The percentage of findings of “material weakness” or the equivalent level of severity in DEO programs and practices reviewed or audited by Federal Auditors, Office of Program Policy Analysis and Government Accountability (OPPAGA), the Auditor General, the Inspector General, and other independent auditors.

Baseline FY 2012-2013	Actual FY 2020-2021	Projection FY 2022-2023	Projection FY 2023-2024	Projection FY 2024-2025	Projection FY 2025-2026	Projection FY 2026-2027
28.3%	10%	≤ 13.0%	≤ 13.0%	≤ 13.0%	≤ 13.0%	≤ 13.0%

Outcome 2.2.5 The average number of days for execution of contracts and agreements funded in the General Appropriations Act.

Baseline FY 2016-2017	Actual FY 2020-2021	Projection FY 2022-2023	Projection FY 2023-2024	Projection FY 2024-2025	Projection FY 2025-2026	Projection FY 2026-2027
87 days	82 days	≤ 75 days	≤ 75 days	≤ 75 days	≤ 75 days	≤ 75 days

Outcome 2.2.6 The percentage of Reemployment Assistance benefits paid accurately.

Baseline FY 2013-2014	Actual FY 2020-2021	Projection FY 2022-2023	Projection FY 2023-2024	Projection FY 2024-2025	Projection FY 2025-2026	Projection FY 2026-2027
91.90%	53.03%	≥ 90%	≥ 90%	≥ 90%	≥ 90%	≥ 90%

Outcome 2.2.7 The percentage of Reemployment Assistance first payments paid timely.

Baseline FY 2013-2014	Actual FY 2020-2021	Projection FY 2022-2023	Projection FY 2023-2024	Projection FY 2024-2025	Projection FY 2025-2026	Projection FY 2026-2027
59.0%	55.68%	≥ 87%	≥ 87%	≥ 87%	≥ 87%	≥ 87%

Goal 3: Lead the nation in quality of life and quality places by providing safe, healthy, and resilient communities.

Objective 3.1 Expand collaboration with federal, state, regional and local organizations to ensure successful implementation of statewide economic development goals.

Outcome 3.1.1 The percentage of adopted comprehensive plan amendment packages with reviews completed in less time than required by Florida statute.

Baseline FY 2015-2016	Actual FY 2020-2021	Projection FY 2022-2023	Projection FY 2023-2024	Projection FY 2024-2025	Projection FY 2025-2026	Projection FY 2026-2027
78%	100%	83%	84%	85%	85%	90%

Outcome 3.1.2 The number of instances of technical assistance provided by the Bureau of Community Planning and Growth staff to local governments and others related to the Community Planning Act, areas of critical state concern and developments of regional impact.

Baseline FY 2015-2016	Actual FY 2020-2021	Projection FY 2022-2023	Projection FY 2023-2024	Projection FY 2024-2025	Projection FY 2025-2026	Projection FY 2026-2027
1,422	2,182	≥ 1,400	≥ 1,400	≥ 1,400	≥ 1,400	≥ 1400

Outcome 3.1.3 The number and percentage of the public-private partners implementing one or more strategies in the Florida Strategic Plan for Economic Development.

Baseline FY 2013-2014	Actual FY 2020-2021	Projection FY 2022-2023	Projection FY 2023-2024	Projection FY 2024-2025	Projection FY 2025-2026	Projection FY 2026-2027
6 / 100%	6 / 100%	6 / 100%	6 / 100%	6 / 100%	6 / 100%	6 / 100%

Objective 3.2 Provide prioritized technical assistance, services, and financial resources to ensure the success of Floridians and our communities.

Outcome 3.2.1 The percentage of qualified weatherization assistance needs met and the percentage of weatherized homes meeting the national energy installation standards.

Needs Met Baseline FY 2015-2016	Needs Met Actual FY 2020-2021	Needs Met Projection FY 2022-2023	Needs Met Projection FY 2023-2024	Needs Met Projection FY 2024-2025	Needs Met Projection FY 2025-2026	Needs Met Projection FY 2026-2027
32%	11%	≥ 30%	≥ 30%	≥ 30%	≥ 30%	≥ 30%
Meets Standards Baseline FY 2016-2017	Meets Standards Actual FY 2020-2021	Meets Standards Projection FY 2022-2023	Meets Standards Projection FY 2023-2024	Meets Standards Projection FY 2024-2025	Meets Standards Projection FY 2025-2026	Meets Standards Projection FY 2026-2027
100%	100%	≥ 84%	≥ 85%	≥ 86%	≥ 82%	≥82%

3. Linkage to Governor’s Priorities

DEO’s goals and objectives align with and support Governor DeSantis’ priorities to improve Florida’s education system, economic development and job creation, public safety, and public integrity. The Strategic Plan identifies strategies for Florida to lead the nation in economic growth, workforce development, job growth, and quality of life. This alignment is illustrated in Table 2.

Table 2. Linkage of DEO Goals and Objectives with the Governor’s Priorities and the Florida Strategic Plan for Economic Development:

Governor’s Priority 2: Improve Florida’s Education System	
DEO Goal 1: Lead the nation in economic growth and prosperity by supporting talent and business development.	
	Strategic Plan Strategies
DEO Objective 1.1 Provide market-relevant workforce development, training, and placement services and individual assistance that meets the needs of Florida businesses and job seekers.	<p>1.1 Continue to align education and workforce development programs to foster employment opportunities and develop and retain talented workers with the skills to meet current and future employer needs.</p> <p>4.4 Increase access to entrepreneurial resources including talent, funding, and research and development.</p>
Governor’s Priority 3: Economic Development and Job Creation	
DEO Goal 2: Lead the nation in global competitiveness by promoting Florida’s innovation, pro-business climate, and opportunity.	
	Strategic Plan Strategies
DEO Objective 2.1 Provide loans, grants and other financial support for small businesses and targeted industries in both rural and metropolitan communities.	<p>2.3 Encourage export growth and market diversification.</p> <p>3.1 Enhance and protect accessibility and participation of a cross-representation of parties in an integrated planning, review, and development process (e.g., workforce, development, natural resources and land use, housing, military, infrastructure, and transportation).</p> <p>3.4 Ensure the availability of workforce housing, the future supply and quality of water, telecommunications, and energy to meet Florida’s economic and quality of life goals.</p> <p>4.2 Ensure state, regional, and local agencies provide collaborative and timely customer service to businesses and workers.</p> <p>4.3 Improve access to capital to encourage small/minority business growth.</p> <p>4.5 Encourage industry diversification to ensure a sustainable business climate.</p>
DEO Objective 2.2 Ensure accountability, efficiency, and the quality of DEO programs, services, and partnerships to safeguard taxpayer dollars.	5.2 Improve the efficiency and effectiveness of government agencies at all levels.
DEO Goal 3: Lead the nation in quality of life and quality places by providing safe, healthy, and resilient communities.	
	Strategic Plan Strategies
DEO Objective 3.2 Provide prioritized technical assistance, services, and financial resources to ensure the success of Floridians and our communities.	<p>6.1 Create and sustain vibrant, safe, healthy, and resilient communities that attract workers, residents, businesses, and visitors.</p> <p>6.2 Ensure Floridians in all communities and life stages have opportunities to achieve healthier outcomes and societal contributions.</p>

Governor's Priority 5: Public Safety

DEO Goal 2: Lead the nation in global competitiveness by promoting Florida's innovation, pro-business climate, and opportunity.

Strategic Plan Strategies

DEO Objective 2.1 Provide loans, grants, and other financial support for small businesses and targeted industries in both rural and metropolitan communities.

- 2.3** Encourage export growth and market diversification.
- 3.1** Enhance and protect accessibility and participation of a cross-representation of parties in an integrated planning, review, and development process (e.g., workforce, development, natural resources and land use, housing, military, infrastructure, and transportation).
- 3.4** Ensure the availability of workforce housing, the future supply and quality of water, telecommunications, and energy to meet Florida's economic and quality of life goals.
- 4.2** Ensure state, regional, and local agencies provide collaborative and timely customer service to businesses and workers.
- 4.3** Improve access to capital to encourage small and minority business growth.
- 4.5** Encourage industry diversification to ensure a sustainable business climate.

DEO Objective 2.2 Ensure accountability, efficiency, and quality of DEO programs, services, and partnerships to safeguard taxpayer dollars.

- 5.2** Improve the efficiency and effectiveness of government agencies at all levels.

DEO Goal 3: Lead the nation in quality of life and quality places by providing safe, healthy, and resilient communities.

Strategic Plan Strategies

DEO Objective 3.1 Expand collaboration with federal, state, regional and local organizations to ensure successful implementation of statewide economic development goals.

- 5.3** Strengthen local, regional, and statewide partnerships to accomplish Florida's economic and quality of life and quality places goals.

DEO Objective 3.2 Provide prioritized technical assistance, services, and financial resources to ensure the success of Floridians and our communities.

- 6.1** Create and sustain vibrant, safe, healthy, and resilient communities that attract workers, residents, businesses, and visitors.
- 6.2** Ensure Floridians in all communities and life stages have opportunities to achieve healthier outcomes and societal contributions.

Governor's Priority 6: Public Integrity

DEO Goal 2: Lead the nation in global competitiveness by promoting Florida's innovation, pro-business climate, and opportunity.

Strategic Plan Strategies

DEO Objective 2.2 Ensure accountability, efficiency, and quality of DEO programs, services, and partnerships to safeguard taxpayer dollars.

- 5.2** Improve the efficiency and effectiveness of government agencies at all levels.

4. Trends and Conditions Statements

Under Governor Ron DeSantis' leadership, Florida continues to excel as the nation's leader in economic recovery and community development. While other states continue to face economic hardship following the pandemic, Florida has experienced continued month-over-month job growth, and the state's unemployment rate remains well below the national unemployment average. Thanks to the Governor's bold leadership and vision, these trends are positive signs that Floridians are returning to work and that Florida's economy continues to provide meaningful opportunities for all Floridians and the communities where they live.

In collaboration with its public and private partners, the Florida Department of Economic Opportunity (DEO) assists the Governor in advancing Florida's economy by championing the state's economic development vision and by administering state and federal programs. DEO strives to break down silos within state government and provide a more comprehensive approach for economic, workforce, and community development throughout the state and works to maintain a favorable environment to recruit businesses and create more jobs, so every Floridian has an opportunity for success.

As part of the Governor's goal to enhance workforce training and education in the Sunshine State, DEO works to fund, develop, and implement workforce training programs to put Floridians on a path to economic sustainability, as well as help create a world-class talent pipeline for current and prospective businesses. The agency administers several programs targeted specifically for our state's veterans, Floridians living in low-to-moderate income communities, and individuals who have fallen on financial hardships.

Millions of dollars in grant funding is provided by DEO annually to local governments and communities to enhance resiliency and bolster their local economies. Additionally, DEO provides support directly to Floridians impacted by disasters to secure decent, safe and sanitary housing and to help communities mitigate the impacts of future disasters. As Florida's economy continues to evolve and recruit new industry opportunities, DEO is also working to identify opportunities to prioritize affordable and workforce housing and improve existing infrastructure in rural and urban communities alike.

As Governor DeSantis continues to establish Florida's position as a nationwide leader in economic development, DEO will continue to collaborate with stakeholders to develop programs that offer meaningful opportunities to all Floridians and enhance the prosperity and economic resiliency of the Sunshine State.

Agency Responsibilities

Formed by the Florida Legislature in 2011, DEO combined the Governor's Office of Tourism, Trade, and Economic Development, the Department of Community Affairs, and the Agency for Workforce Innovation to help expedite economic development projects, fuel job creation, and create strong communities to make Florida more globally competitive. DEO's divisions of Community Development, Strategic Business Development, and Workforce Services implement various state and federal programs to achieve the state's goals. DEO is also supported by the Divisions of Finance & Administration, Information Technology, and the Offices of Communications and External Affairs, General Counsel, Inspector General, Legislative and Cabinet Affairs, and Economic Accountability and Transparency. All divisions and offices within DEO support the Secretary and the overall mission by working collaboratively together. Along with the assistance of DEO's supporting divisions and offices, the program divisions achieve and fulfill DEO's responsibilities as mandated by Florida Statutes (F.S.):

s. 20.60(4)(a), F.S. Facilitate the direct involvement of the Governor and the Lieutenant Governor in economic development and workforce development projects designed to create, expand, and retain businesses in this state, to recruit business from around the world, and to facilitate other job-creating efforts.

s. 20.60(4)(b), F.S. Recruit new businesses to this state and promote the expansion of existing businesses by expediting permitting and location decisions, worker placement and training, and incentive awards.

s. 20.60(4)(c), F.S. Promote viable, sustainable communities by providing technical assistance and guidance on growth and development issues, grants, and other assistance to local communities.

s. 20.60(4)(d), F.S. Ensure that the state's goals and policies relating to economic development, workforce development, community planning and development, and affordable housing are fully integrated with appropriate implementation strategies.

s. 20.60(4)(e), F.S. Manage the activities of public-private partnerships and state agencies in order to avoid duplication and promote coordinated and consistent implementation of programs in areas including, but not limited to, tourism; international trade and investment; business recruitment, creation, retention, and expansion; minority and small business development; rural community development; commercialization of products, services, or ideas developed in public universities or other public institutions; and the development and promotion of professional and amateur sporting events.

s. 20.60(4)(f), F.S. Coordinate with state agencies on the processing of state development approvals or permits to minimize the duplication of information provided by the applicant and the time before approval or disapproval.

Addressing DEO Priorities:

To address DEO's priorities and statutorily mandated responsibilities, [section 20.60\(3\)\(1-7\), F.S.](#) establishes seven Divisions and offices within DEO. DEO's Divisions of Community Development, Strategic Business Development, and Workforce Services implement the various programs to achieve the department's goals and are supported by the Divisions of Finance & Administration and Information Technology. The Department's Offices of Communications and External Affairs, General Counsel, Inspector General, Legislative and Cabinet Affairs, and Economic Accountability and Transparency also support the overall mission of the agency and Secretary by working collaboratively with all divisions.

In January 2019, the Office of Disaster Recovery was established within the Division of Community Development to administer DEO's Community Development Block Grant - Disaster Recovery (CDBG-DR) and Community Development Block Grant - Mitigation (CDBG-MIT) programs to support Florida communities' long-term recovery efforts following natural disasters. The Office was renamed in 2021 as the Office of Long-Term Resiliency to better reflect its focus on assisting communities to build back stronger and mitigate against future disasters. The Office of Long-Term Resiliency manages the Rebuild Florida programs, which utilize federal CDBG-DR and CDBG-MIT funding to provide for Florida's long-term recovery and future resiliency from the devastating impacts of hurricanes and other disasters through housing recovery, economic development, workforce training, and infrastructure repair programs.

DEO's Programmatic Divisions and Offices:

Division of Community Development

The Division of Community Development fosters community and economic development in the state's rural and urban communities. It assists local governments with efforts that prioritize local needs and balance state and federal requirements and resources. The Division of Community Development is comprised of the following six program areas:

- [Bureau of Small Cities and Rural Communities](#): Administers the Community Development Block Grant (CDBG) and the Rural Infrastructure Fund (RIF) programs. These programs help communities grow and prosper through infrastructure improvements and other community development projects. Through these programs, communities are provided the ability to undertake much needed changes that will help them remain vital and prosperous. The Bureau is developing the Recovery Housing Program (RHP), following the allocation of funding from the U.S. Department of Housing and Urban Development (HUD). The RHP allows states to provide stable, transitional housing for individuals in recovery from a substance-use disorder
- [Bureau of Community Planning and Growth](#): Assists local governments in the development of comprehensive plans that are consistent with Florida Statutes and protects critical state resources. Areas of Critical State Concern (ACSC), including the Florida Keys and the green swamp, are closely monitored to preserve our natural resources that are so vital to our state's future. The Bureau also provides state funding for community planning efforts through its Community Planning Technical Assistance (CPTA) grant program.
- [Bureau of Economic Self- Sufficiency](#): Helps the state of Florida's most vulnerable residents. Through various programs, federal funds can be used to pay electric bills, weatherize homes, provide assistance with water utility services, and help support educational efforts and transportation costs for low-income families. These programs

strive to help these families get back on their feet during times of financial adversity. This work is done through a network of Community Action Agencies (CAA). These agencies include non-profit organizations and local governments.

- [Office of Community Partnerships](#): The Office is dedicated to small and rural communities that may not have the resources necessary to plan for future needs. The Office provides grants aimed at assessing their current situation and helps them develop a road map to achieve their economic development goals. These plans consider the communities' desire to maintain the look and feel that their citizens want to maintain or achieve. The Office also facilitates the Rural Economic Development Initiative (REDI). This initiative brings stakeholders from small communities and agencies throughout the state of Florida to discuss opportunities and best practices on how to improve these communities. As of July 1, 2020, this Office is also responsible for the Office of Broadband. The Office of Broadband is working with state and federal partners on various initiatives to expand broadband internet in the state.
- [Office of Small and Minority Business Capital](#): Offers various loan programs that provide needed financial support for new and existing businesses. The Office provides low interest funding that can be used for a variety of purposes. Loan funds allow businesses to invest in local communities by employing residents, make capital improvements, and replenish inventory. The Office will administer the second round of the 2021 American Rescue Plan's State Small Business Credit Initiative. In addition, the Office will administer the Homeowner Assistance Fund (HAF), also created by the American Rescue Plan Act of 2021, to mitigate financial hardships associated with the pandemic by providing funds for mortgage, utility, and housing assistance.
- [Office of Long-Term Resiliency](#): Created in 2019 to administer federally allocated disaster recovery and mitigation funding, this Office supports communities following disasters by addressing long-term recovery needs for housing, infrastructure, economic development, workforce training, and mitigation activities. Within DEO, the Office is responsible for administering all U.S. Department of Housing and Urban Development (HUD) long-term recovery funds awarded to the state. Since 2017, the State of Florida has been allocated nearly \$2.3 billion in federal funding to support long-term recovery for Florida communities and individuals impacted by Hurricanes Hermine, Matthew, Irma, and Michael, as well CDBG-Mitigation funding related to storms that impacted Florida in 2016, 2017, and 2018.

The Division of Community Development's initiatives and activities include:

- Award grants, loans, and credits for infrastructure, housing rehabilitation, and community revitalization.
- Administer state and federal grants, loans, technical assistance, tax incentive funding, and capital access programs.
- Coordinate and facilitate multi-agency efforts for rural community development, issues, and concerns.
- Facilitate and support economic development projects in designated Rural Areas of Opportunity.
- Monitor and verify compliance of grant performance.
- Provide technical assistance and support to rural and urban local governments, economic development representatives, and small or minority business technical assistance providers.
- Support community planning and development initiatives while protecting resources of state significance.
- Provide technical assistance and work closely with state-level entities, Florida's

- Regional Planning Councils, Enterprise Florida, Inc., and local governments.
- Contract with local agencies who provide assistance programs for low-income Floridians.
- Provide guidance and support to the board of the Florida Housing Finance Corporation.

Division of Strategic Business Development

The Division of Strategic Business Development provides support for attracting out-of-state businesses to Florida, promoting the creation and expansion of Florida businesses, furthering economic development across the state, and facilitating the state's economic development partnerships. The primary initiatives and activities of the Division are carried out by the following three program areas:

- [Bureau of Business Development](#): The Bureau conducts due diligence, determines eligibility, and oversees state economic development programs. The Bureau also manages partnership agreements and military programs.
- [Bureau of Compliance and Accountability](#): The Bureau oversees and reviews for verification of performance of contract measures, in addition to the administration of tax credit, grant programs, and tax refund claims. The Bureau also provides technical assistance to businesses, processes all incentive payments, maintains all documentation related to and manages executed incentive agreements, and maintains the public database of incentive performance and payment data.
- [The Office of Film and Entertainment](#): The Office develops, markets, promotes, and provides services to Florida's film and entertainment industry. The Office also provides support to Florida's local film and tourism boards and organizations.

The Division of Strategic Business Development's initiatives and activities include:

- Coordinating intergovernmental and statewide planning for economic development.
- Facilitating and supporting economic development projects.
- Monitoring and verifying compliance of economic development incentives.
- Monitoring and ensuring Florida's employers are complying with E-Verify laws.
- Collaborating with DEO's agency partners, including Enterprise Florida, Inc., Florida Sports Foundation, Space Florida, and VISIT FLORIDA, and managing their yearly funding agreements.
- Developing, marketing, and providing services to Florida's film and entertainment industry.
- Building and growing economic development partnerships at the local, regional, and statewide level.
- Managing economic development grant programs.

Division of Workforce Services

The Division of Workforce Services provides services to enhance the state's labor force. DEO supports the Local Workforce Development Boards (LWDB) and partners who provide job seeker services, such as employment training and education, supporting Florida's unemployed, or leveraging information to determine industry demands. The Division of Workforce Services is committed to ensuring every Floridian has the necessary skills and opportunities for meaningful employment. The Division of Workforce Services is comprised of the following three program areas:

- Bureau of Workforce Statistics and Economic Research: The primary purpose of the Bureau is to produce, analyze, and distribute timely and reliable statistical information, including economic growth data, information on industry sectors, workforce talent, job openings, and more to assist Florida in making sound economic decisions.
- Bureau of One-Stop and Program Support: The Bureau is responsible for administering workforce programs and providing technical assistance and support to the LWDB throughout the state. The Bureau partners with CareerSource Florida and the state's 24 LWDB to strengthen Florida's business climate by supporting employers and helping Floridians gain employment, remain employed, and advance in their careers. DEO is the administrative agency designated for receipt of federal workforce development grants and other federal funds pursuant to Chapters 20 and 445, F.S. State law requires CareerSource Florida to enter into a contract with DEO for the administration of workforce services and funds.
- Bureau of Reemployment Assistance Programs: The Bureau is responsible for administering the state's Reemployment Assistance program that provides temporary wage replacement benefits to qualified individuals who are out of work through no fault of their own. This program is supported by 5 units within the Bureau. The units include, Claims Processing, Operations, Adjudication, Appeals, and Quality Assurance

The Division of Workforce Services has three goals to establish long-term change within the Division:

1. Reemployment Assistance program modernization.
2. Create an integrated customer-focused workforce system.
3. Complete Division culture change.

Under the guidance of the Division's goals, the following initiatives and activities occur in the Division of Workforce Services:

- Promote employment and provide programs, services, resources, and opportunities for Florida's job seekers, including veterans, individuals with unique abilities, recipients of government assistance, previously incarcerated individuals, and other Floridians with barriers to employment.
 - Assist Florida's employers in finding, developing, and retaining qualified workforce talent.
 - Provide Florida's Reemployment Assistance services efficiently, timely, and effectively while modernizing the system to improve customer experience and mitigate Reemployment Assistance fraud and identity theft.
- Administer and provide guidance, oversight, and technical assistance, as well as federal performance reporting, for the state's workforce programs.
- Produce, analyze, and deliver timely and reliable labor statistics and research to improve economic decision-making.

Office of Economic Accountability and Transparency

The Office of Economic Accountability and Transparency was created during the 2021 legislative session through the passage of H.B. 1463 to oversee DEO's critical objectives and ensure those key objectives are clearly communicated to the public. The Office is charged with organizing Department resources, expertise, data, and research to focus on and solve complex economic challenges facing the state and providing leadership for the Department's priority issues that require integration of policy, management, and critical objectives from internal and external stakeholders.

The Office is also tasked with promoting and facilitating key Department initiatives to address priority economic issues and exploring data and identifying opportunities for innovative approaches to address economic issues as well as strategic planning for the Department.

DEO Agency Partnerships

DEO works jointly with an innovative collaboration of public-private partnerships in the effort to accelerate Florida's economic development goals. Through these partnerships, the state's limited resources are better leveraged to remove existing barriers to job creation, find creative planning solutions, and improve Florida's capacity to attract, retain, and expand business.

- **CareerSource Florida, Inc.** serves as the state's principal workforce policy organization. As a statewide policy and investment board of business and government leaders, CareerSource Florida is charged with guiding workforce development for Florida. CareerSource Florida was established through s. 445.004, F.S. in 2000 under the Florida Workforce Innovation Act. Created as a not-for-profit corporation, CareerSource Florida provides policy direction for workforce programs administered by DEO, Florida's 24 LWDB, and nearly 100 career centers throughout the state. Together, the CareerSource Florida network connects employers with qualified, skilled talent and Floridians with employment and career development opportunities to achieve economic prosperity.
- **Enterprise Florida, Inc. (EFI)** serves as the principal economic development organization for the state. Its role is to provide leadership for business development in Florida by actively marketing the state as the world's prime location for business creation, expansion, and retention. EFI was established through s. 288.901, F.S., in 1992. Empowered by its ability to capitalize on private and public-sector expertise, EFI collaborates with DEO and other partners to increase private investment to advance economic opportunities in international and domestic trade, minority-owned businesses, professional and amateur sports teams, and events in rural and urban communities. EFI's goal is to promote Florida as a premier business destination to a targeted audience of corporate decision makers and site selectors and encourage them to select the state for their next location, relocation, or expansion project. EFI is also the state's primary entity for trade and export development, supporting more than 60,000 Florida exporting businesses. The organization also supports small and minority businesses through its capital programs in partnership with DEO. The Florida Defense Support Task Force is also established through s. 288.987(5), F.S., within the purview of EFI,, to make recommendations to preserve and protect military installations; to support Florida's position in research and development related to or arising out of military missions and contracting; and to improve the state's military-friendly environment for service members, military dependents, military retirees, and businesses that bring military and base-related jobs to Florida. The DEO Secretary is statutorily responsible for designating the Executive Director of the Task Force.

- **Florida Development Finance Corporation, Board of Directors:** The Corporation, formed by the Florida Development Finance Corporation Act of 1993, is designated as a state-wide, special development financing authority for economic development purposes. During the 2020 Legislative session, Senate Bill 666 amended s. 288.9604, F.S. and requires the DEO Secretary, or his designee, to serve as chair of the board of directors of the corporation.
- **Florida Housing Finance Corporation (FHFC)** is a public corporation of the State of Florida and serves as the state's housing finance agency. FHFC was established through s. 420.504, F.S., in 1980. As a financial institution. Through its programs, FHFC addresses the lack of safe, affordable housing by administering state and federal resources to help provide affordable homeownership and rental housing options for residents in Florida. Today, FHFC continues these mission-critical efforts to help make Florida communities great places to live, work, and do business.
- **Florida Tourism Industry Marketing Corporation, DBA VISIT FLORIDA** serves as the state's official tourism marketing corporation and the official source for travel planning to visitors across the globe. To fulfill its mission to establish Florida as the number one travel destination in the world, VISIT FLORIDA maximizes the impact of the Florida tourism industry's efforts to promote the state to potential visitors in the U.S. and across the world. In 1996, the Florida Legislature dissolved the Florida Department of Commerce as it determined these activities were best performed by public-private partnerships, resulting in the creation of VISIT FLORIDA. Concurrently, VISIT FLORIDA was established through s. 288.1226, F.S., in 1996. Through an agreement with EFI, VISIT FLORIDA staffs the Division of Tourism Marketing at EFI pursuant to s. 288.923, F.S. VISIT FLORIDA receives its state funding through a performance-based agreement with DEO.
- **Space Florida** is an Independent Special District of the State of Florida and was established through s. 331.302, F.S., in 2006. Space Florida is responsible for accelerating the growth of space-related industry within Florida's economic goals through targeted space business retention, expansion, and diversification efforts. Space Florida also provides leadership in innovative educational, research, development, workforce development programs, and space-related infrastructure development projects. A key competitive advantage for Florida in the market is the multiple-year relationships Space Florida creates with entities that choose Florida for their base of growth. Florida has enjoyed increases in winning these competitive deals year after year and now maintains a significant cluster of strategic assets. As a result of the dynamic nature of Florida's space industry, Space Florida has developed a strategic plan that targets diversified commercial market segments for integration of space technologies not previously pursued with a focused state effort. These include life sciences and pharmaceuticals, agriculture and climate monitoring, cyber security and robotics, clean energy, adventure tourism, civil protection, and crisis management.

The Current Economic Climate Affecting DEO Priorities and Programs

DEO uses results from the Strengths, Weaknesses, Opportunities, and Threats Analysis in addition to executive direction from the Governor, the Legislature, and Departmental leadership to set strategic priorities for goals, objectives, and programs. The responsibilities placed on DEO, and its consequent budget and program needs, are directly related to the overall economic climate and health of the state. To assess the state's overall economic climate and health, DEO monitors data in several key areas that are used to determine progress for three strategic priorities, which

also align with DEO’s goals: Economic Growth and Prosperity, Global Competitiveness, and Quality of Life and Places.

Economic Growth and Prosperity

Economic Growth and Prosperity Key Indicators			
Net Business Creation	Total Private Sector Jobs	Employment Rate	Unemployment Rate

Between February and April of 2020 Florida lost 1,244,000 private sector jobs. As of June 2021, Florida has made remarkable gains, and added back 900,500 jobs for a total of 7,596,000 private sector jobs in the state. This level of employment is 4.3% below the pre-pandemic peak of employment, tied with the nation.

Florida’s statewide employment rate increased 5.8 percentage points to reach 55.4% as of June 2021, reflecting an increase of 1,123,000 employed Floridians. The June 2021 employment rate is only 2.1 percentage points below the pre-pandemic rate of 57.5%.

As of 2020, Florida was second only to California in business creation, having supported the creation of more than 29,179 new businesses. Currently, Florida’s unemployment rate of 5.0% is lower than the national unemployment rate of 5.2% and Florida has experienced 16 consecutive months of job growth. Over the last 5 months, Florida’s labor force has grown by 373,000, showing the success of the state’s ‘Return to Work’ initiative as more Floridians are returning to work.

Global Competitiveness

Global Competitiveness Key Indicator				
Gross Domestic Product (GDP)	Florida-Origin Exports	Value of Florida-Origin Exports	Employment in Foreign-Owned Firms	Per Capita Personal Income

As of 2020, Florida had the fourth largest economy in the U.S. and the fifteenth largest economy in the world as measured by Real GDP. Industries supporting global trade, professional and business services, finance, healthcare services, technology, tourism, and agriculture are helping expand Florida’s economy. As of June 2021, Florida ranks fifth for state-of-origin exports this year. In 2019 (latest data available), Florida ranks fifth for employment in foreign-owned firms. The value of Florida-origin exports exceeded \$45 billion in 2020, placing it 6th in the nation. The state’s per capita personal income grew 5.6 percent between 2019 and 2020, a pace slightly below the nation’s growth of 5.8%.

Quality of Life and Places

Quality of Life and Place Key Indicators			
Total Visitors	International Visitors	Net Domestic Migration	Population

In 2020, Florida welcomed more than 79 million visitors, including 4.11 million international visitors. According to the most recently available U.S. Census data, Florida ranks first in the nation for net domestic migration, with 1,289,614 people migrating to Florida between 2010-2019.

Florida remains the third most populous state in the nation after California and Texas. Between 2010 and 2020, Florida had the second highest numeric growth in the nation adding more than 2.7 million people to its population. The state has many assets to highlight: a large and diverse

consumer and labor market; a tradition of innovation and invention; extensive infrastructure and natural resources; and worldwide appeal to workers, retirees, and visitors.

Florida's tourism economy has rebounded so strongly in 2021 that many metrics, including hotel performance, are surpassing their 2019 pre-pandemic levels of success. Hotel performance in July 2021 exceeded pre-COVID (2019) levels for a second consecutive month across a number of indicators. Hotels statewide sold 558,865 more rooms and produced \$497.9 million more in room revenue in July 2021 than in July 2019.

Justifications: Programs and Services, Policy Changes, and Legislative Actions

The Division of Community Development provides community planning and economic development assistance to counties and municipalities, community services for Floridians who need assistance achieving self-sufficiency, as well as loan and technical assistance programs for small businesses. Within the Division of Community Development, the Office of Long-Term Resiliency supports communities following disasters by addressing long-term recovery needs for housing, infrastructure, workforce training, mitigation, and economic development.

The Division of Strategic Business Development implements policies and procedures to support Florida's competitiveness with other states while ensuring transparency and accountability for Florida's taxpayers.

The Division of Workforce Services supports and reinforces Florida's labor force while ensuring that the state is poised to meet the private sector's demands for a competitive, skilled, and ready workforce.

DEO continuously bolsters its strengths and addresses opportunities within Florida's economy through its programs and collaboration with its public-private partners. In keeping with statutory requirements and strategic priorities, DEO continues to integrate and streamline its work across the program areas of business, community, and workforce development as well as the area of long-term resiliency to accomplish Florida's economic development vision.

Community Development

The Division of Community Development has improved DEO's outreach for Florida's small cities and communities through the Small Cities Community Development Block Grant (CDBG), the Rural Infrastructure Fund (RIF), Community Planning Technical Assistance Grants, and the innovative Competitive Florida Partnership. Florida's small cities and counties are more economically viable and able to create jobs through financial assistance for specific job creation projects, redeveloped and enhanced commercial areas, well-planned communities, updated infrastructure, and affordable housing.

Competitive Florida Partnership

The Competitive Florida Partnership has helped 61 small communities:

- Explore local assets that set them apart and make them competitive.
- Create unique economic development strategies that harness the potential of local assets.
- Identify resources available to help communities accomplish goals.
- Implement local projects.

State Small Business Credit Initiative Program

The State Small Business Credit Initiative Program has created more than 3,356 jobs by providing access to capital through 166 loans totaling more than \$136 million for small businesses and entrepreneurs across the state that would not otherwise be eligible. DEO partnered with EFI and

third-party lenders that provided private lending.

Low-Income Home Energy Assistance Program

Through the Low-Income Home Energy Assistance Program, the Division has assisted more than 170,000 low-income families meet the cost of home heating and cooling. These efforts have provided for improved living conditions by resolving or preventing a home energy crisis.

Rural Infrastructure Fund

The Rural Infrastructure Fund facilitates the planning, preparation and financing of traditional economic development or nature-based tourism infrastructure projects necessary for job creation and capital investment in rural communities. The Rural Infrastructure Fund awarded more than \$7.5 million to 18 rural communities in Fiscal Year 2020-2021.

Small Cities CDBG Program

The Small Cities CDBG Program is composed of four major components: Commercial Revitalization, Economic Development, Housing Rehabilitation, and Neighborhood Revitalization. CDBG projects are funded under the low- and moderate-income national objective.

Community Planning Technical Assistance Grant Program

The Community Planning Technical Assistance Grant Program has provided almost \$8.2 million to 233 grant recipients in Florida since 2015 and including FY 2021-2022. The grants have enabled planning efforts within Florida's communities on both a local and regional basis that have enhanced the quality of life for those residents and future residents of Florida. These efforts have included planning for resiliency, food resource protection, natural resource protection, and infrastructure planning that have all assisted in economic development and recovery for those areas.

Additionally, DEO is the lead agency for administering the requirements of Ch. 163, F.S., as they relate to local government comprehensive plans. DEO's primary role consists of reviewing comprehensive plan amendments to determine whether the amendments will adversely impact important state resources and/or facilities and coordinates reviews with other state and regional agencies.

Economic Development

In 2020, the Division of Strategic Business Development continued working with its partners to encourage sustained economic development throughout the state in qualified targeted industry sectors. The Division's economic development programs encourage high-quality, high-wage job creation and capital investment in Florida, while the Division's processes ensure accountability and protection of taxpayer dollars. The Division is also tasked with ensuring Florida's employers comply with E-Verify laws.

The Division sustained its commitment to transparency concerning the use of taxpayer dollars through the maintenance of the Economic Development Incentives Portal, a publicly accessible site through which Floridians can see each company's progress toward reaching agreed-upon performance measures. Business development award information is uploaded as performance is verified by the Division providing real-time, complete individual business data. Additionally, each year pursuant to s. 288.907, F.S., the Division submits an Annual Incentives Report to provide transparency in state incentive programs. The Annual Incentives Report provides taxpayers, legislators, and stakeholders with, among other things:

- Performance information for various economic development incentive programs.

- Information on the current status of previously executed agreements.
- Detailed information on executed agreements and incentive payments made during the fiscal year.

Compliance and Accountability

The Bureau of Compliance and Accountability within the Division continues to provide programmatic education for businesses to ensure understanding of contractual reporting requirements. Businesses are provided sample spreadsheets, PowerPoint presentations, and conference calls with programmatic staff. This has resulted in businesses submitting more complete data and a reduction in processing time.

The Division's processes were developed to ensure accountability and protection of taxpayer dollars. The Division continues to refine its comprehensive due diligence process which is completed at several points during the approval and contracting phases. Contract compliance is enforced through confirmation of performance requirements including job creation, annual average wages paid, and capital investment (if required by the program). RSM conducts detailed performance audits of each business that received an economic development incentive. In 2020, the Division recuperated \$10,670,622.34 in taxpayer dollars due to non-compliance.

The Division's economic development programs are components of the state's toolkit. Each program serves a different role in attracting business and retaining jobs, and the programs come in various forms such as tax refunds, tax credits, tax exemptions, and grants. Below is a summary of the economic development programs including FY 2020-2021 job and capital investment information (as applicable) confirmed to date. Please note that these numbers will change as claims are approved.

Qualified Target Industry Tax Refund Program

The Qualified Target Industry Tax Refund (QTI) Program is designed to encourage business development and job creation in specific industries while promoting Florida's economic diversification. Industries chosen for this program have strong expectations of future growth, are resistant to recession, pay wages higher than state or regional averages, and are not dependent on surrounding markets or resources for success. Total QTI jobs confirmed for FY 2020-2021 are 7,788. As of June 30, 2020, the statutory authority expired to use this robust economic development tool for new business development opportunities.

Brownfield Redevelopment Bonus Tax Refund Program

The Brownfield Redevelopment Bonus Tax Refund (BFR) Program is designed to encourage redevelopment and job creation within designated brownfield sites, where expansion or redevelopment is complicated by actual or perceived environmental contamination. To be eligible for bonus refunds, a Brownfield site must have an executed rehabilitation agreement with the Florida Department of Environmental Protection or with a local government delegated by the Florida Department of Environmental Protection. Total BFR jobs confirmed for FY 2020-2021 are 96 and capital investment is \$4,000,000.

Rural Job Tax Credit Program

The Rural Job Tax Credit Program was established to encourage the creation of jobs in rural areas of Florida. The program offers corporate or sales tax credits to qualified businesses that create the required number of new jobs within a designated rural area. Total jobs for FY 2020-2021 are 19.

Urban High-Crime Area Job Tax Credit Program

The Urban High-Crime Area Job Tax Credit Program was established to encourage job creation in one of the 13 designated urban high-crime areas. The program offers tax credits for corporate

or sales tax to qualified businesses that create the required number of new jobs within an eligible area and allows businesses to receive a tax credit when hiring full-time employees while operating within one of the 13 designated urban high-crime areas. Total jobs for FY 2020-2021 are 408.

Capital Investment Tax Credit Program

The Capital Investment Tax Credit (CITC) Program is used to attract and grow capital-intensive industries in Florida. This is an annual credit, provided for up to 20 years, against the corporate income tax liability or the premium tax liability generated by or arising out of a qualifying project. Total CITC jobs confirmed for FY 2020-2021 is 3,216 and capital investment is \$313,359,466.

Quick Action Closing Fund Program

The Quick Action Closing Fund (QACF) Program is a cash grant utilized as a “deal closing tool” in highly competitive negotiations where Florida’s traditional incentives were not enough to win the deal. The program has not been funded since FY 2015-2016; however, active contracts remain. Total QACF jobs confirmed for FY 2020-2021 are 1,258 and total capital investment is \$284,358,982.

High-Impact Performance Incentive Grant Program

The High-Impact Performance Incentive (HIPI) Grant Program is reserved for major facilities operating in designated portions of high-impact sectors, including clean energy, life sciences, financial services, information technology, silicon technology, transportation equipment manufacturing, and a corporate headquarters facility. Total HIPI jobs confirmed for FY 2020-2021 are 31 and total capital investment is \$63,827,726.

Florida Strategic Plan for Economic Development

The Florida Strategic Plan for Economic Development (Strategic Plan) provides direction and support to partners in the public and private sectors as they work to strengthen Florida’s economy. This is established by creating a strategic framework for coordinated action with agencies and organizations statewide. The strategic framework aligns and promotes Florida’s economic development goals of leading the nation in economic growth and prosperity, global competitiveness, quality of life, and quality places. After two years of development, the Strategic Plan was released in 2013. Building on the success of the first five years, DEO and key stakeholders updated and released a new five-year Strategic Plan in 2018. DEO’s vision, goals, objectives, and measures align with the Strategic Plan’s vision, goals, objectives, and strategies. DEO will accomplish its vision and mission by strengthening internal alignment and collaboration with its public-private partnerships, regional economic development partners, and local communities and governments. Working together, DEO and its partners further the state’s economic development goals.

Employment and Workforce Development

Reemployment Assistance

During the year encompassing this report, an unprecedented volume of services and program benefits were provided by DEO’s Reemployment Assistance Bureau. Many of Florida’s Reemployment Assistance services were negatively impacted. Additionally, the Reemployment Assistance system, known as CONNECT, could not support the increased workload, which exposed weaknesses in the system and business processes. Changes were required to stabilize the system and were completed with generally successful results. Urgent issues were largely remediated; however, those issues consumed valuable time and human resources.

Reemployment Assistance claims jumped from 358,000 during fiscal year 2018-2019 to

2,400,000 initial claims in fiscal year 2019-2020. This significant increase in Reemployment Assistance claims started in March 2020 and continued in fiscal year 2020-2021. In response to the increased claims and high unemployment rate, the Florida Legislature enacted Senate Bill 50 which eliminated all charges to contributory employers for benefits paid from April 1, 2020, through December 31, 2020, and recalculated rates for tax years beginning January 1, 2021. This resulted in lowering the rates on most contributory employers and keeping the minimum tax rate of \$7.00 per employee. Over 359,000 employers remained at the minimum tax rate in 2021. This change also reduced the tax rate for 144,000 employers that had an experience rating and not paying the minimum tax rate. The lower tax rates will allow employers to reinvest these savings into improving their business and recruiting employees.

Additionally, in its 2021 Session, the Florida Legislature appropriated funding for DEO to undertake a sustainable and continuous modernization effort of the Reemployment Assistance system. This effort is currently under way and includes approximately twenty project tracks expected to be completed within a two-year timeframe that will improve Reemployment Assistance system performance and usability while establishing the architectural framework and processes necessary to implement future business process and technology change efficiently and effectively. The projects will be governed by the Department.

Unemployment levels have been trending downward since a peak level in mid-April of 2020; however, there is still a large backlog of work. DEO plans to resolve the remaining workload through system modernization and technical enablement to provide functionality needed to satisfy service level requirements.

During this time of unprecedented system workload, the Division of Workforce Services, Reemployment Assistance and Reemployment Assistance Information Technology Bureaus have prevented an estimated \$21.9 billion in fraudulent claims since March 2020.

In partnership with the Division of Information Technology, the Division of Workforce Services is continuing to enhance protection for claimants, employers, and the CONNECT system. While these continued efforts to maintain the system's integrity and safeguard claimants' personal information may unfortunately delay the delivery of Reemployment Assistance benefits for some claimants, our goal remains to pay qualified Floridians their eligible reemployment assistance as quickly as possible while ensuring security and improving efficiency.

The Division of Workforce Services continues to adopt additional tools to combat identity theft and fraud in the Reemployment Assistance program. DEO partnered with ID.me in 2020 to keep claimants' personal information safe. ID.me is a federally certified identity provider specializing in digital identity protection whose technology helps DEO ensure that claimants are not fraudulent bad actors. Additionally, the Reemployment Assistance Help Center was launched on February 18, 2021, allowing claimants to notify DEO of any suspected or confirmed Reemployment Assistance fraud or identity theft. DEO Verify technology was implemented for claimants to verify their identity within the Florida Department of Highway Safety and Motor Vehicles (DHSMV) system. Florida residents who have a valid driver's license or identification card may verify their personal information with DEO Verify to receive a new PIN and instructions to access their CONNECT account. As of September 3, 2021, DEO has fully introduced multi-factor authentication measures for claimants attempting to access their Reemployment Assistance account. This new process was developed and implemented to ensure claimants and their accounts are secure. Reemployment Assistance claimants will need more than one method to verify their identity by entering both a password as well as a verification code, sent to a verified phone number, email address, or authenticator app.

Workforce Services

The Division of Workforce Services, in partnership with the REACH Office in the Executive Office of the Governor, CareerSource Florida, the Florida Department of Education (Vocational Rehabilitation, Blind Services, and Career and Adult Education), the Florida Department of Children and Families and the State University System Board of Governors works to deliver a comprehensive and responsive workforce delivery system. The Division is focused on implementing strategies and [HB 1507](#) (REACH Act) to enhance data quality, maintain program integrity, and leverage technology to effectively deliver high quality workforce services to Florida's job seeker and employers.

The Division of Workforce Services continues to explore new technology solutions in several program areas, including but not limited to, integrating workforce systems, and modernizing the Reemployment Assistance benefits system.

The recently passed Reimagining Education and Career Help (REACH) Act creates a system-wide approach to workforce development and education in Florida. This includes a unified system wherein referrals can be made electronically statewide through connected case management systems, making it much more efficient for case managers, as well as offering a 360-degree vantage point of a participant to better understand how successful the referrals are.

The Division of Workforce Services is currently conducting a feasibility study to determine the best solution for accomplishing the goals of the REACH Act in regard to system integration. DEO will analyze the results of the feasibility study and procure a solution that will provide Floridians with better access to workforce and education services by creating a single point of entry for services, developing a common intake form, and sharing data across agencies to refer individuals to needed services.

Additionally, the Division of Workforce Services collaborated with CareerSource Florida, the Florida Department of Children and Families, and the Florida Department of Education to develop the Governor's WIOA Get There Faster initiatives, which includes a competitive grant program. These programs will align coordination of services between Local Workforce Development Boards (LWDB), education providers, and community partners to ensure Floridians are provided all the services necessary to achieve economic self-sufficiency. Targeted populations include:

- Veterans and military spouses
- Low-income returning adult learners
- At-risk Floridians, including public assistance recipients

The Division of Workforce Services continues to issue guidance to LWDB to ensure compliance with the REACH Act and the Workforce Innovation and Opportunity Act.

The Division of Workforce Services continues to explore new technology solutions in several program areas, including but not limited to, integrating workforce systems, modernizing the Reemployment Assistance benefits system, data integrity tool, Work Opportunity Tax Credit, Foreign Labor Certification, Customer Information Center, and Program Monitoring. The goal is to equip the staff with performance measures and other management tools to enhance service delivery to our customers.

Workforce Statistics and Economic Research

The Division of Workforce Services continues to establish methods to share data and information that is responsive to customer's needs. The Bureau of Workforce Statistics and Economic Research (WSER) released a new online data delivery system, Florida Insight, which allows users

to access key economic and labor market information and analyze labor market trends using data visualization tools.

WSER and Reemployment Assistance staff partnered to develop the Reemployment Assistance Claim Workflow Dashboard. This dashboard provides daily updates on the progress of the Reemployment Assistance program. The number of claims submitted, verified, processed, and paid across each of the state and federal programs are highlighted in an easy to navigate dashboard. This dashboard provided transparency into the Reemployment Assistance process and served as a mechanism to help explain the claims process to the media, legislature, and other stakeholders.

Additionally, by working together to identify processing issues, WSER and the Reemployment Assistance teams have transformed the way work is allocated to the team by matching claims across multiple workflows and flagging claims to be prioritized. To this end, WSER created an internal workflow hub that provides claims inflow/outflow metrics and identifies claims that have multiple or critical elements that need to be addressed. This hub links all claims with pending work items (authentication, adjudication, escalated claims, etc.) and provides managers with a tool to easily evaluate priorities and assign work accordingly.

Long-Term Resiliency

The Office of Disaster Recovery was created in January of 2019 to administer DEO's Community Development Block Grant Disaster Recovery (CDBG-DR) programs and support Florida communities' long-term recovery efforts following disasters. In 2021, the Office was renamed as the Office of Long-Term Resiliency, within the Division of Community Development, to better reflect its focus on assisting communities to build back stronger and mitigate against future disasters. The Office of Long-term Resiliency is currently administering long-term recovery programs for Hurricanes Hermine, Matthew, Irma, and Michael, as well as CDBG-MIT funding related to storms in 2016, 2017, and 2018.

Following Hurricanes Hermine and Matthew, HUD announced that the State of Florida would receive more than \$117 million in CDBG-DR funding to support long-term recovery efforts.

Working with communities around the state, DEO developed a plan to guide how this funding will be distributed to address unmet needs in the areas of housing, economic development, infrastructure repair, and mitigation. As directed by HUD, St. Johns County received the majority of this funding as the county with the most impacts from the 2016 hurricane season. Other impacted cities and counties are eligible to participate in a competitive grant cycle to address remaining unmet needs in their community.

Hurricane Irma

Following Hurricane Irma, HUD announced that the State of Florida would receive more than \$812 million in CDBG-DR funding to support long-term recovery efforts following the storm. Working with impacted communities around the state, the Office of Long-Term Resiliency developed a plan to guide how this funding will address unmet recovery needs through the following state-managed programs:

- Rebuild Florida Housing Repair and Replacement Program (\$346,186,147)
- Rebuild Florida Workforce Housing Construction Program (\$140,000,000)
- Rebuild Florida Voluntary Home Buyout Program (\$44,117,239)

- Rebuild Florida Workforce Recovery Training (\$14,450,656)
- Rebuild Florida Infrastructure Repair Program (\$226,889,503)

Hurricane Michael

Following Hurricane Michael, HUD allocated more than \$735 million in CDBG- DR funding to support long-term recovery efforts in the impacted areas. Working with state agency and community partners, DEO developed a plan to guide how this funding will be distributed to address unmet needs in the areas of housing, economic development, and infrastructure repair.

- Rebuild Florida Housing Repair and Replacement Program (\$246,263,144)
- Rebuild Florida General Infrastructure Repair Program (\$342,032,145)
- Rebuild Florida Hometown Revitalization Program (\$60,406,429)
- Rebuild Florida Workforce Recovery Training Program (\$8,000,000)
- Rebuild Florida Voluntary Home Buyout Program (\$27,362,572)
- Rebuild Florida Technical Assistance Grant Program (\$1,000,000)

Mitigation

In April of 2018, HUD announced that more than \$633 million in first-of-its-kind Community Development Block Grant - Mitigation (CDBG-MIT) funding would be available to the state of Florida for disaster mitigation projects in areas impacted by presidentially declared disasters in 2016 and 2017. Working with state agency and community partners, DEO developed a plan to guide how this funding will be distributed to address mitigation needs through the following programs:

- Rebuild Florida Critical Facility Hardening Program (\$75,000,000)
- Rebuild Florida General Planning Support Program (\$20,000,000)
- Rebuild Florida Mitigation General Infrastructure Program (\$475,000,000)

In February 2021, HUD announced an additional \$46.9 million in funding for communities impacted by presidentially declared disasters in 2018. DEO worked with state agency and community partners in the areas impacted by Hurricane Michael to develop a Substantial Amendment to the State Action Plan for Mitigation necessary to access this funding. This substantial amendment was approved by HUD on August 30, 2021, authorizing DEO to fund the Mitigation General Infrastructure Program for Hurricane Michael. DEO anticipates launching the CDBG-MIT General Infrastructure Repair program for these impacted communities in the near future.

Recapturing Taxpayers' Dollars

Office of General Counsel Legal Actions

Beginning in 2011, the Office of the General Counsel initiated legal actions to recoup state funds from entities that allegedly failed to meet the obligations of their incentive award contracts. Funds have been recovered through both settlement agreements and judgments. These actions have promoted accountability for recipients of state funds in DEO administered programs. DEO will continue to diligently pursue the return of taxpayer funds from other entities that fail to meet the terms of their incentive award contracts.

Treasury Offset Program

The Treasury Offset Program is a government-wide debt matching and payment offset system developed by the U.S. Department of the Treasury. It works by matching a database of delinquent debts owed to various government agencies against payments made by the government. When a delinquent debtor record is matched to a payment being issued, the

payment is intercepted and offset by all or part of the debt.

In addition to these programs and assets, DEO has many other resources upon which to build, integrate, and support its programs and services, furthering Florida’s economic development vision. While DEO’s goals, objectives and measures have been revised to better reflect DEO’s commitment to its statutory charge, the programs and resources viewed as necessary to achieve DEO’s priority of integrating disparate or overlapping services remain the same.

Justifications: Final Projections for Each Outcome

Each of DEO’s current programs and activities reflect its mission, in collaboration with its partners, to assist the Governor in advancing Florida’s economy for every Floridian by championing the state’s economic development vision and implementing innovative initiatives to help citizens, communities, businesses and visitors thrive. Furthermore, each activity reflects DEO’s goals to:

1. Lead the nation in economic growth and prosperity by supporting talent and business development;
2. Lead the nation in global competitiveness by promoting Florida’s innovation, pro-business climate and opportunity;
3. Lead the nation in quality of life and quality places by providing safe, healthy, and resilient communities.

Table 3 is organized by DEO’s goals and associated objectives for its core mission, programs, and services. The measures and outcome projections for each goal and objective are listed in the left column. The justification for the final projections and impact statements are provided for each measure in the right column.

Table 3. Justification of Final Projections for Each Outcome

Goal 1. Lead the nation in economic growth and prosperity by supporting talent and business development.							
Objective 1.1 Provide market-relevant workforce development, training and placement services, and individual assistance that meet the needs of Florida business and job seekers.							
Final Projection Outcomes	Justification and Impact						
<p>1.1.1 The percentage of individuals who enter the workforce after receiving training services funded through the Workforce Innovation and Opportunity Act.</p> <p>BASELINE FY 2012-2013: 84.9%</p> <p>ACTUAL FY 2020-2021: 98%</p> <p>PROJECTION FY 2020-2021: ≥ 86.5%</p> <p>PERFORMANCE PROJECTIONS:</p> <table border="1" style="width: 100%; border-collapse: collapse;"> <tr> <td style="padding: 2px;">FY 2021-2022: ≥ 87%</td> <td style="padding: 2px;">FY 2024-2025: ≥ 88.5%</td> </tr> <tr> <td style="padding: 2px;">FY 2022-2023: ≥ 87.5%</td> <td style="padding: 2px;">FY 2025-2026: ≥ 88.5%</td> </tr> <tr> <td style="padding: 2px;">FY 2023-2024: ≥ 88%</td> <td style="padding: 2px;">FY 2026-2027: ≥ 88.5%</td> </tr> </table>	FY 2021-2022: ≥ 87%	FY 2024-2025: ≥ 88.5%	FY 2022-2023: ≥ 87.5%	FY 2025-2026: ≥ 88.5%	FY 2023-2024: ≥ 88%	FY 2026-2027: ≥ 88.5%	<p>DEO provides workforce services to employers and job seekers. One of the primary focuses of the workforce system is to provide world-class talent to meet the needs of Florida’s businesses. Workforce Innovation and Opportunity Act (WIOA) training is one of the key components in the workforce system that assists jobseekers in finding employment. This outcome measures the impact the WIOA training has in assisting jobseekers in entering into employment. The projections are calculated based on the experiences this past fiscal year.</p>
FY 2021-2022: ≥ 87%	FY 2024-2025: ≥ 88.5%						
FY 2022-2023: ≥ 87.5%	FY 2025-2026: ≥ 88.5%						
FY 2023-2024: ≥ 88%	FY 2026-2027: ≥ 88.5%						

1.1.2 The percentage of businesses using Florida’s workforce management information system.

BASELINE FY 2012-2013: 4.5%

ACTUAL FY 2020-2021: 7%

PROJECTION FY 2020-2021: ≥ 8.2%

PERFORMANCE PROJECTIONS:

FY 2021-2022: ≥ 8.3%	FY 2024-2025: ≥ 8.5%
FY 2022-2023: ≥ 8.4%	FY 2025-2026: ≥ 8.5%
FY 2023-2024: ≥ 8.5%	FY 2026-2027: ≥ 8.5%

DEO works continuously with LWDBs to provide data and other technical assistance that equip them with the tools they need to help increase their visibility with the business community, thereby increasing the overall number of businesses utilizing Florida’s workforce management information system. This measures the overall utilization of the workforce system by Florida’s business community.

As the visibility of Florida’s workforce system is increased and the training of world-class talent is refined, the state’s workforce system should be able to maintain and grow its overall market-share at a consistent rate.

Overall, there should be a relatively stable balance between the demands and needs of employers as it relates to services versus any fiscal implications to meeting the projection by DEO. As the level of talent within the system increases, it should attract more businesses to the system.

Goal 2. Lead the nation in global competitiveness by promoting Florida’s innovation, pro-business climate and opportunity.

Objective 2.1. Provide loans, grants and other financial support for small businesses and targeted industries in both rural and metro communities.

Final Projection Outcomes	Justification and Impact						
<p>2.1.1 The percentage of available grant funding obligated during the reporting period.</p> <p>BASELINE FY 2014-2015: 97.0%</p> <p>ACTUAL FY 2020-2021: 62.44%</p> <p>PROJECTION FY 2020-2021: ≥ 97.5%</p> <p>PERFORMANCE PROJECTIONS:</p> <table border="1" data-bbox="138 682 717 779"> <tr> <td>FY 2021-2022: ≥ 98.0%</td> <td>FY 2024-2025: ≥ 98.5%</td> </tr> <tr> <td>FY 2022-2023: ≥ 98.0%</td> <td>FY 2025-2026: ≥ 98.5%</td> </tr> <tr> <td>FY 2023-2024: ≥ 98.0%</td> <td>FY 2026-2027: ≥ 98.5%</td> </tr> </table>	FY 2021-2022: ≥ 98.0%	FY 2024-2025: ≥ 98.5%	FY 2022-2023: ≥ 98.0%	FY 2025-2026: ≥ 98.5%	FY 2023-2024: ≥ 98.0%	FY 2026-2027: ≥ 98.5%	<p>The purpose of the grant awards is to enhance the economy and strengthen Florida’s communities. The measure shows the extent that state grant awards are being obligated and spent as intended to enhance local economies.</p> <p>The baseline was calculated from actual performance during FY 2014-2015. Since the percentages and stability of the proposed standards are already at high levels, the margin for improvement is extremely small, and it provides the rationale for projections through FY 2026-2027.</p> <p>There is no additional financial or staffing impact for DEO to meet the projections through FY 2026-2027.</p>
FY 2021-2022: ≥ 98.0%	FY 2024-2025: ≥ 98.5%						
FY 2022-2023: ≥ 98.0%	FY 2025-2026: ≥ 98.5%						
FY 2023-2024: ≥ 98.0%	FY 2026-2027: ≥ 98.5%						
<p>2.1.2 The percentage of incentives applications approved in less time than required by Florida Statutes.</p> <p>BASELINE FY 2012-2013: 78%</p> <p>ACTUAL FY 2020-2021: 96%</p> <p>PROJECTION FY 2020-2021: ≥ 95%</p> <p>PERFORMANCE PROJECTIONS:</p> <table border="1" data-bbox="138 1102 717 1199"> <tr> <td>FY 2021-2022: ≥ 95%</td> <td>FY 2024-2025: ≥ 95%</td> </tr> <tr> <td>FY 2022-2023: ≥ 95%</td> <td>FY 2025-2026: ≥ 95%</td> </tr> <tr> <td>FY 2023-2024: ≥ 95%</td> <td>FY 2026-2027: ≥ 95%</td> </tr> </table>	FY 2021-2022: ≥ 95%	FY 2024-2025: ≥ 95%	FY 2022-2023: ≥ 95%	FY 2025-2026: ≥ 95%	FY 2023-2024: ≥ 95%	FY 2026-2027: ≥ 95%	<p>DEO administers the state’s economic development incentive programs. Each of these programs is administered with a goal of providing excellent and efficient customer service to eligible businesses that are seeking to locate or expand in Florida, making Florida a more competitive state while protecting the tax-payers’ interests. This provides a direct measure by which to evaluate those efforts.</p> <p>DEO works continuously to streamline its incentives application approval process to ensure that all statutory guidelines are met while applying the appropriate level of due diligence during the evaluation of each program. The Long-Range Program Plan standards projection for the FY 2026-2027 reflects these efforts.</p> <p>There is no additional financial or staffing impact for DEO to meet the projections through FY 2026-2027.</p>
FY 2021-2022: ≥ 95%	FY 2024-2025: ≥ 95%						
FY 2022-2023: ≥ 95%	FY 2025-2026: ≥ 95%						
FY 2023-2024: ≥ 95%	FY 2026-2027: ≥ 95%						
<p>2.1.3 The percentage of customers satisfied with their experience with DEO’s implementation and support of the economic development incentive program.</p> <p>BASELINE FY 2017-2018: 100%</p> <p>ACTUAL FY 2020-2021: 100%</p> <p>PROJECTION FY 2020-2021: ≥ 81%</p> <p>PERFORMANCE PROJECTIONS:</p> <table border="1" data-bbox="138 1648 717 1745"> <tr> <td>FY 2021-2022: ≥ 81.5%</td> <td>FY 2024-2025: ≥ 82.5%</td> </tr> <tr> <td>FY 2022-2023: ≥ 82%</td> <td>FY 2025-2026: ≥ 82.5%</td> </tr> <tr> <td>FY 2023-2024: ≥ 82.5%</td> <td>FY 2026-2027: ≥ 82.5%</td> </tr> </table>	FY 2021-2022: ≥ 81.5%	FY 2024-2025: ≥ 82.5%	FY 2022-2023: ≥ 82%	FY 2025-2026: ≥ 82.5%	FY 2023-2024: ≥ 82.5%	FY 2026-2027: ≥ 82.5%	<p>The Division of Strategic Business Development administers economic development incentive programs with a goal of providing excellent and efficient customer service to eligible businesses that are seeking to locate or expand in Florida, making Florida a more competitive state while protecting the tax-payers’ interests. This provides a direct measure by which to evaluate those efforts.</p> <p>The Division works continuously to streamline its incentives application approval process to ensure an excellent customer experience while applying the appropriate level of due diligence during the evaluation of each application. The Long-Range Program Plan standards projection for FY 2026-2027 is based upon experience and anticipated results of the process to determine customer satisfaction.</p> <p>There is no additional financial or staffing impact for DEO to meet the projections through FY 2026-2027.</p>
FY 2021-2022: ≥ 81.5%	FY 2024-2025: ≥ 82.5%						
FY 2022-2023: ≥ 82%	FY 2025-2026: ≥ 82.5%						
FY 2023-2024: ≥ 82.5%	FY 2026-2027: ≥ 82.5%						

Goal 2. Lead the nation in global competitiveness by promoting Florida’s innovation, pro-business climate and opportunity.

Objective 2.1. Provide loans, grants and other financial support for small businesses and targeted industries in both rural and metro communities.

Final Projection Outcomes	Justification and Impact						
<p>2.1.4 The percentage of government loan funds obligated compared to total funds available at the beginning of the reporting period.</p> <p>BASELINE FY 2018-2019: 50%</p> <p>ACTUAL FY 2020-2021: 19%</p> <p>PROJECTION FY 2020-2021: ≥ 53%</p> <p>PERFORMANCE PROJECTIONS:</p> <table border="1" data-bbox="138 661 722 766"> <tr> <td>FY 2021-2022: ≥ 66.5%</td> <td>FY 2024-2025: ≥ 68%</td> </tr> <tr> <td>FY 2022-2023: ≥ 67%</td> <td>FY 2025-2026: ≥ 68.5%</td> </tr> <tr> <td>FY 2023-2024: ≥ 67.5%</td> <td>FY 2026-2027: ≥ 69%</td> </tr> </table>	FY 2021-2022: ≥ 66.5%	FY 2024-2025: ≥ 68%	FY 2022-2023: ≥ 67%	FY 2025-2026: ≥ 68.5%	FY 2023-2024: ≥ 67.5%	FY 2026-2027: ≥ 69%	<p>This measure focuses on the Division of Community Development’s core loan and loan guarantee programs. The purpose of the loan and loan guarantee programs is to increase small business access to capital and positive community development. This measure aims to capture the increasing utilization and responsible use of these loan funds by businesses and show the extent to which available loan funds are obligated and spent as intended.</p>
FY 2021-2022: ≥ 66.5%	FY 2024-2025: ≥ 68%						
FY 2022-2023: ≥ 67%	FY 2025-2026: ≥ 68.5%						
FY 2023-2024: ≥ 67.5%	FY 2026-2027: ≥ 69%						
<p>2.1.5 The percentage of productions assisted by the Office of Film and Entertainment resulting in business and employment in Florida.</p> <p>BASELINE FY 2012-2013: 69%</p> <p>ACTUAL FY 2020-2021: 83%</p> <p>ROJECTION FY 2019-2020: ≥ 66%</p> <p>PERFORMANCE PROJECTIONS:</p> <table border="1" data-bbox="138 1123 706 1228"> <tr> <td>FY 2021-2022: ≥ 66.5%</td> <td>FY 2024-2025: ≥ 68%</td> </tr> <tr> <td>FY 2022-2023: ≥ 67%</td> <td>FY 2025-2026: ≥ 68.5%</td> </tr> <tr> <td>FY 2023-2024: ≥ 67.5%</td> <td>FY 2026-2027: ≥ 69%</td> </tr> </table>	FY 2021-2022: ≥ 66.5%	FY 2024-2025: ≥ 68%	FY 2022-2023: ≥ 67%	FY 2025-2026: ≥ 68.5%	FY 2023-2024: ≥ 67.5%	FY 2026-2027: ≥ 69%	<p>The Office of Film and Entertainment (OFE) provides technical assistance and information to productions with the goal of expanding the business and employment opportunities available in the state’s film and entertainment industries. This provides a direct measure by which to evaluate those efforts.</p> <p>OFE works continuously to improve its efforts to provide the high-level technical assistance and information necessary to expand the film and entertainment-based business and employment opportunities in the state. The Long-Range Program Plan standards projection for FY 2026-2027 reflects these efforts.</p> <p>No additional staff members are required for OFE to meet the projections for FY 2026-2027.</p>
FY 2021-2022: ≥ 66.5%	FY 2024-2025: ≥ 68%						
FY 2022-2023: ≥ 67%	FY 2025-2026: ≥ 68.5%						
FY 2023-2024: ≥ 67.5%	FY 2026-2027: ≥ 69%						
<p>2.1.6 The percentage of required jobs (HUD requirement of one per \$34,999 funding) that were created, retained, or both as a result of Community Development Block Grant – Economic Development category funding as determined at the time the grant is administratively closed out for the fiscal year.</p> <p>BASELINE FY 2013-2014: 107%</p> <p>ACTUAL FY 2020-2021: 0%</p> <p>PROJECTION FY 2020-2021: ≥ 100%</p> <p>PERFORMANCE PROJECTIONS:</p> <table border="1" data-bbox="138 1627 690 1732"> <tr> <td>FY 2021-2022: ≥ 100%</td> <td>FY 2024-2025: ≥ 100%</td> </tr> <tr> <td>FY 2022-2023: ≥ 100%</td> <td>FY 2025-2026: ≥ 100%</td> </tr> <tr> <td>FY 2023-2024: ≥ 100%</td> <td>FY 2026-2027: ≥ 100%</td> </tr> </table>	FY 2021-2022: ≥ 100%	FY 2024-2025: ≥ 100%	FY 2022-2023: ≥ 100%	FY 2025-2026: ≥ 100%	FY 2023-2024: ≥ 100%	FY 2026-2027: ≥ 100%	<p>This measure describes DEO’s provision of job creation and retention programs through Community Development Block Grant (CDBG) – Economic Development category funding. The program is designed to primarily serve low to moderate income populations and is vital to improving the self-sufficiency and economic viability of these households as well as the business climate and competitiveness of the community. This measure embodies DEO’s vision, mission, goals, and objectives as they relate to assisting the Governor in advancing Florida’s economy by enhancing the state’s economic vision and administering the Federal CDBG Program that provides funding to support vibrant, safe, and healthy communities.</p> <p>In developing this standard, the Division of Community Development reviewed and evaluated CDBG program activities for consistency with DEO’s mission to enhance Florida’s economy through job creation. In an effort to provide the actual number of jobs created during a fiscal year, economic development grants successfully administratively closed during the applicable fiscal year are reviewed to determine the percentage of required jobs that were created, retained or both as a result of CDBG – Economic Development category funding. HUD requires one job be developed per \$34,999 of funding provided. Projects must create or retain jobs of which at least 51 percent will be for persons from low to moderate income households. The division is confident that this performance projection is a reliable indicator of jobs created as a result of federal CDBG funding.</p> <p>For the program to continue to meet projections, local job creating opportunities must be enhanced. Additionally, federal funding levels must be maintained to ensure funding availability and staffing levels required to successfully operate the program.</p>
FY 2021-2022: ≥ 100%	FY 2024-2025: ≥ 100%						
FY 2022-2023: ≥ 100%	FY 2025-2026: ≥ 100%						
FY 2023-2024: ≥ 100%	FY 2026-2027: ≥ 100%						

Goal 2. Lead the nation in global competitiveness by promoting Florida's innovation, pro-business climate and opportunity.

Objective 2.2 Ensure accountability, efficiency, and quality of DEO programs, services, and partnerships to safeguard taxpayer dollars.

Final Projection Outcomes	Justification and Impact						
<p>2.2.4 The percentage of findings of "material weakness" or the equivalent level of severity in DEO programs and practices reviewed or audited by Federal Auditors, OPPAGA, the Auditor General, the Inspector General, and other independent auditors.</p> <p>BASELINE FY 2012-2013: 28.3%</p> <p>ACTUAL FY 2020-2021: 10.0%</p> <p>PROJECTION FY 2020-2021: ≤ 13.0%</p> <p>PERFORMANCE PROJECTIONS:</p> <table border="1" data-bbox="164 737 712 816"> <tr> <td>FY 2021-2022: ≤ 13.0%</td> <td>FY 2024-2025: ≤ 13.0%</td> </tr> <tr> <td>FY 2022-2023: ≤ 13.0%</td> <td>FY 2025-2026: ≤ 13.0%</td> </tr> <tr> <td>FY 2023-2024: ≤ 13.0%</td> <td>FY 2026-2027: ≤ 13.0%</td> </tr> </table>	FY 2021-2022: ≤ 13.0%	FY 2024-2025: ≤ 13.0%	FY 2022-2023: ≤ 13.0%	FY 2025-2026: ≤ 13.0%	FY 2023-2024: ≤ 13.0%	FY 2026-2027: ≤ 13.0%	<p>This measure is important because it reflects the severity of issues identified by auditors who review DEO's programs. A low percentage of findings involving "material weakness" indicates efficient, effective, and high-quality administration of DEO programs. The measure tells the legislature and leadership whether audit findings show significant cause for concern related to the department's compliance with standards.</p> <p>This projection reflects a history of gradual improvement during the previous years with respect to findings of material weakness. The projection also reflects the goal of continuing that improvement.</p> <p>There is no additional financial or staffing impact for DEO to meet the projections through FY 2026-2027.</p>
FY 2021-2022: ≤ 13.0%	FY 2024-2025: ≤ 13.0%						
FY 2022-2023: ≤ 13.0%	FY 2025-2026: ≤ 13.0%						
FY 2023-2024: ≤ 13.0%	FY 2026-2027: ≤ 13.0%						
<p>2.2.5 The average number of days for execution of contracts and agreements funded in the General Appropriations Act.</p> <p>BASELINE FY 2016-2017: 87 days</p> <p>ACTUAL FY 2020-2021: 82 days</p> <p>PROJECTION FY 2020-2021: ≤ 75 days</p> <p>PERFORMANCE PROJECTIONS:</p> <table border="1" data-bbox="164 1161 712 1241"> <tr> <td>FY 2021-2022: ≤ 75 days</td> <td>FY 2024-2025: ≤ 75 days</td> </tr> <tr> <td>FY 2022-2023: ≤ 75 days</td> <td>FY 2025-2026: ≤ 75 days</td> </tr> <tr> <td>FY 2023-2024: ≤ 75 days</td> <td>FY 2026-2027: ≤ 75 days</td> </tr> </table>	FY 2021-2022: ≤ 75 days	FY 2024-2025: ≤ 75 days	FY 2022-2023: ≤ 75 days	FY 2025-2026: ≤ 75 days	FY 2023-2024: ≤ 75 days	FY 2026-2027: ≤ 75 days	<p>DEO works continuously to maximize the efficiency with which it performs all contract management duties. The goal is to meet all deadlines while applying the appropriate level of due diligence to ensure compliance with requirements. This provides a direct measure by which to evaluate those efforts of ensuring prompt execution of contracts funded in the annual General Appropriations Act. The Long-Range Program Plan standards projection for FY 2026-2027 reflects these efforts.</p>
FY 2021-2022: ≤ 75 days	FY 2024-2025: ≤ 75 days						
FY 2022-2023: ≤ 75 days	FY 2025-2026: ≤ 75 days						
FY 2023-2024: ≤ 75 days	FY 2026-2027: ≤ 75 days						
<p>2.2.6 The percentage of Reemployment Assistance benefits paid accurately.</p> <p>BASELINE FY 2013-2014: 91.90%</p> <p>ACTUAL FY 2020-2021: 53.03%</p> <p>PROJECTION FY 2020-2021: ≥ 90%</p> <p>PERFORMANCE PROJECTIONS:</p> <table border="1" data-bbox="164 1570 712 1650"> <tr> <td>FY 2021-2022: ≥ 90%</td> <td>FY 2024-2025: ≥ 90%</td> </tr> <tr> <td>FY 2022-2023: ≥ 90%</td> <td>FY 2025-2026: ≥ 90%</td> </tr> <tr> <td>FY 2023-2024: ≥ 90%</td> <td>FY 2026-2027: ≥ 90%</td> </tr> </table>	FY 2021-2022: ≥ 90%	FY 2024-2025: ≥ 90%	FY 2022-2023: ≥ 90%	FY 2025-2026: ≥ 90%	FY 2023-2024: ≥ 90%	FY 2026-2027: ≥ 90%	<p>One of the Division of Workforce Services goals is to provide timely temporary partial wage replacement benefits to qualified individuals who have lost their jobs through no fault of their own. This measure reflects the accuracy of processing Reemployment Assistance benefits paid by conducting random samples of claims filed using guidelines established by U.S. Department of Labor, including benefits paid in terms of overpayments and underpayments. This performance measure complements the Federal Core Measure that tracks the improper benefit payments made and is used by USDOL to compare performance for all states.</p> <p>Florida's unemployment rate went from a record low of 3.3% to over 20% during the reporting period. This resulted in initial claims going from 328,000 in FY2018-2019 to 2.4 million in 2019-2020 and 2.07 million in FY 2020-2021.</p> <p>The justification for the FY 2026-2027 projection of performance standard has been set based on the system projections and on results from the additional system enhancements to combat fraud, which will detect and prevent the fraudulent payments up-front.</p>
FY 2021-2022: ≥ 90%	FY 2024-2025: ≥ 90%						
FY 2022-2023: ≥ 90%	FY 2025-2026: ≥ 90%						
FY 2023-2024: ≥ 90%	FY 2026-2027: ≥ 90%						

Goal 2. Lead the nation in global competitiveness by promoting Florida’s innovation, pro-business climate and opportunity.

Objective 2.2 Ensure accountability, efficiency, and quality of DEO programs, services, and partnerships to safeguard taxpayer dollars.

Final Projection Outcomes	Justification and Impact						
<p>2.2.7 The percentage of Reemployment Assistance first payments paid timely.</p> <p>BASELINE FY 2013-2014: 59.0%</p> <p>ACTUAL FY 2020-2021: 55.68%</p> <p>PROJECTION FY 2020-2021: ≥ 87%</p> <p>PERFORMANCE PROJECTIONS:</p> <table border="1" data-bbox="110 667 638 768"> <tr> <td>FY 2021-2022: ≥ 87%</td> <td>FY 2024-2025: ≥ 87%</td> </tr> <tr> <td>FY 2022-2023: ≥ 87%</td> <td>FY 2025-2026: ≥ 87%</td> </tr> <tr> <td>FY 2023-2024: ≥ 87%</td> <td>FY 2026-2027: ≥ 87%</td> </tr> </table>	FY 2021-2022: ≥ 87%	FY 2024-2025: ≥ 87%	FY 2022-2023: ≥ 87%	FY 2025-2026: ≥ 87%	FY 2023-2024: ≥ 87%	FY 2026-2027: ≥ 87%	<p>One of the Division of Workforce Services' goals is to provide timely temporary partial wage replacement benefits to qualified individuals who have lost their jobs through no fault of their own. This measure reflects the processing of Reemployment Assistance percentage of all first payments made within 14 days after the week ending date of the first compensable week in the benefit year. This is also necessary to compare the results to the Unemployment Insurance (UI) Performance core measures.</p> <p>Florida's unemployment rate went from a record low of 3.3% to over 20% during the reporting period. This resulted in initial claims going from 328,000 in FY2018-2019 to 2.4 million in 2019-.2020 .and 2.07 million in FY 2020-2021.</p> <p>The justification for the FY 2026-2027 projection is that the UI Performance Core Measures acceptable level of performance for first payment promptness will be met based on the system projections.</p>
FY 2021-2022: ≥ 87%	FY 2024-2025: ≥ 87%						
FY 2022-2023: ≥ 87%	FY 2025-2026: ≥ 87%						
FY 2023-2024: ≥ 87%	FY 2026-2027: ≥ 87%						

Goal 3. Lead the nation in quality of life and quality places by providing safe, healthy, and resilient communities.

Objective 3.1 Expand collaboration with federal, state, regional, and local organizations to ensure successful implementation of statewide economic development goals.

Final Projection Outcomes	Justification and Impact						
<p>3.1.1 The percentage of adopted comprehensive plan amendment packages with reviews completed in less time than required by Florida Statute.</p> <p>BASELINE FY 2015-2016: 78%</p> <p>ACTUAL FY 2020-2021: 100%</p> <p>PROJECTION FY 2020-2021: ≥ 82%</p> <p>PERFORMANCE PROJECTIONS:</p> <table border="1" data-bbox="100 1430 664 1549"> <tr> <td>FY 2021-2022: ≥ 83%</td> <td>FY 2024-2025: ≥ 85%</td> </tr> <tr> <td>FY 2022-2023: ≥ 84%</td> <td>FY 2025-2026: ≥ 85%</td> </tr> <tr> <td>FY 2023-2024: ≥ 85%</td> <td>FY 2026-2027: ≥ 90%</td> </tr> </table>	FY 2021-2022: ≥ 83%	FY 2024-2025: ≥ 85%	FY 2022-2023: ≥ 84%	FY 2025-2026: ≥ 85%	FY 2023-2024: ≥ 85%	FY 2026-2027: ≥ 90%	<p>The measure is important to demonstrate the Bureau of Community Planning and Growth’s efficiency in completing its review of adopted plan amendment packages that do not have adverse impacts on significant state resources and facilities within DEO’s scope of review, and which assist local governments in fostering vibrant, healthy communities. Focusing on DEO’s statutory responsibilities for review of adopted comprehensive plan amendment packages under the Community Planning Act is a good measure of the Division of Community Development’s performance because it relates to a large percentage of the existing workload.</p> <p>The proposed projections are reasonable based on average performance over preceding fiscal years. The bureau expects that performance will remain stable from this point forward.</p> <p>The Bureau of Community Planning and Growth has no control over the number of adopted plan amendment packages it will receive. However, it has sufficient staff to satisfy the performance standards so long as the number of adopted plan amendment packages to be reviewed remains stable.</p> <p>No additional staff members are required for DEO to meet the projections for FY 2026-2027.</p>
FY 2021-2022: ≥ 83%	FY 2024-2025: ≥ 85%						
FY 2022-2023: ≥ 84%	FY 2025-2026: ≥ 85%						
FY 2023-2024: ≥ 85%	FY 2026-2027: ≥ 90%						

Goal 3. Lead the nation in quality of life and quality places by providing safe, healthy, and resilient communities.

Objective 3.1 Expand collaboration with federal, state, regional, and local organizations to ensure successful implementation of statewide economic development goals.

Final Projection Outcomes	Justification and Impact						
<p>3.1.2 The number of instances of technical assistance provided by Bureau of Community Planning and Growth staff to local governments and others related to the Community Planning Act, areas of critical state concern, and developments of regional impact.</p> <p>BASELINE FY 2015-2016: 1,422 ACTUAL FY 2020-2021: 2,182 PROJECTION FY 2020-2021: ≥ 1,400</p> <p>PERFORMANCE PROJECTIONS:</p> <table border="1" data-bbox="133 699 685 821"> <tr> <td>FY 2021-2022: ≥ 1,400</td> <td>FY 2024-2025: ≥ 1,400</td> </tr> <tr> <td>FY 2022-2023: ≥ 1,400</td> <td>FY 2025-2026: ≥ 1,400</td> </tr> <tr> <td>FY 2023-2024: ≥ 1,400</td> <td>FY 2026-2027: ≥ 1,400</td> </tr> </table>	FY 2021-2022: ≥ 1,400	FY 2024-2025: ≥ 1,400	FY 2022-2023: ≥ 1,400	FY 2025-2026: ≥ 1,400	FY 2023-2024: ≥ 1,400	FY 2026-2027: ≥ 1,400	<p>DEO provides a significant amount of technical assistance to local governments, developers, citizens, and state and regional agencies related to the Community Planning Act and the Florida Statutes governing areas of critical state concern and developments of regional impact. This will measure that assistance. This is an appropriate measure of the Division of Community Development's performance because it relates to a large percentage of the existing workload.</p> <p>The projection is reasonable because the bureau expects the number of technical assistance activities to remain relatively stable. The projection is based on a three-year average.</p> <p>The Bureau of Community Planning and Growth has no control over the amount of technical assistance needed or requested but it has sufficient staff to meet the performance measure if the amount of technical assistance remains relatively stable.</p> <p>No additional staff members are required for DEO to meet the projections for FY 2026-2027.</p>
FY 2021-2022: ≥ 1,400	FY 2024-2025: ≥ 1,400						
FY 2022-2023: ≥ 1,400	FY 2025-2026: ≥ 1,400						
FY 2023-2024: ≥ 1,400	FY 2026-2027: ≥ 1,400						
<p>3.1.3 The number and percentage of the public-private partners implementing one or more strategies in the Florida Strategic Plan for Economic Development.</p> <p>BASELINE FY 2013-2014: 6 / 100% ACTUAL FY 2019-2020: 6 / 100% PROJECTION FY 2019-2020: ≥ 6 / 100%</p> <p>PERFORMANCE PROJECTIONS:</p> <table border="1" data-bbox="133 1247 712 1381"> <tr> <td>FY 2021-2022: ≥ 6 / 100%</td> <td>FY 2024-2025: ≥ 6 / 100%</td> </tr> <tr> <td>FY 2022-2023: ≥ 6 / 100%</td> <td>FY 2025-2026: ≥ 6 / 100%</td> </tr> <tr> <td>FY 2023-2024: ≥ 6 / 100%</td> <td>FY 2026-2027: ≥ 6 / 100%</td> </tr> </table>	FY 2021-2022: ≥ 6 / 100%	FY 2024-2025: ≥ 6 / 100%	FY 2022-2023: ≥ 6 / 100%	FY 2025-2026: ≥ 6 / 100%	FY 2023-2024: ≥ 6 / 100%	FY 2026-2027: ≥ 6 / 100%	<p>DEO works with its public-private partners to adopt one or more strategies of the Florida Strategic Plan for Economic Development into their own organizational planning and priority setting processes. This provides a direct measure by which to evaluate those efforts.</p> <p>The Division of Strategic Business Development works with contractual and non-contractual partners to implement activities from the Strategic Plan. When there is a direct contractual relationship with the partner, contracts are written to include defined deliverables for implemented activities that relate to the Strategic Plan. The Division of Workforce Services receives annual reports from CareerSource Florida that have outlined strategic initiatives they are undertaking in support of the Strategic Plan. It is anticipated that this level of performance will continue. The Division of Community Development receives a quarterly report from the Florida Housing Finance Corporation demonstrating whether its performance meets the implementation target established in their Strategic Plan. The Long-Range Program Plan standards projection for FY 2026-2027 reflects these efforts.</p> <p>No additional staff members are required to enable DEO to meet the projections for FY 2026-2027.</p>
FY 2021-2022: ≥ 6 / 100%	FY 2024-2025: ≥ 6 / 100%						
FY 2022-2023: ≥ 6 / 100%	FY 2025-2026: ≥ 6 / 100%						
FY 2023-2024: ≥ 6 / 100%	FY 2026-2027: ≥ 6 / 100%						

Goal 3. Lead the nation in quality of life and quality places by providing safe, healthy, and resilient communities.

Objective 3.2 Provide prioritized technical assistance, services, and financial resources to ensure the success of Floridians and our communities

Final Projection Outcomes	Justification and Impact												
<p>Outcome 3.2.1 The percentage of qualified weatherization assistance needs met and the percentage of weatherized homes meeting the national energy installation standards.</p> <p>NEEDS MET:</p> <p>BASELINE FY 2015-2016: 32%</p> <p>ACTUAL FY 2020-2021: 11%</p> <p>PROJECTION FY 2021-2022: ≥ 30%</p> <table border="1" data-bbox="99 646 634 753"> <tr> <td>FY 2021-2022: ≥30%</td> <td>FY 2024-2025: ≥ 30%</td> </tr> <tr> <td>FY 2022-2023: ≥ 30%</td> <td>FY 2025-2026: ≥ 30%</td> </tr> <tr> <td>FY 2023-2024: ≥ 30%</td> <td>FY 2026-2027: ≥ 30%</td> </tr> </table> <p>MEETS STANDARDS:</p> <p>BASELINE FY 2016-2017: 100%</p> <p>ACTUAL FY 2020-2021: 100%</p> <p>PROJECTION FY 2021-2022: ≥ 82%</p> <table border="1" data-bbox="99 974 621 1089"> <tr> <td>FY 2021-2022: ≥ 83%</td> <td>FY 2024-2025: ≥ 86%</td> </tr> <tr> <td>FY 2022-2023: ≥ 84%</td> <td>FY 2025-2026: ≥ 82%</td> </tr> <tr> <td>FY 2023-2024: ≥ 85%</td> <td>FY 2026-2027: ≥ 82%</td> </tr> </table>	FY 2021-2022: ≥30%	FY 2024-2025: ≥ 30%	FY 2022-2023: ≥ 30%	FY 2025-2026: ≥ 30%	FY 2023-2024: ≥ 30%	FY 2026-2027: ≥ 30%	FY 2021-2022: ≥ 83%	FY 2024-2025: ≥ 86%	FY 2022-2023: ≥ 84%	FY 2025-2026: ≥ 82%	FY 2023-2024: ≥ 85%	FY 2026-2027: ≥ 82%	<p>This measure relates to the Florida Strategic Plan for Economic Development's strategy to develop vibrant, safe, and healthy communities. The program is designed to primarily serve the low-income population to improve the energy performance of their dwellings, using the most advanced technologies and testing procedures available in the housing industry. The program's benefit is that it helps participants increase their health, safety, and quality of life, as well as their personal income by decreasing their annual household energy expenditures. The resulting increase in retained earnings allows members of participating households the ability to make other necessary purchases they would otherwise have spent on their critical energy needs.</p> <p>The measure assesses the intended outcomes of the weatherization assistance program to cost-effectively reduce the energy consumption and energy costs for qualified low-income families, thus enabling self-sufficiency and improving quality of life. The proposed projections are based on the baseline result and consistent historical program operations.</p> <p>The measure outcomes are achieved using federal pass-through funds from the U.S. Department of Energy and the U.S. Department of Health and Human Services. Thus, as long as this funding stream stays constant, the impact to DEO's current program operations to meet the proposed projection is negligible. Household demand and fiscal federal funding levels must be maintained or increased to ensure availability of staff and technical assistance required to successfully operate the Weatherization Assistance Program.</p> <p>FY 2026-2027 projection percentages were reduced due in part to ensuring a more reasonable projection for the program based on the technical competency of the weatherization network, which could largely impact our ability to meet the standards for WAP.</p>
FY 2021-2022: ≥30%	FY 2024-2025: ≥ 30%												
FY 2022-2023: ≥ 30%	FY 2025-2026: ≥ 30%												
FY 2023-2024: ≥ 30%	FY 2026-2027: ≥ 30%												
FY 2021-2022: ≥ 83%	FY 2024-2025: ≥ 86%												
FY 2022-2023: ≥ 84%	FY 2025-2026: ≥ 82%												
FY 2023-2024: ≥ 85%	FY 2026-2027: ≥ 82%												

Task Forces, Councils, Committees, Boards and Studies in Progress

DEO’s divisions work with a wide array of local, state, and federal task forces, councils, committees, and boards. The majority of these reflect federal initiatives implemented in the Division of Workforce Services.

Leadership and staff members represent DEO by serving on or providing support to 74 advisory task forces, councils, committees, and boards. Table 4 provides a summary of the participation by area of the department as well as by the category of task force, council, committee, or board.

Table 4. Participation in Advisory Task Forces, Councils, Committees and Boards

Type of Task Forces, Councils, Committees and Boards	Community Development	Strategic Business Development	Workforce Services	Finance and Administration	Totals
Led by other agencies that require DEO participation	4	4	9	5	22
Created by federal or state statute that require DEO leadership	5	6	2	0	13
Others supported through DEO participation	15	3	34	3	55
Total All Types	24	13	45	8	Total: 90

Below are listings by division and brief descriptions of the advisory task forces, councils, committees, and boards with DEO representation.

Division of Community Development: Task Forces, Councils, Committees, and Boards

Staff members in the **Division of Community Development** represent DEO by serving on or providing support to 24 advisory task forces, councils, committees, and boards.

Led by other agencies that require DEO participation

- **Center for Urban Transportation Research Advisory Board:** The Center is established in s. 334.065, F.S. The board is an internationally recognized transportation research institution for policymakers, transportation professionals and the public. Its purpose is to provide expertise in the form of research, policy analysis, comprehensive training, and education on transportation-related issues.
- **Weatherization Assistance and Program Policy Advisory Council:** The Council is established as a requirement of the U.S. Department of Energy. The Council meets annually to contribute to and approve the DEO-developed state plan for the Florida Weatherization Assistance Program, which is submitted to the U.S. Department of Energy upon approval.
- **Wekiva River Basin Commission:** The commission is established in s. 369.324, F.S., and created as part of the Wekiva Parkway and Protection Act of 2004. The purpose of the commission is to monitor and ensure implementation of the recommendations by the Wekiva River Basin Coordinating Committee for the Wekiva Study Area.
- **Statewide Comprehensive Outdoor Recreation Plan:** Pursuant to s. 375.021, Florida Statutes, Bureau of Community Planning and Growth staff participate in the 2023 Statewide Comprehensive Outdoor Recreation Plan Update Workgroup. More info here: <https://floridadep.gov/parks/florida-scorp-outdoor-recreation-florida>

Created by federal or state statute that require DEO leadership

- **Brownfield Areas Loan Guarantee Council:** The Council is established in s. 376.86, F.S., to support the Brownfield Areas Loan Guarantee Program, which is intended to lower risk associated with lending for Brownfield Areas redevelopment projects.
- **First Housing Development Corporation, Board of Directors:** The corporation is established in s. 420.101(1)(d), F.S., to promote and develop housing and advance the prosperity and economic welfare of the state. The Secretary or the Secretary's designee is a statutorily named nonvoting member of the board.
- **Florida Housing Finance Corporation (FHFC), Board of Directors:** The Corporation is established in s. 420.504(3), F.S., with the statutory mission to increase affordable housing opportunities and ensure programs are well matched to the needs of those who are served. DEO is a statutorily named member to the board.
- **Florida Rural Economic Development Initiative (REDI):** DEO serves as the lead implementing agency for REDI. The initiative is responsible for coordinating and focusing the efforts and resources of state and regional agencies on the challenges which affect the economic viability of Florida's economically distressed rural communities. REDI works with local governments, community-based organizations, federal agencies, and private organizations that have an interest in the economic growth and development of Florida's rural communities.
- **Florida Weatherization Network:** The Network works with utility providers in Florida and staff members from the Public Service Commission, DEO and the Florida Department of Agriculture and Consumer Services' Office of Energy on an ongoing basis. The Network coordinates feedback from members, which assists the development of procedures and guidelines for activities required to be implemented by the U.S. Department of Energy.

Others supported through DEO participation

- **Florida Association for Community Action, Inc.:** The self-supporting Association is responsible for assisting the local Community Action Agencies in Florida with providing training, technical assistance and disseminating informational materials received from the federal government. The Florida Weatherization Network is seated on this board.
- **Florida Bicycle and Pedestrian Partnership Council:** The Council is a managerial initiative of the Florida Department of Transportation. The purpose of the Council is to promote the livability, health, and economic benefits of bicycle and pedestrian activity.
- **Florida Department of Transportation Airport Sustainability Guidebook Technical Advisory Committee:** The Florida Department of Transportation is developing an Airport Sustainability Planning Guidebook which will serve as a Florida-specific resource to help airports develop their own sustainability programs, implement sustainability initiatives and track sustainability performance. DEO provides a land use planning perspective on the technical advisory committee.
- **Florida Department of Transportation Scenic Highway Advisory Committee:** The Advisory Committee assists the Florida Department of Transportation to designate public roads as scenic highways. Per s. 335.093, F.S., public roads designated as scenic highways are intended to preserve, maintain, and protect a part of Florida's cultural, historical, and scenic routes for vehicular, bicycle, and pedestrian travel. DEO provides a land use and community planning perspective in the review of new applications for designation as scenic highways.
- **Florida Department of Transportation Environmental Technical Advisory Team:** The

team is a sub-committee assisting the Florida Department of Transportation's development of the Florida Transportation Plan. Team members use the Environmental Screening Tool to review Efficient Transportation Decision Making project information, identify potential project effects and submit comments to the department. DEO provides comments on projects related to land use, their consistency with relevant local government(s) comprehensive plans and on general economic impact.

- **Florida Department of Transportation Plan Resilience Subcommittee:** The purpose of the subcommittee is to provide input to the Steering Committee on updates to the Florida Transportation Plan related to resiliency planning.
- **Florida Grant Consortium Advisory Panel:** The mission of the Florida Grant Consortium is to provide a forum that promotes accountability of state funds by increasing awareness of statutory requirements and encouraging best practices in grants and grant management.
- **Florida Keys National Marine Sanctuary – Water Quality Protection Program Steering Committee:** The Water Quality Protection Program Steering Committee monitors wastewater projects and canal restoration activities. DEO participates in this effort because the Florida Keys are designated as an Area of Critical State Concern.
- **FloridaMakes Advisory Council:** The Council serves in an advisory capacity to the Board of Trustees for the Manufacturing Association of Florida, Center for Advanced Manufacturing Excellence, which administers FloridaMakes. FloridaMakes offers manufacturers services that will help them develop new products and customers, expand into new markets, and adopt new technologies. The Council informs, evaluates, and promotes the strategic and operational direction of the FloridaMakes center.
- **Florida Main Street Advisory Committee:** The committee annually reviews and provides recommendations for applications for new local programs for participation in the Florida Main Street Program governed by Rule 1A-36, F.A.C.
- **Florida Rural Water Associations Florida Funders:** Representatives from U.S. Department of Agriculture, Florida Department of Environmental Protection, DEO, the water management districts, and other groups meet on a quarterly basis to discuss funding availability and funding levels for individual communities.
- **Indian River Lagoon Council Management Board:** The Board is established to operate the Indian River Lagoon National Estuary Program that seeks to protect and restore the lagoon. The board advises the council on its technical assistance efforts with respect to restoration efforts. It also advises the Indian River Lagoon National Estuary Program on all aspects of Indian River Lagoon restoration.
- **Safe Mobility for Life Coalition:** The Coalition is a joint initiative of the Florida Department of Transportation and the Florida State University Pepper Institute on Aging and Public Policy. The Coalition addresses specific needs of Florida's aging road users by providing insight and expertise related to the specialized transportation needs of Florida seniors.
- **Silviculture Best Management Practices Technical Advisory Committee:** The Florida Department of Agriculture and Consumer Services works collaboratively with the Florida Fish and Wildlife Conservation Commission to develop voluntary best management practices for state-designated imperiled wildlife species as an alternative to incidental take permitting. The technical committee works to develop and periodically update the Florida Silviculture Best Management Practices Manual.
- **Springs License Tag Grant Committee:** Florida is home to 700 freshwater springs. Many of these springs are degraded by pollution, invasive non-native water plants and other threats. Grant funds from the non-profit Fish & Wildlife Foundation of Florida, Inc and partners are available to assist with restoration and maintenance of the springs. The funds are available from the purchase of Springs License Tags. The organizations research and test solutions to the degradation problems, leading to restoration of our most significant springs. The main focus of the grants are research projects that lead to a better understanding of Florida's springs and how to restore and maintain their long-term ecological health, including

development of effective strategies for addressing, one or more principal threats facing Florida's springs. Preference is given to research and adaptive management projects with the potential to benefit multiple springs. The Department assists with recommending recipients of these grants.

Division of Strategic Business Development: Task Forces, Councils, Committees, and Boards

Staff members in the **Division of Strategic Business Development** represent DEO by serving on or providing support to 13 advisory task forces, councils, committees, and boards.

Led by other agencies that require DEO participation

- **Florida Seaport Transportation and Economic Development Council:** The Council is established in s. 311.09, F.S. It is a nonprofit corporation serving as the professional association for Florida's 15 public seaports and their management. The Council provides leadership, advocacy, and information on seaport-related issues before the legislative and executive branches of state and federal government.
- **Space Florida:** Established in s. 331.302, F.S., Space Florida fosters the growth and development of a sustainable and world-leading aerospace industry in Florida. Space Florida promotes aerospace business development by facilitating business financing, spaceport operations, research and development, workforce development, and innovative education programs.
- **Regional Planning Councils:** The Regional Planning Councils, established in s. 186.504, F.S., assist local governments to resolve their common problems, engage in area wide comprehensive and functional planning, administer certain federal and state grants-in-aid, and provide a regional focus in regard to multiple programs undertaken on a regional basis.
- **VISIT FLORIDA, Board of Directors:** VISIT FLORIDA serves as a catalyst to maximize the impact of the Florida tourism industry's efforts to promote the state to potential visitors in the U.S. and across the world. VISIT FLORIDA was established in 1996 by s. 288.1226, F.S. EFI appoints the 13-member board of directors in conjunction with DEO.

Created by federal or state statute that require DEO leadership

- **Economic Development Liaisons:** The Economic Development Liaisons are established in s. 288.021, F.S. Liaisons serve as a primary point of contact for their agency with DEO on issues and projects important to the economic development of Florida, including reporting on and implementing of the Florida Strategic Plan for Economic Development within their respective organizations.
- **Enterprise Florida, Inc.:** Established in s. 288.901, F.S., EFI is a public-private partnership serving as Florida's primary organization devoted to statewide economic development. Its mission is to facilitate job growth for Florida's citizens, communities, and businesses leading to a vibrant statewide economy.
- **Florida Development Finance Corporation, Board of Directors:** The Corporation, formed by the Florida Development Finance Corporation Act of 1993, is designated as a state-wide, special development financing authority for economic development purposes. During the 2020 Legislative session, Senate Bill 666 amended s. 288.9604, F.S. and requires the DEO Secretary, or his designee, to serve as chair of the board of directors of the corporation.
- **Florida Defense Support Task Force:** The Task Force was established through s. 288.987(5), F.S., to make recommendations to preserve and protect military installations; to support Florida's position in research and development related to or arising out of military

missions and contracting; and to improve the state's military-friendly environment for service members, military dependents, military retirees, and businesses that bring military and base-related jobs to Florida.

- **Florida Seaport Transportation and Economic Development Council, Seaport Environmental Management Committee:** Established in s. 311.105(1)(b), F.S., the Committee provides a forum for discussion of environmental issues relating to maintenance dredging and dredged material management; environmental mitigation; air and water quality permitting; and the maintenance of navigation channels, port harbors, turning basins, harbor berths, and associated facilities.
- **Florida Film and Entertainment Advisory Council:** The Florida Film and Entertainment Advisory Council is created in s. 288.1252, F.S. It serves as an advisory body to DEO and the Office of Film and Entertainment. It provides industry insight and expertise related to developing, marketing, promoting, and providing service to the state's entertainment industry.

Others supported through DEO participation

- **Florida State Health Improvement Plan (SHIP) Steering Committee:** The SHIP Steering Committee sets priority areas and approved goals, strategies, and objectives for the Florida SHIP, which is a five-year plan that sets goals for state health priorities. The SHIP addresses these priorities from a comprehensive, multi-agency system perspective with the aim of improving efficiency, effectiveness, and performance of Florida's public health system.
- **Florida Sports Foundation:** The Florida Sports Foundation, a 501(c)3 non-profit corporation, is the official sports promotion and development organization for the State of Florida. It is charged with the promotion and development of professional, amateur, recreational sports, and physical fitness opportunities that produce a thriving Florida sports industry and environment.
- **Florida Transportation Plan/Strategic Intermodal System Plan Implementation Committee:** The Florida Transportation Plan/Strategic Intermodal System Plan Steering Committee is established in ss. 339.155 and 339.64, F.S. It is created to establish the state's transportation vision and strategies to meet the needs of a growing population, make Florida's economy more competitive, improve Florida's quality of life and environment, address emerging transportation issues, and define objectives for Florida's high-priority transportation network through the Strategic Intermodal System Plan.

The Division of Strategic Business Development staff also attends a variety of events and board meetings across the state to better understand the strategic directions of each region and to better serve the citizens of Florida.

Division of Workforce Services: Task Forces, Councils, Committees, and Boards

Staff members in the **Division of Workforce Services** represent DEO by serving on or providing support to 45 advisory task forces, councils, committees, and boards.

Led by other agencies that require DEO participation

- **CareerSource Florida, Inc.,** is a nonprofit corporation created in s. 445.004, F.S. Under the federal Workforce Innovation and Opportunity Act, each state must create a state workforce board responsible for directing and advising on the state's workforce policy and direction. CareerSource Florida, Inc., is the administrative entity directed to act and operate as staff to the state's workforce board, and to implement the state board's policies to Florida's 24 Local Workforce Development Boards.
- **Adult Reentry and Employment Strategic Planning Steering Committee:** The Florida

Department of Corrections in partnership with the Florida Department of Economic Opportunity received grant funding from the U.S. Department of Justice to develop a Strategic Plan to reduce recidivism. The goal is to increase public safety by reducing recidivism and improving the employability of offenders returning to Leon, Gadsden, Duval and Baker counties. Statutory Authority: The Second Chance Act; Public Law 110-199; 34 USC 10681

- **Assistive Technology Advisory Council:** The Alliance is established in s. 413.407, F.S. It is administered through the Florida Department of Education. The Alliance serves Floridians with disabilities by providing free access to information; referral services; educational programs; and publications in accessible formats on topics such as disability rights, laws, and policies.
- **Florida Commission for the Transportation Disadvantaged:** The Commission is established in ss. 427.012 and 427.013, F.S. The Commission achieves its purpose by coordinating efficient, cost-effective, and quality transportation services for Floridians in need of transportation services.
- **Florida Council on Homelessness:** The Council is established in s. 420.622, F.S., for the purpose of developing homelessness prevention and reduction, policy recommendations, and advising the Department of Children and Families' Office on Homelessness on interagency coordination to reduce homelessness throughout the state. The Office coordinates the services of the various state agencies and programs to serve individuals or families who are homeless or are facing homelessness.
- **Florida Council on the Social Status of Black Men and Boys:** The Council is established in s. 16.615, F.S. The Council focuses and leads research and efforts to alleviate and correct the underlying conditions that adversely impact black men and boys throughout Florida.
- **Florida is for Veterans, Inc.:** Veterans Florida is established in s. 295.21, F.S. Created in 2014, it promotes Florida as a veteran-friendly state that seeks to provide veterans with employment opportunities and promotes the hiring of veterans by the business community, including retired and recently separated veterans.
- **Independent Living Services Advisory Council:** The Council is established in s. 409.1451(7), F.S. It was created for the purpose of reviewing and making recommendations concerning the implementation and operation of independent living transition services for youth aging out of foster care.
- **Interstate Migrant Labor Commission:** The Commission is an interstate compact whose purpose is to establish and maintain close cooperation and understanding of migrant labor programs among executive, legislative, and local government bodies and lay leadership on a nationwide basis at the state and local levels. In selecting the Florida membership of the Interstate Migrant Labor Commission, the Governor may designate the Secretary of DEO as his representative per s. 450.251, F.S.

Created by federal or state statute that require DEO leadership

- **Florida Concrete Masonry Education Council:** The Council is established in s. 446.53, F.S. It was created as a nonprofit corporation, which operates as a direct support organization of DEO.
- **Florida Talent Development Council:** The Council is established in s. 1004.015, F.S. In 2019, the Higher Education Coordinating Council was reconstituted as the Florida Talent Development Council for the purpose of developing a coordinated, data-driven, statewide approach to meeting Florida's needs for a 21st century workforce, which utilizes Florida's talent supply system. Administrative support for the Council is provided by DEO.

Others supported through DEO participation

- **Analyst Resource Center Information Presentation and Policy Subgroup:** The Subgroup

is a federal initiative, and participation was suggested by the U.S. Department of Labor's Employment and Training Administration. The purpose of the Subgroup is to enhance the administration's delivery of labor market information to workforce customers in the employment, education, and economic development sectors.

- **Big Bend Coalition against Human Trafficking:** The Coalition aids the victims of human trafficking. The Coalition's purpose is to raise awareness about human trafficking, establish multi-agency collaborations to investigate and prosecute human traffickers, and propose and advocate for policies intended to end human trafficking.
- **Bureau of Labor Statistics Labor Market Information Oversight Council:** The Council is a federal initiative that provides oversight operations for the BLS federal-state cooperative programs, develops strategic plans to govern broad program changes, and provides governance for and to work across the program Policy Councils to ensure that program changes are implemented in a cooperative and coordinated manner that benefits the entire federal-state cooperative system. The Council also serves as a communication conduit to ensure that state concerns are heard at the federal level and that program information is dispersed to all states, to explore expanded use of labor market information data, to conduct customer outreach, and to liaise with other teams, including the Workforce Information Advisory Council (WIAC).
- **Complete Florida Plus Program/Florida Virtual Campus, Executive Advisory Council:** The Council is established by s. 1006.735, F.S. The Florida Virtual Campus provides statewide distance learning, student support, and library services to all Florida public colleges and universities, as well as advising resources used by Florida K-12 students, parents, and educators.
- **Council for Community and Economic Research:** The Council operates under the umbrella of the National Association of State Workforce Agencies. It is a membership organization that promotes excellence in community and economic research by working to improve data availability, enhance data quality and foster learning about regional economic analytic methods. The division participates in the following boards:
 - **Board of Directors:** The 12-member board promotes excellence in community and economic research by directing the council's efforts to improve data availability, enhance data quality and foster learning about regional economic analytic methods.
- **Cross-Agency Agricultural Forum:** The Forum established by 29 CFR 42.20(5)(d), is a network of agencies throughout the USDOL region with a mission to address the safety and health of agricultural workers. The group focuses on outreach and education, hazard awareness, and training for all agricultural workers.
- **Employer Support of the Guard and Reserve:** The Reserve is a U.S. Department of Defense office/organization that was established in 1972. It provides counseling and mediation of issues relating to compliance with the federal Uniformed Services Employment and Reemployment Rights Act. It promotes understanding, cooperation, and military commitment conflict resolution between Reserve Component Service members and their civilian employers.
- **Employment and Transportation Task Force:** The Task Force is led by the Florida Developmental Disabilities Council and established in s. 393.002, F.S. DEO's participation on the task force helps it achieve its mission to address the problem that accessible, affordable or reliable transportation to and from the workplace is one of the top barriers to employment for individuals with disabilities and low-income job seekers.
- **Employment First Collaborative Team:** The team was established by Executive Order 13-284. It was then codified in the 2016 Legislative Session in s. 413.80, F.S., which went into effect July 1, 2016. It identifies the challenges facing people with disabilities who want to work and provides ideas on how to create more opportunities for this population.
- **Florida Developmental Disabilities Council:** The Council promotes innovative programs and practices to prevent developmental disabilities and improve the quality

of life and workforce success for individuals with developmental disabilities and their families. DEO is a member of the Council.

- **Florida Enterprise Geographic Information Systems Data Coordination and Awareness Subgroup:** The Subgroup is a collaborative vehicle employed by the Florida geographic information system community to advance enterprise strategies and coordination through a unified voice. Participation in the Subgroup helps state and local partners to share data.
- **Florida Healthcare Workforce State Advisory Resource Group:** The Group serves as a resource for labor market intelligence and other information that assists the State Workforce Health Advisory Leadership Council in its work under a contract between the Florida Center for Nursing and CareerSource Florida.
- **Florida Interagency Farmworker Focus Group:** The Group uses its quarterly meetings to collaboratively determine, develop, and implement ways to coordinate and deliver services to Florida's farmworkers, and develop ways to protect farmworkers by assisting them in reporting violations or abuses through the Florida Farmworker Helpline.
- **Florida Interagency Human Trafficking Workgroup:** The Workgroup is established in Ch. 2009-95, Laws of Florida, with the goal of combating human trafficking in Florida by supporting ongoing implementation of the Florida Strategic Plan on Human Trafficking.
- **Florida Veterans' Foundation:** The Foundation partners with state and local governments, veterans' service organizations, and educational institutions to improve veterans' physical, financial, mental, emotional, and social well-being. The Foundation is established in s. 292.055, F.S., as a direct support organization to the Florida Department of Veterans Affairs, which provides services to veterans and their families.
- **Labor Market Information Institute:** The Institute supports and promotes the production and use of high-quality workforce information through training and professional development, research, and technical assistance.
- **Workforce Information Advisory Council:** The Council is a Federal Advisory Committee of workforce and labor market information experts representing a broad range of national, state, and local data, and information users and producers. The purpose of the WIAC is to provide recommendations to the Secretary of Labor, working jointly through the Assistant Secretary for Employment and Training and the Commissioner of Labor Statistics.
- **National Association of State Workforce Agencies (NASWA):** NASWA serves as the primary forum for states to collectively engage with the U.S. Department of Labor. It is an organization of state administrators of unemployment insurance laws, employment services, training programs, employment statistics, and labor market information. The division participates in the following NASWA boards and committees:
 - **Board of Directors:** The Board provides state workforce agency administrators and other workforce agency professionals the opportunity to discuss current national economic conditions and the legislative outlook on workforce system issues facing Congress with national experts in the field.
 - **Employment and Training Standing Committee:** The Committee provides a forum for state workforce administrators to share information and solutions on emerging issues related to the major workforce development programs.
 - **Interstate Benefits Subcommittee:** The Subcommittee provides opportunities for collaboration on new technology initiatives that allow states to work together more efficiently on inter-state benefits.
 - **Workforce and Labor Market Information Standing Committee:** The Committee provides a forum for developing recommendations for state workforce agencies, their federal partners and other workforce providers on building data-driven programs and services.
 - **Steering Committee, Unemployment Insurance (UI) Integrity Center of Excellence:** The Steering Committee provides guidelines for the UI Integrity

Center of Excellence, a laboratory of innovation for developing strategies to maintain the integrity of UI systems and avoid fraud or improper payments.

- **Unemployment Insurance (UI) Standing Committee:** The Committee provides state input on UI policies, performance requirements, administrative financing, and ways to strengthen the state-federal UI system.
- **Veterans' Affairs Committee:** The Committee promotes the economic security of veterans through programs and activities designed to minimize unemployment and underemployment among veterans with service-connected disabilities and other targeted veterans' groups and maximize the employment and training opportunities to all veterans.
- **National Association of Unemployment Insurance Appeals Professionals (NAUIAP):** The Association serves to foster, advocate, and advance the broad principles of unemployment insurance within the scope of the Social Security Act, the Federal Unemployment Tax Act, and Florida Statutes, codes, rules, and regulations which pertain to the operation of the unemployment insurance program throughout the U.S.
- **Projections Managing Partnership Board:** The Board is a federal/state initiative implemented as a cooperative venture between the U.S. Bureau of Labor Statistics and the states. The Board serves as a central organizing body to enable the complex technical and administrative task of producing projections for each state and territory.
- **Wage Record Interchange System Advisory Council:** The Council is established by the U.S. Department of Labor. The Council facilitates the exchange of wage data among participating states. Data sharing among council members permits state workforce program performance agencies to obtain wage data of individuals who have participated in workforce investment programs in one state, but who have then subsequently secured employment in another.
- **Workforce Information Technology Group:** The Group is part of the Florida Workforce Development Association. The purpose of the Group is to provide for a free exchange of ideas, technologies, and innovation between members to benefit the LWDBs in Florida.
- **State Health Improvement Plan Advisory Group:** This advisory group is responsible for overseeing and participating in the conception of Florida's State Health Assessment. The advisory group is also responsible for recommending potential priorities for the SHIP, reporting findings from the assessment to the Steering Committee and providing insights into how the data can be put to action based on their subject matter expertise.
- **Florida Credentials Review Committee:** The Committee establishes a definition for credentials of value, creates a framework of quality and identifies non-degree and degree credentials of value for inclusion on a Master Credentials List to ensure instructional programs prepare Floridians for in-demand occupations.
- **Current Employment Statistics Policy Council:** The Policy Council promotes the effective management and technical direction of the CES Program and falls under the guidance of the BLS/LMI Oversight Committee (BLOC). This CES Policy Council membership includes both federal and state partners.
- **Florida Student Success Center Advisory Board:** This advisory board champions the work of the Florida Student Success Center with respective institutions, associations and constituencies to inform stakeholders of the goals and activities of the Florida Student Success Center and provide opportunities for broader stakeholder input. The advisory board plays a key role in providing input and feedback on the focus, strategic plan, and implementation efforts of the Florida Student Success Center.
- **Quarterly Census of Employment and Wages (QCEW) State System Redesign Team:** The QCEW is a federal initiative which ensures that state and federal interests are appropriately represented in producing employment and wage information. The State System Redesign Team participates in the development of the new QCEW state system by testing, advising, and providing input and feedback to ensure the system meets state users' needs.

Division of Finance and Administration: Task Forces, Councils, Committees and Boards

Staff members in the **Division of Finance and Administration** represent DEO by serving on or providing support to eight advisory task forces, councils, committees, and boards.

Led by other agencies that require DEO participation:

- **Domestic Security Coordinating Group:** The Group is made up of representatives and subject matter experts from seven Regional Domestic Security Task Forces (RDSTF), designated urban areas, state agency partners and key organization liaisons who come together to address domestic security issues surfaced by the RDSTFs, network of Fusion Centers and the Domestic Security Oversight Council.
- **Florida Comprehensive Emergency Management Plan, Emergency Support Function (ESF) 18:** The purpose of ESF 18 is to coordinate local, state, and federal agency actions that will provide immediate and short-term assistance for the needs of business, industry, and economic stabilization. Individual ESF 18s support the State Emergency Response Team's efforts after an emergency via identification and solicitation of resources to meet known stabilization and recovery needs. DEO is identified as the implementing primary agency for ESF 18 under the Florida Comprehensive Emergency Management Plan to direct the state's response to emergency disasters. The plan is established in s. 252.35 (2) (a), F.S. and administered by the Division of Emergency Management.
- **Interagency Advisory Council on Loss Prevention:** The Council is established in s. 284.50, F.S. It exists to discuss safety problems within state government, to attempt to find solutions for these problems, and when possible, assist in the implementation of solutions.
- **State Emergency Response Commission for Hazardous Materials:** The Commission was created by Executive Order 94-138 and is referenced in chapter 252, F.S. The purpose of the commission is to implement the federal Emergency Planning Community Right-to-Know Act provisions in Florida and mitigate the effect of a release or spill of hazardous materials.
- **Suicide Prevention Coordinating Council:** The Suicide Prevention Coordinating Council is established in s. 14.20195, F.S. for the purpose of advising the Statewide Office for Suicide Prevention regarding the development of the Florida Statewide Plan for Suicide Prevention with the guiding principle being that suicide is a preventable problem

Others supported through DEO participation:

- **Florida Association of State Agency Administrative Services Directors:** Representatives from each state agency, whose common responsibilities include Human Resource (Personnel), Purchasing and Procurement and Finance and Accounting, meet to discuss topics that effect all state agencies and to share best practices.
- **National Association of State Workforce Agencies (NASWA) Finance and Administration Committee:** The Committee is a federally mandated committee under NASWA. The purpose of the Committee is achieved through enhancing the relationship between the state and federal government.
- **National Association of State Workforce Agencies (NASWA) Unemployment Insurance Integrity Advisory Council:** The Council is a federally mandated council under NASWA. The Council is a joint effort between the U.S. Department of Labor and the New York State Department of Labor to support the Unemployment Insurance Integrity Center of Excellence.

5. Performance Measures and Standards Long Range Program Plan Exhibit II

Note: The Exhibit II is ordered by budget entity.

Long Range Program Plan Exhibit II: Performance Measures and Standards

Department: Department of Economic Opportunity	Department No.: 40
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Programs: Executive Direction and Support Services	Code: 40100000
Service/Budget Entities: Executive Leadership Finance and Administration Information Systems and Support Services	Code: 40100100 Code: 40100200 Code: 40100300

Approved Performance Measures FY 2019-20 (Words)	Approved Prior Year Standard FY 2020-21 (Numbers)	Prior Year Actual FY 2020-21 (Numbers)	Approved Standards for FY 2021-22 (Numbers)	Requested FY 2022-23 Standard (Numbers)
2.2.1 The percentage of administration and support costs and positions compared to total department costs and positions.	≤ 2.5% costs	3.0% costs	≤ 2.5% costs	≤ 2.5% costs
	≤ 16.0% positions	16.9% positions	≤ 16.0% positions	≤ 16.0% positions

Long Range Program Plan Exhibit II: Performance Measures and Standards

Department: Department of Economic Opportunity	Department No.: 40
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Programs: Executive Direction and Support Services	Code: 40100000
Service/Budget Entities: Finance and Administration	Code: 40100200

Approved Performance Measures FY 2019-20 (Words)	Approved Prior Year Standard FY 2020-21 (Numbers)	Prior Year Actual FY 2020-21 (Numbers)	Approved Standards for FY 2021-22 (Numbers)	Requested FY 2022-23 Standard (Numbers)
2.2.5 The average number of days for execution of contracts and agreements funded in the General Appropriations Act.	≤ 75 days	82 days	≤ 75 days	≤ 75 days

Long Range Program Plan Exhibit II: Performance Measures and Standards

Department: Department of Economic Opportunity	Department No.: 40
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Program: Workforce Services	Code: 40200000
Service/Budget Entity: Workforce Development	Code: 40200100

Approved Performance Measures FY 2019-20 (Words)	Approved Prior Year Standard FY 2020-21 (Numbers)	Prior Year Actual FY 2020-21 (Numbers)	Approved Standards for FY 2021-22 (Numbers)	Requested FY 2022-23 Standard (Numbers)
1.1.1 The percentage of individuals who enter the workforce after receiving training services funded through the Workforce Innovation and Opportunity Act.	≥ 86.5%	98%	≥ 87%	≥ 87.5%
1.1.2 The percentage of businesses using Florida’s workforce management information system.	≥ 8.2%	7%	≥ 8.3%	≥ 8.4%
2.2.4 The percentage of findings of “material weakness” or the equivalent level of severity in DEO programs and practices reviewed or audited by Federal Auditors, OPPAGA, the Auditor General, the Inspector General, and other independent auditors. <i>[Spans 40200100, 40300200, and 40400100.]</i>	≤ 13.0%	10.0%	≤ 13.0%	≤ 13.0%
3.1.3 The number and percentage of the public-private partners implementing one or more strategies in the Florida Strategic Plan for Economic Development. <i>[Spans 40200100, 40300200, and 40400100.]</i>	≥ 6 / 100%	6 / 100%	≥ 6 / 100%	≥ 6 / 100%

Long Range Program Plan Exhibit II: Performance Measures and Standards

Department: Department of Economic Opportunity	Department No.: 40
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Program: Workforce Services	Code: 40200000
Service/Budget Entity: Reemployment Assistance.	Code: 40200200

Approved Performance Measures FY 2019-20 (Words)	Approved Prior Year Standard FY 2020-21 (Numbers)	Prior Year Actual FY 2020-21 (Numbers)	Approved Standards for FY 2021-22 (Numbers)	Requested FY 2022-23 Standard (Numbers)
2.2.6 The percentage of Reemployment Assistance benefits paid accurately.	≥ 90%	53.03%	≥ 90%	≥ 90%
2.2.7 The percentage of Reemployment Assistance first payments paid timely.	≥ 87%	55.68%	≥ 87%	≥ 87%

Long Range Program Plan Exhibit II: Performance Measures and Standards

Department: Department of Economic Opportunity	Department No.: 40
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Program: Workforce Services	Code: 40200000
Service/Budget Entity: Reemployment Assistance Appeals Commission	Code: 40200700

Approved Performance Measures FY 2019-20 (Words)	Approved Prior Year Standard FY 2020-21 (Numbers)	Prior Year Actual FY 2020-21 (Numbers)	Approved Standards for FY 2021-22 (Numbers)	Requested FY 2022-23 Standard (Numbers)
2.2.2 The percentage of District Courts of Appeal decisions affirming or dismissing an appeal of an Order issued by the Reemployment Assistance Appeals Commission.	≥ 94.0%	100%	≥ 94.0%	≥ 94.0%
2.2.3 The percentage of Reemployment Assistance appeals cases disposed within 75 days.	≥ 80.0%	93.1%	≥ 80.0%	≥ 80.0%

Long Range Program Plan Exhibit II: Performance Measures and Standards

Department: Department of Economic Opportunity	Department No.: 40
Program: Community Development	Code: 40300000
Service/Budget Entity: Housing and Community Development	Code: 40300200

	Approved			
Approved	Prior Year	Prior Year	Approved	Requested
Performance Measures	Standard	Actual	Standards for	FY 2022-23
FY 2019-20	FY 2020-21	FY 2020-21	FY 2021-22	Standard
(Words)	(Numbers)	(Numbers)	(Numbers)	(Numbers)
2.1.1 The percentage of available grant funding obligated during the reporting period.	≥ 97.5%	62.44%	≥ 98%	≥ 98%
2.1.4 The percentage of government loan funds obligated compared to total funds available at the beginning of the reporting period.	≥ 53%	19%	≥ 55%	≥ 58%
2.1.6 The percentage of required jobs (HUD requirement of one per \$34,999 funding) that were created, retained, or both as a result of Community Development Block Grant – Economic Development category funding as determined at the time the grant is administratively closed out for the fiscal year.	≥ 100%	0%	≥ 100%	≥ 100%
3.2.1 The percentage of qualified weatherization assistance needs met, and the percentage of weatherized homes meeting the national energy installation standards.	≥ 30% Needs met	11% Needs met	≥ 30% Needs met	≥ 30% Needs met
	≥ 81% Meets standards	100% Meets standards	≥ 83% Meets standards	≥ 84% Meets standards

Long Range Program Plan Exhibit II: Performance Measures and Standards

Department: Department of Economic Opportunity	Department No.: 40
Program: Community Development	Code: 40300000
Service/Budget Entity: Housing and Community Development	Code: 40300200

(Continued)

Approved Performance Measures FY 2019-20 (Words)	Approved Prior Year Standard FY 2020-21 (Numbers)	Prior Year Actual FY 2020-21 (Numbers)	Approved Standards for FY 2021-22 (Numbers)	Requested FY 2022-23 Standard (Numbers)
2.2.4 The percentage of findings of “material weakness” or the equivalent level of severity in DEO programs and practices reviewed or audited by Federal Auditors, OPPAGA, the Auditor General, the Inspector General, and other independent auditors. <i>[Spans 40200100, 40300200, and 40400100.]</i>	≤ 13.0%	10.0%	≤ 13.0%	≤ 13.0%
3.1.1 The percentage of adopted comprehensive plan amendment packages with reviews completed in less time than required by Florida Statutes.	≥ 82%	100%	≥ 83%	≥ 84%
3.1.2 The number of instances of technical assistance provided by Bureau of Community Planning and Growth staff to local governments and others related to the Community Planning Act, areas of critical state concern, and developments of regional impact.	≥ 1,400	2,182	≥ 1,400	≥ 1,400
3.1.3 The number and percentage of the public-private partners implementing one or more strategies in the Florida Strategic Plan for Economic Development. <i>[Spans 40200100, 40300200, and 40400100.]</i>	≥ 6/100%	≥ 6/100%	≥ 6/100%	≥ 6/100%

Long Range Program Plan Exhibit II: Performance Measures and Standards

Department: Department of Economic Opportunity	Department No.: 40
Program: Strategic Business Development	Code: 40400000
Service/Budget Entity: Strategic Business Development	Code: 40400100

Approved Performance Measures FY 2019-20 (Words)	Approved Prior Year Standard FY 2020-21 (Numbers)	Prior Year Actual FY 2020-21 (Numbers)	Approved Standards for FY 2021-22 (Numbers)	Requested FY 2022-23 Standard (Numbers)
2.1.2 The percentage of incentives applications approved in less time than required by Florida Statutes.	≥ 95%	96%	≥ 95%	≥ 95%
2.1.3 The percentage of customers satisfied with their experience with DEO's implementation and support of the economic development incentive program.	≥ 81%	100%	≥ 81.5%	≥ 82%
2.1.5 The percentage of productions assisted by the Office of Film and Entertainment resulting in business and employment in Florida.	≥ 66%	83%	≥ 66.5%	≥ 67%
2.2.4 The percentage of findings of "material weakness" or the equivalent level of severity in DEO programs and practices reviewed or audited by Federal Auditors, OPPAGA, the Auditor General, the Inspector General, and other independent auditors. <i>[Spans 40200100, 40300200, and 40400100.]</i>	≤ 13.0%	10.0%	≤ 13.0%	≤ 13.0%
3.1.3 The number and percentage of the public-private partners implementing one or more strategies in the Florida Strategic Plan for Economic Development. <i>[Spans 40200100, 40300200, and 40400100.]</i>	≥ 6/100%	≥ 6/100%	≥ 6/100%	≥ 6/100%

Ron DeSantis
GOVERNOR



Dane Eagle
SECRETARY

6. Assessment of Performance for Approved Performance Measures Long Range Program Plan Exhibit III

Note: The Exhibit III is ordered by budget entity.

7. Performance Measure Validity and Reliability Long Range Program Plan Exhibit IV

Note: The Exhibit IV is ordered by budget entity.

Long Range Program Plan Exhibit IV: Performance Measure Validity and Reliability

Department: Department of Economic Opportunity

Programs: Executive Direction/ Support Services

Service/Budget Entities: Executive Leadership/ 40100100
Finance and Administration/ 40100200
Information Systems and Support Services/ 40100300

Measure: 2.2.1 The percentage of administration and support costs and positions compared to total department costs and positions.

Action (check one): N/A

Data Sources:

Data elements for the expenditure measure are expenditures as reported in the Florida Accounting Information Resource (FLAIR). The data elements for the position measure are filled positions as reported in People First.

Data is obtained from FLAIR transactional data that has been summarized in internal reports on a quarterly basis. Position data is obtained from People First on a quarterly basis.

Methodology:

Data elements for the expenditure measure are total expenditures by support divisions divided by total expenditures of operating divisions, as reported in FLAIR. The data elements for the position measure are the average filled positions in the support divisions divided by the average filled positions in operating divisions, as reported in People First.

Validity:

The data is based on current FY transactions, both for expenditures and positions, which correlates to the budget and reporting period for the measure.

Reliability:

Expenditure data is pulled directly from FLAIR, which is reconciled by accounting staff on a monthly basis. Position data is pulled from People First which is reconciled by budget staff and HR staff on a monthly basis. Based on the reconciliation processes, there is reasonable certainty that there are no material errors in the collection methodologies.

Long Range Program Plan Exhibit IV: Performance Measure Validity and Reliability

Department: Department of Economic Opportunity

Programs: Executive Direction/Support Services

Service/Budget Entities: Finance and Administration/ 40100200

Measure: 2.2.5 The average number of days for execution of contracts and agreements funded in the General Appropriations Act.

Action (check one): N/A

Data Sources:

The data for this measure is collected by tracking the number of days that each contract for public-private partnerships, and legislative projects takes to be drafted, routed, and executed.

Methodology:

The measure for each contract will commence upon the enactment of the legal authority (General Appropriations Act) for the department to enter into a contract with a specified recipient. The period of measurement will continue until the final agreement is signed by both the recipient and the department. The final measure will be calculated as the average of the number of days that each contract required to complete the process.

Validity:

The number of days from commencement to execution is a reflection of the efficiency and responsiveness of the contracting process and is an objectively measurable period of time.

Reliability:

The date of commencement will be established and documented by actions that are outside of the contracting process, which will ensure that the beginning date for the measure is reliable. The execution date will be determined based upon the dated signatures contained in the final, executed contract. Each new agreement is a legally binding contract which specifies execution dates. Results are verified to ensure that the numbers presented are accurate and correct. Therefore, the data source and methodology are complete and reliable.

Long Range Program Plan Exhibit IV: Performance Measure Validity and Reliability

Department: Department of Economic Opportunity

Program: Workforce Services

Service/Budget Entity: Workforce Development/40200100

Measure: 1.1.1 The percentage of individuals who enter the workforce after receiving training services funded through the Workforce Innovation and Opportunity Act.

Action (check one): N/A

Data Sources:

The data source for this measurement is Florida's Internet-based workforce management information system.

Methodology:

Required information is entered directly into the state's workforce management information system, by Career Center staff members who are located in all 24 Local Workforce Development Boards throughout Florida. These staff members provide various services and enroll jobseekers in numerous activities in order to assist them in gaining new or better employment. The rate represents the number of Workforce Innovation and Opportunity Act (WIOA) program participants who completed training and were employed when their participation in the WIOA program ended divided by WIOA program participants who completed training and their participation in WIOA program ended. The rate is captured by career center staff members who enter the job placement into the state's Internet-based workforce management information system.

Validity:

This measure is valid, as it is reflective of the agency's objective to provide workforce development, training, and placement services that meet the needs of Florida business and job seekers.

Reliability:

As the data are captured in the Florida's Internet-based workforce management information system and are subject to annual data element validation and programmatic monitoring, this measure is very reliable. The system contains the necessary data protocols and security to ensure that data cannot be easily manipulated or falsified. The sources of the data for this measure are captured each quarter and archived.

Long Range Program Plan Exhibit IV: Performance Measure Validity and Reliability

Department: Department of Economic Opportunity

Program: Workforce Services

Service/Budget Entity: Workforce Development/40200100

Measure: 1.1.2 The percentage of businesses using Florida's workforce management information system.

Action (check one): N/A

Data Sources:

The data source for this measurement is Florida's Internet-based workforce management information system and Bureau of Workforce Statistics and Economic Research's Enhanced Quarterly Unemployment Insurance File (EQUI).

Methodology:

The data can be entered directly by businesses or by staff members located in the career centers. The data are examined each year to determine how many current and new employers are registered in Florida's workforce system and utilizing its services. This is compared to the EQUI data to determine the percentage of businesses using Florida's workforce system. The percentage of businesses using Florida's workforce system = the number of businesses served in Florida's workforce system divided by the number of businesses in the EQUI file for Florida.

Validity:

This measure is valid and demonstrates the agency's effectiveness at meeting its objective to provide workforce services that meet the needs of Florida businesses and increases their visibility in the community. Additionally, CareerSource Florida has prioritized outreach to new businesses as one of its performance measures.

Reliability:

This measure is reliable because the data are captured in Florida's Internet-based workforce management information system and are subject to annual data element validation and programmatic monitoring. The system contains the necessary data protocols and security to ensure that data cannot be easily manipulated or falsified. The sources of the data for this measure are captured each quarter and archived.

Long Range Program Plan Exhibit IV: Performance Measure Validity and Reliability

Department: Department of Economic Opportunity

Program: Workforce Services

Service/Budget Entity: Reemployment Assistance/40200200

Measure: 2.2.6 The percentage of Reemployment Assistance benefits paid accurately.

Action (check one): N/A

Data Sources:

The data source for this measurement is based on results of State Benefit Accuracy Measurement (BAM) survey sample (random audits) of paid claims in three major unemployment insurance (UI) programs: State UI, Unemployment Compensation for Federal Employees (UCFE) and Unemployment Compensation for Ex-Service Members (UCX).

Methodology:

The U.S. Department of Labor (USDOL) requires each state to conduct a sample of all payments to determine overall accuracy rate and the root cause for improper payment. Florida is required to conduct audits on 480 claimants yearly and 120 each quarter to determine if they were properly paid. State BAM samples are randomly selected from the populations of UI, UCFE and UCX payments and determinations denying eligibility issued by the state each week during a calendar quarter. BAM records the number of UI weeks and dollars that were paid in the population from which the sample was selected and the number of denied claims for Denied Case Accuracy (DCA) so that the sample data can be weighted to make inferences concerning the population.

To evaluate the accuracy of each sampled payment, the BAM program investigates the UI claimant's monetary and separation eligibility, as well as all information relevant to the compensated week of unemployment that was sampled, including the claimant's availability for work, efforts to find suitable work, and earnings from casual employment or other income sources, such as Social Security or pensions. Investigations of denied claims are limited to the issue for which eligibility was denied. Both BAM paid and denied claims accuracy record demographic, UI program, and labor market data on each claimant.

Benefits Quality Control Annual Reports are published in the UI Benefit Accuracy Measurement Annual Report. Since 1997, BAM data have been published as part of the UI PERFORMS Annual Report, which also includes data from the Benefit Timeliness and Quality program and the Tax Performance System. The UI PERFORMS Annual Report is available on the USDOL Employment and Training Administration website.

Validity:

This measure is a valid indicator of how efficiently the Reemployment Assistance Program provides timely temporary wage replacement benefits to qualified individuals who are out of work through no fault of their own. This measure is reflective of the Benefit Accuracy Measurement reviews in accordance with federal requirements. This is a federally established measure and is determined by a required performance review. The USDOL has historically used this measure as a means to evaluate a state's competency relative to the management of their Reemployment Assistance Program. The data collected for this measure is valid since the information is generated from the Benefit Payment System and the data are validated by the Performance, Training, and Support Services unit periodically.

Reliability:

Since this measure has been maintained by the Department for numerous years for federal reporting purposes, the data elements used are credible. Periodic federal and in-house reviews of the data elements and the calculated results yielded the consistent results, demonstrated that the reliability of this automated computation of the percent of benefits paid accurately.

Long Range Program Plan Exhibit IV: Performance Measure Validity and Reliability

Department: Department of Economic Opportunity

Program: Workforce Services

Service/Budget Entity: Reemployment Assistance/40200200

Measure: 2.2.7 The percentage of Reemployment Assistance first payments paid timely.

Action (check one): N/A

Data Sources:

The data sources for this measurement are the Federal ETA 9050 First Payment Time Lapse of Unemployment Insurance (UI), Unemployment Compensation Federal Employees (UCFE), and Unemployment Compensation Ex-Service Members (UCX) for Intra-State and Inter-State totals and first payments for 1-14 days obtained from the Benefit Payment System. This report is compiled by the Reemployment Assistance Program, Performance, Training, and Support Services unit.

Methodology:

This measurement includes the percentage of Reemployment Assistance first payments made for UI, UCFE, and UCX for Intra-State and Inter-State within 14 days after the week ending date of the first compensable week in the benefit year (Fiscal Year). The numerator for this measure is the total number of first payments made for UI, UCFE, and UCX for Intra-State and Inter-State within 14 days after the week ending date of the first compensable week in the benefit year. The denominator for this measure is the total number of first payments for UI, UCFE, and UCX for Intra-State and Inter-State.

Validity:

This measure is a valid indicator of how efficiently the Reemployment Assistance Program provides timely temporary partial wage replacement benefits to qualified individuals who have lost their jobs through no fault of their own. The US Department of Labor has historically used this measure as a means to evaluate a state's competency relative to the management of their Reemployment Assistance Program. The data collected for this measure are valid since the information is generated from the Benefit Payment System, and the data are validated by the Reemployment Assistance Program, Performance, Training, and Support Services unit periodically.

Reliability:

Because this measure has been maintained by the department for numerous years for federal reporting purposes, the data elements used are credible. Periodic federal and in-house reviews of the data elements and the calculated results yields consistent results, demonstrating that this automated computation of the percentage of first payments made timely is reliable.

Long Range Program Plan Exhibit IV: Performance Measure Validity and Reliability

Department: Department of Economic Opportunity

Program: Workforce Services

Service/Budget Entity: Reemployment Assistance Appeals Commission/40200700

Measure: 2.2.2 The percentage of District Courts of Appeal decisions affirming or dismissing an appeal of an Order issued by the Reemployment Assistance Appeals Commission.

Action (check one):

- Requesting revision to approved performance measure.
- Change in data sources or measurement methodologies.
- Requesting new measure.
- Backup for performance measure.

Data Sources:

Data elements for this measure are stored in the Commission's AS/400 database. These data elements include the outcome of the Reemployment Assistance Appeals Commission (Commission) appeal, the date of appeal to the District Court of Appeal, and the outcome of the Court appeal.

Methodology:

The measure is calculated using the number of final court decisions issued during the Fiscal Year that adjudicate appeals of Reemployment Assistance Appeals Commission Orders, with the percentage reflecting the court decisions that either affirm the Order of the Commission or dismiss the appeal of the Order. A final court decision is one that disposes of an appeal on the merits and does not include interim procedural orders or remands or relinquishments to the Commission for additional proceedings prior to a court ruling on the merits.

Validity:

This measure is a generally valid measure of the Commission's adherence to the applicable statutory and case law in rendering its Orders. On some occasions, court decisions adopt new rules of law that deviate from or expand the statutory language; consequently, a court opinion that reverses a Commission Order does not always indicate the Commission erroneously applied the reemployment assistance law in issuing its Order. Such decisions of the courts, however, are historically not sufficiently common to significantly undermine the general validity of this measure.

Reliability:

The outcome of every appeal of a Commission Order to Court is coded specifically in the Commission's AS/400 database. This measure is reliable because the Commission participates in every court appeal of a Commission Order, and the Commission analyzes the Court's decision in every case so that the outcome of the appeal is entered accurately into the database.

Long Range Program Plan Exhibit IV: Performance Measure Validity and Reliability

Department: Department of Economic Opportunity

Program: Workforce Services

Service/Budget Entity: Reemployment Assistance Appeals Commission/40200700

Measure: 2.2.3 The percentage of Reemployment Assistance appeals cases disposed within 75 days.

Action (check one): N/A

Data Sources:

Data elements for this measure are stored in the Commission's AS/400 database. These data elements include the date on which the appeals referee's decision was issued, the date on which an appeal of the referee's decision was docketed by the Commission, and the date on which the Commission's Order was issued.

Methodology:

The measure is calculated by determining the percentage of appeals cases the Commission decides and disposes of within 75 days. The calculation is done by determining the appeal date pursuant to Rule 73B-21.003, Florida Administrative Code, and comparing the appeal date to the date the Order of the Commission is issued and mailed to the parties. The percentage of cases disposed in 75 days or fewer is calculated as a percentage of the total cases disposed.

Validity:

This measure is calculated in accordance with federal guidelines for determining Commission performance and is a highly valid measure to determine the Commission's promptness in disposing of the majority of its appeals cases. Pursuant to Rules 73B-21.002(1)(b) & 73B-21.003(2), Florida Administrative Code, the appeal date is calculated using the date on which the appeal is received by the Commission or a designated agent. On some occasions, a party may file an appeal with a designated agent, and the appeal is not forwarded to the Commission in sufficient time for the case to be disposed by the Commission within 75 days. The percentage of such late-arriving appeals has not typically impaired the Commission's ability to meet this standard.

Reliability:

The data utilized by the Commission is objectively verifiable and maintained by the Commission, and the calculation of the measure is based on a straightforward and consistent methodology. As such, the calculation of this measure is highly reliable.

Long Range Program Plan Exhibit IV: Performance Measure Validity and Reliability

Department: Department of Economic Opportunity

Program: Community Development

Service/Budget Entity: Housing and Community Development/40300200

Measure: 2.1.1 The percentage of available grant funding obligated during the reporting period.

Action (check one): N/A

Data Sources:

The data sources for this measure are based upon the state budget for the Fiscal Year and the contractually obligated reports received by the Bureau of Small Cities and Rural Communities and the Bureau of Community Planning and Growth, as posted during the Fiscal Year in FACTS, the contract database maintained by the Florida Department of Financial Services. The state budget is based on the General Appropriations Act as amended by the Executive Office of the Governor. It defines grant funding that is available for use during the Fiscal Year. The bureaus maintain a spreadsheet of obligated grant funds derived from executed grant agreements during the reporting period. When funds are obligated through grant agreements, these data along with additional information are posted in FACTS.

Methodology:

The total amount of grant funding obligated will be derived by adding together the amounts of the grants posted in FACTS during the Fiscal Year for the following line item areas: the Rural Infrastructure Fund, the Regional Rural Development Grant, and the Growth Management Technical Assistance Planning Grant. The total amount of available grant funding will be derived by adding together all of the funding in the line items in the state budget to be made available for funding these grants. To determine the percentage of grant funding obligated, the Bureaus divide the total amount of grant funding obligated for executed grant agreements by the total amount of available grant funding during the reporting period. Funds appropriated in prior years that have been retained and obligated during the year will not be included in the calculation. This ensures that the numerator and denominator are derived based upon the same appropriation of funding.

Validity:

To determine the percentage of grant funding available and obligated, the state budget is set by the legislature and the obligated funds are defined within executed grant agreements and recorded in FACTS. This information is a direct representation of the measure and what it purports to measure.

Reliability:

The sources of data for this measure are on file and do not change from year to year. The level of funding is set by the legislature and the Governor and is established in public record. Each new grant agreement is a legally binding contract which specifies award levels. Results are verified to ensure that the numbers presented are accurate and correct. Therefore, the data source and methodology are complete and reliable.

Long Range Program Plan Exhibit IV: Performance Measure Validity and Reliability

Department: Department of Economic Opportunity

Program: Community Development

Service/Budget Entity: Housing and Community Development/40300200

Measure 2.1.4 The percentage of government loan funds obligated compared to total funds available at the beginning of the reporting period.

Action (check one): N/A

Data Sources:

The data sources for this measure are reports received by the Division of Community Development from contracted loan administrators. Job creation and retention data are collected by DEO. The division provides contracted loan administrators with a standard reporting form and protocol to report on the level of unobligated funds and the performance of outstanding loans and loan guarantees for the Black Business Loan Program, Small Business Loan Program (formerly State Small Business Credit Initiative Program), Micro Finance Loan Guarantee Program, and the Rebuild Florida Business Loan Fund.

Methodology:

To determine the percentage of obligated government loan and loan guarantee funds, the Division divides the total amount of government loan and loan guarantee funds obligated by the total amount of available loan and loan guarantee funds during the reporting period per program (Black Business Loan Program, Small Business Loan Program (formerly State Small Business Credit Initiative Program), Micro Finance Loan Guarantee Program, and the Rebuild Florida Business Loan Fund) on an average.

Validity:

The level of active loans and loan guarantees are reported by the contracted loan administrators and in their respective lending agreements with borrowers. DEO relies on loan and loan guarantee reporting from its contracted loan administrators, who in turn adhere to Generally Accepted Accounting Standards used by accredited lending institutions to generate their reports. DEO adheres to standard contract management practices to assure deliverables have been met by its contracted loan administrators (e.g. desktop monitoring, onsite visits, etc.)

Reliability:

Contracted administrators may change from year to year. However, the reporting is standardized and contractual. DEO's contracted administrators adhere to Generally Accepted Accounting Standards used by accredited lending institutions to generate their reports. DEO reviews data and maintains the quarterly and annual program manager reports. Therefore, the data source and methodology are complete and reliable.

Long Range Program Plan Exhibit IV: Performance Measure Validity and Reliability

Department: Department of Economic Opportunity

Program: Community Development

Service/Budget Entity: Housing and Community Development/40300200

Measure: 2.1.6 The percentage of required jobs (HUD requirement of one per \$34,999 funding) that were created, retained, or both as a result of Community Development Block Grant – Economic Development category funding as determined at the time the grant is administratively closed out for the fiscal year.

Action (check one): N/A

Data Sources:

The data elements are 1) jobs created or retained as a result of the subgrant being awarded using a certified payroll from the job creator and 2) the number of LMI persons hired to fill those positions using copies of the Pre-employment Household Income Certification Form, SC-50, filled in by the individuals hired for the jobs. (At least 51% of the jobs created have to be made available to LMI persons.) Data are tracked in the Grants and Information Tracking System (CDBG). The information collected includes financial and programmatic data that is provided during the life of the grant and is included in a Closeout Package, certified by the local government and DEO staff. On-site monitoring of projects is conducted by DEO staff to ascertain the projects progress and compliance with federal and state requirements. This information is available to DEO Management and may be provided to a third-party upon request.

Methodology:

DEO is provided a certified payroll from the job creator that includes the names, hours and titles of all positions created with the support of the subgrant award. The job creator also provides copies of the new employees' pre-employment household income certification forms, so that DEO can determine the number of LMI individuals that were hired for the positions that were created.

Validity:

DEO is provided a certified payroll from the job creator that includes the names, hours and titles of all positions created with the support of the subgrant award. The job creator also provides copies of the new employees' pre-employment household income certification forms, so that DEO can determine the number of LMI individuals that were hired for the positions that were created. The job creator must track positions until the subgrant cost per employee is less than \$10,000 or the infrastructure construction has been completed for more than one year and the subgrant cost per job created is \$34,999 or less. The grant manager reviews the certified payroll and income certification forms. The grant manager also visits the job creator to visually check on staffing levels.

Reliability:

The grant manager maintains regular contact with the representatives of the local government that received the subgrant, the administrator of the grant and the representative of the job creator to determine when the required positions are being created and how many are being created. The minimum number of jobs that must be created is set prior to the subgrant being awarded. Progress is checked during monitoring and when the subgrant recipient submits the subgrant closeout package. Periodic federal and in-house reviews have demonstrated the reliability of these measures.

Long Range Program Plan Exhibit IV: Performance Measure Validity and Reliability

Department: Department of Economic Opportunity

Program: Community Development

Service/Budget Entity: Housing and Community Development/40300200

Measure: 3.1.1 The percentage of adopted comprehensive plan amendment packages with reviews completed in less time than required by Florida Statute.

Action (check one): N/A

Data Sources:

The Bureau's plan review team receives the plan amendment packages and records the date received in a database. The team prepares a file for the program staff that includes a cover sheet with the date of receipt and the statutory deadline date. The deadline date is monitored by the Planners, Regional Planning Administrators, Bureau Chief, Administrative Staff, and the Plan Review Administrator to ensure that the review is completed by or before the statutory deadline. Completion of review is evidenced by a letter to the local government that is dated on the date the letter is mailed or emailed to the addressee. The mailing date is captured in the database maintained by the plan review team. In addition, all documents related to receipt and review of adopted comprehensive plan amendment packages are uploaded onto Florida Papers, a database maintained by the bureau that is available to the public. Receipt and review dates can be confirmed using Florida Papers.

Methodology:

The information in the database on date of receipt of amendment packages, statutory deadline date for completion of review and the actual date review is completed (as evidenced by a letter to the local government) are reviewed and compared, and the number of adopted plan amendment package reviews that occur before the statutory deadline date are counted to determine the number and then the percentage compared to all adopted plan amendment packages received.

Validity:

The bureau defines an adopted plan amendment package as a package of material (transmittal letter, adoption ordinance and plan amendments) provided to DEO that includes one or more adopted comprehensive plan amendments. A comprehensive plan amendment is defined as a change to a comprehensive plan map, goal, objective, or policy. The number of adopted plan amendment packages reviewed before the statutory deadline are then counted to identify the percentage.

Reliability:

Documentation is maintained on an internal database and on Florida Papers, a website available to the public where actual documents can be viewed.

Long Range Program Plan Exhibit IV: Performance Measure Validity and Reliability

Department: Department of Economic Opportunity

Program: Community Development

Service/Budget Entity: Housing and Community Development/40300200

Measure: 3.1.2 The number of instances of technical assistance provided by Bureau of Community Planning and Growth staff to local governments and others related to the Community Planning Act, areas of critical state concern, and developments of regional impact.

Action (check one): N/A

Data Sources:

The Bureau of Community Planning and Growth has an accepted definition of technical assistance used by all program staff. The Bureau maintains a database of its technical assistance activities. Each program staff member who provides technical assistance enters information into the database on the date the assistance is provided, the local government involved (if any), and whether the assistance is provided to a local government, a developer or consultant, a citizen, or an agency. The database is maintained by the Bureau's Plan Review Administrator.

Methodology:

The activities recorded in the technical assistance database are tallied to identify the number of activities occurring over the course of the Fiscal Year.

Validity:

Validity is addressed through an accepted definition of technical assistance, appropriate training of new employees, and periodic reviews of the technical assistance database to ensure that program staff are recording information in a consistent manner. Periodically in staff meetings, the Bureau Chief reminds program staff of the definition of technical assistance and the requirement to record activities in the database.

Reliability:

The Bureau ensures reliability in the same way it ensures validity. Technical assistance activity is recorded and maintained in a database, and the information is defined and tracked by the Bureau Chief and Plan Review Administrator.

Long Range Program Plan Exhibit IV: Performance Measure Validity and Reliability

Department: Department of Economic Opportunity

Program: Community Development

Service/Budget Entity: Housing and Community Development/40300200

Measure: 3.2.1 The percentage of qualified weatherization assistance needs met, and the percentage of weatherized homes meeting the national energy installation standards.

Action (check one): N/A

Data Sources:

The data elements tied to the measure include the following data points collected in a quarterly report from the Weatherization Assistance Program (WAP) network providers (sub-recipients):

- Number of qualified individuals (dwellings) currently on the waiting list to be served
- Number of dwellings weatherized during the grant year
- Number of completed weatherized dwellings meeting the national energy installation standards
- Number of weatherized dwellings

Reporting is standardized to collect via Excel spreadsheet, from 19 local community action agencies, then compiled within DEO on an internal spreadsheet. The data is housed at the local level as well as within DEO WAP.

Methodology:

The data is reported by the 19 local community action agencies and aggregated in an Excel spreadsheet within DEO. Data points for the measure include the category of number of qualified dwellings waiting to be served, and the number of dwellings reported as weatherized, as well as the number of dwellings that meet the standard work specification. The percentage of need met is calculated using the total number of dwellings weatherized over the evaluation period, divided by the number of qualified applications (dwellings) on the service provider waiting list; and the percentage of completed weatherized dwellings meeting the required standard divided by the number of weatherized dwellings.

Validity:

The data that is collected as part of the monthly report required under the federal Weatherization Assistance Program rules. Each local community action agency must provide the requested data each month to be aggregated and reported to the U.S. Department of Energy as a program deliverable.

Reliability:

Data are checked via on-site monitoring of the local community action agencies, as well as verified through requests for funds from these agencies, providing supporting documentation for all work completed. A quality control inspector also regularly audits the agencies on-site for proper installation.

Long Range Program Plan Exhibit IV: Performance Measure Validity and Reliability

Department: Department of Economic Opportunity

Program: Strategic Business Development

Service/Budget Entity: Strategic Business Development/40400100

Measure: 2.1.2 The percentage of incentives applications approved in less time than required by Florida Statutes.

Action (check one): N/A

Data Sources:

Data concerning economic development incentive applications are maintained in an online, Salesforce™ enabled database which tracks all of the businesses approved to receive an incentive and the actual timelines achieved during the application process. The measure is based upon the dates that an economic development incentive application is completed and the date it is approved. Both such dates are entered into the database by Bureau of Business and Economic Incentives staff.

Methodology:

For economic development incentives applications, the Salesforce™ enabled database allows staff from the Bureau of Business and Economic Incentives to produce a report identifying each application approved during the appropriate Fiscal Year, the date it was completed and the date it was approved, as input into the database by Bureau of Business and Economic Incentives staff. The total number of applications approved during the year serves as the denominator for the calculation. All applications approved within the statutory time limits are considered toward the measure's benchmark and comprise the numerator for the calculation.

Validity:

The data collected regarding economic development incentive applications will provide a direct indicator of how efficiently the Bureau of Business and Economic Incentives provides timely review of completed economic development incentive applications. The standard for an application being deemed completed and approved is applied consistently across all applications and the methods used to collect data and calculate results for this measure are commonly used.

Reliability:

For economic development incentive applications, the data are collected and tracked accurately, immediately, and automatically as relevant activity, such as an application being completed or approved occurs within the Salesforce™ enabled database by Bureau of Business and Economic Incentives staff. The dataset will yield the same results regardless of the entity performing the calculation. Data cleaning and review for accuracy by Bureau of Business and Economic Incentives staff are also performed to ensure that the database contains accurate, reliable data.

Long Range Program Plan Exhibit IV: Performance Measure Validity and Reliability

Department: Department of Economic Opportunity

Program: Strategic Business Development

Service/Budget Entity: Strategic Business Development/40400100

Measure: 2.1.3 The percentage of customers satisfied with their experience with DEO's implementation and support of the economic development incentive program.

Action (check one): N/A

Data Sources:

The data is derived from an annual customer satisfaction survey of businesses approved and receiving incentives through contracts with the Division of Strategic Business Development. The survey is conducted through Survey Monkey and the data is maintained by Survey Monkey and accessible by DEO.

Methodology:

The total number of surveys returned during the year is the denominator for the calculation. The number of customer satisfaction surveys with a greater than 3.5 response average returned during the year is the numerator for the calculation.

Validity:

DEO contracts with a reputable survey firm to conduct the survey. The questions are clear and unambiguous, and valid for the purpose of determining customer satisfaction. The customer satisfaction survey is conducted throughout the year and the questions for the survey are standardized and approved by the Deputy Secretary of the Division of Strategic Business Development.

Reliability:

DEO contracts with a reputable survey firm to conduct the survey. The questions are clear, unambiguous, and valid for the purpose of determining customer satisfaction. The customer satisfaction survey is conducted throughout the year and the questions for the survey are standardized and approved by the Deputy Secretary of the Division of Strategic Business Development. The survey link is sent to each business at the time of contract execution.

Long Range Program Plan Exhibit IV: Performance Measure Validity and Reliability

Department: Department of Economic Opportunity

Program: Strategic Business Development

Service/Budget Entity: Strategic Business Development/40400100

Measure: 2.1.5 The percentage of productions assisted by the Office of Film and Entertainment resulting in business and employment in Florida.

Action (check one): N/A

Data Sources:

The data are maintained in the Office of Film and Entertainment location and project management database which tracks all activities and results that occurs in Office of Film and Entertainment's efforts to provide technical assistance and information to productions. This measure is based upon the number of productions assisted and whether or not those efforts resulted in business or employment in the state that is associated with those particular productions.

Methodology:

The total number of productions assisted during the year serves as the denominator for the calculation. The total number of those productions that resulted in business or employment in the state serves as the numerator.

Validity:

The Office of Film and Entertainment retains and directly inputs data regarding entertainment industry related productions that contact the office for assistance within an established location and project management database. These data are collected and verified through follow-up correspondence with the assisted productions. Data cleaning and review for accuracy by the Office of Film and Entertainment staff are also performed to ensure that the database contains accurate, reliable data.

Reliability:

The Office of Film and Entertainment retains and directly inputs data regarding entertainment industry related productions that contact the office for assistance within an established location and project management database. These data are collected and verified through follow-up correspondence with the assisted productions. Data cleaning and review for accuracy by the Office of Film and Entertainment staff are also performed to ensure that the database contains accurate, reliable data.

Long Range Program Plan Exhibit IV: Performance Measure Validity and Reliability

Department: Department of Economic Opportunity

Program: Community Development, Strategic Business Development, Workforce Services

Service/Budget Entity: Strategic Business Development/40400100
Workforce Services/40200100
Community Development/40300200

Measure: 2.2.4 The percentage of findings of “material weakness” or the equivalent level of severity in DEO programs and practices reviewed or audited by Federal Auditors, OPPAGA, the Auditor General, the Inspector General, and other independent auditors.

Action (check one): N/A

Data Sources:

The data elements are the specific findings that result from audits conducted by Federal Auditors, OPPAGA, the Auditor General, the Inspector General, and other independent auditors. The Office of the Inspector General obtains these finding from the audit reports issued by each entity. The Office of the Inspector General houses the data in the Office of Inspector General Project Tracking System and in the External Audit and Review Tracking Spreadsheet for audit and reviews.

Methodology:

The result for this measure is calculated by first adding the findings from all audits of the department conducted by Federal Auditors, OPPAGA, the Auditor General, the Office of the Inspector General, and other independent auditors. This number goes in the denominator. Next, the Office of the Inspector General adds the number of findings that are classified as identifying a “material weakness.” This number goes in the numerator.

Validity:

The existence of findings reported by Federal Auditors, OPPAGA, the Auditor General, the Office of Inspector General and other independent auditors is a matter of fact. The determination of whether a finding constitutes a “material weakness” is consistently applied by using established professional audit standards as a guide to such determinations. These standards may be found in the Statement of Auditing Standard No. 115, Audit (AU) section 325.15, published by the American Institute of Certified Public Accountants.

Reliability:

The Office of Inspector General is notified of audit findings through statutory requirements in s. 20.055, F.S., and through the department’s procedures for tracking audit findings. The Office of the Inspector General routinely tracks and reports on the status of audit and review findings and associated corrective actions to department management, the Joint Legislative Auditing Committee, the State Library, the Executive Office of the Governor, Office of Chief Inspector General, and Federal agencies. The processes for reporting this information have been in place and consistently followed over a number of years.

Long Range Program Plan Exhibit IV: Performance Measure Validity and Reliability

Department: Department of Economic Opportunity

Program: **Community Development, Strategic Business Development, Workforce Services**

Service/Budget Entity: Strategic Business Development/40400100
Workforce Services/40200100
Community Development/40300200

Measure: 3.1.3 The number and percentage of the public-private partners implementing one or more strategies in the Florida Strategic Plan for Economic Development.

Action (check one): *N/A*

Data Sources:

For the Division of Strategic Business Development, the data are derived from reports submitted by contractual, public-private partners and non-contractual partners, which summarizes activities implemented from the Florida Strategic Plan for Economic Development (Strategic Plan). The contractual and non-contractual, public-private partners' reports are received, filed, and stored by the contracts and grants team within the Division of Strategic Business Development. The Division of Workforce Services receives an annual report from CareerSource Florida that identifies by strategy activities accomplished in support of the Strategic Plan. This report is received, filed, and stored by DEO's liaison with CareerSource Florida. Pursuant to s. 420.511(1), F.S., the Florida Housing Finance Corporation (FHFC) established a FHFC strategic plan, performance measures and targets, which align with the Strategic Plan. The Division of Community Development receives a quarterly report that demonstrates whether the FHFC's performance is meeting the target established in the FHFC strategic plan.

Methodology:

The Division of Community Development, Division of Strategic Business Development, and Division of Workforce Services enter collected data on an annual basis into a data collection sheet housed on a web-based collaborative platform. The numerator for the calculation is the sum of partner entities implementing one or more Strategic Plan strategies as submitted by the divisions. These partner entities are as follows:

- 1) For the Division of Strategic Business Development: Enterprise Florida, Inc., Space Florida, VISIT FLORIDA and the Florida Ports Council.
- 2) For the Division of Workforce Services: CareerSource Florida.
- 3) For the Division of Community Development: FHFC.

The denominator is six (6), the total number of partner entities.

Validity:

Each partner entity completes a data template annually. This template records the activities carried out by the partner, based on self-reporting, for each strategy implemented. Division staff review each report to ensure the validity of the content. Additionally, strategic planning staff members review and approve the content submitted to ensure the activities cited in the data template reflect implementation of one or more strategies.

Reliability:

For the Division of Strategic Business Development, this measure relies on the reporting of contract and non-contract administered entities. For contractual public-private partners, in addition to being part of the reporting requirements of the legal contract, the certification requirements should ensure the accuracy of reporting this information to DEO. Additionally, contract monitoring efforts provide for further assurance of information accuracy. For the non-contractual partners, the Division of Strategic Development and strategic planning staff evaluate these reports. For the Division of Workforce Services, this measure relies on the reporting of CareerSource Florida's updates as a contracted entity with the DEO. The CareerSource Florida/DEO contract provides for auditing and monitoring certifications to ensure the accuracy of reporting. For the Division of Community Development, FHFC evaluates these reports and sends them to the DEO Inspector General, who reviews them with Division of Community Development and executive leadership.

Ron DeSantis
GOVERNOR



Dane Eagle
SECRETARY

8. Associated Activity Contributing to Performance Measures Long Range Program Plan Exhibit V

Note: The Exhibit V is ordered by budget entity.

**Long Range Program Plan Exhibit V: Associated Activities
Contributing to Performance Measures**

Measure Number	Approved Performance Measures for FY 2020-21	Associated Activities Title
40100100- Executive Leadership 40100200- Finance and Administration 40100300- Information Systems and Support Services		
2.2.1	The percentage of administration and support costs and positions compared to total department costs and positions.	
40100200- Finance and Administration		
2.2.5	The average number of days for execution of contracts and agreements funded in the General Appropriations Act.	
40200100- Workforce Services/ Workforce Development		
1.1.1	The percentage of individuals who enter the workforce after receiving training services funded through the Workforce Innovation and Opportunity Act.	Provide workforce services to employers and job seekers. Support economic development planning with CareerSource Florida, Inc.
1.1.2	The percentage of businesses using Florida's workforce management information system.	
2.2.4	The percentage of findings of "material weakness" or the equivalent level of severity in DEO programs and practices reviewed or audited by Federal Auditors, OPPAGA, the Auditor General, the Inspector General, and other independent auditors.	
3.1.3	The number and percentage of the public-private partners implementing one or more strategies in the Florida Strategic Plan for Economic Development.	
40200200- Workforce Services/Reemployment Assistance Program		
2.2.6	The percentage of Reemployment Assistance benefits paid accurately.	Process and review Reemployment Assistance claims.
2.2.7	The percentage of Reemployment Assistance first payments paid timely.	
40200700- Workforce Services/Reemployment Assistance Appeals Commission		
2.2.2	The percentage of District Courts of Appeal decisions affirming or dismissing an appeal of an Order issued by the Reemployment Assistance Appeals Commission.	Review disputed reemployment assistance appeals referee decisions and defend disputed Commission Orders in court.
2.2.3	The percentage of Reemployment Assistance appeals cases disposed within 75 days.	

**Long Range Program Plan Exhibit V: Associated Activities
Contributing to Performance Measures**

Measure Number	Approved Performance Measures for FY 2020-21	Associated Activities Title
40300200- Community Development/ Housing and Community Development		
<p>2.1.1</p> <p>2.1.6</p> <p>3.2.1</p>	<p>The percentage of available grant funding obligated during the reporting period.</p> <p>The percentage of required jobs (HUD requirement of one per \$34,999 funding) that were created, retained, or both as a result of Community Development Block Grant – Economic Development category funding as determined at the time the grant is administratively closed out for the fiscal year.</p> <p>The percentage of qualified weatherization assistance needs met, and the percentage of weatherized home meeting the national energy installation standards.</p>	<p>Provide community assistance and community revitalization initiatives.</p>
<p>2.1.4</p> <p>2.2.4</p> <p>3.1.1</p> <p>3.1.2</p> <p>3.1.3</p>	<p>The percentage of government loan funds obligated compared to total funds available at the beginning of the reporting period.</p> <p>The percentage of findings of "material weakness" or the equivalent level of severity in DEO programs and practices reviewed or audited by Federal Auditors, OPPAGA, the Auditor General, the Inspector General, and other independent auditors.</p> <p>The percentage of adopted comprehensive plan amendment packages with reviews completed in less time than required by Florida Statute.</p> <p>The number of instances of technical assistance provided by Bureau of Community Planning and Growth staff to local governments and others related to the Community Planning Act, areas of critical state concern and developments of regional impact.</p> <p>The number and percentage of the public-private partners implementing one or more strategies in the Florida Strategic Plan for Economic Development.</p>	<p>Provide technical planning assistance to local governments; funding and assistance for businesses; and small business and rural initiatives. Support economic development planning with Florida Housing Finance Corporation.</p>

**Long Range Program Plan Exhibit V: Associated Activities
Contributing to Performance Measures**

Measure Number	Approved Performance Measures for FY 2020-21	Associated Activities Title
40400100- Strategic Business Development		
2.1.2	The percentage of incentives applications approved in less time than required by Florida Statutes.	Administer economic development incentive, business development, and support programs.
2.1.3	The percentage of customers satisfied with their experience with DEO's implementation and support of the economic development incentive program.	
2.1.5	The percentage of productions assisted by the Office of Film and Entertainment resulting in business and employment in Florida.	Administer the sales tax exemption program and provide services to develop Florida's film and entertainment industry.
2.2.4	The percentage of findings of "material weakness" or the equivalent level of severity in DEO programs and practices reviewed or audited by Federal Auditors, OPPAGA, the Auditor General, the Inspector General, and other independent auditors.	Provide economic development program planning, evaluation and partnership coordination with Enterprise Florida, Inc., Florida Ports Council, Space Florida, VISIT FLORIDA, and other partner entities.
3.1.3	The number and percentage of the public-private partners implementing one or more strategies in the Florida Strategic Plan for Economic Development.	

Ron DeSantis
GOVERNOR



Dane Eagle
SECRETARY

9. Agency-Level Unit Cost Summary: Exhibit VI / LBR Schedule XI

ECONOMIC OPPORTUNITY, DEPARTMENT OF		FISCAL YEAR 2020-21				
SECTION I: BUDGET		OPERATING		FIXED CAPITAL OUTLAY		
TOTAL ALL FUNDS GENERAL APPROPRIATIONS ACT			1,212,261,851	26,906,700		
ADJUSTMENTS TO GENERAL APPROPRIATIONS ACT (Supplementals, Vetoes, Budget Amendments, etc.)			872,083,928	-6,094,000		
FINAL BUDGET FOR AGENCY			2,084,345,779	20,812,700		
SECTION II: ACTIVITIES * MEASURES		Number of Units	Unit Cost	Expenditures (Allocated)	FCO	
<i>Executive Direction, Administrative Support and Information Technology (2)</i>					1,052,700	
Provide Workforce Services to Employers and Job Seekers * Number of employers, job seekers, training and welfare transition participants, & other workforce groups served; number of labor market statistics & information requests; number of strategic plan strategies implemented.		463,978	704.45	326,849,803		
Process Reemployment Assistance Claims * Number of initial claims filed and number of weeks paid by unemployed.		12,100,452	23.40	283,150,608		
Review Disputed Reemployment Assistance Appeals Referee Decisions and Defend Disputed Commission Orders in Court * Number of Reemployment Assistance appeals disposed of, appeals received, appeals filed with District Courts of Appeal by Reemployment Assistance Appeals Commission and District Courts of Appeal court decisions made		3,886	1,125.07	4,372,015		
Community Assistance and Community Revitalization Initiatives * Number of grants/technical assist for infrastructure improve, economic develop, housing rehab, energy & weatherization assist, self-sufficiency training/community service programs. Number benefiting from CSBG services.		92,967	2,401.24	223,236,302		
Technical Planning Assistance to Local Governments - Funding and Assistance for Businesses - Small Business and Rural Initiative * Number of technical/planning assistance to local governments, small businesses/rural initiatives; Number of grants benefiting businesses, communities/economic development organizations; number of strategic plan strategies		2,695	42,365.31	114,174,517	18,160,000	
Economic Development Incentive Programs Business Development and Support * Number of incentives applications received and reviewed; number of payment claims validated.		291	50,737.63	14,764,651	1,600,000	
Administer Incentive Programs to Develop Florida's Film and Entertainment Industry * Number of productions assisted by the Office of Film and Entertainment and sales tax exemptions approved.		3,122	268.57	838,485		
Economic Development Program Planning, Evaluation, And Partnership Coordination * Number of contracts and contract mgmt. deadlines completed; number of partner entities implementing one or more Strategic Plan strategies; number of economic development partners supported.		261	416,812.55	108,788,076		
Sadowski Programs * Number of loans funded		2,382	111,670.86	266,000,001		
TOTAL				1,342,174,458	20,812,700	
SECTION III: RECONCILIATION TO BUDGET						
PASS THROUGHS						
TRANSFER - STATE AGENCIES						
AID TO LOCAL GOVERNMENTS						
PAYMENT OF PENSIONS, BENEFITS AND CLAIMS						
OTHER					52,273,113	
REVERSIONS					685,127,194	
TOTAL BUDGET FOR AGENCY (Total Activities + Pass Throughs + Reversions) - Should equal Section I above. (4)					2,079,574,765	20,812,700
SCHEDULE XI/EXHIBIT VI: AGENCY-LEVEL UNIT COST SUMMARY						

SECTION III - PASS THROUGH ACTIVITY ISSUE CODES SELECTED:

TRANSFER-STATE AGENCIES ACTIVITY ISSUE CODES SELECTED:

1-8:

AID TO LOCAL GOVERNMENTS ACTIVITY ISSUE CODES SELECTED:

1-8:

AUDIT #1: THE FOLLOWING STATEWIDE ACTIVITIES (ACT0010 THROUGH ACT0490) HAVE AN OUTPUT STANDARD (RECORD TYPE 5) AND SHOULD NOT:

*** NO ACTIVITIES FOUND ***

AUDIT #2: THE FCO ACTIVITY (ACT0210) CONTAINS EXPENDITURES IN AN OPERATING CATEGORY AND SHOULD NOT: (NOTE: THIS ACTIVITY IS ROLLED INTO EXECUTIVE DIRECTION, ADMINISTRATIVE SUPPORT AND INFORMATION TECHNOLOGY)

*** NO OPERATING CATEGORIES FOUND ***

AUDIT #3: THE ACTIVITIES LISTED IN AUDIT #3 DO NOT HAVE AN ASSOCIATED OUTPUT STANDARD. IN ADDITION, THE ACTIVITIES WERE NOT IDENTIFIED AS A TRANSFER-STATE AGENCIES, AS AID TO LOCAL GOVERNMENTS, OR A PAYMENT OF PENSIONS, BENEFITS AND CLAIMS (ACT0430). ACTIVITIES LISTED HERE SHOULD REPRESENT TRANSFERS/PASS THROUGHES THAT ARE NOT REPRESENTED BY THOSE ABOVE OR ADMINISTRATIVE COSTS THAT ARE UNIQUE TO THE AGENCY AND ARE NOT APPROPRIATE TO BE ALLOCATED TO ALL OTHER ACTIVITIES.

AUDIT #4: TOTALS FROM SECTION I AND SECTIONS II + III:

BE	PC	CODE	TITLE	EXPENDITURES	FCO
40200600	1102000000	ACT0660	WORKFORCE FLORIDA, INC.		22,273,113
40300600	1104000000	ACT0960	FLORIDA HOUSING TRANSFER TO		30,000,000

DEPARTMENT: 40 EXPENDITURES FCO

FINAL BUDGET FOR AGENCY (SECTION I): 2,084,345,779 20,812,700

TOTAL BUDGET FOR AGENCY (SECTIONS II + III): 2,079,574,765 20,812,700

DIFFERENCE: 4,771,014

(MAY NOT EQUAL DUE TO ROUNDING) ===== =====

Difference of \$4,771,014 Expenditure Explanation:

(\$1,213,188) Reduce expenditures as a result of a DFS Adjustment to offset a PY CRF Receivable.
 \$5,000,000, \$593,554, and \$390,860 for a total of \$5,984,414 - These amounts were re-established as carry forward in category 134002 for FY 2021-22 based on June 30, 2021 ending balances.
 (\$212) Rounding.

10. Glossary of Terms and Acronyms

Access to Capital – This term refers to the ability of small, rural, minority businesses and/or businesses serving disadvantaged areas to obtain loans and funds to expand their operations.

Areas of Critical State Concern – This program protects resources and public facilities of major statewide significance as defined in s. 380.05, F.S.

Auditor General – This constitutional officer, appointed by the Joint Legislative Auditing Committee, adopts rules for financial audits and conducts financial, operational, and performance audits.

Bureau of Labor Market Statistics – This is a Bureau within DEO's Division of Workforce Services. The Bureau produces, analyzes, and delivers labor statistics to improve economic decision making.

Career Centers – Career centers are located throughout Florida that offer workforce development services such as job search, referral and placement assistance; career counseling and educational planning; support services, including child care and transportation assistance needed to gain employment; workforce training programs; and other available workforce development services.

CareerSource Florida, Inc. – Established in s. 445.004, F.S., CareerSource Florida, Inc. is the statewide workforce policy and investment board of business and government leaders charged with overseeing the CareerSource Florida network, which includes the Florida Department of Economic Opportunity, 24 local workforce development boards, and nearly 100 career centers.

Community Action Agencies – Florida's community action agencies connect low-income individuals with programs that can help families pay bills, obtain employment, and become self-sufficient.

Community and Competitiveness Planning – This type of planning is strength-based planning and is based on unique community factors to build and enhance a given local economy in partnership with the target community.

Community Development Block Grant (CDBG) – This is a federally funded program which provides community development grants to smaller local governments to improve local housing, streets, utilities, and public facilities. The CDBG program also supports downtown redevelopment and job creation.

Community Development Block Grant - Disaster Recovery (CDBG-DR) – In response to Presidentially declared disasters, Congress may appropriate additional funding for the CDBG Program as Disaster Recovery grants to rebuild the affected areas and provide crucial seed money to start the recovery process.

Community Development Block Grant – Mitigation – First-of-its kind federal funding from HUD for Mitigation activities. While this funding is allocated to communities that experienced presidentially declared disasters, projects do not need direct tie-back to the disaster and are instead focused on securing critical community lifelines against future storms.

Community Planning – This type of planning combines integrated land-use planning and infrastructure and resource planning to improve the built, economic, and social environments of communities.

Community Revitalization – These are efforts undertaken to give new life to a community through economic development or redevelopment.

Community Services Block Grant (CSBG) – This program provides services to assist low-income people in attaining the skills, knowledge, and motivation necessary to achieve self-sufficiency. The CSBG Program also provides low-income individuals with immediate life necessities such as food, clothing, shelter, and medicine.

Development Orders – These are orders granting, denying, or granting with conditions an application for a development permit (e.g. constructing a building, house, or road).

Distressed Markets and/or Communities – These are communities where indicators of economic standing show significant weaknesses. Examples may include indicators such as unemployment, underemployment, home ownership rates, business formation rates, capital investment, changes in assessed valuations, percentage of substandard housing, out-migration, and population loss now prevalent in some rural regions and adverse impacts from rapid immigration prevalent in some border communities and regions.

District Courts of Appeal (DCA) – This is a three-judge panel serving five districts to review final actions taken by state agencies in carrying out the duties of the executive branch of government.

Division of Emergency Management – This is a division within the Executive Office of the Governor that plans for and responds to both natural and man-made disasters.

Economic Development – This can be collectively defined as programs and policies designed to promote and improve the economic health of a specific area.

Economic Development Incentives Portal – This is an interactive, online portal which can be found on the DEO website. The portal contains details on every non-confidential Florida economic development incentive project with an executed contract.

Economic Development Organizations – These types of organizations support economic development initiatives and can include local governments, community-based organizations, and private entities.

Emergency Services – These are services provided during an emergency to individuals or communities in need due to a disaster.

Enterprise Florida, Inc. (EFI) – Established in s. 288.901, F.S., EFI is a public-private partnership serving as Florida's primary organization devoted to statewide economic development. Its mission is to facilitate job growth for Florida's citizens, communities and businesses leading to a vibrant statewide economy.

Environmental Resource Permit Applications – These are applications for permits that are granted after environmental reviews in an Area of Critical State Concern.

Federal Auditors – These are program auditors at the federal government level.

Film and Entertainment Production – These productions include the making of films, television programming, commercials, sound recordings and electronic and digital media.

Financial Assistance and Support – This support includes grant awards, incentives, loans, emergency services, self-sufficiency programs, and weatherization activities.

Florida Chamber Foundation – Founded in 1968 by the Florida Chamber of Commerce, the foundation produces research, advances public policy, and serves as a resource and catalyst for achieving creative solutions to statewide challenges.

Florida Sports Foundation: The Florida Sports Foundation, a 501(C) 3 non-profit corporation, is the official sports promotion and development organization for the State of Florida. It is charged with the promotion and development of professional, amateur, recreational sports, and physical fitness opportunities that produce a thriving Florida sports industry and environment.

Florida Strategic Plan for Economic Development (Strategic Plan) – DEO's Division of Strategic Business Development is statutorily charged by s. 20.60.4, F.S., to create a five-year statewide economic development strategic plan. The Strategic Plan can be downloaded from www.floridajobs.org/FL5yrPlan.

Florida Tourism Industry Marketing Corporation branded as VISIT FLORIDA – Established in s. 288.1226, F.S., VISIT FLORIDA staffs the Enterprise Florida, Inc. division of Tourism Marketing. It is a not-for-profit Direct Support Organization of Enterprise Florida, Inc. It serves as Florida's official source for travel planning to visitors across the globe.

Full Time Employee (FTE) – What is considered full-time employment in Florida varies from company to company. The most common definition is working 40 hours a week or 2080 hours a year. In some medical professions, such as nursing, 36 hours a week is often considered full-time employment.

Governor DeSantis' Priorities – The priorities are to restore and protect Florida's environment, improve Florida's education system, economic development, job creation, health care, public safety, and public integrity.

Incentive Program Application – This refers to the process of applying for state economic development incentives established in Florida statute.

Incentive – This is a tool used to influence business decisions about where new investments will take place. Economic development incentives can be either financial or non-financial, including tax exemptions, tax credits, workforce training, or public infrastructure improvements. The types of incentives offered depend both on the needs of the applicant community and/or the applicant business.

Independent Auditors – These are auditors with no affiliation to the organization being audited.

Labor Market Information (LMI) – These data are collected by DEO's Bureau of Workforce Statistics and Economic Research (WSER). They include a variety of labor market, economic and demographic data such as: employment and wages data which include current employment, projections and wages by industry and occupation, occupational profiles and career information; labor force size data which include employment, unemployment and unemployment rates; economic indicators such as the Florida Price Level Index, Consumer Price Index, income and unemployment claims data; and population background information such as age, race, gender, income, veteran's status, and education information.

Land Development Regulations – These are regulations regarding zoning classifications and land-use permissions.

Loans and Loan Guarantees – DEO's loan and loan guarantee programs, some managed by Enterprise Florida, Inc., enable small businesses to obtain term loans or lines of credit to help them grow and expand their businesses.

Local Workforce Development Boards – Located within Local Workforce Development Areas, there are 24 regional business-led boards that develop local workforce services strategy and policy and oversee service delivery of nearly 100 career centers by providing services directly or through competitively procured service providers.

Low Income Home Energy Assistance Program (LIHEAP) – This program provides grant funds to community action agencies, local governments, and non-profit agencies to assist low-income households in meeting the costs of home heating and cooling. Most of the funds are used for utility payment assistance.

Low to Moderate Income – This refers to family income level in relation to family size which is at or below a program-specific level as determined by the funding source according to criteria established by the federal Office of Management and Budget.

Material Weakness – As defined by the Securities and Exchange Commission, a material weakness is a deficiency, or combination of deficiencies, in procedures within an organization that are designed to reasonably ensure compliance with the organization's policies such that there is a reasonable possibility that a material misstatement of the company's annual or interim financial statements will not be prevented or detected on a timely basis by the company's procedures.

Office of Film and Entertainment – This is the state's economic development program within DEO for the development and expansion of film, television, commercials, digital media, and sound recording in Florida.

Office of the Inspector General – Established in s. 20.055(2), F.S., the Office of Inspector General provides a central point for coordinating and promoting accountability, integrity, and efficiency in government agencies.

Office of Program Policy Analysis and Government Accountability (OPPAGA) – OPPAGA is an office of the Legislature that provides data, evaluative research, and objective analyses to assist legislative budget and policy deliberations.

Public-Private Partner Contract Management – Through s. 20.60.4(e), F.S., DEO manages the public-private partnership contracts “to avoid duplication and promote coordinated and consistent implementation of programs in areas including, but not limited to, tourism; international trade and investment; business recruitment, creation, retention and expansion; minority and small business development; rural community development; commercialization of products, services or ideas developed in public universities or other public institutions; and the development and promotion of professional and amateur sporting events.”

Public-Private Partnership – This is a hybrid organization formed and supported by both the public and private sector. DEO's public-private partnerships include CareerSource Florida, Inc., Enterprise Florida, Inc., Florida Housing Finance Corporation, Florida Sports Foundation, Space Florida, and VISIT FLORIDA.

Reemployment Assistance Appeals Commission (Commission) – This is the quasi-judicial administrative appellate body responsible for reviewing contested decisions of reemployment assistance appeals referees. The Commission is 100 percent federally funded. The Commission is housed within DEO; however, it operates as an independent review body. The Commission is comprised of a chair and two other members appointed by the Governor, subject to confirmation by the Senate.

Rural Areas of Opportunity (RAO) - Rural Areas of Opportunity are regions that include multiple contiguous rural counties, designated by the Governor. Prior to designation, research is done to establish whether a proposed area shares not only adverse demographics but also a common economy to understand whether it could operate more successfully as an economic region. Commuting patterns as well as industry patterns and other economic data are examined.

Rural County or Community – A rural county is defined as a county with a population of 75,000 or less, a county with a population of 125,000 or less which is contiguous to a county with a population of 75,000 or less, or any municipality within a county as described above. A rural community is defined as an unincorporated federal enterprise community or an incorporated rural city with a population of 25,000 or less and an employment base focused on traditional agricultural or resource-based industries.

Rural Economic Development Organizations – These are defined as local governments, community-based organizations and private entities that support rural economic development initiatives.

Space Florida – Established in s. 331.302, F.S., Space Florida fosters the growth and development of a sustainable and world-leading aerospace industry in Florida. Space Florida promotes aerospace business development by facilitating business financing, spaceport operations, research and development, workforce development, and innovative education programs.

State Small Business Credit Initiative (SSBCI) – Created by the U.S. Department of Treasury, the SSBCI helps states strengthen existing loan and equity programs and/or create new programs that support small businesses financing.

Strategic Intermodal System Plan – This plan is developed by the Florida Department of Transportation. The plan identifies and prioritizes Florida's transportation capacity investments and it acts as a primary focus for implementing the Florida Transportation Plan.

Talent and Innovation Clusters – These are geographic, often regional, concentrations of interconnected businesses, skilled labor, suppliers, service providers, and other institutions in a field.

Technical Assistance – For the purposes of DEO’s Division of Community Development’s measurements, technical assistance is defined as “the timely provision of specialized advice and customized support to resolve specific problems and increase clients’ capacity.”

Uniformed Services Employment and Reemployment Rights Act – Enacted in 1994, the act is intended to protect individuals who are performing, or who performed, uniformed service in accordance with 38 U.S.C. 4301-4335 from adverse employment discrimination based on their uniformed service and provides for their prompt restoration to civilian employment when they return to civilian life.

Unemployment Compensation – Unemployment compensation provides unemployment benefits to eligible workers who are unemployed through no fault of their own as determined under state law and meet other eligibility requirements of state law. Florida uses the term Reemployment Assistance.

U.S. Bureau of Labor Statistics – The Bureau is the principal fact-finding agency for the federal government in the broad field of labor economics and statistics.

U.S. Department of Housing and Urban Development (HUD) – A federal agency, HUD’s mission is to create strong, sustainable, and inclusive communities as well as quality, affordable homes.

U.S. Department of Labor (USDOL) – A federal agency that administers federal labor laws regarding workers’ rights to fair, safe, and healthy working conditions, including, but not limited to, minimum hourly wage and overtime pay, protection against employment discrimination, employment and training programs, and unemployment insurance.

Weatherization Activities – This is the process of tightening the envelope of a home and replacing inefficient heating and cooling units.

Weatherization Assistance Program (WAP) – This program provides grant funds to community action agencies, local governments, Indian tribes, and non-profit agencies to help low-income families improving the energy efficiency of their homes to decrease the energy consumption of the client thus reducing their utility bills.

Workforce Innovation and Opportunity Act (WIOA) – This is a federal law created in 2014, which amends the 1998 federal Workforce Investment Act. Its purpose is to strengthen the U.S.’ workforce development system through innovation in and alignment and improvement of, employment, training, and education programs in the U.S.